

1) SERVICE SPECIFICATION

Route: **SL7**

Contract Reference: **QC91502**

This Service Specification forms Section 7 of the ITT and should be read in conjunction with the ITT document, Version 2.0, dated 5th March 2021.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted, and this will only be considered for evaluation if all parts of the Tender documents, as set out in Section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement and adhere to the requirements of the Service Specification.

Terminus Points (Option 1)	West Croydon Bus Station and Heathrow Central Bus Station
Terminus Points (Options 2 & 3)	Sutton Town Centre and Heathrow Central Bus Station
Contract Basis	Incentivised
Commencement Date	Saturday 12/04/2025
End Date	Friday 09/04/2032
Early Termination Date <i>Subject to minimum 10 months' notice</i>	Friday 13/04/2029
Vehicle Type	87 capacity, single door , double deck vehicles (min 10.5m long – see Section 2)
Current Maximum Approved Dimensions	10.5 metres long and 2.55 metres wide
New Vehicle Price Mandatory	Yes
Zero Emission Price Required	Yes
Advertising Rights	LBSL – route branding applied
Minimum Performance Standard (Options 1, 2 & 3)	Average Excess Wait Time – No more than 1.30 minutes
Minimum Operated Mileage Standard	No less than 98.00%

The Date of Tender for this ITT is:
No later than 12 Noon on **Tuesday 23rd July 2024**.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) SUPPORTING DOCUMENTS

2) NOTES

Planned Changes currently in progress:

None.

Proposed Changes as part of this specification:

Option 1

- No changes.

Options 2 & 3

- Route No. SL7 is restructured to operate between Sutton Town Centre and Heathrow Central Bus Station.
- The section of route between Croydon and Sutton will be replaced by an extension to Route No. SL5.
- Additional stops will be introduced at Sutton Court Road (ex-Sutton only), Feltham Station (both directions) and Harlington Corner (both directions).
- ***Option 2 only*** – Monday to Saturday daytime frequencies are increased from every 15 minutes to every 12 minutes.
- **Please refer to the List Of Limited Stops also in Section 2 for a full list of stops served by Route No. SL7 in each direction.**

Tenderers should note that given the high profile of the Superloop network, subject to the receipt of satisfactory costs, there is a very strong desire to award the new contract for Route No. SL7 on the basis of new Zero Emission vehicles.

Tenderers should also note that Route No. SL7 specifies single door double deck vehicles, which should incorporate a supplementary luggage rack in the lower saloon capable of accommodating suitcases.

2) NOTES - continued

LIST OF LIMITED STOPS

Route No. SL7 will only serve the stops listed below in each direction:

Option 1

Ex-West Croydon Bus Station:

Ex-Heathrow Central Bus Station:

Stop No.	Stop Name:	Stop No.	Stop Name:
BP6117	West Croydon Bus Station	BP5117	Heathrow Central Bus Station
BP2129	Dingwall Road/East Croydon Station	35287	Hatton Cross Station
24743	Croydon Road/Wallington Green	R0653	Broad Street/Teddington
14179	Carshalton High Street	R0872	Wood Street
W42	Sutton/Grove Road	BP1094	Cromwell Road Bus Station
16715	Cheam Broadway	1789	New Malden/The Fountain
29464	North Cheam/Queen Victoria	2023	Worcester Park Station
2022	Worcester Park Station	8353	North Cheam/Queen Victoria
27387	New Malden/The Fountain	16716	Cheam Broadway
31468	Kingston Station	28315	Sutton Police Station
BP497	Wood Street	14178	Carshalton High Street
19484	Broad Street/Teddington	36004	Croydon Road/Wallington Green
37323	Hatton Cross Station	BP2332	East Croydon Station
OC901	Heathrow Central Bus Station	BP2300	West Croydon Bus Station

Options 2 & 3

Ex-Sutton Town Centre:

Ex-Heathrow Central Bus Station:

Stop No.	Stop Name:	Stop No.	Stop Name:
W40	Sutton Court Road	BP5117	Heathrow Central Bus Station
W42	Sutton/Grove Road	29038	Hatton Road North
16715	Cheam Broadway	35287	Hatton Cross Station
29464	North Cheam/Queen Victoria	BP6435	Feltham Station
2022	Worcester Park Station	R0653	Broad Street/Teddington
27387	New Malden/The Fountain	R0872	Wood Street
31468	Kingston Station	BP1094	Cromwell Road Bus Station
BP497	Wood Street	1789	New Malden/The Fountain
19484	Broad Street/Teddington	2023	Worcester Park Station
BP6434	Feltham Station	8353	North Cheam/Queen Victoria
37323	Hatton Cross Station	16716	Cheam Broadway
3419	Harlington Corner	28315	Sutton Police Station
OC901	Heathrow Central Bus Station		

2) NOTES - continued

Tenderers should provide the following prices based on a 7 year fixed term contract:

1. Annual Zero Emission

For zero emission submissions, Tenderers should outline the strategy they would adopt for recharging battery electric and/or refuelling hydrogen buses, together with any other operational and infrastructure assumptions, within the tender submission.

Tenderers are encouraged to offer alternative vehicle options in accordance with Part 9 of their tender, including but not limited to:

1. Vehicles that offer genuine increased capacity and are certified as such.
2. Existing Zero Emission vehicles, for a full seven - year contract term. Normally these would not be expected to exceed 15 years of age at contract end, however a flexible approach will be taken to acceptance of Zero Emission vehicles which may slightly exceed this limit. The early termination date would be four years from contract commencement (to the nearest Friday). Prices should include annualised refurbishment costs.
3. Existing diesel or hybrid vehicles, for a three - year contract term, which would not exceed 15 years of age at contract end. The early termination clause would not apply. Prices with and without refurbishment costs (on an annualised basis) should be provided.
4. For contracts commencing in 2024: Existing diesel or hybrid vehicles, for a six - year contract term, which would not exceed 15 years of age at contract end. The early termination date would be three years from contract commencement (to the nearest Friday). Prices should include annualised refurbishment costs. If submitting a price on this basis, tenderers must also submit a three - year price.
5. For contracts commencing in 2025: Existing diesel or hybrid vehicles, for a five - year contract term, which would not exceed 15 years of age at contract end. The early termination date would be three years from contract commencement (to the nearest Friday). Prices should include annualised refurbishment costs. If submitting a price on this basis, tenderers must also submit a three - year price.

Tenderers are reminded that Version 2.5 of the Bus Vehicle Specification dated April 2024 applies to all new contracts from Tranche 913 onwards.

Tenderers are also reminded that a price submitted for this Route Agreement will be subject to the revised CPA formula of 85% CPI (12 rolling months) and 15% fixed.

The welfare of bus drivers during their working day is essential and appropriate locations for sign-on/off as well as meal reliefs should be identified with the bid. These locations should have appropriate facilities available for drivers at the beginning and end of shifts to carry out their duties (including fitness for duty). For breaks and periods of rest between work there should be appropriate toilet provision (including the availability, condition and cleanliness) and suitable locations to take a break. Whilst the obligation to provide suitable facilities remains with the Tenderer, if there are any risks in not being able to supply these, the Tenderer must make LBSL aware in their bid or at any later stage when this becomes apparent.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Option 1

West Croydon Bus Station to Heathrow Central Bus Station			Heathrow Central Bus Station to West Croydon Bus Station		
First departure no later than 0415.			First departure no later than 0540.		
0415 - 2315	Every 15 minutes		0540 - 0040	Every 15 minutes	
Last departure no earlier than 2315.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	0700 - 0900	15 minutes	Sutton, Police Station	0725 - 0925	15 minutes
	1500 - 1630	15 minutes		1525 - 1655	15 minutes

Option 2

Sutton Town Centre to Heathrow Central Bus Station			Heathrow Central Bus Station to Sutton Town Centre		
First departure no later than 0430.			First departure no later than 0540.		
0430 - 0600	Every 15 minutes		0540 - 0610	Every 15 minutes	
0601 - 1900	Every 12 minutes		0611 - 1910	Every 12 minutes	
1901 - 2330	Every 15 minutes		1911 - 0040	Every 15 minutes	
Last departure no earlier than 2330.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	0700 - 0900	12 minutes	Kingston, Cromwell Road Bus Station	0725 - 0925	12 minutes
	1500 - 1625	12 minutes		1525 - 1650	12 minutes

Option 3

Sutton Town Centre to Heathrow Central Bus Station			Heathrow Central Bus Station to Sutton Town Centre		
First departure no later than 0430.			First departure no later than 0540.		
0430 - 2330	Every 15 minutes		0540 - 0040	Every 15 minutes	
Last departure no earlier than 2330.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	0700 - 0900	15 minutes	Kingston, Cromwell Road Bus Station	0725 - 0925	15 minutes
	1500 - 1630	15 minutes		1525 - 1655	15 minutes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Option 1

West Croydon Bus Station to Heathrow Central Bus Station			Heathrow Central Bus Station to West Croydon Bus Station		
First departure no later than 0415.			First departure no later than 0540.		
0415 - 2315	Every 15 minutes		0540 - 0040	Every 15 minutes	
Last departure no earlier than 2315.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	0910 - 1110	15 minutes	Sutton, Police Station	0915 - 1115	15 minutes

Option 2

Option 2

Sutton Town Centre to Heathrow Central Bus Station			Heathrow Central Bus Station to Sutton Town Centre		
First departure no later than 0430.			First departure no later than 0540.		
0430 - 0800	Every 15 minutes		0540 - 0810	Every 15 minutes	
0801 - 1900	Every 12 minutes		0811 - 1910	Every 12 minutes	
1901 - 2330	Every 15 minutes		1911 - 0040	Every 15 minutes	
Last departure no earlier than 2330.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	0910 - 1110	12 minutes	Kingston, Cromwell Road Bus Station	0915 - 1115	12 minutes

