

7. Service Specification

Route: 134 & N134

Contract Reference: QC63302

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Route Number	134 & N134
Terminus Points	North Finchley, Tally Ho Corner and Tottenham Court Road Station
Contract Basis	Incentivised
Commencement Date	2 nd February 2019
Vehicle Type	87 capacity, dual door, double deck vehicles (see attached letter)
Current Maximum Approved Dimensions	10.5 metres long and 2.55 metres wide
New Vehicles Mandatory	Yes
Hybrid Price Required	Yes
Sponsored Route	No
Advertising Rights	Operator
Minimum Performance Standard - Route No. 134	Average Excess Wait Time - No more than 1.30 minutes
Extension Threshold - Route No. 134	Average Excess Wait Time Threshold - 1.20 minutes
Minimum Operated Mileage Standard - Route No. 134	No less than 98%
Departing On Time - Route No. N134	Departing on Time - No less than 86%
Minimum Operated Mileage Standard - Route No. N134	No less than 99%

The Date of Tender for this ITT is: No later than 12 Noon on Monday 27th November 2017

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. 134 & N134.

- In conjunction with the proposed West End Project and two way operation of Tottenham Court Road, southbound routeings will move from Gower Street to Tottenham Court Road from December 2018.
- **Please see Section 5 for a full list of streets traversed and standing arrangements.**

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 134 & N134.

The Mayor and Transport for London (TfL) have developed a proposal for an Ultra Low Emission Zone (ULEZ) in Central London.

The ULEZ is planned to take effect during the life of this contract and will apply 24 hours a day, 7 days a week. All double deck buses operating for TfL within the zone will be required to be hybrid (to Euro VI or better emissions standard).

- The designation Route No. N134 is used for contractual purposes only. This service will be marketed as Route No. 134. This includes all publicity, including destination blind displays.
- **Tenderers must identify the cost of the Nightly element of this service separately.**

Operators should provide the following prices:

- 1. Annual diesel-electric hybrid price - based on minimum 5 year contract.**
- 2. Annual electric price - based on a minimum 5 year contract. Tenders should outline the strategy they would adopt for recharging these vehicles, together with any other operational and infrastructure assumptions, within the tender submission.**

Tenders should detail the implementation strategy for electric buses. Operators must refer to the attached letter.

2) NOTES - continued

Tenderers are encouraged to offer alternative vehicle options in accordance with Part 9 of their tender, including but not limited to:

- 1. New two door, single staircase vehicles inspired by the New Routemaster in respect of both their external and internal design, to the appropriate specification agreed between TfL and the manufacturers.**
- 2. Vehicles that offer genuine increased capacity on two axles and are certified as such.**
- 3. Modifications to reduce emissions and fuel consumption (including energy storage, engine stop/start, extended zero-emission range and/or energy efficient components)**
- 4. Existing vehicles. Separate costs must be provided both excluding and including the cost of upgrading to Euro VI standards. The inclusive costs should be on a per bus per annum basis.**

Full iBus Monitoring was introduced on all night routes with effect from 1 April 2014.

Tenderers are therefore advised that on contracts where there is a night service both the day and night elements will be incentivised from the commencement of the Route Agreement in accordance with clause 46 of Annex B Terms and Conditions, using the Minimum Performance Standard(s) specified in Part 1 of the ITT.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley, Tally Ho Corner to Shaftesbury Avenue, Bloomsbury Street			Tottenham Court Road Station to North Finchley, Tally Ho Corner		
First departure no later than 0525.			First departure no later than 0610.		
0520 - 0600	Every 12 minutes		0605 - 0645	Every 12 minutes	
0601 - 0645	Every 7-8 minutes (8 buses per hour)		0646 - 0745	Every 7-8 minutes (8 buses per hour)	
0646 - 1900	Every 6 minutes		0746 - 1930	Every 6 minutes	
1901 - 2100	Every 7-8 minutes (8 buses per hour)		1931 - 2200	Every 7-8 minutes (8 buses per hour)	
2101 - 2315	Every 10 minutes		2201 - 0005	Every 10 minutes	
Last departure no earlier than 2310.			Last departure no earlier than 2400.		
Pinchpoints					
Kentish Town Station	0730 - 0900	6 minutes	Highgate Station, Woodman	0735 - 0835	8 minutes
	1500 - 1630	6 minutes		0836 - 0900	6 minutes
				1500 - 1630	6 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley, Tally Ho Corner to Shaftesbury Avenue, Bloomsbury Street			Tottenham Court Road Station to North Finchley, Tally Ho Corner		
First departure no later than 0525.			First departure no later than 0610.		
0520 - 0555	Every 15 minutes		0605 - 0635	Every 15 minutes	
0556 - 0655	Every 12 minutes		0636 - 0735	Every 12 minutes	
0656 - 0755	Every 10 minutes		0736 - 0835	Every 10 minutes	
0756 - 0900	Every 7-8 minutes (8 buses per hour)		0836 - 0935	Every 7-8 minutes (8 buses per hour)	
0901 - 1900	Every 6 minutes		0936 - 1930	Every 6 minutes	
1901 - 2100	Every 7-8 minutes (8 buses per hour)		1931 - 2200	Every 7-8 minutes (8 buses per hour)	
2101 - 2315	Every 10 minutes		2201 - 0005	Every 10 minutes	
Last departure no earlier than 2310.			Last departure no earlier than 2400.		
Pinchpoints					
Kentish Town Station	0935 - 1100	6 minutes	Highgate Station, Woodman	0930 - 1005	8 minutes
				1006 - 1100	6 minutes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley, Tally Ho Corner to Shaftesbury Avenue, Bloomsbury Street			Tottenham Court Road Station to North Finchley, Tally Ho Corner		
First departure no later than 0525.			First departure no later than 0610.		
0520 - 0755	Every 15 minutes		0605 - 0835	Every 15 minutes	
0756 - 0855	Every 12 minutes		0836 - 0935	Every 12 minutes	
0856 - 0955	Every 7-8 minutes (8 buses per hour)		0936 - 1035	Every 7-8 minutes (8 buses per hour)	
0956 - 1900	Every 6-7 minutes (9 buses per hour)		1036 - 1930	Every 6-7 minutes (9 buses per hour)	
1901 - 1930	Every 7-8 minutes (8 buses per hour)		1931 - 2030	Every 7-8 minutes (8 buses per hour)	
1931 - 2315	Every 10 minutes		2031 - 0005	Every 10 minutes	
Last departure no earlier than 2310.			Last departure no earlier than 2400.		
Pinchpoints					
Kentish Town Station	1005 - 1030	8 minutes	Highgate Station, Woodman	1005 - 1105	8 minutes
	1031 - 1130	7 minutes		1106 - 1130	7 minutes

Tenderers must identify the cost of the Boxing Day element of this service separately.

3.4) NIGHTLY

North Finchley, Tally Ho Corner to Shaftesbury Avenue, Bloomsbury Street			Tottenham Court Road Station to North Finchley, Tally Ho Corner		
First departure no later than 2330.			First departure no later than 0015.		
2325 - 0520	Every 30 minutes		0010 - 0605	Every 30 minutes	
Last departure no earlier than 0515.			Last departure no earlier than 0600.		

Tenderers must identify the cost of the Nightly element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 134 should interwork with Route No. N134 to form a seamless 24 hour service.
- 4.2) Football matches and events at Emirates Stadium can also cause traffic congestion in the Archway Station/Junction Road area.
- 4.3) The Elizabeth line is expected to open in December 2018 and 3 separate services will operate from Paddington to Abbey Wood/Heathrow and from Liverpool Street to Shenfield. The full Elizabeth line service will operate from Reading and Heathrow to Shenfield and Abbey Wood and is expected to commence in late 2019. The construction impacts of the Elizabeth line could affect Route Nos. 134 & N134. There is potential for a change in passenger demand once the line becomes fully operational. A review, post opening of the Elizabeth line, will be undertaken if required.

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

- 5.1) ROUTE RECORD
As per Busnet printout.
- 5.2) CURRENT PERFORMANCE
As per current print out.
- 5.3) QSI BY TIME OF DAY
As per current print out.
- 5.4) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 134: North Finchley - Tottenham Court Road Station (24 hour service)

Date of Structural Change: 2 February 2019.

Date of Service Change: 2 February 2019.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Tottenham Court Road Station: North Finchley High Road, Woodhouse Road, Colney Hatch Lane, Muswell Hill Broadway, Muswell Hill Road, Archway Road, Junction Road, Fortess Road, Kentish Town Road, Camden Street, Camden Road, Bayham Street, Crowndale Road, Hampstead Road, Harrington Square, Hampstead Road, Euston Road, Tottenham Court Road, New Oxford Street, Shaftesbury Avenue, High Holborn.

Towards North Finchley: High Holborn, St Giles High Street, Earnshaw Street, New Oxford Street, Tottenham Court Road, Hampstead Road, Camden High Street, Kentish Town Road, Fortess Road, Junction Road, Highgate Hill, Tollhouse Way, Archway Road, Muswell Hill Road, Muswell Hill Broadway, Colney Hatch Lane, Woodhouse Road, Kingsway, Ballards Lane.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

NORTH FINCHLEY HIGH ROAD

Public offside stand for 4 buses on west side of High Road outside Tally Ho Public House commencing 20.7 metres south of lamp standard No. 151 and extending 44 metres north. Buses proceed from Ballards Lane via North Finchley High Road to stand, departing to North Finchley High Road. Set down in Ballards Lane, Stop Z2 (BP3223 - Tally Ho Corner, Last Stop on LOR: BP3223 - Tally Ho Corner) and pick up in North Finchley High Road, Stop E (28900 - North Finchley Bus Station, First Stop on LOR: 28900 - North Finchley Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route 134 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	North Finchley.
OTHER INFORMATION:	Toilet facilities available 24hrs.

FRIERN BARNET, WOODHOUSE ROAD (from TOTTENHAM COURT ROAD STATION)

Public stand for 2 buses on south side of Woodhouse Road, commencing at rear of bus stop 9945 and extending 24 metres east. Buses proceed from Woodhouse Road direct to stand, departing via Woodhouse Road and Circumnavigate Roundabout At Junction With Summers Lane to Woodhouse Road. Set down in Woodhouse Road, at Stop FL (9945 - Colney Hatch Lane, Last Stop on LOR: 9945 - Colney Hatch Lane) and pick up in Woodhouse Road, at Stop FW (9944 - Colney Hatch Lane, First Stop on LOR: 9944 - Colney Hatch Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Friern Barnet.

MUSWELL HILL BROADWAY

From North Finchley.

Buses proceed from Muswell Hill Broadway departing to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop B (1145 - Muswell Hill, Last Stop on LOR: 1145 - Muswell Hill) and pick up in Muswell Hill Broadway, at Stop A (1146 - Queens Avenue, First Stop on LOR: 1146 - Queens Avenue).

From Tottenham Court Road Station.

Buses proceed from Muswell Hill Broadway departing to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop F (1147 - Muswell Hill, Last Stop on LOR: 1147 - Muswell Hill) and pick up in Muswell Hill Broadway, at Stop E (1148 - Queens Avenue, First Stop on LOR: 1148 - Queens Avenue).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Muswell Hill.

ALEXANDRA PARK, VICTORIA STAKES

Public stand for two buses on east side of Alexandra Palace Way, opposite Buckingham Lodge commencing 41 metres north of the centre of Priory Road and extending 19 metres north.

From North Finchley.

Buses proceed from Muswell Hill Broadway via Muswell Hill and Alexandra Palace Way to stand, departing via Alexandra Palace Way and Muswell Hill to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop B (1145 - Muswell Hill, Last Stop on LOR: 1145 - Muswell Hill) and pick up in Muswell Hill Broadway, at Stop A (1146 - Queens Avenue, First Stop on LOR: 1146 - Queens Avenue).

From Tottenham Court Road Station.

Buses proceed from Muswell Hill Broadway via Muswell Hill and Alexandra Palace Way to stand, departing via Alexandra Palace Way and Muswell Hill to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop F (1147 - Muswell Hill, Last Stop on LOR: 1147 - Muswell Hill) and pick up in Muswell Hill Broadway, at Stop E (1148 - Queens Avenue, First Stop on LOR: 1148 - Queens Avenue).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Muswell Hill.

ARCHWAY STATION, MACDONALD ROAD

Private stand for up to 16 buses in Bus Parking Area between east side of MacDonald Road and north side of Vorley Road.

From North Finchley.

Buses proceed from St John's Way via Highgate Hill, Macdonald Road and Bus Parking Area to stand, departing via Bus Parking Area and Vorley Road to Junction Road. Set down in Macdonald Road, at Alighting Point (26434 - Archway / Macdonald Road, Last Stop on LOR: 9861 - Waterlow Road) and pick up in Junction Road, at Stop V (12619 - Archway Station <> / Junction Road, First Stop on LOR: 526 - Archway Station <>).

From Tottenham Court Road Station.

Buses proceed from Junction Road via Highgate Hill, Macdonald Road and Bus Parking Area to stand, departing via Bus Parking Area, Vorley Road, Junction Road, Highgate Hill, Tollhouse Way, Archway Road and St John's Way to Junction Road. Set down in Junction Road, at Stop V (12619 - Archway Station <> / Junction Road, Last Stop on LOR: 526 - Archway Station <>) and pick up in Junction Road, at Stop W (33985 - Archway Station <>, First Stop on LOR: 33985 - Archway Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Archway.

