

## CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

<b>Contract Reference</b>	QC37104
<b>Route Number</b>	452
<b>Terminus Points</b>	Kensal Rise Station to Wandsworth Road Station
<b>Contract Basis</b>	Incentivised
<b>Commencement Date</b>	3 <sup>rd</sup> December 2011
<b>Vehicle Type</b>	87 capacity, dual door, double deck vehicles
<b>Maximum Approved Dimensions</b>	10.1 metres long and 2.55 metres wide
<b>Advertising Rights</b>	Operator
<b>Sponsored Route</b>	No
<b>Minimum Performance Std</b>	Average Excess Wait Time - No more than 1.20 minutes
<b>Extension Threshold</b>	Average Excess Wait Time Threshold - 1.05 minutes
<b>Minimum Operated Mileage</b>	No less than 98.00%

Tender Return Date: no later than 12 o'clock on 10th January 2011.

## **SERVICE SPECIFICATION**

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## 1) NOTES

**Proposed Changes:**

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 452.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 452.

- The current standing arrangements at Wandsworth Road are to be formalised.

## 2) SCHEDULE REQUIREMENTS & PINCHPOINTS

### 2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Kensal Rise Station to Wandsworth Road Station			Wandsworth Road Station to Kensal Rise Station		
First departure no later than 0505.			First departure no later than 0515.		
0500 - 0605	Every 15 minutes		0510 - 0615	Every 15 minutes	
0606 - 0650	Every 12 minutes		0616 - 0715	Every 12 minutes	
0651 - 0725	Every 8 minutes		0716 - 0740	Every 8 minutes	
0726 - 0825	Every 7 minutes		0741 - 0840	Every 7 minutes	
0826 - 1855	Every 8 minutes		0841 - 1940	Every 8 minutes	
1856 - 2255	Every 12 minutes		1941 - 2255	Every 12 minutes	
2256 - 2400	Every 15 minutes		2256 - 2400	Every 15 minutes	
Last departure no earlier than 2355.			Last departure no earlier than 2355.		
<b>Pinchpoints</b>					
Sloane Square, Sloane Street	0720 - 0800	8 minutes	Notting Hill Gate, Kensington Church Street	0730 - 0750	12 minutes
				0751 - 0830	8 minutes
	0801 - 0900	7 minutes		0831 - 0900	7 minutes
	1530 - 1630	8 minutes		1530 - 1630	8 minutes

### 2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Kensal Rise Station to Wandsworth Road Station			Wandsworth Road Station to Kensal Rise Station		
First departure no later than 0505.			First departure no later than 0515.		
0500 - 0605	Every 15 minutes		0510 - 0615	Every 15 minutes	
0606 - 0800	Every 12 minutes		0616 - 0900	Every 12 minutes	
0801 - 1755	Every 8 minutes		0901 - 1910	Every 8 minutes	
1756 - 2255	Every 12 minutes		1911 - 2255	Every 12 minutes	
2256 - 2400	Every 15 minutes		2256 - 2400	Every 15 minutes	
Last departure no earlier than 2355.			Last departure no earlier than 2355.		
<b>Pinchpoints</b>					
Sloane Square, Sloane Street	0930 - 1130	8 minutes	Notting Hill Gate, Kensington Church Street	0900 - 0945	12 minutes
				0946 - 1100	8 minutes

### 2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Kensal Rise Station to Wandsworth Road Station		Wandsworth Road Station to Kensal Rise Station			
First departure no later than 0505.		First departure no later than 0515.			
0500 - 0605	Every 20 minutes	0510 - 0615	Every 20 minutes		
0606 - 0900	Every 15 minutes	0616 - 0915	Every 15 minutes		
0901 - 2255	Every 12 minutes	0916 - 2255	Every 12 minutes		
2256 - 2400	Every 15 minutes	2256 - 2400	Every 15 minutes		
Last departure no earlier than 2355.		Last departure no earlier than 2355.			
<b>Pinchpoints</b>					
Sloane Square, Sloane Street	1000 - 1135	12 minutes	Bromley South Station	1015 - 1150	12 minutes