Option 3

Sutton Town Centre to Heathrow Central Bus Station			Heathrow Central Bus Station to Sutton Town Centre		
First departure no later than 0430.			First departure no later than 0540.		
0430 - 2330	Every 15 minutes		0540 - 0040	Every 15 minutes	
Last departure no earlier than 2330.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	0910 - 1110	15 minutes	Kingston, Cromwell Road Bus Station	0915 - 1115	15 minutes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.3) SUNDAY AND PUBLIC HOLIDAY (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Option 1

West Croydon Bus Station to Heathrow Central Bus Station			Heathrow Central Bus Station to West Croydon Bus Station		
First departure no later than 0415.			First departure no later than 0540.		
0415 - 2315	Every 15 minutes		0540 - 0040	Every 15 minutes	
Last departure no earlier than 2315.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	1010 - 1140	15 minutes	Sutton, Police Station	1015 - 1145	15 minutes

Option 2

Sutton Town Centre to Heathrow Central Bus Station			Heathrow Central Bus Station to Sutton Town Centre		
First departure no later than 0430.			First departure no later than 0540.		
0430 - 2330	Every 15 minutes		0540 - 0040	Every 15 minutes	
Last departure no earlier than 2330.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	1010 - 1140	15 minutes	Kingston, Cromwell Road Bus Station	1015 - 1145	15 minutes

Option 3

Sutton Town Centre to Heathrow Central Bus Station			Heathrow Central Bus Station to Sutton Town Centre		
First departure no later than 0430.			First departure no later than 0540.		
0430 - 2330	Every 15 minutes		0540 - 0040	Every 15 minutes	
Last departure no earlier than 2330.			Last departure no earlier than 0040.		
Pinchpoints					
Kingston, Clarence Street	1010 - 1140	15 minutes	Kingston, Cromwell Road Bus Station	1015 - 1145	15 minutes

4) OPERATIONAL CONSIDERATIONS

Not applicable.

5) SUPPORTING DOCUMENTS

5.1) ROUTE RECORD

As per Adiona printout.

5.2) CURRENT PERFORMANCE

As per current print out.

5.3) QSI BY TIME OF DAY

As per current print out.

5.4) IBUS MILEAGE & QSI POINTS

As per current print out.

5.5) INDICATIVE MAP OF PROPOSED RE-ROUTEINGS

As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE SL7: Croydon Town Centre - Heathrow Airport

Date of Service Change: 12 April 2025.

STREETS TRAVERSED

Towards Heathrow Airport: Station Road, West Croydon Bus Station, Station Road, Wellesley Road, Lansdowne Road, Dingwall Road, George Street, Park Lane, Fairfield Halls Roundabout, The Croydon Flyover, Davenant Road, Duppas Hill Road, Epsom Road, Purley Way, Croydon Road, Purley Way, Croydon Road, Acre Lane, Carshalton High Street, Pound Street, Carshalton Road, Chalk Pit Way, Sutton Court Road, Grove Road, Sutton Park Road, Cheam Road, Cheam High Street, The Broadway, Malden Road, Cheam Common Road, Central Road, Malden Road, Fountain Roundabout, Kingston Road, Cambridge Road, Church Road, Albert Road, London Road, Fairfield North, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Hampton Court Road, Church Grove, Park Road, Sandy Lane, Park Road, The Causeway, Broad Street, Hampton Road, Park Road, Uxbridge Road, Hampton Road East, Apex Corner, Hampton Road West, Uxbridge Road, Harlington Road East, Harlington Road West, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Eastern Perimeter Road, Northern Perimeter Road, Hatton Road North, Bath Road, Nettleton Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East

Towards Heathrow Airport: Station Road, West Croydon Bus Station, Station Road, Wellesley Road, Lansdowne Road, Dingwall Road, George Street, Park Lane, Fairfield Halls Roundabout, The Croydon Flyover, Davenant Road, Duppas Hill Road, Epsom Road, Purley Way, Croydon Road, Purley Way, Croydon Road, Acre Lane, Carshalton High Street, Pound Street, Carshalton Road, Chalk Pit Way, Sutton Court Road, Grove Road, Sutton Park Road, Cheam Road, Cheam High Street, The Broadway, Malden Road, Cheam Common Road, Central Road, Malden Road, Fountain Roundabout, Kingston Road, Charnwood Close, Kingston Road, New Malden High Street, Coombe Road, Langley Grove, Clarence Avenue, Kenley Road, Gloucester Road, Galsworthy Road, Kingston Hill, London Road, Fairfield North, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Hampton Court Road, Church Grove, Park Road, Sandy Lane, Park Road, The Causeway, Broad Street, Hampton Road, Park Road, Uxbridge Road, Hampton Road East, Apex Corner, Hampton Road West, Uxbridge Road, Harlington Road East, Harlington Road West, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Eastern Perimeter Road, Northern Perimeter Road, Hatton Road North, Bath Road, Nettleton Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East

Towards Heathrow Airport: Station Road, West Croydon Bus Station, Station Road, Wellesley Road, Lansdowne Road, Dingwall Road, George Street, Park Lane, Fairfield Halls Roundabout, The Croydon Flyover, Edridge Road, Croydon High Street, South End, Warham Road, Denning Avenue, Stafford Road, Plough Lane, Croydon Road, Acre Lane, Carshalton High Street, Pound Street, Carshalton Road, Chalk Pit Way, Sutton Court Road, Grove Road, Sutton Park Road, Cheam Road, Cheam High Street, The Broadway, Malden Road, Cheam Common Road, Central Road, Malden Road, Fountain Roundabout, Kingston Road, Cambridge Road, Church Road, Albert Road, London Road, Fairfield North, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Hampton Court Road, Church Grove, Park Road, Sandy Lane, Park Road, The Causeway, Broad Street, Hampton Road, Park Road, Uxbridge Road, Hampton Road East, Apex Corner, Hampton Road West, Uxbridge Road, Harlington Road East, Harlington Road West, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Eastern Perimeter Road, Northern Perimeter Road, Hatton Road North, Bath Road, Nettleton Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East

Towards Croydon Town Centre: Heathrow Airport Central Bus Station, Inner Ring West, Tunnel Road West, West Ramp, Northern Perimeter Road (west), Northern Perimeter Road, Eastern Perimeter Road, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Southern Perimeter Road, Hatton Cross Roundabout, Hatton Road South, Fagg's Road, Harlington Road West, Harlington Road East, Uxbridge Road, Hampton Road West, Apex Corner, Hampton Road East, Uxbridge Road, Park Road, Hampton Road, Broad Street, Park Road, Sandy Lane, Park Road, Church Grove, Hampton Court Road, Hampton Wick High Street, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, London Road, Cambridge Road, Kingston Road, Fountain Roundabout, Malden Road, Central Road, Cheam Common Road, Malden Road, The Broadway, Cheam High Street, Cheam Road, Carshalton Road, Pound Street, Carshalton High Street, Acre Lane, Croydon Road, Purley Way, Croydon Road, Purley Way, Stafford Road, Duppas Hill Road, The Croydon Flyover, Fairfield Halls Roundabout, Barclay Road, Fairfield Road, Addiscombe Grove, Addiscombe Road, George Street, Wellesley Road, Poplar Walk, St Michael's Road

Towards Croydon Town Centre: Heathrow Airport Central Bus Station, Inner Ring West, Tunnel Road West, West Ramp, Northern Perimeter Road (west), Northern Perimeter Road, Eastern Perimeter Road, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Southern Perimeter Road, Hatton Cross Roundabout, Hatton Road South, Fagg's Road, Harlington Road West, Harlington Road East, Uxbridge Road, Hampton Road West, Apex Corner, Hampton Road East, Uxbridge Road, Park Road, Hampton Road, Broad Street, Park Road, Sandy Lane, Park Road, Church Grove, Hampton Court Road, Hampton Wick High Street, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, London Road, Kingston Hill, Galsworthy Road, Gloucester Road, Kenley Road, Clarence Avenue, Langley Grove, Coombe Road, New Malden High Street, Fountain Roundabout, Malden Road, Central Road, Cheam Common Road, Malden Road, The Broadway, Cheam High Street, Cheam Road, Carshalton Road, Pound Street, Carshalton High Street, Acre Lane, Croydon Road, Purley Way, Croydon Road, Purley Way, Stafford Road, Duppas Hill Road, The Croydon Flyover, Fairfield Halls Roundabout, Barclay Road, Fairfield Road, Addiscombe Grove, Addiscombe Road, George Street, Wellesley Road, Poplar Walk, St Michael's Road

Towards Croydon Town Centre: Heathrow Airport Central Bus Station, Inner Ring West, Tunnel Road West, West Ramp, Northern Perimeter Road (west), Northern Perimeter Road, Eastern Perimeter Road, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Southern Perimeter Road, Hatton Cross Roundabout, Hatton Road South, Fagg's Road, Harlington Road West, Harlington Road East, Uxbridge Road, Hampton Road West, Apex Corner, Hampton Road East, Uxbridge Road, Park Road, Hampton Road, Broad Street, Park Road, Sandy Lane, Park Road, Church Grove, Hampton Court Road, Hampton Wick High Street, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, London Road, Cambridge Road, Kingston Road, Fountain Roundabout, Malden Road, Central Road, Cheam Common Road, Malden Road, The Broadway, Cheam High Street, Cheam Road, Carshalton Road, Pound Street, Carshalton High Street, Acre Lane, Croydon Road, Plough Lane, Stafford Road, Denning Avenue, Warham Road, South End, Croydon High Street, The Croydon Flyover, Croydon High Street, Fell Road, Park Lane, Barclay Road, Fairfield Road, Addiscombe Grove, Addiscombe Road, George Street, Wellesley Road, Poplar Walk, St Michael's Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Heathrow Airport, Central Bus Station

Private stand for 15 buses on north side of Heathrow Airport Central Bus Station. 10 spaces are marked out in bays, 4 on the north side of the station and 1 opposite the departure stops.