KENTISH TOWN STATION (from TOTTENHAM COURT ROAD STATION)

Buses proceed from Kentish Town Road via Highgate Road, Fortress Walk and Fortress Road departing to Kentish Town Road. Set down in Kentish Town Road, at Stop KF (1077 - Kentish Town Station <> #, Last Stop on LOR: 1077 - Kentish Town Station <> #) and pick up in Kentish Town Road, at Stop KE (1078 - Kentish Town Station <> #, First Stop on LOR: 1078 - Kentish Town Station <> #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Kentish Town.

CAMDEN TOWN, CAMDEN GARDENS (from TOTTENHAM COURT ROAD STATION)

Public stand for three buses on north side of Camden Gardens, commencing 3 metres west of Camden Street and extending 31 metres west to a point 3 metres east of Kentish Town Road.

Buses proceed from Kentish Town Road via Camden Gardens to stand, departing via Camden Gardens and Camden Street to Camden Road. Set down in Kentish Town Road, at Stop L (20407 - Kentish Town Road, Last Stop on LOR: 20407 - Kentish Town Road) and pick up in Camden Road, at Stop S (324 - Camden Town Station <>, First Stop on LOR: 324 - Camden Town Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Camden Town.

CAMDEN TOWN, BAYHAM STREET (from North Finchley)

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Camden Road via Bayham Street to stand, departing via Bayham Street and Pratt Street to Camden High Street. Set down in Camden Road, at Stop S (324 - Camden Town Station <>, Last Stop on LOR: 324 - Camden Town Station <>) and pick up in Camden High Street, at Stop Y (34182 - Camden Town Station <>, First Stop on LOR: 34182 - Camden Town Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Camden Town.

MORNINGTON CRESCENT STATION (from North Finchley)

Public stand for two buses on east side (offside) of Hampstead Road, commencing 49 metres south of Harrington Square (north arm) and extending 26 metres south.

Buses proceed from Harrington Square (East And South Sides) via Hampstead Road to stand, departing to Hampstead Road. Set down in Harrington Square, at Stop C (33291 - Mornington Crescent Station <>, Last Stop on LOR: 33291 - Mornington Crescent Station <>) and pick up in Hampstead Road, at Stop A (14639 - Mornington Crescent Station <>, First Stop on LOR: 14639 - Mornington Crescent Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Mornington Crescent.

WARREN STREET STATION, UNIVERSITY COLLEGE HOSPITAL (from North Finchley)

Public stand for four buses on nearside of slip road on south side of Euston Road between Tottenham Court Road and Gower Street, commencing 5 metres west of a point opposite lamp standard no. 301 extending 40 metres west.

Buses proceed from Hampstead Road via Euston Road to stand, departing via Euston Road, Gower Street and Grafton Way to Tottenham Court Road. Set down in Hampstead Road, at Stop R (33549 - Warren Street Station <> / Euston Road, Last Stop on LOR: 33549 - Warren Street Station <> / Euston Road) and pick up in Tottenham Court Road, at Stop X (8348 - Warren Street Station <>, First Stop on LOR: 8348 - Warren Street Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Warren Street.

TOTTENHAM COURT ROAD STN, ST GILES HIGH STREET SOUTH

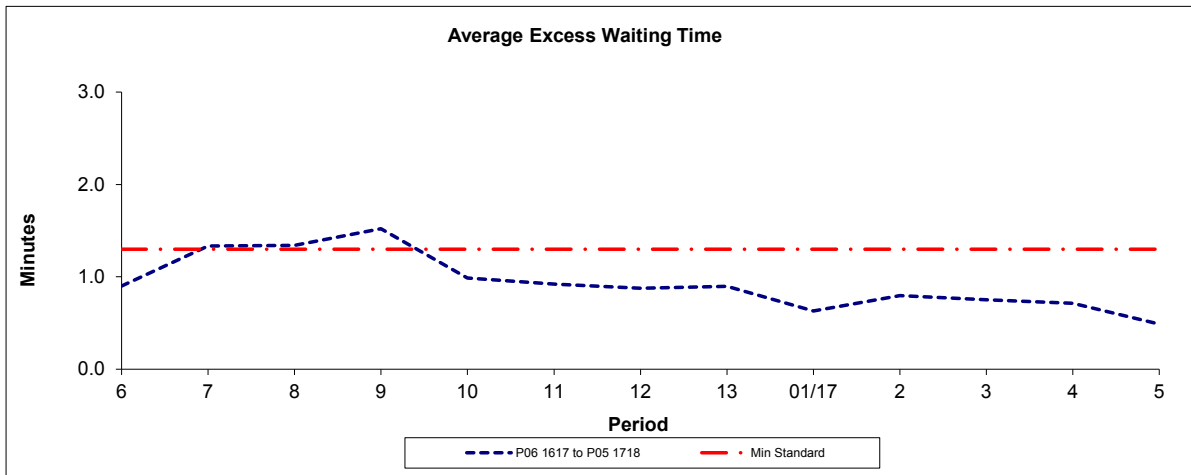
Public stand for 2 buses on south side of St. Giles High Street between New Compton Street and Shaftesbury Avenue.

Buses proceed from High Holborn direct to stand, departing to High Holborn. Set down in High Holborn, at Stop Q (BP4925 - St Giles High Street, Last Stop on LOR: BP1722 - New Oxford Street) and pick up in High Holborn, at Stop Q (BP4925 - St Giles High Street, First Stop on LOR: 166 - Tottenham Court Road Station<>).

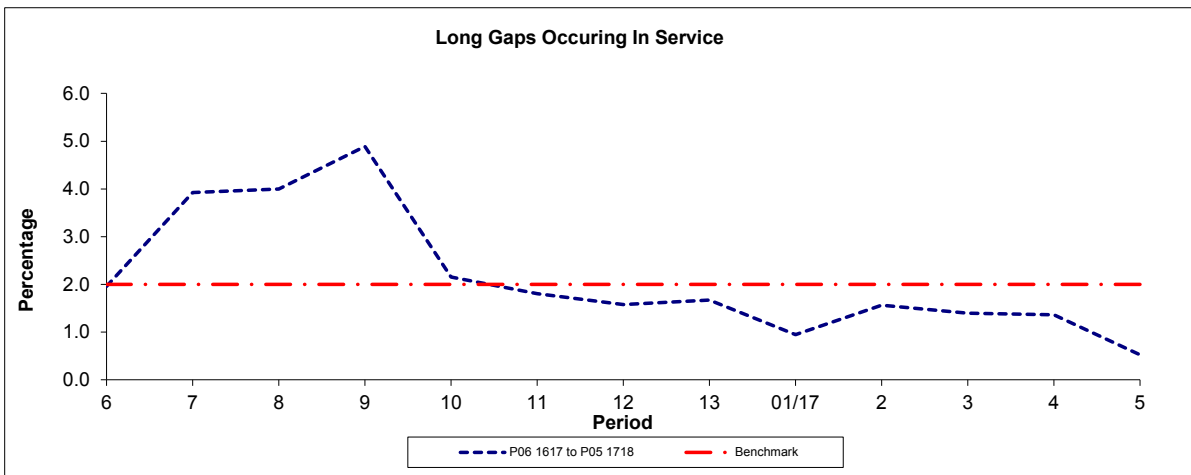
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 134 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tottenham Court Road.

PART B - PERFORMANCE STATISTICS

Route 134



Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	0.90	1.33	1.34	1.52	0.99	0.92	0.87	0.90	0.63	0.80	0.75	0.71	0.49
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30

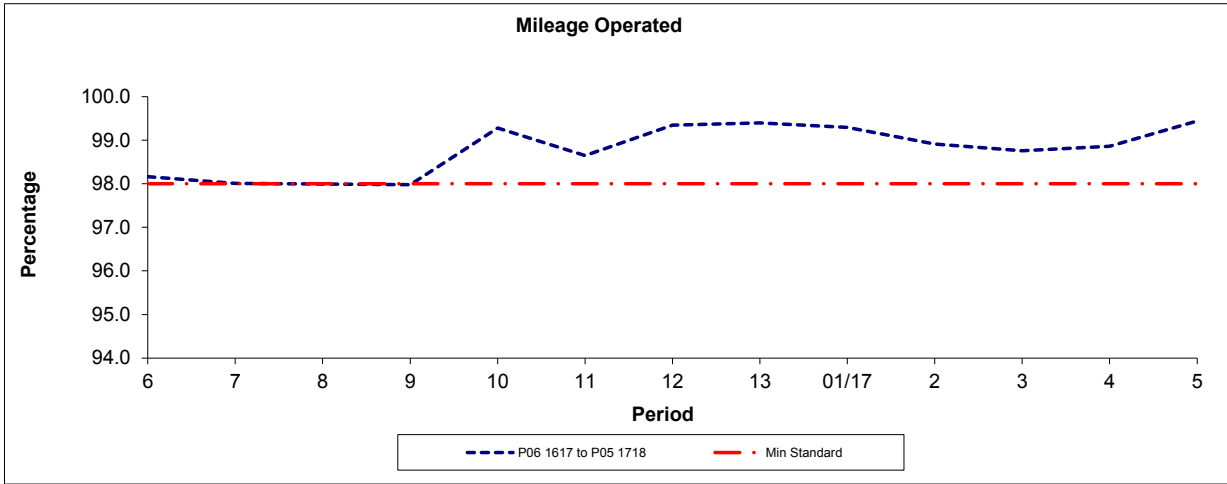


Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	2.0	3.9	4.0	4.9	2.2	1.8	1.6	1.7	0.9	1.6	1.4	1.4	0.5
Benchmark	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0

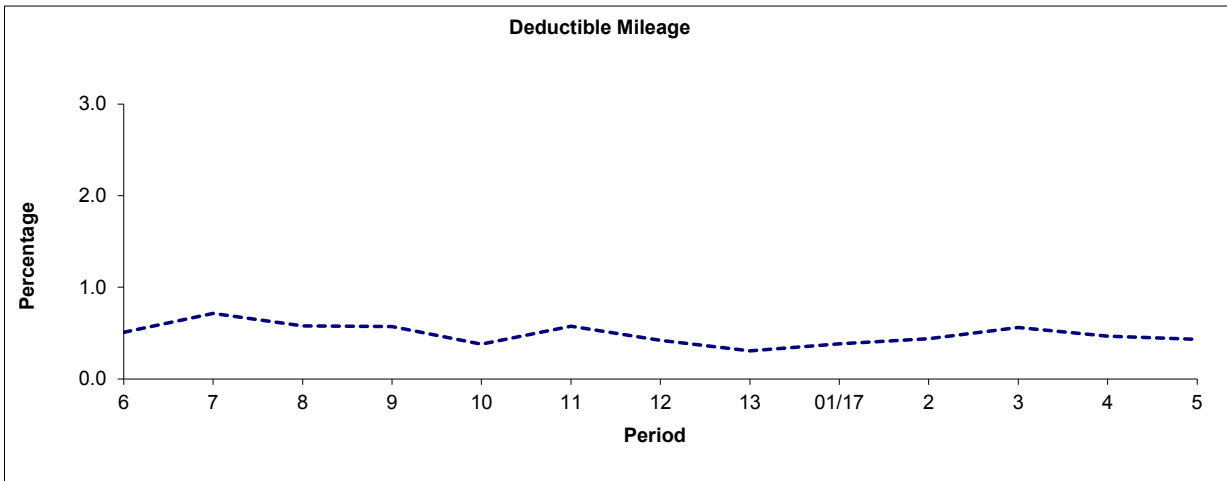
Note : Reliability is actual performance under full iBus (4 weeks data).
Minimum Standards and Benchmarks are those applicable under the new contract.

