

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N551: Trafalgar Square - Gallions Reach

Date of Service Change: 30 March 2024.

STREETS TRAVERSED

Towards Gallions Reach: Cockspur Street, Trafalgar Square (south Side), Strand, Aldwych, Fleet Street, Ludgate Hill, St Paul's Churchyard, Cannon Street, Queen Victoria Street, Queen Street, Poultry, Cornhill, Bishopsgate, Camomile Street, Outwich Street, Houndsditch, St Botolph Street, Aldgate High Street, Minories, Goodman's Yard, Mansell Street, East Smithfield, The Highway, Butcher Row, Commercial Road, East India Dock Road, Canning Town Roundabout, Canning Town Bus Station, Silvertown Way, Hallsville Road, Ruscoe Road, Rogers Road, Tarling Road, Appleby Road, Munday Road, Victoria Dock Road, Prince Regent Lane, Newham Way, Tollgate Road, Woolwich Manor Way, Gallions Roundabout, Atlantis Avenue, Armada Way, Gallions Reach Access Road

Towards Gallions Reach: Aldgate High Street, Minories, Goodman's Yard, Mansell Street, East Smithfield, The Highway, Butcher Row, Commercial Road, East India Dock Road, Canning Town Roundabout, Canning Town Bus Station

Towards Trafalgar Square: Gallions Reach Access Road, Armada Way, Atlantis Avenue, Gallions Roundabout, Woolwich Manor Way, Beckton Bus Station, Woolwich Manor Way, Tollgate Road, Newham Way, Prince Regent Lane, Victoria Dock Road, Munday Road, Radland Road, Tarling Road, Jude Street, George Street, Silvertown Way, Canning Town Bus Station, East India Dock Road, Commercial Road, Butcher Row, The Highway, East Smithfield, Tower Hill, Minories, Aldgate Bus Station, Aldgate High Street, St Botolph Street, Duke's Place, Bevis Marks, Camomile Street, Bishopsgate, Cornhill, Poultry, Queen Street, Queen Victoria Street, Cannon Street, St Paul's Churchyard, Ludgate Hill, Fleet Street, Strand, Aldwych, Strand, Charing Cross, Trafalgar Square (south Side), Cockspur Street

Towards Trafalgar Square: Canning Town Bus Station, East India Dock Road, Commercial Road, Butcher Row, The Highway, East Smithfield, Tower Hill, Minories, Aldgate Bus Station

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Piccadilly Circus, Charles I I Street

Public stand for five buses in two sections on south side of Charles II Street.

Stand for 3 spaces commencing 4 metres east of the eastern kerbline of Lower Regent Street and extending 35 metres east.

Stand for 2 spaces commencing 20m west of Haymarket and extending 25m west.

Buses proceed from Cockspur Street, Pall Mall, Waterloo Place, Regent Street St. James, Regent Street, Piccadilly Circus, Haymarket, Charles I I Street, Waterloo Place to stand, departing via Waterloo Place, Pall Mall to Cockspur Street.

Set down in Cockspur Street, at Stop S (BP3507 - Trafalgar Square) and pick up in Cockspur Street, at stop B (BP3509 - Trafalgar Square).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route N551 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Trafalgar Square.
OTHER INFORMATION:	No toilet facilities available.

Aldwych, East Arm (from Gallions Reach, Shopping Park)

Public offside stand for 2 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street.

Buses proceed from Strand direct to stand, departing via Aldwych, Strand, Charing Cross, Trafalgar Square (south Side), Cockspur Street, Trafalgar Square (south Side), Strand, Aldwych to Strand.

Set down in Strand, at Stop R (20462 - The Royal Courts of Justice) and pick up in Strand, at Stop L (1853 - The Royal Courts of Justice).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldwych.

Aldgate

From Trafalgar Square

Buses proceed from St Botolph Street, Aldgate High Street, Minories departing to Aldgate Bus Station.

Set down in St Botolph Street, at stop B (34190 - St Botolph Street) and pick up in Aldgate Bus Station, at stop L (36688 - Aldgate Bus Station).

From

Buses proceed out of service from Aldgate Bus Station.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Aldgate.

Limehouse, Burdett Road

Private stand for two buses in bus station at the junction of East India Dock Road and Burdett Road, commencing 20 metres east of eastern kerbline of Burdett Road and extending 30 metres south.

From Trafalgar Square

Buses proceed from Commercial Road, East India Dock Road, Limehouse Bus Station to stand, departing via Limehouse Bus Station, Burdett Road to Commercial Road.

Set down in Commercial Road, at stop LE (887 - Burdett Road) and pick up in Commercial Road, at stop LH (1689 - Limehouse Town Hall).