Buses proceed from Heathrow Airport Central Bus Station, Bus Parking Area to stand, departing to Heathrow Airport Central Bus Station.

Set down in Heathrow Airport Central Bus Station, at Alighting Point (OC901 - Heathrow Central Bus Station) and pick up in Heathrow Central Bus Station, at Stand 19 (BP5117 - Heathrow Central Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 bus on Route SL7 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Heathrow Airport, Central.
OTHER INFORMATION:	Toilet facilities available (24 hours). Buses must only stand within the layover area in the bus station. Buses must not be left unattended at any other location.

Hatton Cross Bus Station (from West Croydon Bus Station)

Private stand for 6 buses in marked bays on north side (4 buses) and in centre (2 buses) of Hatton Cross Bus Station on south side of Southern Perimeter Road.

Buses proceed from Southern Perimeter Road, Hatton Cross Bus Station to stand, departing to Hatton Cross Bus Station.

Set down in Hatton Road South, at Stop F (37323 - Hatton Cross Station) and pick up in Hatton Cross Bus Station, at Stop C (35287 - Hatton Cross Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hatton Cross.

Kingston, Cromwell Road Bus Station

Option 1

Private stand for 12 buses in marked bays in Cromwell Road Bus Station on north side of Cromwell Road. Buses to stand as follows:

Bays A5/A6 - Route 285,
Bays A7/A8 - Route 111,
Bay A9 - Route 216,
Bay A10 - Route 411,
Bay A11 - other operators,
Bay A12 - Route 481 and other operators,
Bay A13 - Route K1,
Bays A14/A15 - Route 71,
Bay A16 - Route 465.

Buses proceed from Clarence Street, Cromwell Road, Cromwell Road Bus Station to stand, departing via Cromwell Road Bus Station to Cromwell Road.

Set down in Clarence Street, at Stop T (31468 - Kingston Station) and pick up in Cromwell Road, at Stop PW (BP6432 - Cromwell Road Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kingston.

Sutton, Sutton Court Road (from Heathrow Airport, Central Bus Station)

Buses proceed from Carshalton Road, Chalk Pit Way, Sutton Court Road departing to Grove Road.

Set down in Carshalton Road, stop L (28315 - Sutton Police Station) and pick up in Grove Road, stop S (W42 - Sutton / Grove Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Sutton, Town Centre.

Wallington Green (from Heathrow Airport, Central Bus Station)

Buses proceed from Croydon Road, departing to Croydon Road.

Set down in Croydon Road, at Stop GP (36004 - Croydon Road / Wallington Green) and pick up in Croydon Road, at Stop GW (24743 - Croydon Road / Wallington Green).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Wallington Green.

West Croydon Bus Station

Private stand for 13 buses in West Croydon Bus Station on east side of Station Road.

Buses proceed from West Croydon Bus Station to stand, departing via West Croydon Bus Station to Station Road.

Set down in St Michael's Road, at stop B8 (BP2300 - West Croydon Bus Station) and pick up in West Croydon Bus Station, at stop B3 (BP6117 - West Croydon Bus Station).

Option 1

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route SL7 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Croydon.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE SL7: Sutton Town Centre - Heathrow Airport

STREETS TRAVERSED

Towards Heathrow Airport: Sutton Court Road, Grove Road, Sutton Park Road, Cheam Road, Cheam High Street, The Broadway, Malden Road, Cheam Common Road, Central Road, Malden Road, Fountain Roundabout, Kingston Road, Cambridge Road, Church Road, London Road, Fairfield North, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Hampton Court Road, Church Grove, Park Road, Sandy Lane, Park Road, The Causeway, Broad Street, Hampton Road, Park Road, Uxbridge Road, Hampton Road East, Apex Corner, Hampton Road West, Uxbridge Road, Hanworth Road, Hounslow Road, Harlington Road West, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Eastern Perimeter Road, Northern Perimeter Road, Hatton Road North, Bath Road, Nettleton Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East, Heathrow Airport Central Bus Station

Towards Heathrow Airport: Sutton Court Road, Grove Road, Sutton Park Road, Cheam Road, Cheam High Street, The Broadway, Malden Road, Cheam Common Road, Central Road, Malden Road, Fountain Roundabout, Kingston Road, Charnwood Close, Kingston Road, Fountain Roundabout, New Malden High Street, Coombe Road, Langley Grove, Clarence Avenue, Kenley Road, Gloucester Road, Galsworthy Road, Kingston Hill, London Road, Fairfield North, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Hampton Court Road, Church Grove, Park Road, Sandy Lane, Park Road, The Causeway, Broad Street, Hampton Road, Park Road, Uxbridge Road, Hampton Road East, Apex Corner, Hampton Road West, Uxbridge Road, Hanworth Road, Hounslow Road, Harlington Road West, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Eastern Perimeter Road, Northern Perimeter Road, Hatton Road North, Bath Road, Nettleton Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East, Heathrow Airport Central Bus Station

Towards Heathrow Airport: Sutton Court Road, Grove Road, Sutton Park Road, Cheam Road, Cheam High Street, The Broadway, Malden Road, Cheam Common Road, Central Road, Malden Road, Fountain Roundabout, Kingston Road, Cambridge Road, Church Road, London Road, Fairfield North, Clarence Street, Wood Street, Clarence Street, Horse Fair, Kingston Bridge, Hampton Wick High Street, Hampton Court Road, Church Grove, Park Road, Sandy Lane, Park Road, The Causeway, Broad Street, Hampton Road, Park Road, Uxbridge Road, Hampton Road East, Apex Corner, Hampton Road West, Uxbridge Road, Hanworth Road, Hounslow Road, Harlington Road West, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Eastern Perimeter Road, Northern Perimeter Road, Hatton Road North, Bath Road, Nettleton Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East, Heathrow Airport Central Bus Station

Towards Sutton Town Centre: Inner Ring West, Tunnel Road West, West Ramp, Northern Perimeter Road (west), Northern Perimeter Road, Eastern Perimeter Road, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Hatton Cross Roundabout, Hatton Road South, Fagg's Road, Harlington Road West, Hounslow Road, Hanworth Road, Uxbridge Road, Hampton Road West, Apex Corner, Hampton Road East, Uxbridge Road, Park Road, Hampton Road, Broad Street, Park Road, Sandy Lane, Park Road, Church Grove, Hampton Court Road, Hampton Wick High Street, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, London Road, Cambridge Road, Kingston Road, Fountain Roundabout, Malden Road, Central Road, Cheam Common Road, Malden Road, The Broadway, Cheam High Street, Cheam Road, Carshalton Road

Towards Sutton Town Centre: Inner Ring West, Tunnel Road West, West Ramp, Northern Perimeter Road (west), Northern Perimeter Road, Eastern Perimeter Road, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Hatton Cross Roundabout, Hatton Road South, Fagg's Road, Harlington Road West, Hounslow Road, Hanworth Road, Uxbridge Road, Hampton Road West, Apex Corner, Hampton Road East, Uxbridge Road, Park Road, Hampton Road, Broad Street, Park Road, Sandy Lane, Park Road, Church Grove, Hampton Court Road, Hampton Wick High Street, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, London Road, Kingston Hill, Galsworthy Road, Gloucester Road, Kenley Road, Clarence Avenue, Langley Grove, Coombe Road, New Malden High Street, Malden Road, Central Road, Cheam Common Road, Malden Road, The Broadway, Cheam High Street, Cheam Road, Carshalton Road

Towards Sutton Town Centre: Inner Ring West, Tunnel Road West, West Ramp, Northern Perimeter Road (west), Northern Perimeter Road, Eastern Perimeter Road, Envoy Avenue, Envoy Roundabout, Envoy Avenue, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Hatton Cross Roundabout, Hatton Road South, Fagg's Road, Harlington Road West, Hounslow Road, Hanworth Road, Uxbridge Road, Hampton Road West, Apex Corner, Hampton Road East, Uxbridge Road, Park Road, Hampton Road, Broad Street, Park Road, Sandy Lane, Park Road, Church Grove, Hampton Court Road, Hampton Wick High Street, Kingston Bridge, Horse Fair, Clarence Street, Wood Street, Kingsgate Road, Sopwith Way, Richmond Road, Cromwell Road, Queen Elizabeth Road, London Road, Cambridge Road, Kingston Road, Fountain Roundabout, Malden Road, Central Road, Cheam Common Road, Malden Road, The Broadway, Cheam High Street, Cheam Road, Carshalton Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Heathrow Airport, Central Bus Station

Private stand for 15 buses on north side of Heathrow Airport Central Bus Station. 10 spaces are marked out in bays, 4 on the north side of the station and 1 opposite the departure stops.

Buses proceed from Heathrow Airport Central Bus Station direct to stand, departing to Heathrow Airport Central Bus Station.