PART B - PERFORMANCE STATISTICS

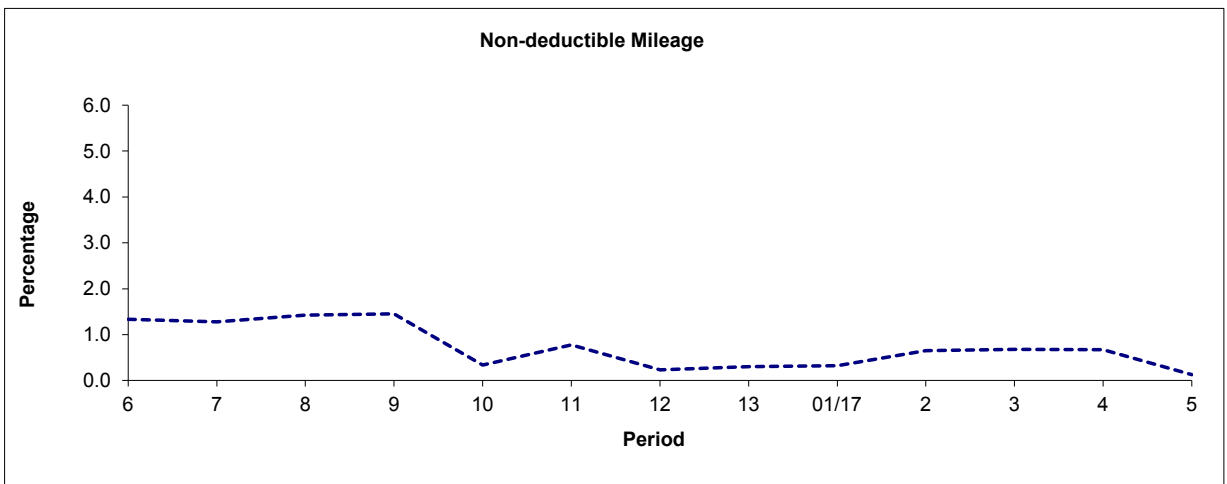
Route 134



Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	98.16	98.01	97.99	97.98	99.28	98.65	99.35	99.40	99.30	98.91	98.76	98.86	99.44
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	0.51	0.72	0.58	0.57	0.38	0.58	0.42	0.30	0.38	0.44	0.56	0.47	0.43

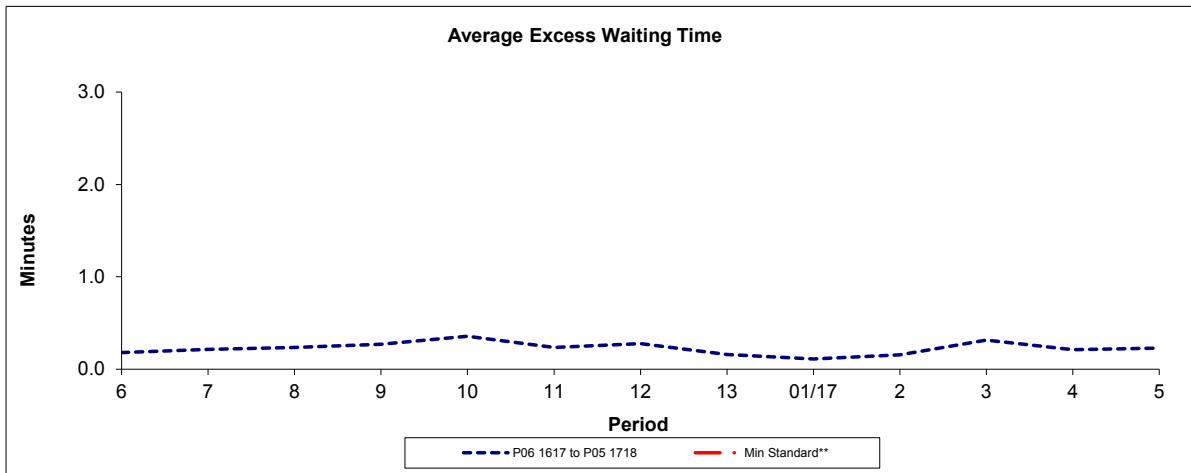


Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	1.33	1.28	1.43	1.45	0.34	0.77	0.23	0.30	0.32	0.65	0.68	0.67	0.13

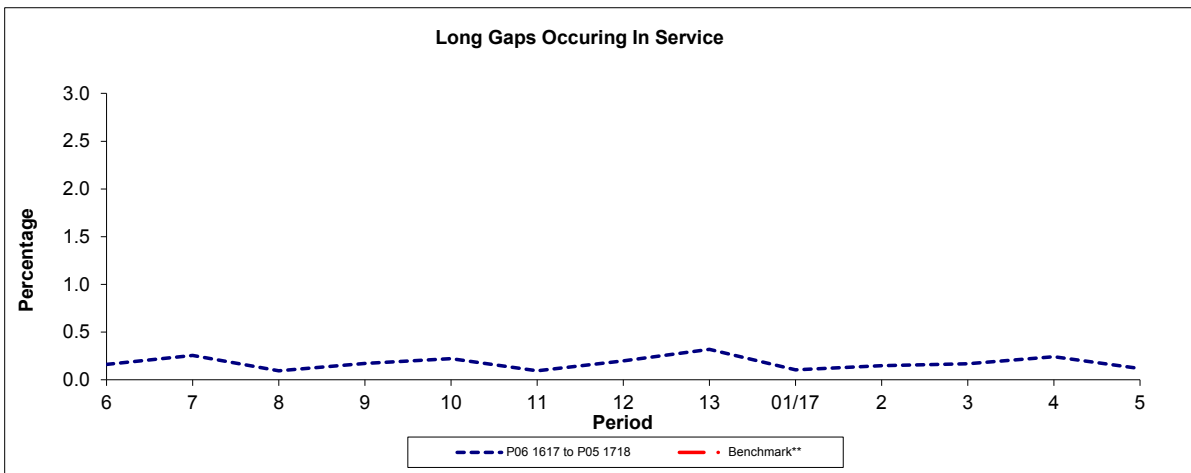
Note: Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route N134



Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	0.18	0.21	0.24	0.27	0.36	0.23	0.28	0.16	0.11	0.16	0.31	0.21	0.23
Min Standard**													

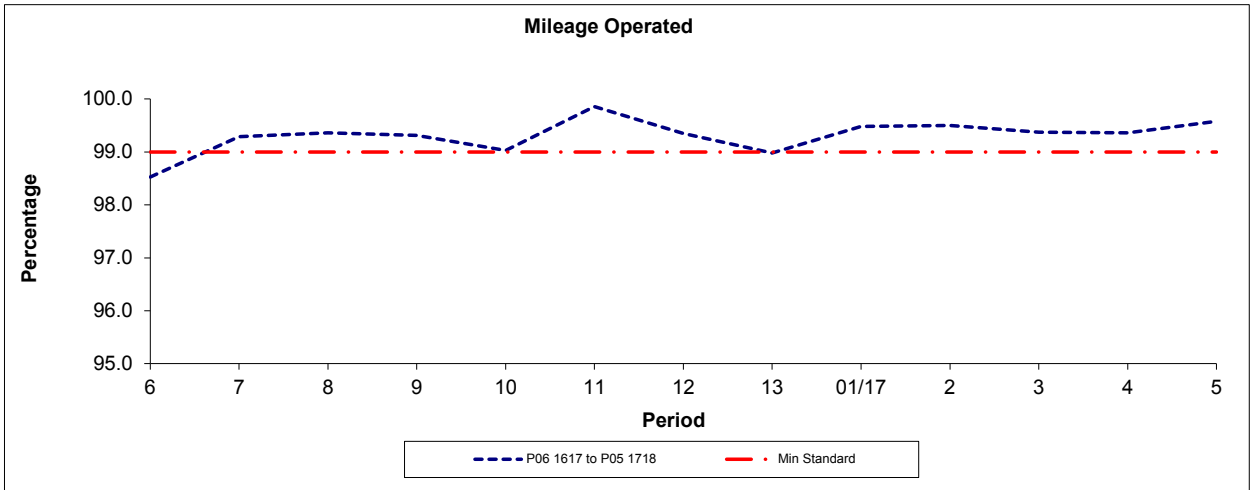


Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	0.2	0.3	0.1	0.2	0.2	0.1	0.2	0.3	0.1	0.1	0.2	0.2	0.1
Benchmark**													

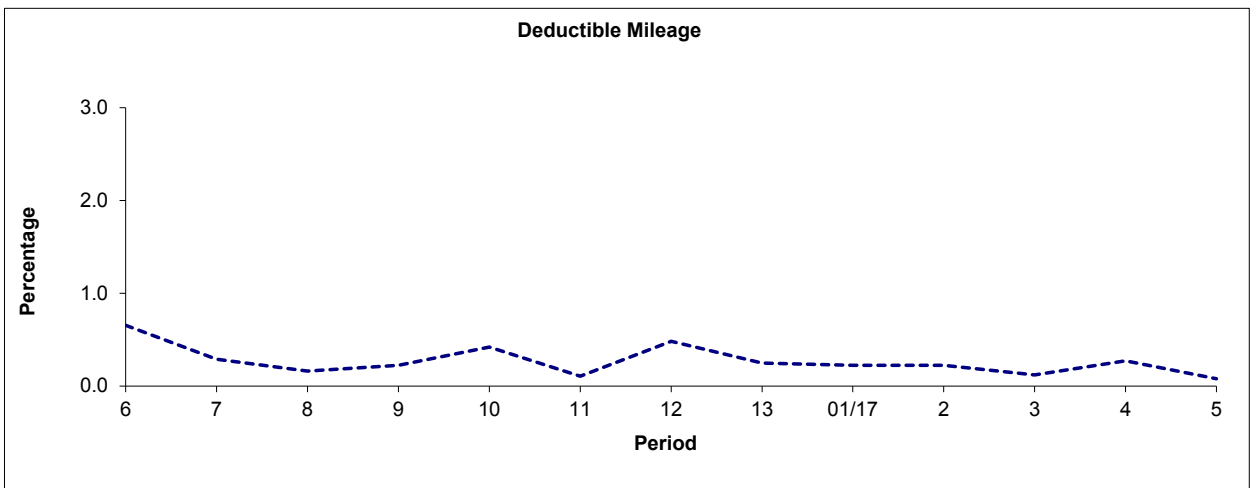
Note : Reliability is actual performance under full iBus (4 weeks data).
 **A Minimum Standard of 86.0% On Time and Benchmark of 0.0% Early Running apply under the new contract.

PART B - PERFORMANCE STATISTICS

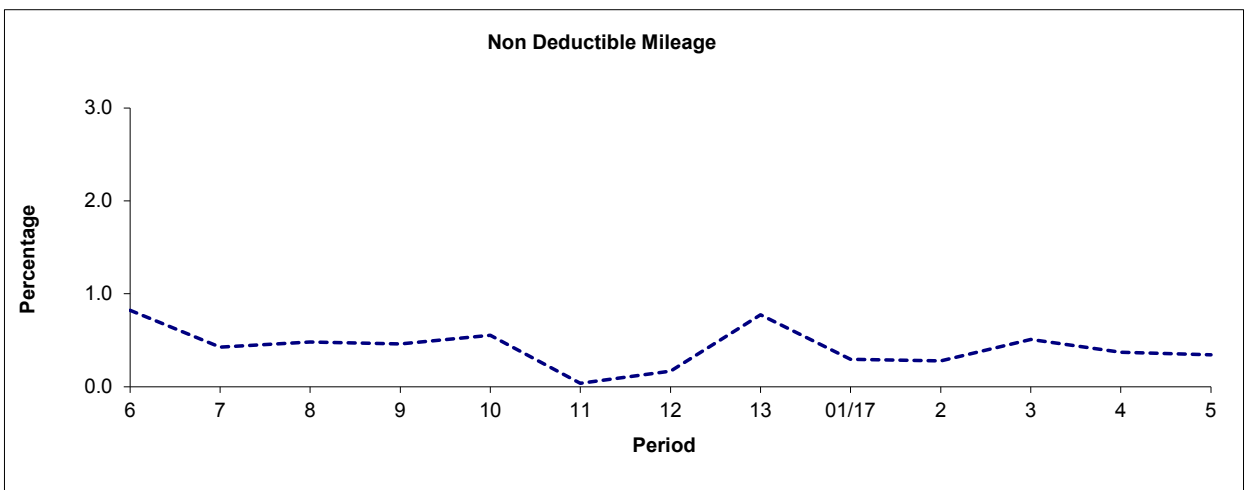
Route N134



Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	98.52	99.29	99.36	99.31	99.03	99.86	99.35	98.98	99.48	99.50	99.37	99.36	99.58
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00



Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	0.65	0.29	0.16	0.22	0.42	0.11	0.48	0.25	0.22	0.22	0.12	0.27	0.08



Period	6	7	8	9	10	11	12	13	01/17	2	3	4	5
P06 1617 to P05 1718	0.82	0.43	0.48	0.46	0.56	0.04	0.17	0.77	0.30	0.28	0.51	0.37	0.34

Note: Mileage is based on 4 weeks data

ROUTE 134 - FULL iBUS RESULTS BY TIME OF DAY
QUARTER 2 16/17 TO QUARTER 1 17/18 (25/06/16 TO 23/06/17)

MONDAY - FRIDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	32,469	31,712	97.7	4.76	0.65	5.40	90.4	9.5	0.2	0.0	0.6	28
07:00 - 10:00	127,353	125,198	98.3	3.23	0.87	4.10	94.4	5.3	0.2	0.0	2.1	45
10:00 - 13:00	116,059	114,177	98.4	3.47	0.91	4.38	93.2	6.6	0.2	0.1	1.7	50
13:00 - 16:00	120,555	117,978	97.9	3.31	1.04	4.34	93.0	6.6	0.3	0.1	2.3	48
16:00 - 19:00	134,189	132,879	99.0	2.99	1.18	4.16	93.4	6.3	0.3	0.0	3.7	50
19:00 - 22:00	117,729	116,567	99.0	3.41	1.02	4.43	92.2	7.6	0.2	0.0	2.4	53
22:00 - 24:00	50,129	50,133	100.0	4.72	1.16	5.88	84.2	14.8	1.0	0.0	1.7	56
All Locations Summary	698,483	688,644	98.6	3.37	1.00	4.37	92.9	6.8	0.3	0.0	2.4	56

SATURDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	4,785	4,786	100.0	6.84	0.47	7.30	79.7	19.5	0.8	0.0	0.8	30
07:00 - 10:00	21,137	20,766	98.2	4.39	0.61	5.00	90.8	9.0	0.2	0.0	0.4	34
10:00 - 13:00	26,519	26,267	99.0	3.40	0.75	4.15	94.9	5.0	0.2	0.0	1.4	55
13:00 - 16:00	26,445	26,081	98.6	3.39	1.05	4.45	92.6	6.8	0.4	0.1	2.5	52
16:00 - 19:00	27,211	26,717	98.2	3.34	0.92	4.27	93.8	6.0	0.2	0.0	1.9	37
19:00 - 22:00	25,421	24,922	98.0	3.57	1.26	4.83	89.2	10.0	0.6	0.1	3.4	55
22:00 - 24:00	11,171	11,057	99.0	4.79	1.73	6.52	79.2	17.8	2.6	0.4	3.7	44
All Locations Summary	142,689	140,596	98.5	3.69	0.96	4.65	91.6	7.9	0.4	0.1	2.1	55