From GALLIONS REACH, SHOPPING PARK

Buses proceed from East India Dock Road, Limehouse Bus Station to stand, departing via Limehouse Bus Station, Burdett Road to East India Dock Road.

Set down in East India Dock Road, at stop WZ (BP754 - University Of Cumbria In London) and pick up in East India Dock Road, at stop WS (BP755 - University of Cumbria In London).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Limehouse, Burdett Road.

Poplar, All Saints Station (from Trafalgar Square)

Public stand for 2 buses on west side of Bazely Street commencing approximately 40 metres south of East India Dock Road and extending 20 metres south.

Buses proceed from East India Dock Road, Newby Place, Poplar High Street, Bazely Street to stand, departing via Bazely Street to East India Dock Road.

Set down in East India Dock Road, B (869 - Chrisp Street Market / All Saints Dlr) and pick up in East India Dock Road, A (868 - Bazely Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Poplar, All Saints.

Canning Town Bus Station, Stand W1

Private stand for 6 buses in marked bays at Stand W1/2 on west side of Canning Town Bus Station at south-west corner of junction of Barking Road and Silvertown Way.

From Trafalgar Square

Buses proceed from East India Dock Road, Canning Town Roundabout, Canning Town Bus Station to stand, departing to Canning Town Bus Station.

Set down in East India Dock Road, at Stop A (BP4281 - Stephenson Street) and pick up in Canning Town Bus Station, at Stop C (BP2279 - Canning Town Bus Station).

From GALLIONS REACH, SHOPPING PARK

Buses proceed from Canning Town Bus Station to stand, departing to Canning Town Bus Station.

Set down in Canning Town Bus Station, at Stop C (BP2279 - Canning Town Bus Station) and pick up in Canning Town Bus Station, at Stop B (BP2278 - Canning Town Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Canning Town Bus Station.

Keir Hardie Estate, Tarling Road (from Trafalgar Square)

Public stand for three buses on east side of Tarling Road, commencing 41 metres south from Radland Road extending 35 metres north

Buses proceed from Tarling Road to stand, departing via Tarling Road to Jude Street. Set down in Tarling Road, at stop 35274 (35274 - Keir Hardie Recreation Ground) and pick up in Jude Street, at stop BP2723 (BP2723 - Jude Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Keir Hardie Estate.

Prince Regent D L R Station (from Trafalgar Square)

Stand for four buses in two portions:

1. Private stand for two buses on north side of bus station at eastern end.
2. Public stand for two buses in layby on south side of Connaught Road commencing 10 metres west of lamp standard 26G108 and extending 20 metres east.

Buses proceed from Victoria Dock Road, Prince Regent Bus Station to stand, departing via Prince Regent Bus Station to Victoria Dock Road.

Set down in Victoria Dock Road, K (BP728 - Chauntler Close / Cundy Park) and pick up in Victoria Dock Road, L (BP098 - Chauntler Close / Cundy Park).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Prince Regent.

Beckton Bus Station, South Side (from Trafalgar Square)

Private stand for four buses on Routes 366 and 376 in 2 portions on south side of bus station on west side of Woolwich Manor Way.

1 - for two buses commencing at a point opposite stop B and extending 32 metres east.

2 - for two buses commencing at a point opposite stop A as an overflow stand and extending 28 metres east.

Buses proceed from Tollgate Road, Woolwich Manor Way, Beckton Bus Station to stand, departing to Beckton Bus Station.

Set down in Tollgate Road, at stop A (LE215 - Kingsford Way) and pick up in Beckton Bus Station, at stop C (BP5196 - Beckton Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Beckton, Bus Station.

Gallions Reach Shopping Park

Public stand for three buses on west side of Gallions Reach Access Road to Shopping Park commencing one metre from turning circle extending 38 metres south.

Buses proceed from Gallions Reach Access Road to stand, departing via Gallions Reach Access Road, Bus Turning Circle to Gallions Reach Access Road.

Set down in Gallions Reach Shopping Park, AP (BP4624 - Gallions Reach Shopping Park) and pick up in Gallions Reach Shopping Park, R (BP4623 - Gallions Reach Shopping Park).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route N551 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Gallions Reach, Shopping Park.
OTHER INFORMATION:	No toilet facilities available.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N551: Trafalgar Square - Gallions Reach, Shopping Park

Date of Structural Change: 22 June 2013.

Date of Service Change: 22 June 2013.

Reason for Issue: End of temporary diversion introduced due to works in Cockspur Street.