Set down in Heathrow Airport Central Bus Station, at Alighting Point (OC901 - Heathrow Central Bus Station) and pick up in Heathrow Central Bus Station, at Stand 19 (BP5117 - Heathrow Central Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route SL7 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Heathrow Airport, Central.
OTHER INFORMATION:	Toilet facilities available (24 hours). Buses must only stand within the layover area in the bus station. Buses must not be left unattended at any other location.

Hatton Cross Bus Station (from Sutton Town Centre)

Private stand for 6 buses in marked bays on north side (4 buses) and in centre (2 buses) of Hatton Cross Bus Station on south side of Southern Perimeter Road.

Buses proceed from Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station to stand, departing to Hatton Cross Bus Station.

Set down in Hatton Road South, at Stop F (37323 - Hatton Cross Station) and pick up in Hatton Cross Bus Station, at Stop C (35287 - Hatton Cross Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hatton Cross.

Kingston, Cromwell Road Bus Station (from Sutton Town Centre)

Private stand for 12 buses in marked bays in Cromwell Road Bus Station on north side of Cromwell Road. Buses to stand as follows:

Bays A5/A6 - Route 285,
Bays A7/A8 - Route 111,
Bay A9 - Route 216,
Bay A10 - Route 411,
Bay A11 - other operators,
Bay A12 - Route 481 and other operators,
Bay A13 - Route K1,
Bays A14/A15 - Route 71,
Bay A16 - Route 465.

Buses proceed from Clarence Street, Cromwell Road, Cromwell Road Bus Station to stand, departing via Cromwell Road Bus Station to Cromwell Road.

Set down in Clarence Street, at Stop T (31468 - Kingston Station) and pick up in Cromwell Road, at Stop PW (BP6432 - Cromwell Road Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kingston.

Sutton Court Road (from Heathrow Airport, Central Bus Station)

Public stand for one bus on south side of Sutton Court Road, commencing west of southern section of Sutton Court Road slip road.

Buses proceed from Carshalton Road, Chalk Pit Way, Sutton Court Road to stand, departing to Sutton Court Road.

Set down in Carshalton Road, at Stop L (28315 - Sutton Police Station) and pick up in Sutton Court Road, at Stop M (W40 - Sutton Court Road).

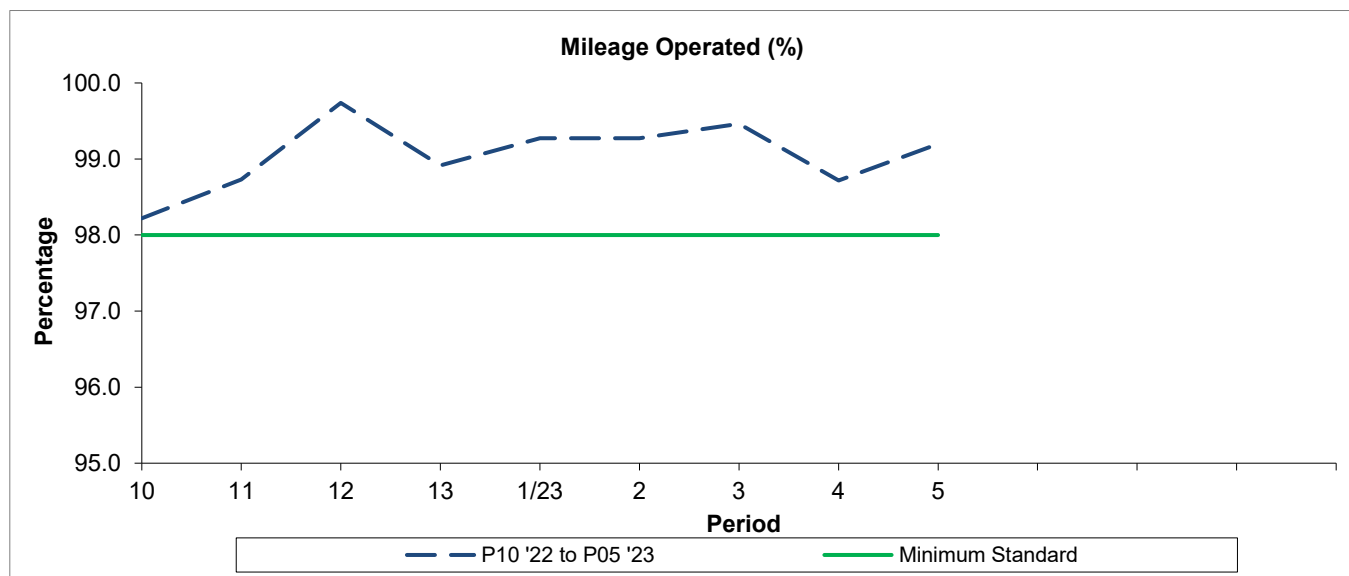
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route SL7 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Sutton.

Period Trend Performance Graphs

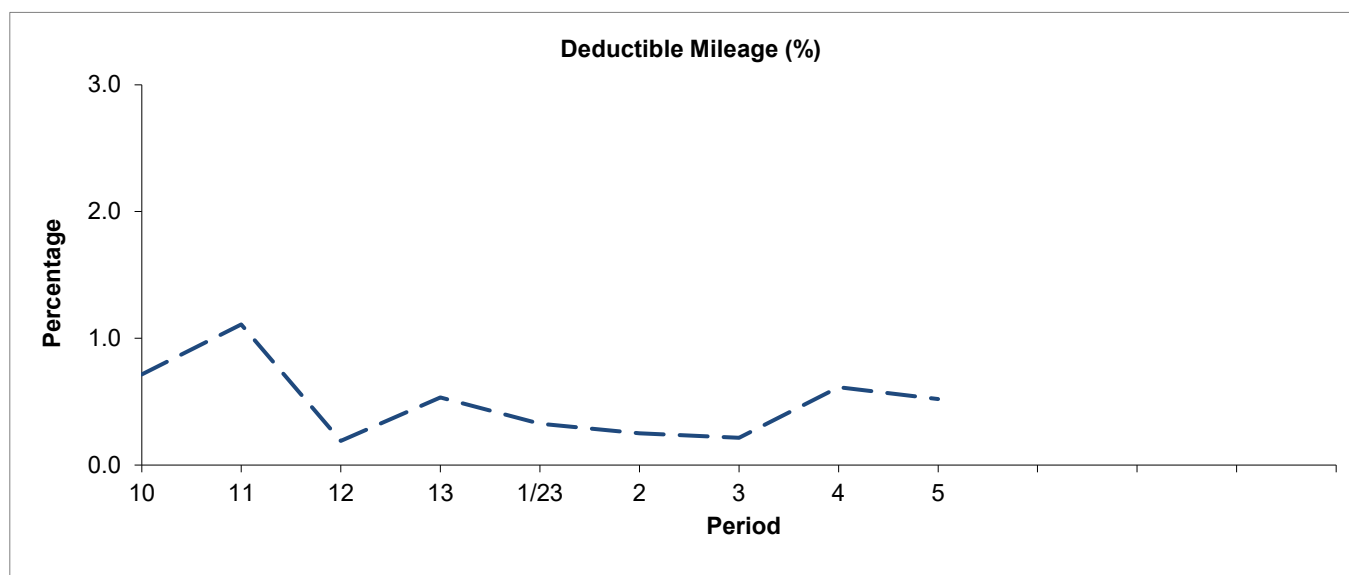
Route X26

To 17/08/2023

Mileage Performance



Period	10	11	12	13	1/23	2	3	4	5				
P10 '22 to P05 '23	98.22	98.73	99.74	98.91	99.27	99.27	99.46	98.72	99.20				
Minimum Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00				



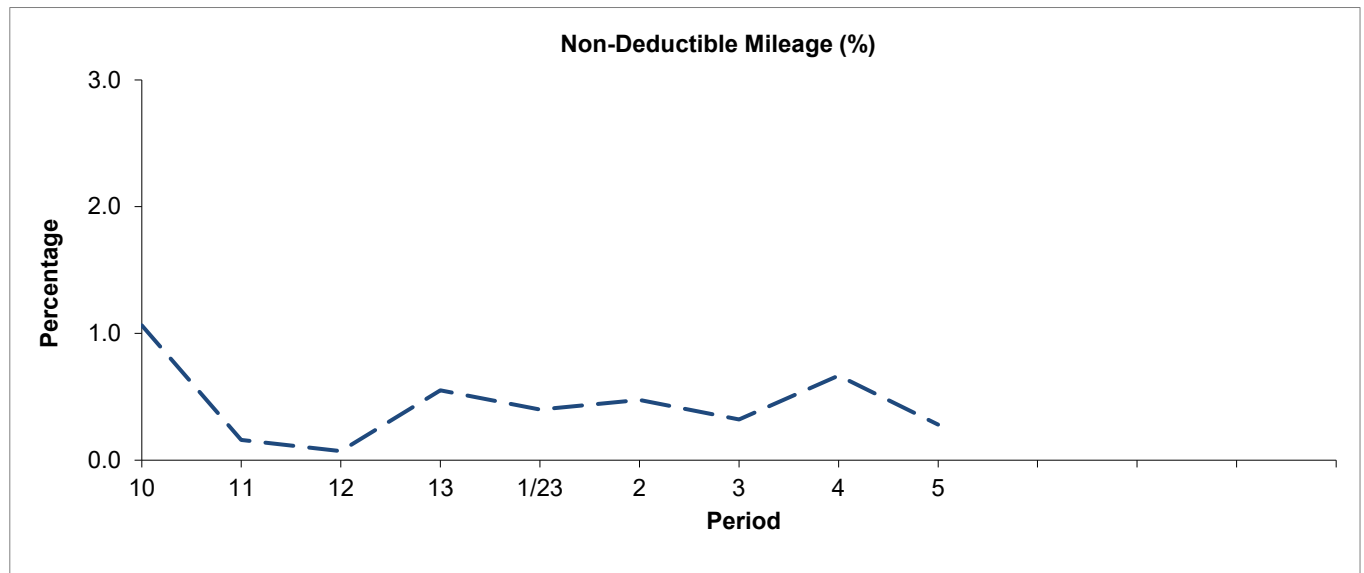
Period	10	11	12	13	1/23	2	3	4	5				
P10 '22 to P05 '23	0.72	1.11	0.19	0.53	0.33	0.25	0.22	0.62	0.52				