SUNDAY AND BANK HOLIDAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	4,292	4,343	101.2	7.49	0.28	7.76	73.5	25.6	0.9	0.0	0.8	35
07:00 - 10:00	15,969	15,760	98.7	5.94	0.49	6.43	79.7	19.7	0.5	0.0	0.1	39
10:00 - 13:00	23,963	23,863	99.6	3.86	0.73	4.59	92.9	7.0	0.1	0.0	0.7	42
13:00 - 16:00	24,416	24,191	99.1	3.78	0.81	4.59	92.8	7.1	0.1	0.0	1.0	33
16:00 - 19:00	24,773	24,472	98.8	3.73	0.73	4.46	93.9	6.0	0.1	0.0	0.9	33
19:00 - 22:00	22,120	21,867	98.9	4.09	0.87	4.95	89.6	10.0	0.4	0.0	1.3	33
22:00 - 24:00	10,737	10,823	100.8	4.96	0.71	5.67	87.4	12.3	0.3	0.0	0.3	34
All Locations Summary	126,270	125,319	99.2	4.20	0.73	4.93	90.5	9.2	0.2	0.0	0.8	42

ALL DAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	41,546	40,841	98.3	5.16	0.60	5.76	88.1	11.6	0.3	0.0	0.6	35
07:00 - 10:00	164,459	161,724	98.3	3.46	0.83	4.29	93.4	6.4	0.2	0.0	1.9	45
10:00 - 13:00	166,541	164,307	98.7	3.51	0.86	4.37	93.4	6.4	0.2	0.0	1.6	55
13:00 - 16:00	171,416	168,250	98.2	3.38	1.01	4.39	92.9	6.7	0.3	0.1	2.2	52
16:00 - 19:00	186,173	184,068	98.9	3.10	1.10	4.21	93.5	6.2	0.3	0.0	3.2	50
19:00 - 22:00	165,270	163,356	98.8	3.51	1.04	4.55	91.4	8.2	0.3	0.0	2.5	55
22:00 - 24:00	72,037	72,013	100.0	4.76	1.21	5.97	83.7	15.1	1.2	0.1	1.9	56
All Locations Summary	967,442	954,559	98.7	3.49	0.97	4.46	92.5	7.2	0.3	0.0	2.2	56

ROUTE N134 - FULL iBUS RESULTS BY TIME OF DAY
QUARTER 2 16/17 TO QUARTER 1 17/18 (25/06/16 TO 23/06/17)

MONDAY - FRIDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
00:00 - 05:00	82,727	82,452	99.7	7.50	0.16	7.66	68.5	30.7	0.7	0.1	0.2	47
All Locations Summary	82,727	82,452	99.7	7.50	0.16	7.66	68.5	30.7	0.7	0.1	0.2	47

SATURDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
00:00 - 05:00	22,928	22,870	99.7	6.17	0.28	6.45	80.0	19.5	0.4	0.0	0.1	32
All Locations Summary	22,928	22,870	99.7	6.17	0.28	6.45	80.0	19.5	0.4	0.0	0.1	32

SUNDAY AND BANK HOLIDAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
00:00 - 05:00	21,785	21,753	99.9	6.17	0.34	6.51	79.5	19.9	0.5	0.1	0.2	37
All Locations Summary	21,785	21,753	99.9	6.17	0.34	6.51	79.5	19.9	0.5	0.1	0.2	37

ALL DAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
00:00 - 05:00	127,440	127,075	99.7	6.89	0.23	7.11	73.7	25.6	0.6	0.1	0.2	47
All Locations Summary	127,440	127,075	99.7	6.89	0.23	7.11	73.7	25.6	0.6	0.1	0.2	47

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

TRANCHE 633
Tottenham Court Road Two-Way

Route: 134/N134

Service change: 46177

Date: 01/04/2017

Reason for Issue Reallocated from HT garage

QSI Points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
NTFYHR	28900	North Finchley Bus Station		
	9934	North Finchley High Road	153	0.10
	9936	Grove Road	331	0.21
	9938	Woodhouse College	242	0.15
	9940	Lewes Road	211	0.13
FBARTH	9944	Colney Hatch Lane	324	0.20
	19610	Friern Barnet Road	217	0.13
	20146	Hillside Avenue	196	0.12
CHLNST	19541	North Circular Road	485	0.30
	7520	Cromwell Road	315	0.20
	19607	Pembroke Road / St Peters Church	387	0.24
	1307	Wilton Road	237	0.15
	BP083	Alexandra Park Road	458	0.28
	1145	Muswell Hill	541	0.34
MHILBYS	1148	Queens Avenue	194	0.12
	19605	Fortis Green Road	297	0.18
	9443	Woodside Avenue	199	0.12
	BP2597	Cranley Gardens	168	0.10
	19604	Onslow Gardens	249	0.15
	BP3116	Highgate Wood	263	0.16
	1143	Wood Lane / Highgate Station	311	0.19
HIGHSN	9431	Highgate Station	203	0.13
	10860	Southwood Avenue	282	0.18
	1909	Northwood Road	277	0.17
	9863	Langdon Park Road	234	0.15
	9861	Waterlow Road	367	0.23
ARCHJR	33985	Archway Station	533	0.33
	JNRDPG	Pemberton Gardens	329	0.20
	11417	Monney Road	267	0.17
	4717	Tufnell Park Station	265	0.16
	11413	Lady Somerset Road	322	0.20
	11409	Fortess Walk	262	0.16
KENTS N	1078	Kentish Town Station	263	0.16
	11392	Kentish Town Post Office	223	0.14
	669	Kentish Town Road / Prince Of Wales Road	261	0.16
	2675	Royal College Street	192	0.12
	33096	Camden Gardens	272	0.17
CDTNS N	324	Camden Town Station	308	0.19
	33260	Pratt Street	353	0.22
	MNCRS N	Mornington Crescent Station	547	0.34
	1277	Silverdale	365	0.23
	1275	Robert Street	221	0.14
WARRST	33549	Warren Street Station / Euston Road	339	0.21
TCTRS G	BP4925	St Giles High Street		
Total Route Mileage - Out Direction			14069	8.74
			Metres	Miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
TCTRS G	BP4925	St Giles High Street		
WARRST	Warren Street Station			
	25069	Hampstead Road / Drummond Street		
	1276	Robert Street	146	0.09
	1278	Silverdale	383	0.24
	MNCRS N	Mornington Crescent Station	367	0.23
	BP765	Camden High Street	255	0.16
	34182	Camden Town Station	234	0.15
CDTNS N	20407	Camden Town / Kentish Town Road	231	0.14
	2674	Hawley Road	244	0.15
	668	Prince Of Wales Road	443	0.28
	11391	Kentish Town Post Office	315	0.20
KENTS N	1077	Kentish Town Station	292	0.18
	11408	Fortess Walk	236	0.15
	11412	Lady Somerset Road	187	0.12
	79	Tufnell Park Station	150	0.09
	BP1345	Junction Road	194	0.12
	11416	Monney Road	203	0.13
	JNRDPG	Pemberton Gardens	272	0.17
ARCHJR	526	Archway Station / Junction Road	345	0.21
	9862	Waterlow Road	546	0.34
	9864	Langdon Park Road	434	0.27
	1908	Northwood Road	276	0.17
HIGHS N	9432	Highgate Station	389	0.24
	1142	Wood Lane / Highgate Station	270	0.17
	BP3230	Highgate Wood	335	0.21
	19603	Onslow Gardens	302	0.19
	9444	Cranley Gardens	235	0.15
	15599	Fortis Green Road	347	0.22
MHILBYS	1147	Muswell Hill	267	0.17
	1146	Queens Avenue	136	0.08
	80010	Meadow Drive	278	0.17
	1910	Alexandra Park Road	255	0.16
	1306	Wilton Road	362	0.22
	19606	Pembroke Road / St Peters Church	347	0.22
	7521	Hampden Road	211	0.13
CHLNST	19608	North Circular Road	468	0.29
	29919	Firs Avenue	180	0.11
	20145	Hillside Avenue	377	0.23
	19609	Friern Barnet Road	181	0.11
FBARTH	9945	Colney Hatch Lane	108	0.07
	9941	Summers Lane	281	0.17
	9939	Crescent Way	193	0.12
	9937	Woodhouse College	176	0.11
	9935	Churchfield Avenue	342	0.21
	9933	North Finchley High Road	173	0.11
	NTFYBL	Tally Ho Corner	336	0.21
Total Route Mileage - Back Direction			13824	8.59
			Metres	Miles

MINI SERVICE SPECIFICATION

Route Number	134 & N134
Terminus Points	North Finchley, Tally Ho Corner and Warren Street Station
Minimum Performance Standard - Route No. 134	Average Excess Wait Time - No more than 1.20 minutes
Extension Threshold - Route No. 134	Average Excess Wait Time Threshold - 1.10 minutes
Minimum Operated Mileage Standard - Route No. 134	No less than 98%
Departing On Time - Route No. N134	Departing on Time - No less than 86%
Minimum Operated Mileage Standard - Route No. N134	No less than 99%

Please supply details of resource and cost changes (in ITT Part 2B and Part 10 format). The return date will be notified in due course.

MINI SERVICE SPECIFICATION

- 1) MINI SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

To better match resource to demand the following alterations are proposed for introduction:

- Route Nos 134 & N134 are restructured to operate between North Finchley Tally Ho corner and Warren Street Station.
- The section of routeing between Tottenham Court Road and Warren Street Station is withdrawn.
- **Please see Section 5 for a full list of streets traversed and standing arrangements.**
- **Please identify the cost of the Nightly element of this service separately.**
- **No other changes are proposed.**
- **The above proposals as well as the proposals specified for Route No. 14 are specified in order to provide a more efficient network of services and meet passenger demand in the Bloomsbury area.**

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley, Tally Ho Corner to Warren Street Station			Warren Street Station to North Finchley, Tally Ho Corner		
First departure no later than 0525.			First departure no later than 0615.		
0520 - 0600	Every 12 minutes		0610 - 0650	Every 12 minutes	
0601 - 0705	Every 8 minutes		0651 - 0750	Every 8 minutes	
0706 - 0805	Every 6 minutes		0751 - 0915	Every 6-7 minutes (9 buses per hour)	
0806 - 0930	Every 6-7 minutes (9 buses per hour)		0916 - 1650	Every 8 minutes	
0931 - 1530	Every 8 minutes		1651 - 1750	Every 6 minutes	
1530 - 1830	Every 6-7 minutes (9 buses per hour)		1751 - 1850	Every 6-7 minutes (9 buses per hour)	
1831 - 2100	Every 8 minutes		1851 - 2205	Every 8 minutes	
2101 - 2325	Every 10 minutes		2206 - 0020	Every 10 minutes	
Last departure no earlier than 2320.			Last departure no earlier than 0015.		
Pinchpoints					
Highgate Station	0730 - 0830	6 minutes	Highgate Station	0740 - 0840	8 minutes
	0831 - 0900	7 minutes		0841 - 0900	7 minutes
	1600 - 1730	7 minutes		1500 - 1650	8 minutes
1651 - 1750				6 minutes	

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley, Tally Ho Corner to Warren Street Station			Warren Street Station to North Finchley, Tally Ho Corner		
First departure no later than 0525.			First departure no later than 0615.		
0520 - 0555	Every 15 minutes		0610 - 0640	Every 15 minutes	
0556 - 0655	Every 12 minutes		0641 - 0740	Every 12 minutes	
0656 - 0755	Every 10 minutes		0741 - 0840	Every 10 minutes	
0756 - 2100	Every 8 minutes		0841 - 2205	Every 8 minutes	
2101 - 2325	Every 10 minutes		2206 - 0020	Every 10 minutes	
Last departure no earlier than 2330.			Last departure no earlier than 0015.		
Pinchpoints					
Highgate Station	0935 - 1100	8 minutes	Highgate Station	0930 - 1100	8 minutes

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley, Tally Ho Corner to Warren Street Station			Warren Street Station to North Finchley, Tally Ho Corner		
First departure no later than 0525.			First departure no later than 0615.		
0520 - 0755	Every 15 minutes		0610 - 0840	Every 15 minutes	
0756 - 0855	Every 12 minutes		0841 - 0940	Every 12 minutes	
0856 - 2325	Every 10 minutes		0941 - 0020	Every 10 minutes	
Last departure no earlier than 2320.			Last departure no earlier than 0015.		
Pinchpoints					
Highgate Station	1000 - 1130	10 minutes	Highgate Station	1000 - 1130	10 minutes

Please identify the cost of the Boxing Day element of this service separately.

3.4) NIGHTLY

North Finchley, Tally Ho Corner to Warren Street Station			Warren Street Station to North Finchley, Tally Ho Corner		
First departure no later than 2345.			First departure no later than 0040.		
2340 - 0510	Every 30 minutes		0035 - 0605	Every 30 minutes	
Last departure no earlier than 0505.			Last departure no earlier than 0600.		

Please identify the cost of the Nightly element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 134 should interwork with Route No. N134 to form a seamless 24 hour service.

5) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

5.1) ROUTE RECORD

As per Busnet printout.

5.2) IBUS MILEAGE & QSI POINTS

As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 134: North Finchley - University College Hospital (24 hour service)

Date of Structural Change: 15 September 2018.

Date of Service Change: 15 September 2018.

Reason for Issue: Central London Restructure.

STREETS TRAVERSED

Towards University College Hospital: North Finchley High Road, Woodhouse Road, Colney Hatch Lane, Muswell Hill Broadway, Muswell Hill Road, Archway Road, Junction Road, Fortess Road, Kentish Town Road, Camden Street, Camden Road, Bayham Street, Crowndale Road, Hampstead Road, Harrington Square, Hampstead Road, Euston Road.