### 2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Kensal Rise Station to Wandsworth Road Station		Wandsworth Road Station to Kensal Rise Station			
First departure no later than 0800.		First departure no later than 0815.			
0755 - 0900	Every 15 minutes	0810 - 0915	Every 15 minutes		
0901 - 2255	Every 12 minutes	0916 - 2255	Every 12 minutes		
2256 - 2400	Every 15 minutes	2256 - 2400	Every 15 minutes		
Last departure no earlier than 2355.		Last departure no earlier than 2355.			
<b>Pinchpoints</b>					
Sloane Square, Sloane Street	1000 - 1135	12 minutes	Bromley South Station	1015 - 1150	12 minutes

### 3) QSI POINTS & MILEAGE

It is intended Route No. 452 will have 96 surveys per quarter at the following locations:

<b>QSI POINTS</b>	
<b>Towards Wandsworth Road Station</b>	<b>Towards Kensal Rise Station</b>
Ladbroke Grove Sainsburys	Battersea Park Station \$
Notting Hill Gate	Notting Hill Gate
Battersea Park Station \$	Ladbroke Grove Station
<b>MILEAGE: See Attached iBus Sheets</b>	

\$ This location observed simultaneously in both directions - counted as two surveys.

#### **4) OPERATIONAL CONSIDERATIONS**

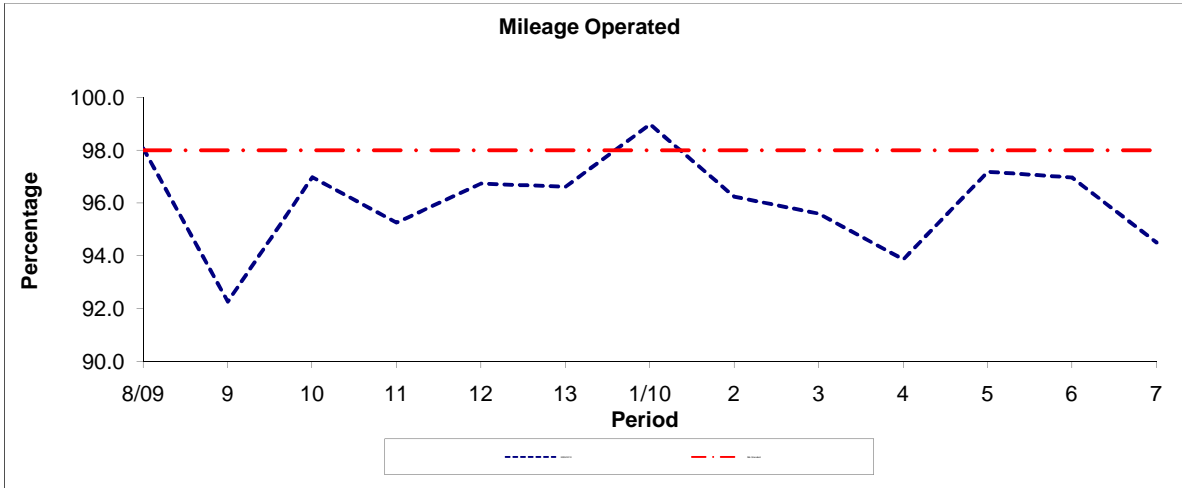
- 4.1) Route No. 452 can suffer unpredictable traffic delays in the Kensal Rise and Battersea areas.
- 4.2) Route No. 452 should be best separated from Route No. 52 between Kensal Rise Station and Kensington Church.
- 4.3) Route No. 452 should be best separated from Route No. 137 between Knightsbridge Station and Battersea Park Station.
- 4.4) The Notting Hill Carnival is an annual event held in the Notting Hill area over the late Summer Bank Holiday period and affects several LBSL contracted bus services. The arrangements for serving the area are flexible and depend on what advance information is provided by bodies such as the Metropolitan Police. Prior to the event, London Buses Officials will discuss service provision with those Operators who are involved.
- 4.5) The 2012 Olympic Games open on Friday 27<sup>th</sup> July and close on Sunday 12<sup>th</sup> August. The 2012 Paralympic Games start on Wednesday 29<sup>th</sup> August and close on Sunday 9<sup>th</sup> September. The Games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time. Full details and any extra resource required will be negotiated with the operator at a later date.