Period Trend Performance Graphs

Route X26

To 17/08/2023

Mileage Performance



Period	10	11	12	13	1/23	2	3	4	5				
P10 '22 to P05 '23	1.06	0.16	0.07	0.55	0.40	0.47	0.32	0.67	0.28				

Mileage Performance figures are based on four weeks data

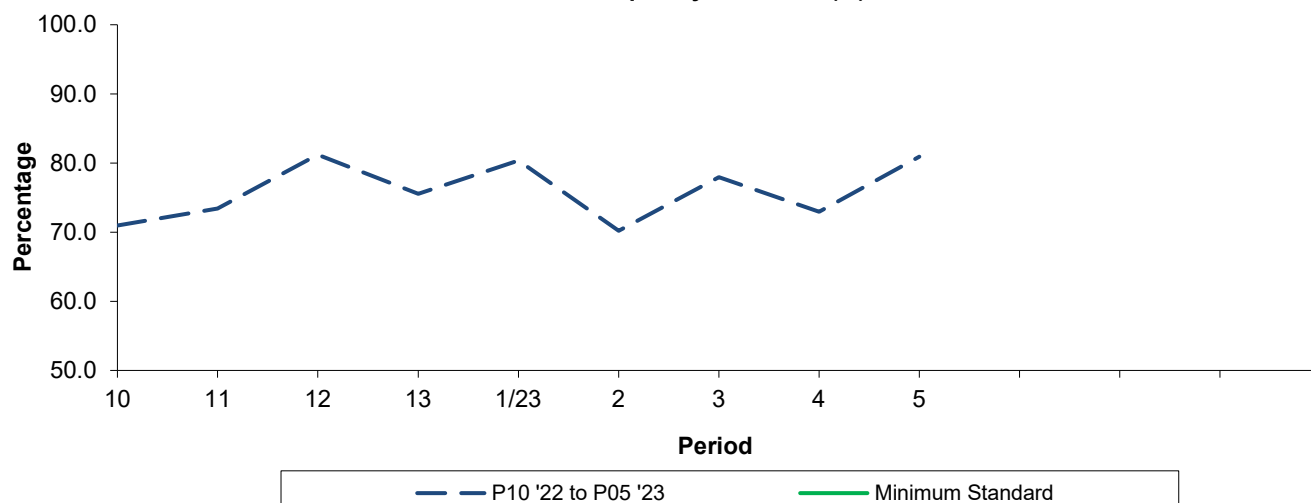
Period Trend Performance Graphs

Route X26

To 17/08/2023

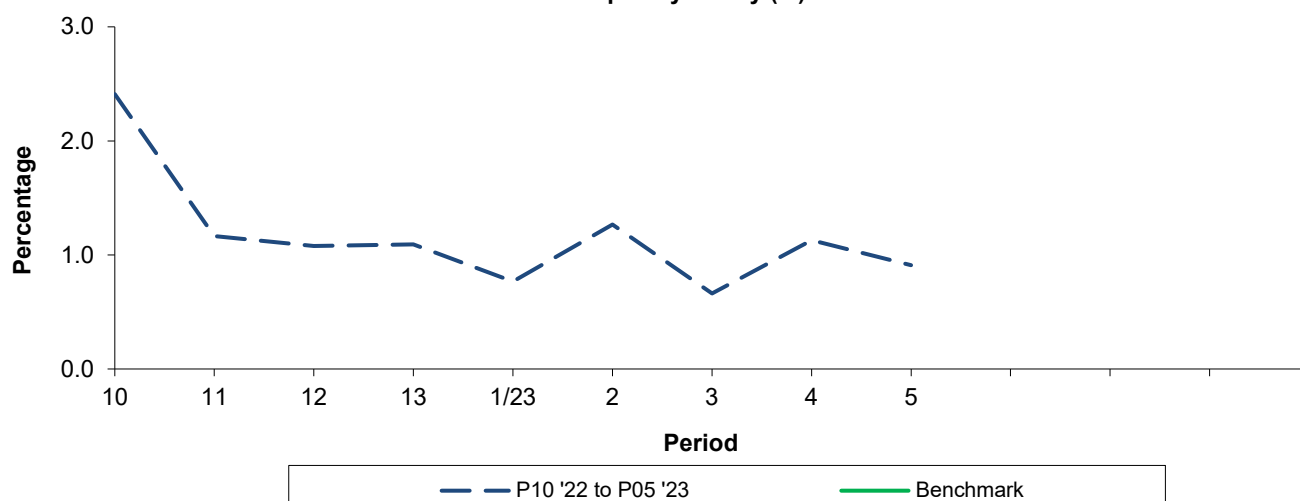
Reliability Performance

Low Frequency - On-Time (%)



Period	10	11	12	13	1/23	2	3	4	5				
P10 '22 to P05 '23	70.9	73.4	81.2	75.5	80.4	70.2	77.9	73.0	80.9				
Minimum Standard													

Low Frequency - Early (%)



Period	10	11	12	13	1/23	2	3	4	5				
P10 '22 to P05 '23	2.4	1.2	1.1	1.1	0.8	1.3	0.7	1.1	0.9				
Benchmark													

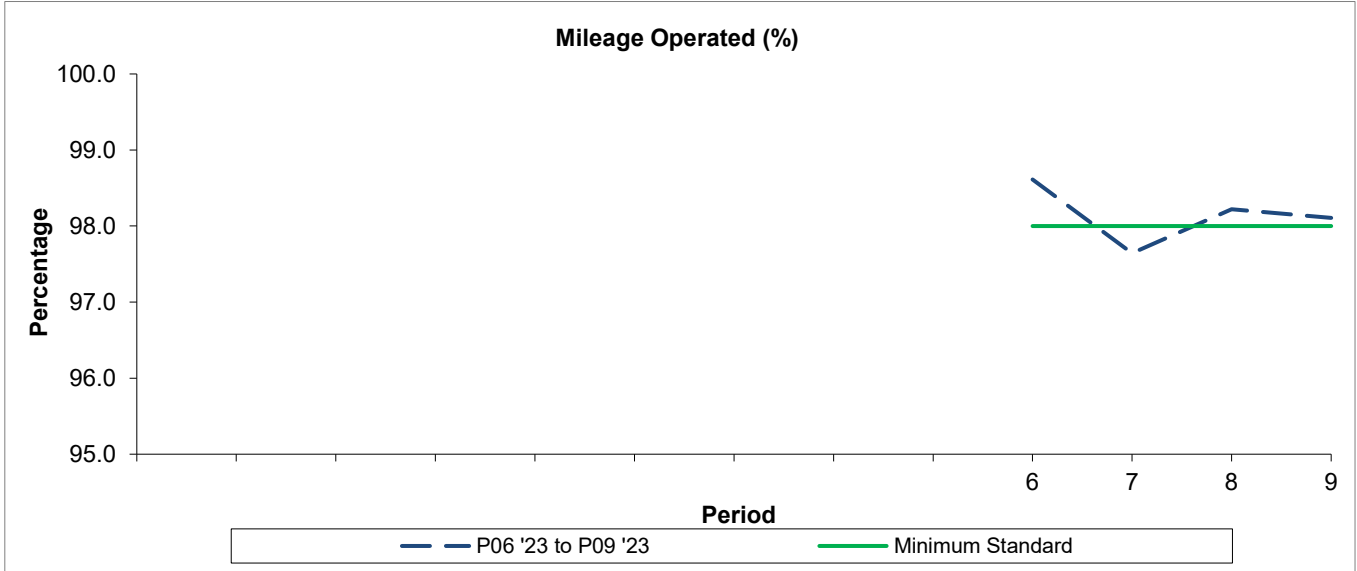
Minimum Standards and Benchmarks are those applicable under the new contract.