Towards North Finchley: Euston Road, Gower Street, Grafton Way, Tottenham Court Road, Hampstead Road, Camden High Street, Kentish Town Road, Fortess Road, Junction Road, Highgate Hill, Tollhouse Way, Archway Road, Muswell Hill Road, Muswell Hill Broadway, Colney Hatch Lane, Woodhouse Road, Kingsway, Ballards Lane.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

NORTH FINCHLEY HIGH ROAD

Public offside stand for 4 buses on west side of High Road outside Tally Ho Public House commencing 20.7 metres south of lamp standard No. 151 and extending 44 metres north. Buses proceed from Ballards Lane via North Finchley High Road to stand, departing to North Finchley High Road. Set down in Ballards Lane, Stop Z2 (BP3223 - Tally Ho Corner, Last Stop on LOR: BP3223 - Tally Ho Corner) and pick up in North Finchley High Road, Stop E (28900 - North Finchley Bus Station, First Stop on LOR: 28900 - North Finchley Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route 134 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	North Finchley.
OTHER INFORMATION:	Toilet facilities available 24hrs.

FRIERN BARNET, WOODHOUSE ROAD (from UNIVERSITY COLLEGE HOSPITAL)

Public stand for 2 buses on south side of Woodhouse Road, commencing at rear of bus stop 9945 and extending 24 metres east.

Buses proceed from Woodhouse Road direct to stand, departing via Woodhouse Road and Circumnavigate Roundabout At Junction With Summers Lane to Woodhouse Road. Set down in Woodhouse Road, at Stop FL (9945 - Colney Hatch Lane, Last Stop on LOR: 9945 - Colney Hatch Lane) and pick up in Woodhouse Road, at Stop FW (9944 - Colney Hatch Lane, First Stop on LOR: 9944 - Colney Hatch Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Friern Barnet.

MUSWELL HILL BROADWAY

From North Finchley.

Buses proceed from Muswell Hill Broadway departing to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop B (1145 - Muswell Hill, Last Stop on LOR: 1145 - Muswell Hill) and pick up in Muswell Hill Broadway, at Stop A (1146 - Queens Avenue, First Stop on LOR: 1146 - Queens Avenue).

From University College Hospital.

Buses proceed from Muswell Hill Broadway departing to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop F (1147 - Muswell Hill, Last Stop on LOR: 1147 - Muswell Hill) and pick up in Muswell Hill Broadway, at Stop E (1148 - Queens Avenue, First Stop on LOR: 1148 - Queens Avenue).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Muswell Hill.

ALEXANDRA PARK, VICTORIA STAKES

Public stand for two buses on east side of Alexandra Palace Way, opposite Buckingham Lodge commencing 41 metres north of the centre of Priory Road and extending 19 metres north.

From North Finchley.

Buses proceed from Muswell Hill Broadway via Muswell Hill and Alexandra Palace Way to stand, departing via Alexandra Palace Way and Muswell Hill to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop B (1145 - Muswell Hill, Last Stop on LOR: 1145 - Muswell Hill) and pick up in Muswell Hill Broadway, at Stop A (1146 - Queens Avenue, First Stop on LOR: 1146 - Queens Avenue).

From University College Hospital.

Buses proceed from Muswell Hill Broadway via Muswell Hill and Alexandra Palace Way to stand, departing via Alexandra Palace Way and Muswell Hill to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop F (1147 - Muswell Hill, Last Stop on LOR: 1147 - Muswell Hill) and pick up in Muswell Hill Broadway, at Stop E (1148 - Queens Avenue, First Stop on LOR: 1148 - Queens Avenue).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Muswell Hill.

ARCHWAY STATION

From North Finchley.

Buses proceed from Junction Road via Vorley Road, Macdonald Road, Highgate Hill and Tollhouse Way departing to Archway Road. Set down in Junction Road, at Stop W (33985 - Archway Station <>, Last Stop on LOR: 33985 - Archway Station <>) and pick up in Archway Road, at Stop X (9862 - Waterlow Road, First Stop on LOR: 9862 - Waterlow Road).

From University College Hospital.

Buses proceed from Junction Road via St John's Way, Archway Road, Archway U Turn, Archway Road and St John's Way departing to Junction Road. Set down in Junction Road, at Stop U (526 - Archway Station <>, Last Stop on LOR: 526 - Archway Station <>) and pick up in Junction Road, at Stop W (33985 - Archway Station <>, First Stop on LOR: 33985 - Archway Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Archway.

KENTISH TOWN STATION (from UNIVERSITY COLLEGE HOSPITAL)

Buses proceed from Kentish Town Road via Highgate Road, Fortess Walk and Fortess Road departing to Kentish Town Road. Set down in Kentish Town Road, at Stop KF (1077 - Kentish Town Station <> #, Last Stop on LOR: 1077 - Kentish Town Station <> #) and pick up in Kentish Town Road, at Stop KE (1078 - Kentish Town Station <> #, First Stop on LOR: 1078 - Kentish Town Station <> #).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Kentish Town.

CAMDEN TOWN, CAMDEN GARDENS (from UNIVERSITY COLLEGE HOSPITAL)

Public stand for three buses on north side of Camden Gardens, commencing 3 metres west of Camden Street and extending 31 metres west to a point 3 metres east of Kentish Town Road.

Buses proceed from Kentish Town Road via Camden Gardens to stand, departing via Camden Gardens and Camden Street to Camden Road. Set down in Kentish Town Road, at Stop L (20407 - Kentish Town Road, Last Stop on LOR: 20407 - Kentish Town Road) and pick up in Camden Road, at Stop S (324 - Camden Town Station <>, First Stop on LOR: 324 - Camden Town Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Camden Town.

CAMDEN TOWN, BAYHAM STREET (from North Finchley)

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Camden Road via Bayham Street to stand, departing via Bayham Street and Pratt Street to Camden High Street. Set down in Camden Road, at Stop S (324 - Camden Town Station <>, Last Stop on LOR: 324 - Camden Town Station <>) and pick up in Camden High Street, at Stop Y (34182 - Camden Town Station <>, First Stop on LOR: 34182 - Camden Town Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Camden Town.

MORNINGTON CRESCENT STATION (from North Finchley)

Public stand for two buses on east side (offside) of Hampstead Road, commencing 49 metres south of Harrington Square (north arm) and extending 26 metres south. Buses proceed from Harrington Square (East And South Sides) via Hampstead Road to stand, departing to Hampstead Road. Set down in Harrington Square, at Stop C (33291 - Mornington Crescent Station <>, Last Stop on LOR: 33291 - Mornington Crescent Station <>) and pick up in Hampstead Road, at Stop A (14639 - Mornington Crescent Station <>, First Stop on LOR: 14639 - Mornington Crescent Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Mornington Crescent.

WARREN STREET STATION, UNIVERSITY COLLEGE HOSPITAL

Public stand for four buses on nearside of slip road on south side of Euston Road between Tottenham Court Road and Gower Street, commencing 5 metres west of a point opposite lamp standard no. 301 extending 40 metres west. Buses proceed from Euston Road direct to stand, departing to Euston Road. Set down in Euston Road, at stop Y (BP4515 - Warren Street Station <>, Last Stop on LOR: 33549 - Warren Street Station <> / Euston Road) and pick up in Euston Road, at stop Y (BP4515 - Warren Street Station <>, First Stop on LOR: 8348 - Warren Street Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 134 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Warren Street.

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

North Finchley - University College Hospital

Route: 134/N134

Service change: 46177

Date: 01/04/2017

Reason for Issue: Reallocated from HT garage

QSI Points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
NTFYHR	28900	North Finchley Bus Station		
	9934	North Finchley High Road	153	0.10
	9936	Grove Road	331	0.21
	9938	Woodhouse College	242	0.15
	9940	Lewes Road	211	0.13
FBARTH	9944	Colney Hatch Lane	324	0.20
	19610	Friern Barnet Road	217	0.13
	20146	Hillside Avenue	196	0.12
CHLNTS	19541	North Circular Road	485	0.30
	7520	Cromwell Road	315	0.20
	19607	Pembroke Road / St Peters Church	387	0.24
	1307	Wilton Road	237	0.15
	BP083	Alexandra Park Road	458	0.28
	1145	Muswell Hill	541	0.34
MHILBYS	1148	Queens Avenue	194	0.12
	19605	Fortis Green Road	297	0.18
	9443	Woodside Avenue	199	0.12
	BP2597	Cranley Gardens	168	0.10
	19604	Onslow Gardens	249	0.15
	BP3116	Highgate Wood	263	0.16
	1143	Wood Lane / Highgate Station	311	0.19
HIGHSN	9431	Highgate Station	203	0.13
	10860	Southwood Avenue	282	0.18
	1909	Northwood Road	277	0.17
	9863	Langdon Park Road	234	0.15
	9861	Waterlow Road	367	0.23
ARCHJR	33985	Archway Station	533	0.33
JNRDPG	11419	Pemberton Gardens	329	0.20
	11417	Monney Road	267	0.17
	4717	Tufnell Park Station	265	0.16
	11413	Lady Somerset Road	322	0.20
	11409	Fortess Walk	262	0.16
KENTSN	1078	Kentish Town Station	263	0.16
	11392	Kentish Town Post Office	223	0.14
	669	Kentish Town Road / Prince Of Wales Road	261	0.16
	2675	Royal College Street	192	0.12
	33096	Camden Gardens	272	0.17
CDTNSN	324	Camden Town Station	308	0.19
	33260	Pratt Street	353	0.22
MNCRSN	33291	Mornington Crescent Station	547	0.34
	1277	Silverdale	365	0.23
	1275	Robert Street	221	0.14
	33549	Warren Street Station / Euston Road	339	0.21
WARRHP	BP4515	Warren Street Station		
Total Route Mileage - Out Direction			12891	8.01
			Metres	Miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WARRHP	BP4515	Warren Street Station		
	8348	Warren Street Station		
	25069	Hampstead Road / Drummond Street	232	0.14
	1276	Robert Street	146	0.09
	1278	Silverdale	383	0.24
MNCRSN	14639	Mornington Crescent Station	367	0.23
	BP765	Camden High Street	255	0.16
	34182	Camden Town Station	234	0.15
CDTNSN	20407	Camden Town / Kentish Town Road	231	0.14
	2674	Hawley Road	244	0.15
	668	Prince Of Wales Road	443	0.28
	11391	Kentish Town Post Office	315	0.20
KENTSN	1077	Kentish Town Station	292	0.18
	11408	Fortess Walk	236	0.15
	11412	Lady Somerset Road	187	0.12
	79	Tufnell Park Station	150	0.09
	BP1345	Junction Road	194	0.12
	11416	Monney Road	203	0.13
JNRDPG	11420	Pemberton Gardens	272	0.17
ARCHJR	526	Archway Station / Junction Road	345	0.21
	9862	Waterlow Road	546	0.34
	9864	Langdon Park Road	434	0.27
	1908	Northwood Road	276	0.17
HIGHSN	9432	Highgate Station	389	0.24
	1142	Wood Lane / Highgate Station	270	0.17
	BP3230	Highgate Wood	335	0.21
	19603	Onslow Gardens	302	0.19
	9444	Cranley Gardens	235	0.15
	15599	Fortis Green Road	347	0.22
MHILBYS	1147	Muswell Hill	267	0.17
	1146	Queens Avenue	136	0.08
	80010	Meadow Drive	278	0.17
	1910	Alexandra Park Road	255	0.16
	1306	Wilton Road	362	0.22
	19606	Pembroke Road / St Peters Church	347	0.22
	7521	Hampden Road	211	0.13
CHLNTS	19608	North Circular Road	468	0.29
	29919	Firs Avenue	180	0.11
	20145	Hillside Avenue	377	0.23
	19609	Friern Barnet Road	181	0.11
FBARTH	9945	Colney Hatch Lane	108	0.07
	9941	Summers Lane	281	0.17
	9939	Crescent Way	193	0.12
	9937	Woodhouse College	176	0.11
	9935	Churchfield Avenue	342	0.21
	9933	North Finchley High Road	173	0.11
NTFYBL	BP3223	Tally Ho Corner	336	0.21
Total Route Mileage - Back Direction			12537	7.79
			Metres	Miles

Mileage in bold red font is a planning estimate & not an ibus calculation

CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

Contract Reference	QC37402
Route Number	134/N134
Terminus Points	North Finchley and Tottenham Court Road Station
Contract Basis	Incentivised
Commencement Date	4 th February 2012
Vehicle Type	87 capacity, dual door, double deck vehicles
Maximum Approved Dimensions	10.6 metres long and 2.55 metres wide
Advertising Rights	Operator
Sponsored Route	No
Minimum Performance Std - Route No. 134	Average Excess Wait Time - No more than 1.30 minutes
Extension Threshold - Route No. 134	Average Excess Wait Time Threshold - 1.15 minutes
Minimum Operated Mileage - Route No. 134	No less than 98.00%
Departing on Time - Route No. N134	No less than 85.00%
Minimum Operated Mileage - Route No. N134	No less than 99.00%

Tender Return Date: later than 12 o'clock on 7 February 2011

SERVICE SPECIFICATION

CONTENTS

- 1) NOTES
- 2) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 3) QSI POINTS & MILEAGE
- 4) OPERATIONAL CONSIDERATIONS
- 5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

1) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 134 & N134.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- The Mondays to Fridays AM and PM peak flow journeys are withdrawn. The short working journeys between Archway and Tottenham Court Road are withdrawn.
- All unspecified short working journeys are withdrawn
- The designation Route No. N134 is used for contractual purposes only. This service will be marketed as Route No. 134. This includes all publicity, including destination blind displays.
- **Tenderers must identify the cost of the Nightly element of this service separately.**

2) SCHEDULE REQUIREMENTS & PINCHPOINTS

2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley to Tottenham Court Road Station			Tottenham Court Road Station to North Finchley		
First departure no later than 0525.			First departure no later than 0610.		
0520 - 0600	Every 12 minutes		0605 - 0645	Every 12 minutes	
0601 - 0645	Every 7-8 minutes (8 buses per hour)		0646 - 0745	Every 7-8 minutes (8 buses per hour)	
0646 - 0840	Every 5 minutes		0746 - 0900	Every 5 minutes	
0841 - 1500	Every 6 minutes		0901 - 1500	Every 6 minutes	
1501 - 1800	Every 5 minutes		1501 - 1830	Every 5 minutes	
1801 - 1900	Every 6 minutes		1831 - 1930	Every 6 minutes	
1901 - 2100	Every 7-8 minutes (8 buses per hour)		1931 - 2200	Every 7-8 minutes (8 buses per hour)	
2101 - 2315	Every 10 minutes		2201 - 0005	Every 10 minutes	
Last departure no earlier than 2310.			Last departure no earlier than 2400.		
Pinchpoints					
Kentish Town Station	0730 - 0900	5 minutes	Highgate Station, Woodman	0735 - 0815	8 minutes
	1500 - 1535	6 minutes		0816 - 0900	5 minutes
	1536 - 1630	5 minutes		1500 - 1545	6 minutes
				1546 - 1630	5 minutes

2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley to Tottenham Court Road Station			Tottenham Court Road Station to North Finchley		
First departure no later than 0525.			First departure no later than 0610.		
0520 - 0555	Every 15 minutes		0605 - 0635	Every 15 minutes	
0556 - 0655	Every 12 minutes		0636 - 0735	Every 12 minutes	
0656 - 0755	Every 10 minutes		0736 - 0835	Every 10 minutes	
0756 - 0900	Every 7-8 minutes (8 buses per hour)		0836 - 0935	Every 7-8 minutes (8 buses per hour)	
0901 - 1900	Every 6 minutes		0936 - 1930	Every 6 minutes	
1901 - 2100	Every 7-8 minutes (8 buses per hour)		1931 - 2200	Every 7-8 minutes (8 buses per hour)	
2101 - 2315	Every 10 minutes		2201 - 0005	Every 10 minutes	
Last departure no earlier than 2310.			Last departure no earlier than 2400.		
Pinchpoints					
Kentish Town Station	0935 - 1100	6 minutes	Highgate Station, Woodman	0930 - 1005	8 minutes
				1006 - 1100	6 minutes

2) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley to Tottenham Court Road Station			Tottenham Court Road Station to North Finchley		
First departure no later than 0525.			First departure no later than 0610.		
0520 - 0755	Every 15 minutes		0605 - 0835	Every 15 minutes	
0756 - 0855	Every 12 minutes		0836 - 0935	Every 12 minutes	
0856 - 0955	Every 7-8 minutes (8 buses per hour)		0936 - 1035	Every 7-8 minutes (8 buses per hour)	
0956 - 1900	Every 6-7 minutes (9 buses per hour)		1036 - 1930	Every 6-7 minutes (9 buses per hour)	
1901 - 1930	Every 7-8 minutes (8 buses per hour)		1931 - 2030	Every 7-8 minutes (8 buses per hour)	
1931 - 2315	Every 10 minutes		2031 - 0005	Every 10 minutes	
Last departure no earlier than 2310.			Last departure no earlier than 2400.		
Pinchpoints					
Kentish Town Station	1005 - 1030	8 minutes	Highgate Station, Woodman	1005 - 1105	8 minutes
	1031 - 1130	7 minutes		1106 - 1130	7 minutes

2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

North Finchley to Tottenham Court Road Station			Tottenham Court Road Station to North Finchley		
First departure no later than 0755.			First departure no later than 0835.		
0750 - 0855	Every 12 minutes		0830 - 0935	Every 12 minutes	
0856 - 0955	Every 7-8 minutes (8 buses per hour)		0936 - 1035	Every 7-8 minutes (8 buses per hour)	
0956 - 1900	Every 6-7 minutes (9 buses per hour)		1036 - 1930	Every 6-7 minutes (9 buses per hour)	
1901 - 1930	Every 7-8 minutes (8 buses per hour)		1931 - 2030	Every 7-8 minutes (8 buses per hour)	
1931 - 2315	Every 10 minutes		2031 - 0005	Every 10 minutes	
Last departure no earlier than 2310.			Last departure no earlier than 2400.		
Pinchpoints					
Kentish Town Station	1005 - 1030	8 minutes	Highgate Station, Woodman	1005 - 1105	8 minutes
	1031 - 1130	7 minutes		1106 - 1130	7 minutes

2) SCHEDULE REQUIREMENTS & PINCHPOINTS – continued

2.5) SUNDAY NIGHTS/MONDAY MORNINGS TO THURSDAY NIGHTS/FRIDAY MORNINGS

North Finchley to Tottenham Court Road Station		Tottenham Court Road Station to North Finchley	
First departure no later than 2330.		First departure no later than 0015.	
2325 - 0520	Every 15 minutes	0010 - 0605	Every 15 minutes
Last departure no earlier than 0515.		Last departure no earlier than 0600.	

2.6) FRIDAY NIGHTS/SATURDAYS MORNINGS TO SATURDAYS NIGHTS/SUNDAYS MORNINGS

North Finchley to Tottenham Court Road Station		Tottenham Court Road Station to North Finchley	
First departure no later than 2325.		First departure no later than 0015.	
2320 - 0415	Every 12 minutes	0010 - 0515	Every 12 minutes
0416 - 0520	Every 15 minutes	0516 - 0605	Every 15 minutes
Last departure no earlier than 0515.		Last departure no earlier than 0600.	

Tenderers must identify the cost of the Nightly element of this service separately.

3) QSI POINTS & MILEAGE

It is intended Route No. 134 will have 128 surveys per quarter at the following locations:

QSI POINTS	
Towards Tottenham Court Road Station	Towards North Finchley
North Finchley	Tottenham Court Road
Friern Barnet	Camden Town
Muswell Hill	Archway
Camden Town	Muswell Hill
MILEAGE: See Attached iBus Sheets	

\$ This location observed simultaneously in both directions - counted as two surveys.

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N134 at present. However, this may change at a later date when a Threshold figure may be published.

4) OPERATIONAL CONSIDERATIONS

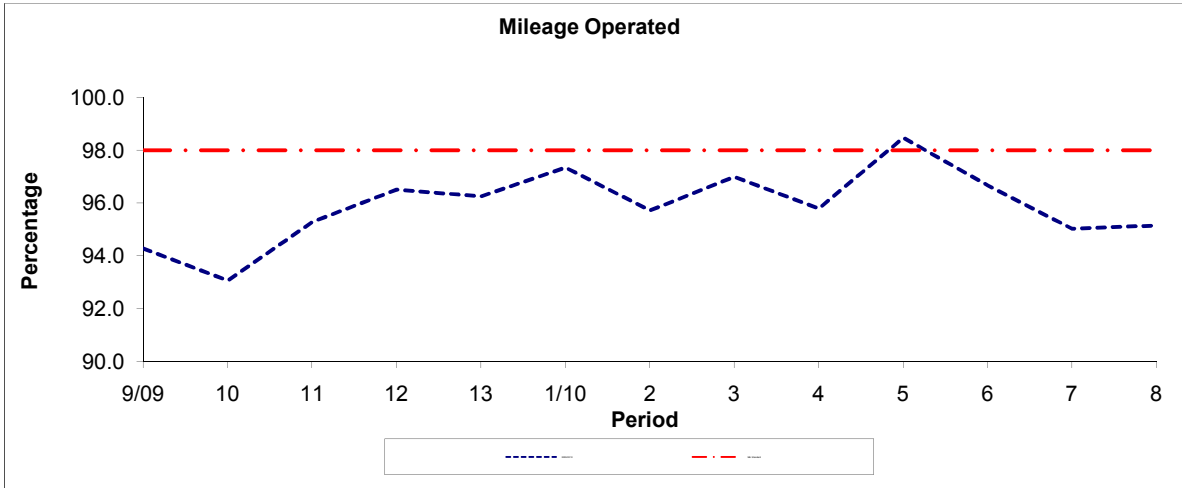
- 4.1) Route No. 134 & N134 can suffer unpredictable traffic delays in the Camden Town, Euston and Bloomsbury areas.
- 4.2) Football matches and events at Emirates Stadium can also cause traffic congestion in the Archway Station/Junction Road area.
- 4.3) Signalling enhancements on the London Underground Northern Line are due to be completed in 2012. The effect of these changes on loadings will be monitored.
- 4.4) Crossrail will connect the City, Canary Wharf, the West End and Heathrow Airport to commuter areas east and west of the capital. Major construction of the railway began in 2010, with services expected to commence in 2018. The construction impacts of Crossrail could affect Route No. 134 & N134 and it is anticipated that some passenger demand for Route No. 134 & N134 would shift to this line when it opens. Route No. 134 & N134 will be reviewed closer to the opening date.
- 4.5) As part of the Crossrail redevelopment a link road has been built between Charing Cross Road and St Giles High Street. Route No. 134 will be diverted via the link road when Crossrail work starts at the junction of Charing Cross Road and Andrew Borde Street. It will stand at Earnshaw Street turning left into New Oxford Street, instead of its current location on St Giles High Street.
- 4.6) The 2012 Olympic Games open on Friday 27th July and close on Sunday 12th August. The 2012 Paralympic Games start on Wednesday 29th August and close on Sunday 9th September. The Games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time. Full details and any extra resource required will be negotiated with the operator at a later date.

5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

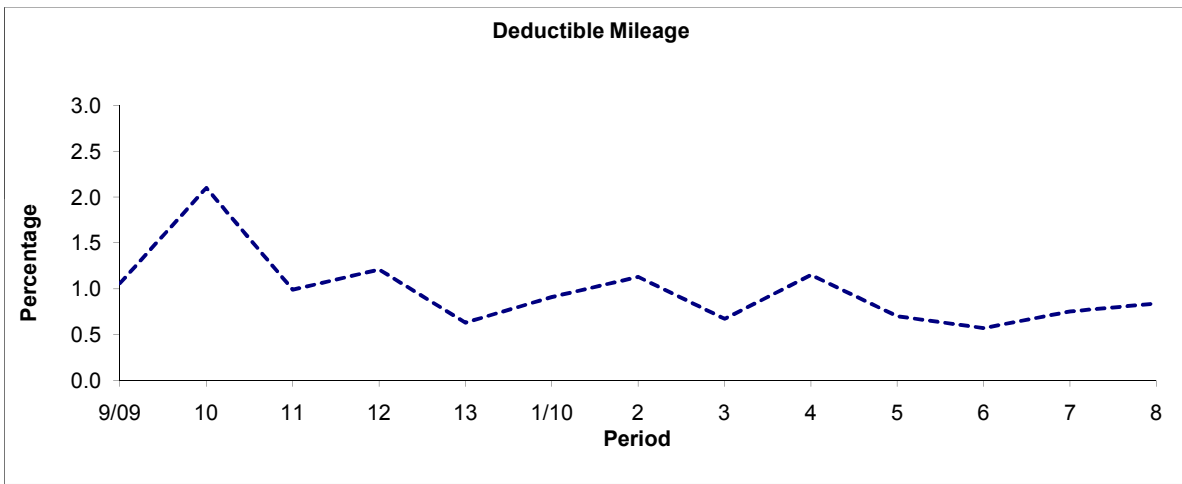
- 5.1) CURRENT PERFORMANCE
As per current print out.
- 5.2) ROUTE RECORD
As per Busnet Printout.
- 5.3) IBUS MILEAGE
As per current print out.