#### **5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE**

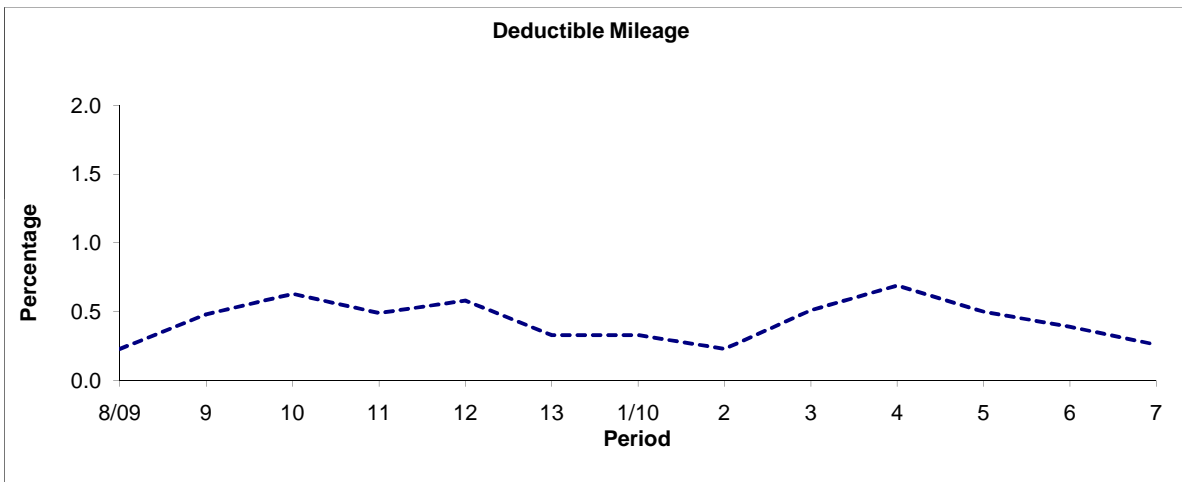
- 5.1) CURRENT PERFORMANCE  
As per current print out.
- 5.2) ROUTE RECORD  
As per Busnet Printout.
- 5.3) IBUS MILEAGE  
As per current print out.