Period Trend Performance Graphs

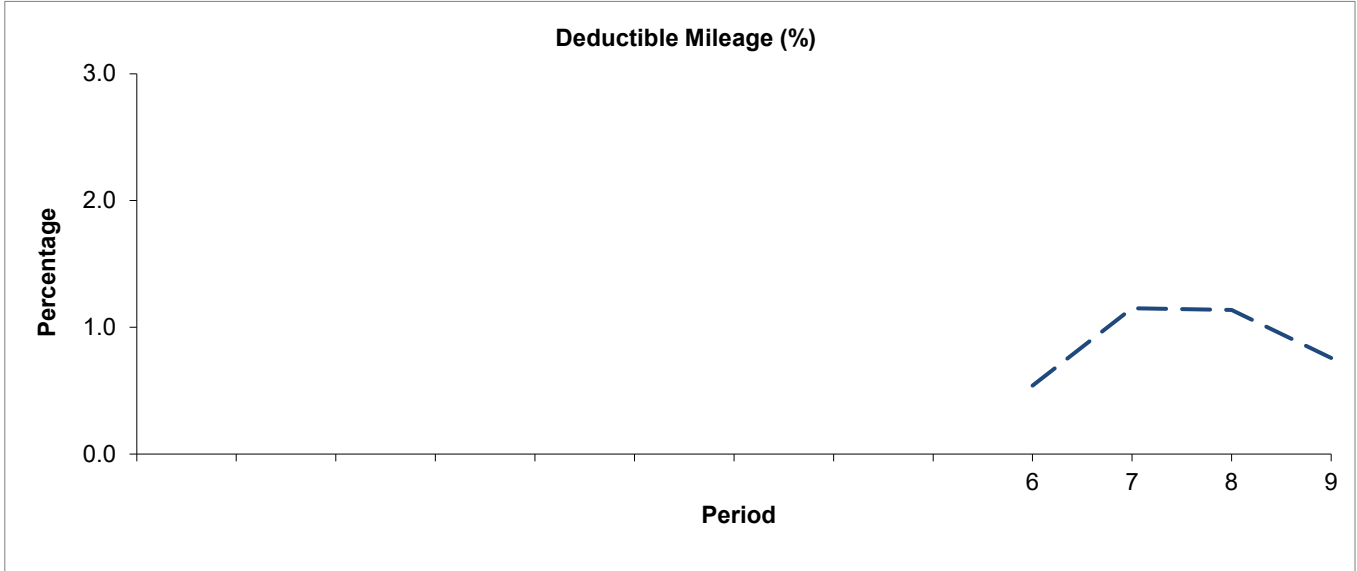
Route **SL7**

From 18/08/2023

Mileage Performance



Period										6	7	8	9
P06 '23 to P09 '23										98.61	97.64	98.22	98.11
Minimum Standard										98.00	98.00	98.00	98.00



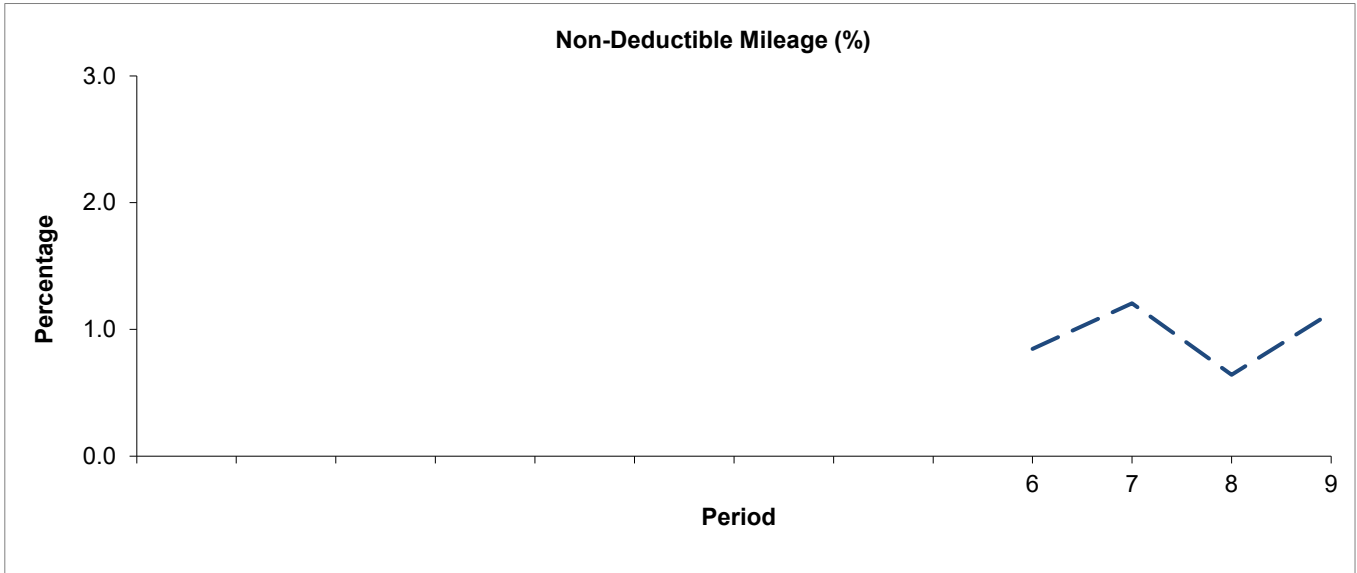
Period										6	7	8	9
P06 '23 to P09 '23										0.54	1.15	1.14	0.76

Period Trend Performance Graphs

Route **SL7**

From 18/08/2023

Mileage Performance



Period										6	7	8	9
P06 '23 to P09 '23										0.85	1.21	0.64	1.13

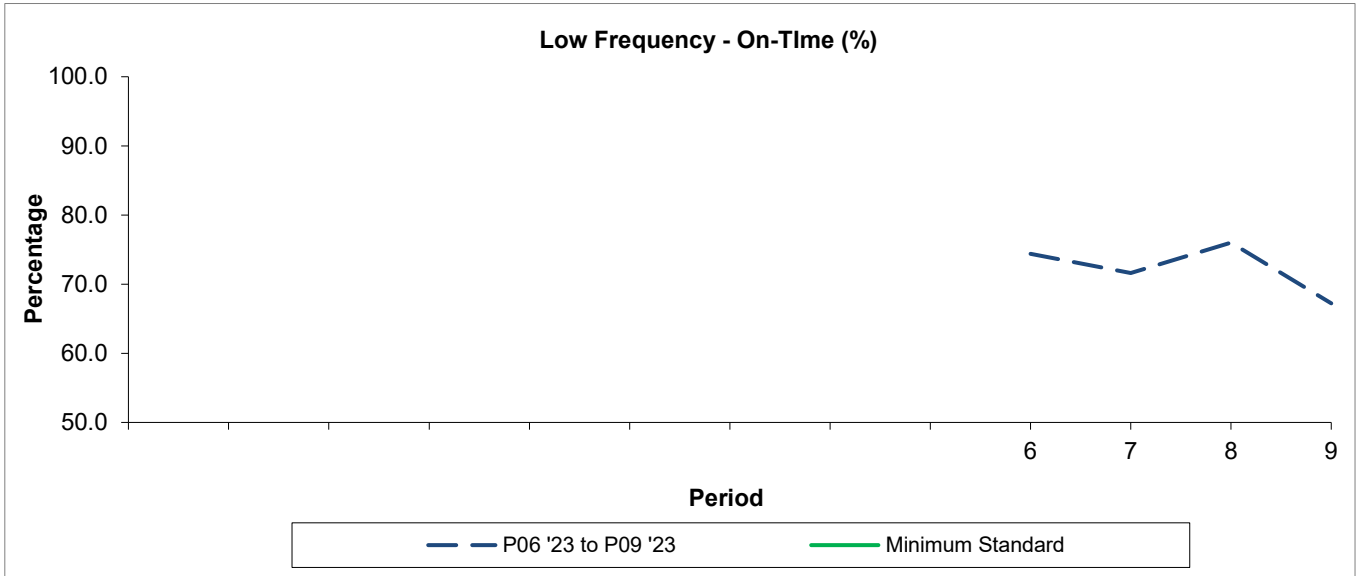
Mileage Performance figures are based on four weeks data

Period Trend Performance Graphs

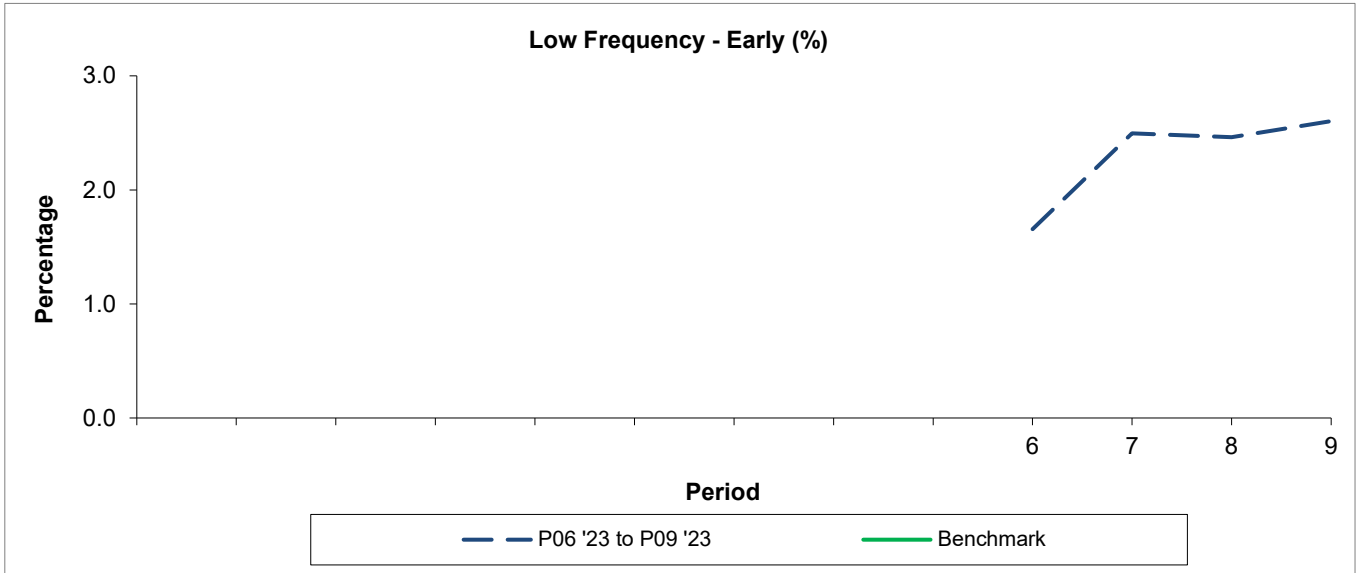
Route **SL7**

From 18/08/2023

Reliability Performance



Period										6	7	8	9
P06 '23 to P09 '23										74.4	71.6	76.0	67.2
Minimum Standard													



Period										6	7	8	9
P06 '23 to P09 '23										1.7	2.5	2.5	2.6
Benchmark													

Minimum Standards and Benchmarks are those applicable under the new contract.