PART B - PERFORMANCE STATISTICS

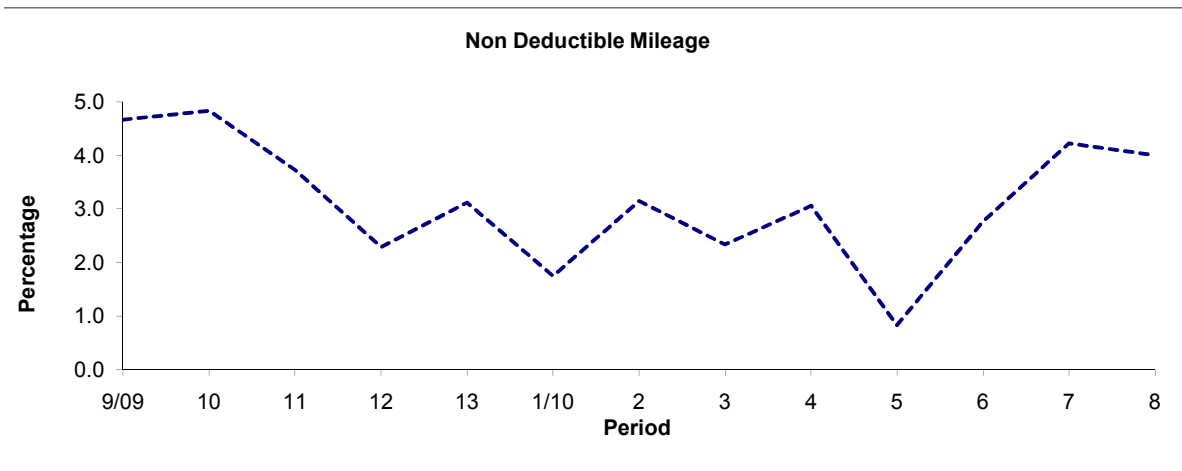
Route 134



Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	94.27	93.06	95.28	96.50	96.25	97.34	95.72	96.99	95.79	98.47	96.66	95.02	95.15
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	1.06	2.10	0.99	1.21	0.63	0.91	1.13	0.67	1.15	0.70	0.57	0.75	0.84

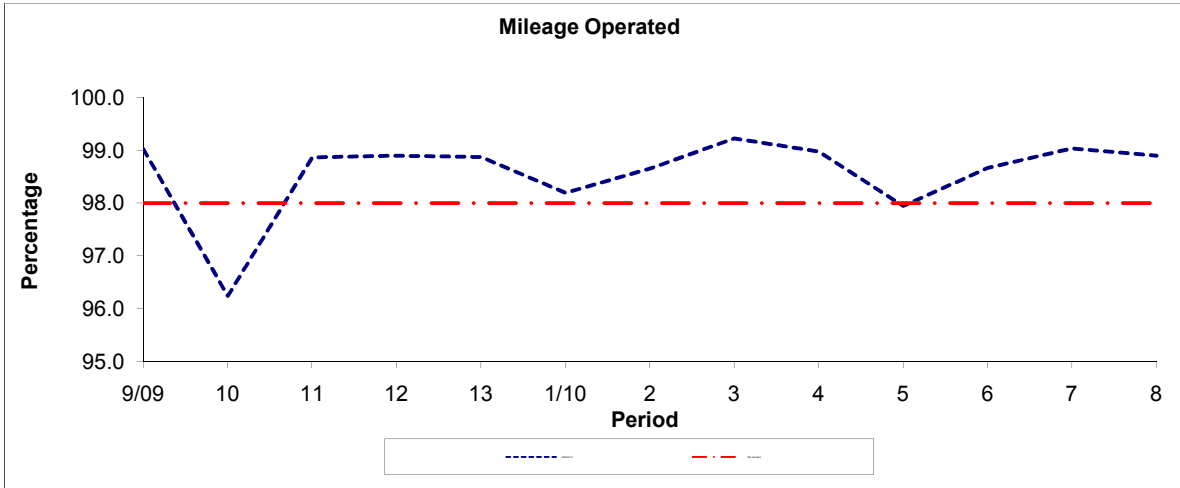


Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	4.67	4.84	3.73	2.29	3.12	1.75	3.15	2.34	3.06	0.83	2.77	4.23	4.01

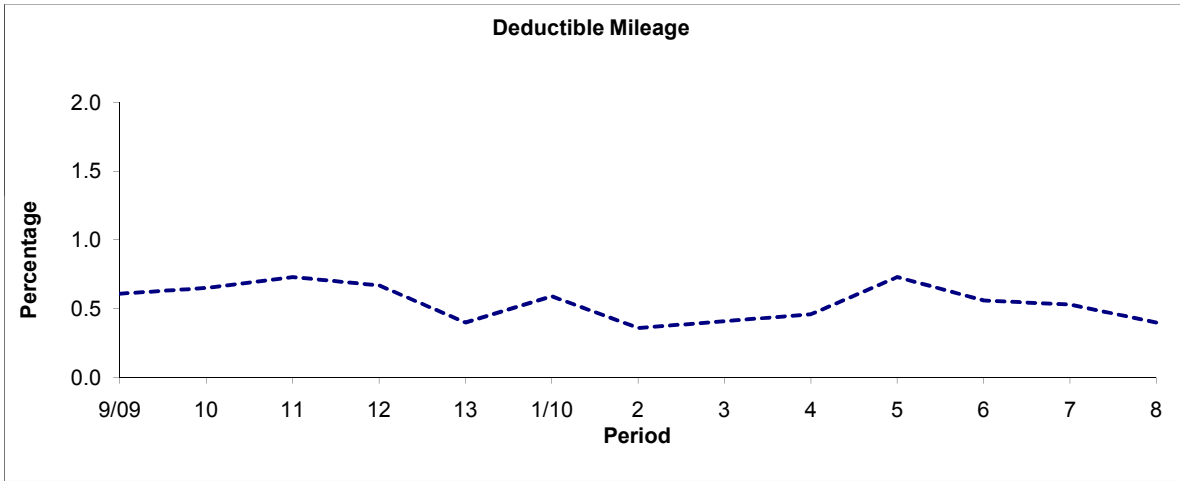
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

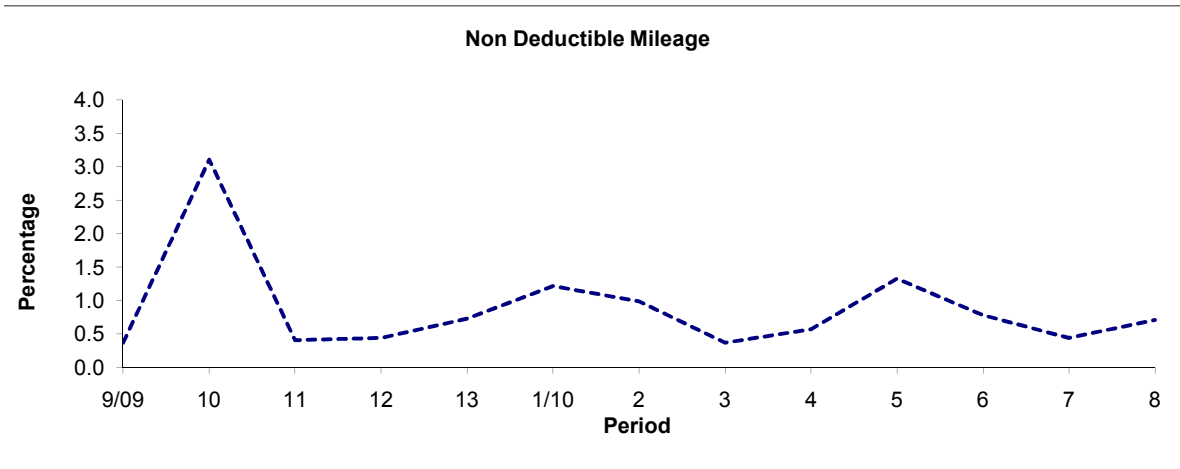
Route N134



Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	99.02	96.24	98.86	98.89	98.87	98.19	98.65	99.22	98.97	97.94	98.66	99.03	98.89
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	0.61	0.65	0.73	0.67	0.40	0.59	0.36	0.41	0.46	0.73	0.56	0.53	0.40

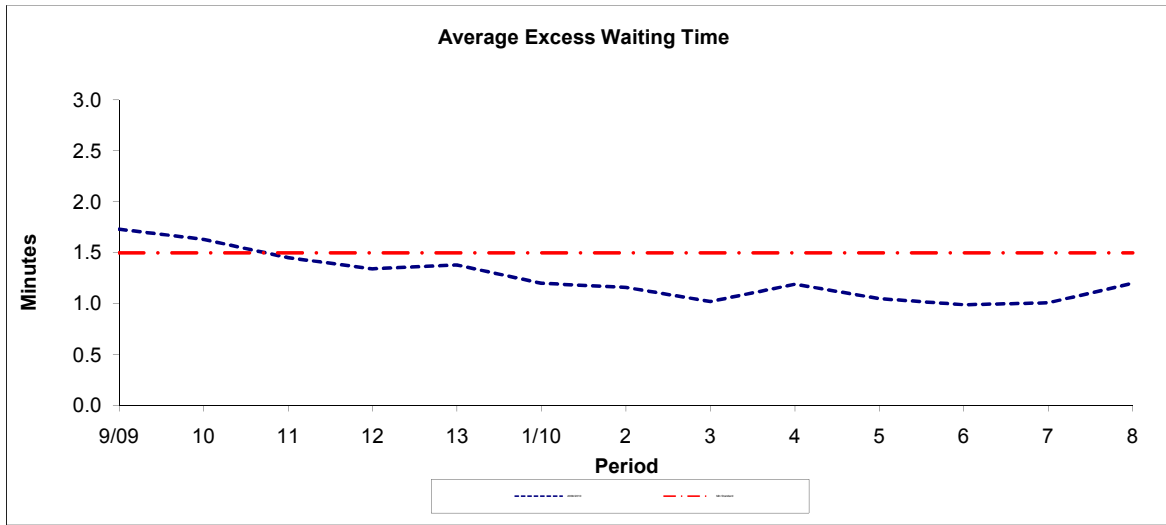


Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	0.37	3.11	0.41	0.44	0.73	1.22	0.99	0.37	0.57	1.33	0.78	0.44	0.71

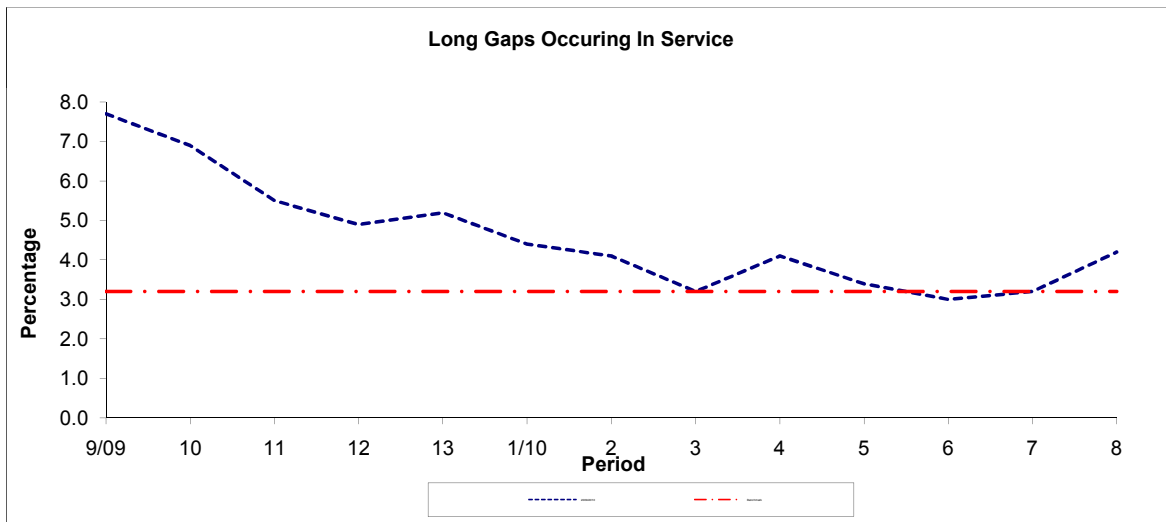
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 134



Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	1.73	1.63	1.45	1.34	1.38	1.20	1.16	1.02	1.19	1.05	0.99	1.01	1.20
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50

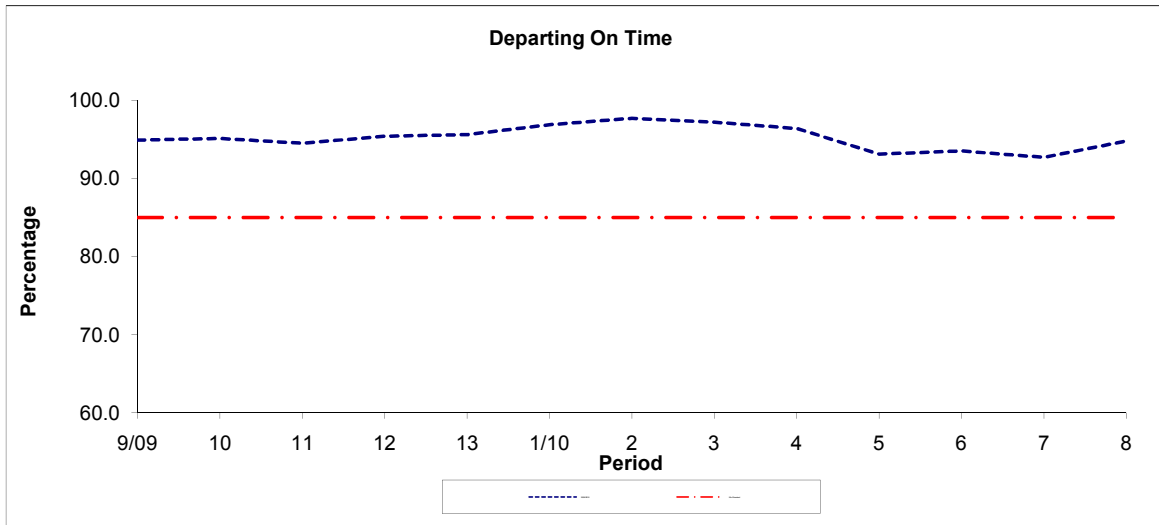


Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	7.70	6.90	5.50	4.90	5.20	4.40	4.10	3.20	4.10	3.40	3.00	3.20	4.20
Benchmark	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20

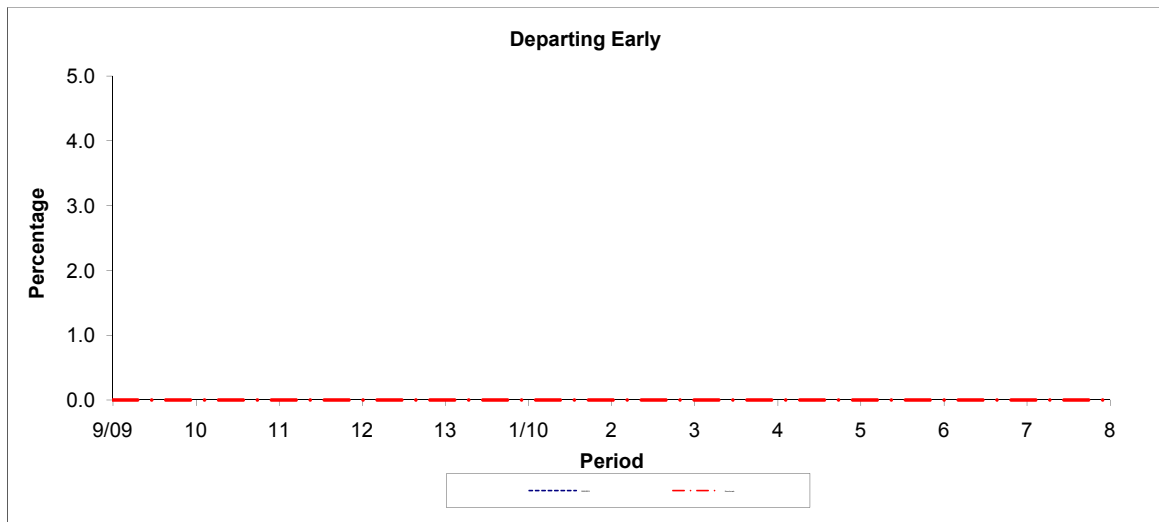
Note : Reliability is based on 12 weeks rolling data

PART B - PERFORMANCE STATISTICS

Route N134



Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010	94.90	95.10	94.50	95.40	95.60	96.90	97.70	97.20	96.40	93.10	93.50	92.70	94.80
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00



Period	9/09	10	11	12	13	1/10	2	3	4	5	6	7	8
2009/2010													
Benchmark	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 134: North Finchley - Tottenham Court Road Station (24 hour service)

Date of Structural Change: 4 February 2012.