**PART B - PERFORMANCE STATISTICS**

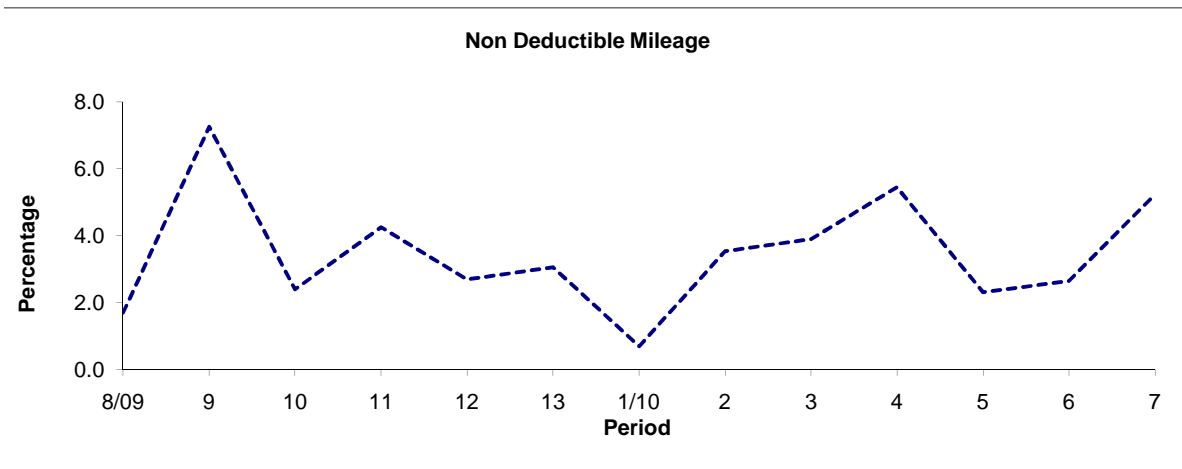
**Route 452**



Period	8/09	9	10	11	12	13	1/10	2	3	4	5	6	7
2009/2010	98.07	92.26	96.98	95.26	96.73	96.61	98.98	96.24	95.59	93.86	97.19	96.97	94.51
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	8/09	9	10	11	12	13	1/10	2	3	4	5	6	7
2009/2010	0.23	0.48	0.63	0.49	0.58	0.33	0.33	0.23	0.51	0.69	0.50	0.39	0.26

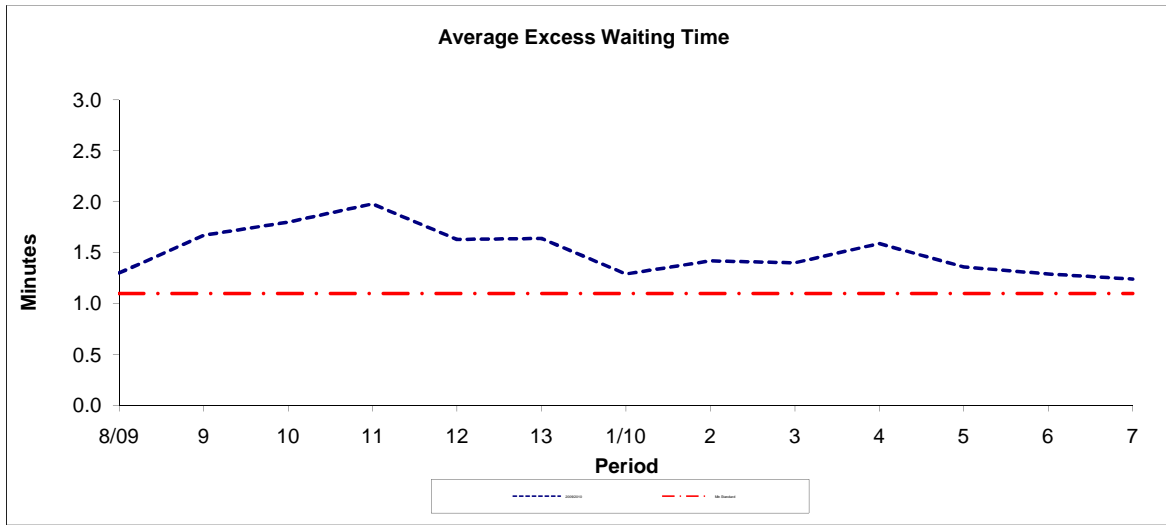


Period	8/09	9	10	11	12	13	1/10	2	3	4	5	6	7
2009/2010	1.70	7.26	2.39	4.25	2.69	3.06	0.69	3.53	3.90	5.45	2.31	2.64	5.23