Detailed QSI Report

Route X26

Full iBus results by Time of Day

Quarter 3 22/23 to Quarter 2 23/24 (17/09/2022 to 15/09/2023)

All days

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	16,576	16,275	98.2	98.9	89.6	1.1	0.3	8.9
07:00 - 10:00	32,102	31,656	98.6	96.1	78.3	4.9	1.3	15.5
10:00 - 13:00	34,934	34,554	98.9	96.1	73.8	4.1	0.8	21.2
13:00 - 16:00	35,711	35,487	99.4	95.6	73.6	4.6	1.2	20.5
16:00 - 19:00	34,487	33,941	98.4	94.9	70.2	5.7	1.6	22.4
19:00 - 22:00	36,495	36,426	99.8	97.2	79.3	3.0	0.8	16.9
22:00 - 24:00	22,314	22,803	102.2	98.1	81.4	2.0	0.5	16.2
All Locations Summary	212,619	211,142	99.3	96.4	75.4	4.4	1.1	19.1

Mondays to Fridays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	13,001	12,839	98.8	98.9	89.5	1.2	0.3	9.0
07:00 - 10:00	23,197	22,743	98.0	95.2	78.2	5.3	1.5	15.0
10:00 - 13:00	25,066	24,874	99.2	96.3	74.1	3.9	0.8	21.2
13:00 - 16:00	25,159	24,965	99.2	95.9	74.6	4.4	1.1	19.9
16:00 - 19:00	23,948	23,387	97.7	94.1	69.2	6.3	1.8	22.8
19:00 - 22:00	25,628	25,646	100.1	96.7	79.0	3.4	0.9	16.7
22:00 - 24:00	15,543	15,959	102.7	97.9	81.2	2.0	0.4	16.4
All Locations Summary	151,542	150,413	99.3	96.2	75.4	4.6	1.2	18.8

Saturdays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	2,104	2,043	97.1	99.2	91.7	0.8	0.5	7.0
07:00 - 10:00	4,174	4,160	99.7	98.1	78.3	2.0	0.2	19.5
10:00 - 13:00	4,354	4,280	98.3	95.2	70.2	5.2	0.9	23.7
13:00 - 16:00	4,366	4,372	100.1	93.8	67.1	6.5	2.0	24.4
16:00 - 19:00	4,419	4,437	100.4	96.0	73.8	4.4	1.3	20.6
19:00 - 22:00	4,567	4,487	98.2	97.6	77.6	2.3	0.6	19.6
22:00 - 24:00	2,860	2,894	101.2	97.9	77.9	2.1	0.6	19.4
All Locations Summary	26,844	26,673	99.4	96.6	73.2	4.3	1.1	21.4

Sundays and Bank Holidays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	1,471	1,393	94.7	99.0	88.1	1.0	0.6	10.2
07:00 - 10:00	4,731	4,753	100.5	98.7	79.8	1.3	0.1	18.8
10:00 - 13:00	5,514	5,400	97.9	96.2	76.4	4.1	0.5	18.9
13:00 - 16:00	6,186	6,150	99.4	95.7	74.2	4.4	0.8	20.7
16:00 - 19:00	6,120	6,117	100.0	97.2	74.5	3.0	0.7	21.9
19:00 - 22:00	6,300	6,293	99.9	99.0	83.3	1.0	0.4	15.3
22:00 - 24:00	3,911	3,950	101.0	98.6	86.6	1.3	0.7	11.3
All Locations Summary	34,233	34,056	99.5	97.5	77.4	3.1	0.6	19.0

Detailed QSI Report

Route SL7

Full iBus results by Time of Day

Quarter 3 22/23 to Quarter 2 23/24 (17/09/2022 to 15/09/2023)

All days

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	2,497	2,475	99.1	98.1	88.8	2.1	0.5	8.6
07:00 - 10:00	5,235	5,025	96.0	93.9	76.2	6.8	1.6	15.3
10:00 - 13:00	5,845	5,827	99.7	93.8	68.2	6.3	1.5	24.0
13:00 - 16:00	5,824	5,805	99.7	95.9	74.9	4.4	1.6	19.1
16:00 - 19:00	5,783	5,667	98.0	95.4	74.7	4.9	2.3	18.2
19:00 - 22:00	5,996	5,871	97.9	94.5	71.7	5.7	1.3	21.2
22:00 - 24:00	3,609	3,639	100.8	96.2	78.1	4.1	1.1	16.8
All Locations Summary	34,789	34,309	98.6	95.1	74.4	5.3	1.7	18.7

Mondays to Fridays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	1,982	1,979	99.8	98.2	89.1	2.0	0.4	8.4
07:00 - 10:00	4,017	3,838	95.5	93.1	76.6	7.1	1.8	14.5
10:00 - 13:00	4,233	4,211	99.5	93.2	66.1	6.8	1.7	25.4
13:00 - 16:00	4,194	4,180	99.7	95.3	72.9	5.0	1.7	20.4
16:00 - 19:00	4,129	4,023	97.4	94.5	72.4	5.6	2.5	19.5
19:00 - 22:00	4,295	4,189	97.5	93.9	71.2	6.2	1.4	21.2
22:00 - 24:00	2,592	2,617	101.0	95.3	76.2	4.9	1.3	17.6
All Locations Summary	25,442	25,037	98.4	94.5	73.3	5.8	1.8	19.1

Saturdays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	209	196	93.8	95.2	85.0	5.2	1.0	8.8
07:00 - 10:00	466	444	95.3	92.3	67.6	7.9	0.5	24.0
10:00 - 13:00	452	454	100.4	93.1	66.1	7.0	1.9	25.1
13:00 - 16:00	466	464	99.6	98.3	82.6	1.8	1.1	14.5
16:00 - 19:00	480	482	100.4	99.4	90.7	0.6	1.5	7.2
19:00 - 22:00	479	463	96.7	93.9	78.5	5.2	0.4	15.9
22:00 - 24:00	292	292	100.0	96.2	83.1	3.8	0.3	12.7
All Locations Summary	2,844	2,795	98.3	95.5	78.7	4.0	1.2	16.2

Sundays and Bank Holidays

(Day Routes 05:00 - 24:00, Night Routes 00:00 - 05:00)

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
05:00 - 07:00	306	300	98.0	99.3	86.8	0.5	0.4	12.3
07:00 - 10:00	752	743	98.8	98.9	76.0	1.2	0.5	22.3
10:00 - 13:00	1,160	1,162	100.2	96.3	78.2	3.9	0.7	17.3
13:00 - 16:00	1,164	1,161	99.7	97.4	80.4	2.6	1.8	15.3
16:00 - 19:00	1,174	1,162	99.0	97.2	80.7	2.8	1.0	15.5
19:00 - 22:00	1,222	1,219	99.8	96.8	70.7	3.4	1.2	24.7
22:00 - 24:00	725	730	100.7	99.6	83.7	0.5	0.4	15.4
All Locations Summary	6,503	6,477	99.6	97.6	78.7	2.8	1.1	17.4

Transport for London - Live Mileage List

Route: SL7

Service Change: 64182
Date: 19/08/2023

QSI points are highlighted.

Option 1 West Croydon Bus Station - Heathrow Airport, Central Bus Station	Tranche 915
Reason for Issue	New Contract

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WCROBS	BP6117	West Croydon Bus Station		
ECROSN	BP2129	Dingwall Road / East Croydon Station #	1130	0.70
WALLGN	24743	Croydon Road / Wallington Green	4906	3.05
CARSHS	14179	Carshalton High Street	542	0.34
SUTTPO	W42	Sutton / Grove Road	2703	1.68
CHMVBY	16715	Cheam Broadway	1839	1.14
NCHEQVM	29464	North Cheam / Queen Victoria	1596	0.99
WCPKSN	2022	Worcester Park Station #	1831	1.14
NMALKR	27387	New Malden / The Fountain	2276	1.41
KINGCS	31468	Kingston Station #	3632	2.26
KINGWS	BP497	Wood Street	511	0.32
TEDDHG	19484	Broad Street / Teddington	3209	1.99
HATXSN	37323	Hatton Cross Station <>	8050	5.00
HTWABS	OC901	Heathrow Central Bus Station	5185	3.22
HTWABS T	HTWABS S	Heathrow Airport, Central Bus Station		
Total Route Mileage - Out Direction			37411 Metres	23.25 Miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
HTWABS	BP5117	Heathrow Central Bus Station		
HATXBS	35287	Hatton Cross Station <>	5375	3.34
TEDDHG	R0653	Broad Street / Teddington	8326	5.17
KINGWS	R0872	Wood Street	3317	2.06
KINGCB	BP1094	Cromwell Road Bus Station	699	0.43
NMALMR	1789	New Malden / The Fountain	3722	2.31
WCPKSN	2023	Worcester Park Station #	2170	1.35
NCHEQVC	8353	North Cheam / Queen Victoria	1676	1.04
CHMVBY	16716	Cheam Broadway	1702	1.06
SUTTPS	28315	Sutton Police Station	1939	1.21
CARSHS	14178	Carshalton High Street	2328	1.45
WALLGN	36004	Croydon Road / Wallington Green	569	0.35
ECROSN	BP2332	East Croydon Station # >t<	5625	3.50
WCROBS	BP2300	West Croydon Bus Station	921	0.57
WCROBS T	WCROBS S	West Croydon Bus Station		
Total Route Mileage - Back Direction			38371 Metres	23.84 Miles