Date of Service Change: 4 February 2012.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Tottenham Court Road Station: North Finchley High Road, Woodhouse Road, Colney Hatch Lane, Muswell Hill Broadway, Muswell Hill Road, Archway Road, Junction Road, Fortess Road, Kentish Town Road, Camden Street, Camden Road, Bayham Street, Crowndale Road, Hampstead Road, Harrington Square, Hampstead Road, Euston Road, Gower Street, Bedford Square, Bloomsbury Street, Shaftesbury Avenue, High Holborn, St Giles High Street.

Towards North Finchley: Tottenham Court Road, Hampstead Road, Camden High Street, Kentish Town Road, Fortess Road, Junction Road, Highgate Hill, Tollhouse Way, Archway Road, Muswell Hill Road, Muswell Hill Broadway, Colney Hatch Lane, Woodhouse Road, Kingsway, Ballards Lane.

STANDING AND TURNING POINTS

NORTH FINCHLEY HIGH ROAD

Public offside stand for 4 buses on west side of High Road outside Tally Ho Public House commencing 20.7 metres south of lamp standard No. 151 and extending 44 metres north. Buses proceed from Ballards Lane via North Finchley High Road to stand, departing to North Finchley High Road. Set down in Ballards Lane, Stop Z2 and pick up in North Finchley High Road, Stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route 134 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	North Finchley.
OTHER INFORMATION:	Toilet facilities available 24hrs.

FRIERN BARNET, WOODHOUSE ROAD (from TOTTENHAM COURT ROAD STATION)

Public stand for 2 buses on south side of Woodhouse Road, commencing at rear of bus stop 9945 and extending 24 metres east.

Buses proceed from Woodhouse Road direct to stand, departing via Woodhouse Road and Circumnavigate Roundabout At Junction With Summers Lane to Woodhouse Road. Set down in Woodhouse Road, at Stop FL and pick up in Woodhouse Road, at Stop FW.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Friern Barnet.

MUSWELL HILL BROADWAY

From North Finchley.

Buses proceed from Muswell Hill Broadway departing to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop B and pick up in Muswell Hill Broadway, at Stop A.

From Tottenham Court Road Station.

Buses proceed from Muswell Hill Broadway departing to Muswell Hill Broadway. Set down in Muswell Hill Broadway, at Stop F and pick up in Muswell Hill Broadway, at Stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Muswell Hill.

ARCHWAY STATION, MACDONALD ROAD

Private stand for up to 16 buses in Bus Parking Area between east side of MacDonald Road and north side of Vorley Road.

From North Finchley.

Buses proceed from St John's Way via Highgate Hill, Macdonald Road and Bus Parking Area to stand, departing via Bus Parking Area and Vorley Road to Junction Road. Set down in Macdonald Road, at Alighting Point and pick up in Junction Road, at Stop V.

From Tottenham Court Road Station.

Buses proceed from Junction Road via Highgate Hill, Macdonald Road and Bus Parking Area to stand, departing via Bus Parking Area, Vorley Road, Junction Road, Highgate Hill, Tollhouse Way, Archway Road and St John's Way to Junction Road. Set down in Junction Road, at Stop V and pick up in Junction Road, at Stop W.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Archway.

KENTISH TOWN STATION (from TOTTENHAM COURT ROAD STATION)

Buses proceed from Kentish Town Road via Highgate Road, Fortess Walk and Fortess Road departing to Kentish Town Road. Set down in Kentish Town Road, at Stop KF and pick up in Kentish Town Road, at Stop KE.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Kentish Town.

CAMDEN TOWN, CAMDEN GARDENS (from TOTTENHAM COURT ROAD STATION)

Public stand for three buses on north side of Camden Gardens, commencing 3 metres west of Camden Street and extending 31 metres west to a point 3 metres east of Kentish Town Road.

Buses proceed from Kentish Town Road via Camden Gardens to stand, departing via Camden Gardens and Camden Street to Camden Road. Set down in Kentish Town Road, at Stop L and pick up in Camden Road, at Stop S.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Camden Town.

CAMDEN TOWN, BAYHAM STREET (from North Finchley)

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Camden Road via Bayham Street to stand, departing via Bayham Street and Pratt Street to Camden High Street. Set down in Camden Road, at Stop S and pick up in Camden High Street, at Stop Y.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Camden Town.

MORNINGTON CRESCENT STATION (from North Finchley)

Public stand for two buses on east side (offside) of Hampstead Road, commencing 49 metres south of Harrington Square (north arm) and extending 26 metres south. Buses proceed from Harrington Square (East And South Sides) via Hampstead Road to stand, departing to Hampstead Road. Set down in Harrington Square, at Stop C and pick up in Hampstead Road, at Stop A.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Mornington Crescent.

WARREN STREET STATION, UNIVERSITY COLLEGE HOSPITAL (from North Finchley)

Public stand for four buses on nearside of slip road on south side of Euston Road between Tottenham Court Road and Gower Street, commencing 5 metres west of a point opposite lamp standard no. 301 extending 40 metres west.

Buses proceed from Hampstead Road via Euston Road to stand, departing via Euston Road, Gower Street and Grafton Way to Tottenham Court Road. Set down in Hampstead Road, at Stop R and pick up in Tottenham Court Road, at Stop X.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Warren Street.

TOTTENHAM COURT ROAD STN, ST GILES HIGH STREET

Public stand for four buses on east side (offside) of St. Giles High Street, commencing at a point 15 metres south of the junction with New Oxford Street under Centrepont Building and extending 46 metres south.

Buses proceed from St Giles High Street direct to stand, departing via St Giles High Street and New Oxford Street to Tottenham Court Road. Set down in St Giles High Street, at Stop T and pick up in Tottenham Court Road, at Stop C.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 134 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Tottenham Court Road.

Transport for London - Live Mileage List

Route 134

Service change 22386

Date 16 November 2009

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
NTFYHR S	NTFYHR S	NORTH FINCHLEY, HIGH ROAD		
NTFYHR	28900	North Finchley Bus Station	0	0.00
	9934	North Finchley High Road	153	0.10
	9936	Grove Road	331	0.21
	9938	Woodhouse College	242	0.15
	9940	Lewes Road	211	0.13
FBARTH	9944	Colney Hatch Lane	324	0.20
	19610	Friern Barnet Road	217	0.13
	20146	Hillside Avenue	196	0.12
CHLNTS	19541	North Circular Road	485	0.30
	7520	Cromwell Road	315	0.20
	19607	Pembroke Road / St Peters Church	314	0.20
	1307	Wilton Road	311	0.19
	BP083	Alexandra Park Road	458	0.28
	1145	Muswell Hill	541	0.34
MHILBYS	1148	Queens Avenue	194	0.12
	19605	Fortis Green Road	297	0.18
	9443	Cranley Gardens	199	0.12
	BP2597	Cranley Gardens	168	0.10
	19604	Onslow Gardens	249	0.15
	BP3116	Highgate Wood	263	0.16
	1143	Wood Lane / Highgate Station	311	0.19
HIGHSN	9431	Highgate Station	203	0.13
	10860	Southwood Avenue	282	0.18
	1909	Northwood Road	277	0.17
	9863	Langdon Park Road	234	0.15
	9861	Waterlow Road	370	0.23
	67	Whittington Hospital	186	0.12
ARCHJR	33985	Archway Station	344	0.21
JNRDPG	11419	Pemberton Gardens	329	0.20
	11417	Monnery Road	267	0.17
	4717	Tufnell Park Station	255	0.16
	11413	Lady Somerset Road	332	0.21
	11409	Fortess Walk	262	0.16
KENTSN	1078	Kentish Town Station	263	0.16
	11392	Kentish Town Post Office	223	0.14
	669	Kentish Town Road/St. Andrew's Church	260	0.16
	2675	Royal College Street	193	0.12
	33096	Camden Gardens	272	0.17
CDTNSN	324	Camden Town Station	308	0.19
	33260	Pratt Street	353	0.22
MNCRSN	33291	Mornington Crescent Station	547	0.34
	1277	Silverdale	365	0.23
	1275	Robert Street	217	0.13
WARRST	33549	Warren Street Station / Euston Road	346	0.21
	29674	University College Hospital	459	0.29
	BP2167	Torrington Place	125	0.08
	29676	Chenies Street	229	0.14
	29735	Great Russell Street	379	0.24
	BP1722	New Oxford Street	233	0.14
TCTRSR	BP5282	Tottenham Court Road Station	309	0.19
TCTRSR S	TCTRSR S	Tottenham Court Road Stn, St Giles High Stre	0	0.00
TOTAL ROUTE MILEAGE - OUT DIRECTION			14201	8.82
			metres	miles

BACK DIRECTION					
Timing Point	Code	Stop Number	Stop Name	Metres	Miles
TCTRS	TCTRS		Tottenham Court Road Stn, St Giles High Street		
TCTRTC		166	Tottenham Court Road Station	0	0.00
		BP2028	Percy Street	215	0.13
		660	Goodge Street Station	288	0.18
WARRST		8348	Warren Street Station	375	0.23
		25069	Drummond Street	232	0.14
		1276	Robert Street	146	0.09
		1278	Silverdale	383	0.24
MNCRSN		14639	Mornington Crescent Station	367	0.23
		BP765	Camden High Street	255	0.16
		34182	Camden Town / Parkway	234	0.15
CDTNSN		20407	Camden Town Station	231	0.14
		2674	Hawley Road	244	0.15
		668	Prince Of Wales Road	443	0.28
		11391	Kentish Town Post Office	306	0.19
KENTSN		1077	Kentish Town Station	301	0.19
		11408	Fortess Walk	236	0.15
		11412	Lady Somerset Road	187	0.12
		79	Tufnell Park Station	150	0.09
		BP1345	Junction Road	194	0.12
		11416	Monnery Road	203	0.13
JNRDPG		11420	Pemberton Gardens	272	0.17
		12619	Archway Station / Junction Road	338	0.21
ARCHHH		36803	Archway Station / Highgate Hill	115	0.07
		33982	Archway Road / Tollhouse Road	195	0.12
		9862	Waterlow Road	190	0.12
		9864	Langdon Park Road	441	0.27
		1908	Northwood Road	276	0.17
HIGHSN		9432	Highgate Station	389	0.24
		1142	Wood Lane / Highgate Station	270	0.17
		BP3230	Highgate Wood	335	0.21
		19603	Onslow Gardens	302	0.19
		9444	Cranley Gardens	256	0.16
		15599	Fortis Green Road	326	0.20
MHILBYS		1147	Muswell Hill	267	0.17
		1146	Queens Avenue	136	0.08
		80010	Meadow Drive	278	0.17
		1910	Alexandra Park Road	255	0.16
		1306	Wilton Road	362	0.22
		19606	Pembroke Road / St Peter's Church	347	0.22
		7521	Hampden Road	211	0.13
CHLNTS		19608	North Circular Road	468	0.29
		29919	Firs Avenue	180	0.11
		20145	Hillside Avenue	377	0.23
		19609	Friern Barnet Road	181	0.11
FBARTH		9945	Colney Hatch Lane	108	0.07
		9941	Summers Lane	281	0.17
		9939	Crescent Way	193	0.12
		9937	Woodhouse College	176	0.11
		9935	North Finchley	342	0.21
		9933	North Finchley High Road	173	0.11
NTFYHR		BP3223	Tally Ho Corner	336	0.21
NTFYHR S	NTFYHR S		NORTH FINCHLEY, HIGH ROAD	0	0.00
TOTAL ROUTE MILEAGE - BACK DIRECTION				13366	8.31
				metres	miles