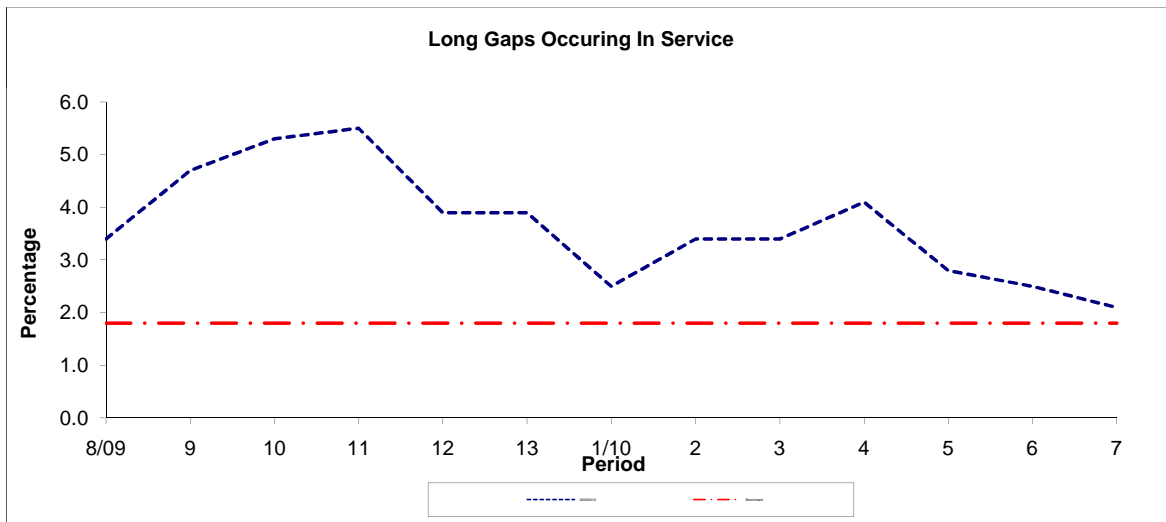
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

**Route 452**



Period	8/09	9	10	11	12	13	1/10	2	3	4	5	6	7
2009/2010	1.30	1.67	1.80	1.98	1.63	1.64	1.29	1.42	1.40	1.59	1.36	1.29	1.24
Min Standard	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10



Period	8/09	9	10	11	12	13	1/10	2	3	4	5	6	7
2009/2010	3.40	4.70	5.30	5.50	3.90	3.90	2.50	3.40	3.40	4.10	2.80	2.50	2.10
Benchmark	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80

**Note :** Reliability is based on 12 weeks rolling data



# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 452: Kensal Rise Station - Wandsworth Road Station

**Date of Structural Change:** 3 December 2011.

**Date of Service Change:** 3 December 2011.

**Reason for Issue:** New Tender.

### **STREETS TRAVERSED**

**Towards Wandsworth Road Station:** Station Terrace, Chamberlayne Road, Kilburn Lane, Ladbroke Grove, Canal Way, Ladbroke Grove, Elgin Crescent, Kensington Park Road, Pembridge Road, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street, Kensington High Street, Kensington Road, Kensington Gore, Kensington Road, Knightsbridge, Sloane Street, Sloane Square, Lower Sloane Street, Chelsea Bridge Road, Chelsea Bridge, Queenstown Road, Queen's Circus, Queenstown Road, Wandsworth Road.

**Towards Kensal Rise Station:** Wandsworth Road, Queenstown Road, Queen's Circus, Queenstown Road, Chelsea Bridge, Chelsea Bridge Road, Lower Sloane Street, Sloane Square, Sloane Street, Knightsbridge, Kensington Road, Kensington Gore, Kensington Road, Kensington High Street, Kensington Church Street, Notting Hill Gate, Pembridge Road, Kensington Park Road, Elgin Crescent, Ladbroke Grove, Canal Way, Ladbroke Grove, Kilburn Lane, Chamberlayne Road, Station Terrace.

## STANDING AND TURNING POINTS

### KENSAL RISE STATION

Public stand in Station Terrace in two parts:

1. On east side, for 4 buses, commencing opposite No. 20 and extending 45 metres north to a point 10 metres south of northern steps leading to Chamberlayne Road.
2. On north side, for 2 buses, commencing opposite No. 11 and extending 20 metres westwards.

Buses proceed from Station Terrace via Dagmar Gardens, Linden Avenue and Station Terrace to stand, departing to Station Terrace. Set down in Station Terrace, at stop KR and pick up in Chamberlayne Road, at stop KJ.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 452 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Kensal Rise.
OTHER INFORMATION:	Toilets available 24 hours.

### LADBROKE GROVE, SAINSBURY'S (from WANDSWORTH ROAD STATION)

Buses proceed from Canal Way departing to Ladbrooke Grove. Set down in Canal Way, at Stop S and pick up in Ladbrooke Grove, at Stop U.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
DISPLAY:	Ladbrooke Grove, Sainsbury's.