Transport for London - Live Mileage List

Route: SL7

Service Change: 64182
Date: 19/08/2023

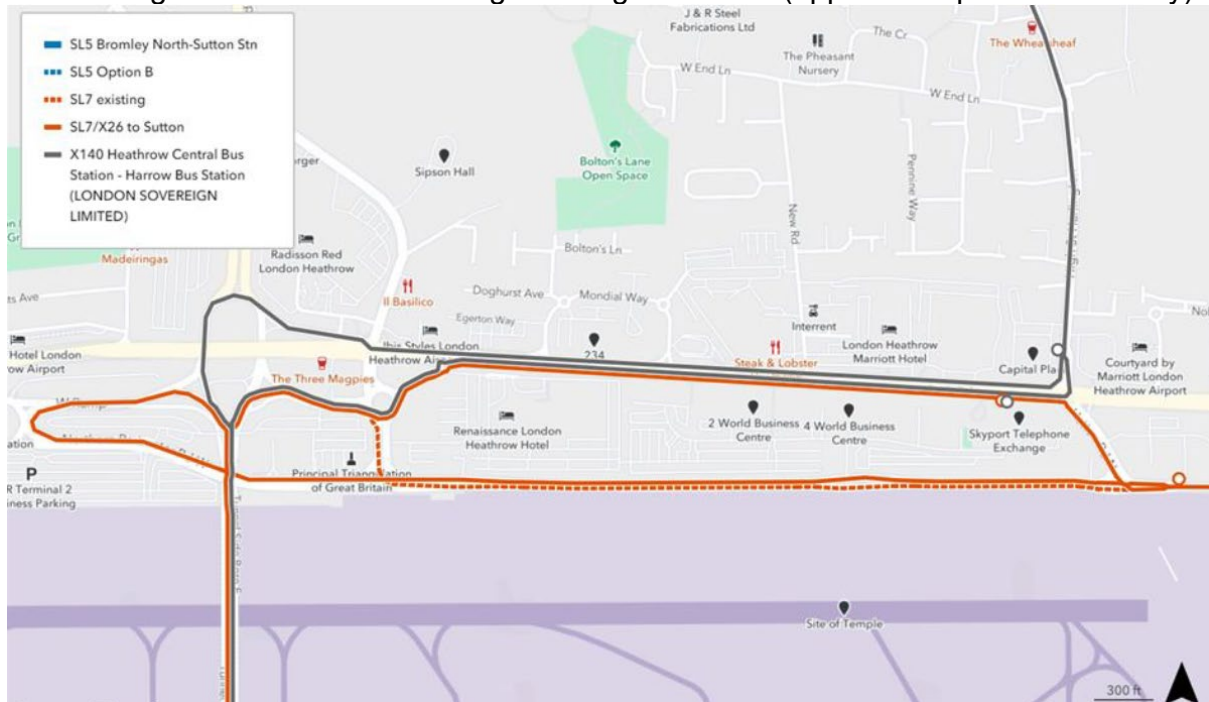
QSI points are highlighted.

Options 2 & 3 Sutton - Heathrow Airport, Central Bus Station	Tranche 915
Reason for Issue	New Contract

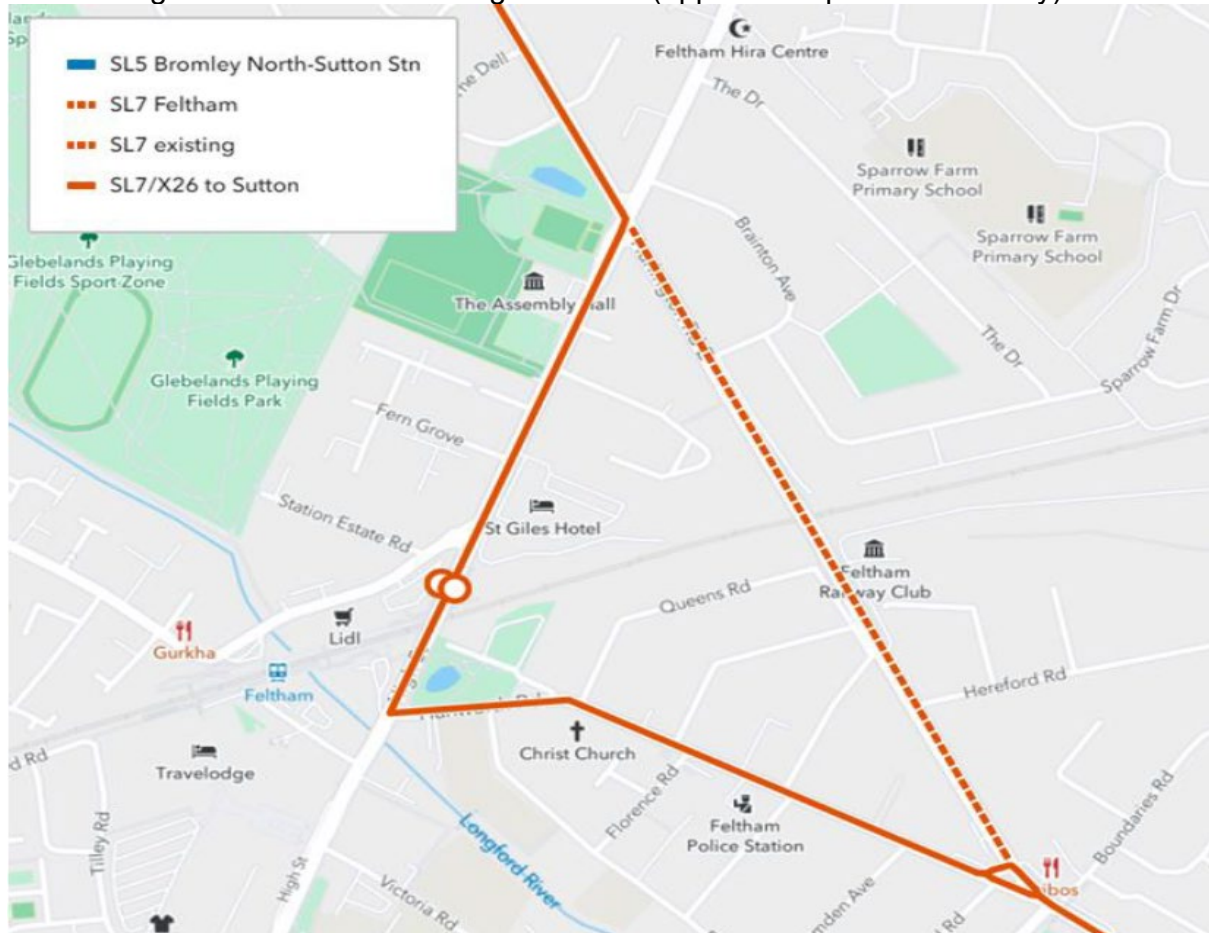
OUT DIRECTION					BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles	Timing Point Code	Stop Number	Stop Name	Metres	Miles
SUTTCO	W40	Sutton Court Road			HTWABS	BP5117	Heathrow Central Bus Station		
SUTTPO	W42	Sutton / Grove Road	306	0.19	HARNCR	29038	Hatton Road North	2474	1.54
CHMVBY	16715	Cheam Broadway	1839	1.14	HATXBS	35287	Hatton Cross Station <>	3157	1.96
NCHEQVM	29464	North Cheam / Queen Victoria	1596	0.99	FELTSN	BP6435	Feltham Station#	2821	1.75
WCPKSN	2022	Worcester Park Station #	1831	1.14	TEDDHG	R0653	Broad Street / Teddington	5897	3.66
NMALKR	27387	New Malden / The Fountain	2276	1.41	KINGWS	R0872	Wood Street	3317	2.06
KINGCS	31468	Kingston Station #	3632	2.26	KINGCB	BP1094	Cromwell Road Bus Station	699	0.43
KINGWS	BP497	Wood Street	511	0.32	NMALMR	1789	New Malden / The Fountain	3722	2.31
TEDDHG	19484	Broad Street / Teddington	3209	1.99	WCPKSN	2023	Worcester Park Station #	2170	1.35
FELTSN	BP6434	Feltham Station #	5862	3.64	NCHEQVC	8353	North Cheam / Queen Victoria	1676	1.04
HATXSN	37323	Hatton Cross Station <>	2604	1.62	CHMVBY	16716	Cheam Broadway	1702	1.06
HARNCR	3419	Harlington Corner	2956	1.84	SUTTPS	28315	Sutton Police Station	1939	1.21
HTWABS	OC901	Heathrow Central Bus Station	2257	1.40					
Total Route Mileage - Out Direction			28879	17.94	Total Route Mileage - Back Direction			29576	18.38
			Metres	Miles				Metres	Miles

ROUTE NO. SL7 INDICATIVE MAP OF PROPOSED RE-ROUTEINGS

Re-routing of Route No. SL7 through Harlington Corner (applies to Options 2 & 3 only):



Re-routing of Route No. SL7 through Feltham (applies to Options 2 & 3 only):



Route No. SL7 stop and standing arrangements at Sutton (applies to Options 2 & 3 only):