STREETS TRAVERSED

Towards Gallions Reach, Shopping Park: Cockspur Street, Trafalgar Square (South Side), Strand, Aldwych, Strand, Fleet Street, Ludgate Circus, Ludgate Hill, St Paul's Churchyard, Cannon Street, Queen Victoria Street, Mansion House Street, Cornhill, Leadenhall Street, Aldgate, Houndsditch, St Botolph Street, Middlesex Street, Aldgate High Street, Minories, Goodman's Yard, Mansell Street, East Smithfield, The Highway, Butcher Row, Commercial Road, East India Dock Road, Canning Town Roundabout, Canning Town Bus Station, Silvertown Way, Hallsville Road, Ruscoe Road, Rogers Road, Tarling Road, Appleby Road, Munday Road, Victoria Dock Road, Prince Regent Lane, Newham Way, Tollgate Road, Woolwich Manor Way, Beckton Bus Station, Woolwich Manor Way, Gallions Roundabout, Atlantis Avenue, Armada Way, Gallions Reach Access Road.

Towards Trafalgar Square: Gallions Reach Access Road, Armada Way, Atlantis Avenue, Gallions Roundabout, Woolwich Manor Way, Beckton Bus Station, Woolwich Manor Way, Tollgate Road, Newham Way, Prince Regent Lane, Victoria Dock Road, Munday Road, Radland Road, Tarling Road, Jude Street, George Street, Silvertown Way, Canning Town Bus Station, East India Dock Road, Commercial Road, Butcher Row, The Highway, East Smithfield, Tower Hill, Minories, Goodman's Yard, Mansell Street, Aldgate High Street, Aldgate, Leadenhall Street, Cornhill, Mansion House Street, Queen Victoria Street, Cannon Street, St Paul's Churchyard, Ludgate Hill, Ludgate Circus, Fleet Street, Strand, Charing Cross, Trafalgar Square (South Side), Cockspur Street.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

PICCADILLY CIRCUS, CHARLES II STREET

Public stand for two buses on south side of Charles II Street, commencing 4 metres east of the eastern kerbline of Lower Regent Street and extending 27 metres east.

Buses proceed from Cockspur Street via Pall Mall, Waterloo Place, Regent Street, Piccadilly Circus, Haymarket and Charles II Street to stand, departing via Charles II Street, Waterloo Place and Pall Mall to Cockspur Street. Set down in Cockspur Street, at Stop S (BP3507 - Trafalgar Square, Last Stop on LOR: BP3507 - Trafalgar Square) and pick up in Cockspur Street, at stop B (BP3509 - Trafalgar Square, First Stop on LOR: BP3509 - Trafalgar Square).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route N51 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Trafalgar Square.
OTHER INFORMATION:	No toilet facilities available.

ALDWYCH, EAST ARM (from GALLIONS REACH, SHOPPING PARK)

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Strand via Aldwych to stand, departing via Aldwych to Strand. Set down in Strand, R (34323 - Aldwych / Somerset House, Last Stop on LOR: 34323 - Aldwych / Somerset House) and pick up in Strand, M (1853 - The Royal Courts Of Justice, First Stop on LOR: 3177 - Fetter Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldwych.

ALDGATE BUS STATION

Private stand for 16 buses in marked bays in Aldgate Bus Station on south side of Aldgate High Street.

From Gallions Reach, Shopping Park.

Buses proceed from Aldgate High Street via Minories and Aldgate Bus Station to stand, departing via Aldgate Bus Station, Aldgate High Street and Houndsditch to St Botolph Street. Set down in Aldgate High Street, N (8549 - Aldgate Station <> and pick up in St Botolph Street, B (34190 - St Botolph Street, First Stop on LOR: 34190 - St Botolph Street).

From Trafalgar Square.

Buses proceed from Minories via Aldgate Bus Station to stand, departing via Aldgate Bus Station to Aldgate High Street. Set down in Minories, H (8583 - Aldgate Bus Station, Last Stop on LOR: 8583 - Aldgate Bus Station) and pick up in Aldgate High Street, N (8549 - Aldgate Station <>, First Stop on LOR: 8549 - Aldgate Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldgate.

LIMEHOUSE, BURDETT ROAD

Private stand for two buses in bus station at the junction of East India Dock Road and Burdett Road, commencing 20 metres east of eastern kerbline of Burdett Road and extending 30 metres south.

From Gallions Reach, Shopping Park.

Buses proceed from East India Dock Road via Limehouse Bus Station to stand, departing via Limehouse Bus Station and Burdett Road to East India Dock Road. Set down in East India Dock Road, at stop WZ (BP754 - Urban Learning Foundation, Last Stop on LOR: BP754 - Urban Learning Foundation) and pick up in East India Dock Road, at stop WS (BP755 - Urban Learning Foundation, First Stop on LOR: BP755 - Urban Learning Foundation).

From Trafalgar Square.