## **NOTTING HILL GATE, KENSINGTON CHURCH STREET, EAST SIDE**

Public stand for three buses on east side of Kensington Church Street outside the Post Office (No 190), commencing 56 metres south of the southern kerbline of Notting Hill Gate and extending 33 metres south.

### **From Kensal Rise Station.**

Buses proceed from Palace Gardens Terrace via Kensington Mall and Kensington Church Street to stand, departing to Kensington Church Street. Set down in Palace Gardens Terrace, K and pick up in Kensington Church Street, G.

### **From Wandsworth Road Station.**

Buses proceed from Kensington Church Street direct to stand, departing via Kensington Church Street and Notting Hill Gate to Palace Gardens Terrace. Set down in Kensington Church Street, G and pick up in Palace Gardens Terrace, K.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Notting Hill Gate.

## **KENSINGTON, QUEEN'S GATE (from WANDSWORTH ROAD STATION)**

Buses proceed from Kensington Road via Exhibition Road, Prince Consort Road, Queen's Gate and Kensington Road departing to Kensington Gore. Set down in Kensington Road, at stop RB and pick up in Kensington Gore, at stop RL.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: Royal Albert Hall.

## **KNIGHTSBRIDGE STATION (from WANDSWORTH ROAD STATION)**

Buses proceed from Sloane Street via Knightsbridge departing to Sloane Street. Set down in Sloane Street, KJ and pick up in Sloane Street, KJ.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: Knightsbridge.

### **SLOANE SQUARE, SLOANE STREET (from Kensal Rise Station)**

Public stand for one bus on east side of Sloane Street, commencing 30 metres south of the southern kerbline of Sloane Terrace and extending 14 metres north.

Buses proceed from Sloane Street direct to stand, departing via Sloane Street and Sloane Square to Sloane Street. Set down in Sloane Street, A and pick up in Sloane Street, A.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Sloane Square.

### **BATTERSEA PARK, QUEEN'S CIRCUS (from WANDSWORTH ROAD STATION)**

Buses proceed from Queenstown Road via Queen's Circus departing to Queenstown Road. Set down in Queenstown Road, D and pick up in Queenstown Road, D.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: Battersea Park Station.

### **QUEENSTOWN ROAD STATION (from Kensal Rise Station)**

Public stand for two buses on east side of Silverthorne Road, commencing 20- metres south of lamp standard 15 extending 21 metres north.

Buses proceed from Queenstown Road via Silverthorne Road to stand, departing via Silverthorne Road and Broughton Street to Queenstown Road. Set down in Queenstown Road, K and pick up in Queenstown Road, S.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Queenstown Road Station.

## **Wandsworth Road Station, Wandsworth Road**

Public stand in the bus lane on the north side of Wandsworth Road, to the east of Pensbury Street.

Buses proceed from Wandsworth Road direct to stand, departing via Wandsworth Road, Albion Avenue, Union Grove and Union Road to Wandsworth Road. Set down in Wandsworth Road, Stop L and pick up in Wandsworth Road, Stop B.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 452 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Wandsworth Road Station.