Buses proceed from Commercial Road via East India Dock Road and Limehouse Bus Station to stand, departing via Limehouse Bus Station and Burdett Road to Commercial Road. Set down in Commercial Road, at stop LE (887 - Burdett Road, Last Stop on LOR: 887 - Burdett Road) and pick up in Commercial Road, at stop LH (1689 - Limehouse Town Hall, First Stop on LOR: 1689 - Limehouse Town Hall).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Limehouse.

POPLAR, ALL SAINTS STATION (from Trafalgar Square)

Public stand for 2 buses on west side of Bazely Street commencing approximately 40 metres south of East India Dock Road and extending 20 metres south.

Buses proceed from East India Dock Road via Newby Place, Poplar High Street and Bazely Street to stand, departing via Bazely Street to East India Dock Road. Set down in East India Dock Road, B (869 - Chrisp Street Market, Last Stop on LOR: 869 - Chrisp Street Market) and pick up in East India Dock Road, A (868 - Bazely Street, First Stop on LOR: 868 - Bazely Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Poplar, All Saints.

CANNING TOWN BUS STATION, STAND W1

Private stand for 6 buses in marked bays at Stand W1/2 on west side of Canning Town Bus Station at south-west corner of junction of Barking Road and Silvertown Way.

From Gallions Reach, Shopping Park.

Buses proceed from Canning Town Bus Station direct to stand, departing to Canning Town Bus Station. Set down in Canning Town Bus Station, at Stop C (BP2279 - Canning Town Bus Station, Last Stop on LOR: BP2279 - Canning Town Bus Station) and pick up in Canning Town Bus Station, at Stop B (BP2278 - Canning Town Bus Station, First Stop on LOR: BP2278 - Canning Town Bus Station).

From Trafalgar Square.

Buses proceed from Canning Town Bus Station direct to stand, departing to Canning Town Bus Station. Set down in Canning Town Bus Station, at Stop A (BP2284 - Canning Town Station <> [dlr], Last Stop on LOR: BP4281 - Stephenson Street) and pick up in Canning Town Bus Station, at Stop C (BP2279 - Canning Town Bus Station, First Stop on LOR: BP2279 - Canning Town Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Canning Town.

KEIR HARDIE ESTATE, TARLING ROAD (from Trafalgar Square)

Public stand for three buses on east side of Tarling Road, commencing 41 metres south from Radland Road extending 35 metres north.

Buses proceed from Tarling Road direct to stand, departing via Tarling Road to Jude Street.

Set down in Tarling Road (35274 - Keir Hardie Estate, Last Stop on LOR: 35274 - Keir Hardie Estate) and pick up in Jude Street (BP2723 - St Lukes Square, First Stop on LOR: BP2723 - St Lukes Square).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Keir Hardie Estate.

PRINCE REGENT D L R STATION (from Trafalgar Square)

Stand for four buses in two portions:

1. Private stand for two buses on north side of bus station at eastern end.
2. Public stand for two buses in layby on south side of Connaught Road commencing 10 metres west of lamp standard 26G108 and extending 20 metres east.

Buses proceed from Victoria Dock Road via Prince Regent Bus Station to stand, departing via Prince Regent Bus Station to Victoria Dock Road. Set down in Victoria Dock Road, K (8186 - Prince Regent Station [dlr], Last Stop on LOR: 8186 - Prince Regent Station [dlr]) and pick up in Victoria Dock Road, L (8182 - , First Stop on LOR: BP086 - Munday Road / Royal Victoria [dlr]).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Prince Regent.

BECKTON BUS STATION, SOUTH SIDE (from Trafalgar Square)

Private stand for four buses on Routes 366 and 376 in 2 portions on south side of bus station on west side of Woolwich Manor Way.

- 1 - for two buses commencing at a point opposite stop B and extending 32 metres east.
- 2 - for two buses commencing at a point opposite stop A as an overflow stand and extending 28 metres east.

Buses proceed from Beckton Bus Station direct to stand, departing to Beckton Bus Station. Set down in Beckton Bus Station, at stop A (BP5194 - Beckton Bus Station, Last Stop on LOR: LE215 - Kingsford Way) and pick up in Beckton Bus Station, at stop C (BP5196 - Beckton Bus Station, First Stop on LOR: BP5196 - Beckton Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Beckton Station.

GALLIONS REACH SHOPPING PARK

Public stand for three buses on west side of Gallions Reach Access Road to Shopping Park commencing one metre from turning circle extending 38 metres south.

Buses proceed from Gallions Reach Access Road direct to stand, departing via Gallions Reach Access Road and Gallions Reach Roundabout to Gallions Reach Access Road. Set down in Gallions Reach Access Road, AP (BP4624 - Gallions Reach Shopping Park and pick up in Gallions Reach Access Road, R (BP4623 - Gallions Reach Shopping Park.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route N51 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Gallions Reach, Shopping Park.
OTHER INFORMATION:	No toilet facilities available.