## Transport for London - Live Mileage List

Route 452  
 Service change 21954  
 Date 30 October 2009

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
KSLRSN S	KSLRSN S	KENSAL RISE STATION		
KSLRSN	11615	Station Terrace	0	0.00
	442	Banister Road	358	0.22
	1658	Harrow Road / Kilburn Lane	208	0.13
LADBSY	37615	Ladbroke Grove Sainsburys	496	0.31
	11548	Kensal House	134	0.08
	11546	Barlby Road	232	0.14
	11544	St Charles Square	253	0.16
	11542	Chesterton Road	200	0.12
LADBSN	9481	Ladbroke Grove Station	310	0.19
	9451	Elgin Crescent / Ladbroke Grove	387	0.24
	11534	Arundel Gardens	272	0.17
	11532	Chepstow Villas	341	0.21
	1271	Notting Hill Gate Station	410	0.25
NTHGPG	1266	Place Garden Terr / Notting Hill Gal	291	0.18
	11146	Sheffield Terrace	294	0.18
	84	Wick House Place / High St Kensington	439	0.27
KENSCH	16034	Kensington Palace	391	0.24
	87	Palace Gate	234	0.15
	11224	Queens Gate	269	0.17
	34101	Royal Albert Hall	355	0.22
	11222	Prince Of Wales Gate	363	0.23
	11220	Rutland Gardens	272	0.17
KNIBSN	34102	Knightsbridge Barracks	273	0.17
	20821	Sloane Street / Knightsbridge Statio	332	0.21
	1151	Pont Street	336	0.21
SLSQSS	3900	Sloane Square	527	0.33
	R0098	Lower Sloane Street	261	0.16
	9423	Royal Hospital	342	0.21
	9425	Lister Hospital	468	0.29
	9331	Chelsea Bridge	406	0.25
	W18	Sopwith Way	349	0.22
BTPKSN	9335	Battersea Park Station	327	0.20
	9339	Queenstown Road Station	394	0.24
QNTSR	9341	Silverthorne Road	201	0.12
	9343	Prairie Street	323	0.20
	9361	Queenstown Road / Wandsworth Ro	348	0.22
	2342	Victoria Rise	184	0.11
	2340	Silverthorne Road	249	0.15
	2338	St Rule Street	300	0.19
WDRDSN	25563	Wandsworth Road Station	190	0.12
WDRDSN S	WDRDSN S	ORTH ROAD STATION, WANDSWO	0	0.00

**TOTAL ROUTE MILEAGE - OUT DIRECTION**  
 12319 metres 7.7 miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WDRDSN S	WDRDSN S	ORTH ROAD STATION, WANDSWORTH ROAD		
WDRDSN	2337	Pensbury Street	0	0.00
	2339	Wandsworth Road Station	204	0.13
	2341	Silverthorne Road	281	0.17
	25564	Lambourn Road	289	0.18
	460	Cedars Road	190	0.12
	9346	Queenstown Road / Wandsworth I	123	0.08
	9342	Prairie Street	433	0.27
QNTSR	9340	Silverthorne Road	239	0.15
	9338	Queenstown Road Station	220	0.14
BTPKSN	9334	Battersea Park Station	365	0.23
	W19	Sopwith Way	348	0.22
	9330	Chelsea Bridge	389	0.24
	9420	Lister Hospital	370	0.23
	9419	Chelsea Barracks	313	0.19
	9417	Royal Hospital Road	246	0.15
	893	Sloane Square Station	189	0.12
SLSQSS	899	Sloane Street/Sloane Square Stat	276	0.17
	1150	Pont Street	360	0.22
	210	Sloane Street / Knightsbridge Stat	474	0.29
KNIBSN	BP3406	Knightsbridge Station	216	0.13
	11221	Knightsbridge Barracks	288	0.18
	11223	Prince Of Wales Gate	236	0.15
	115	Exhibition Road	271	0.17
	3352	Royal Albert Hall	380	0.24
	118	Palace Gate	293	0.18
KENSCH	120	Kensington Palace	354	0.22
	83	Sloane Street / High Street Kensin	381	0.24
	11145	Sheffield Terrace	415	0.26
NTHGKC	25053	Notting Hill Gate Station	306	0.19
	1272	Ladbroke Road	339	0.21
	11531	Stanley Gardens	345	0.21
	11533	Elgin Crescent	344	0.21
	11535	Blenheim Crescent	302	0.19
LADBSN	9482	Ladbroke Grove Station	368	0.23
	11541	Chesterton Road	237	0.15
	11543	St Charles Square	186	0.12
	11545	Barlby Road	246	0.15
	11547	Kensal House	252	0.16
LADBSY	37616	Ladbroke Grove Sainsburys	243	0.15
	1659	Harrow Road	318	0.20
	3821	Banister Road	257	0.16
KSLRSN	34114	Kensal Rise Station	396	0.25
KSLRSN S	KSLRSN S	KENSAL RISE STATION	0	0.00

**TOTAL ROUTE MILEAGE - BACK DIRECTION**  
 12282 metres 7.6 miles