# **SECTION 2: PART A**

# **SERVICE SPECIFICATION FOR ROUTE No. 405**

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

### 1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

### 2. PROPOSED CHANGES

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. 405. An additional afternoon schoolday only journey is proposed for introduction in September 2007. A separate specification for this journey has already been issued.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Mondays to Saturdays daytime frequencies are increased from every 20 minutes to every 15 minutes;
- The additional afternoon schoolday only journey is withdrawn;
- Double-deck, low-floor, dual door, 90 capacity vehicles are specified;
- Tenderers should assume that a suitable stand will be provided within 2 minutes running time of Redhill Bus Station;
- Boxing Day frequencies are specified at Sunday frequency levels but with a later start. Please identify the cost of the Boxing Day element of this service separately.

### 3. TERMINALS

Route No. 405 will operate between Redhill, Bus Station and West Croydon, Bus Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

### 4. DAYS OF OPERATION

One timetable must be offered for Route No. 405 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

### 5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 405 is currently approved for vehicles which are a maximum of 10.5 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 90, of which approximately 66 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

### 6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies AT ANY POINT ON THE ROUTE.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

## 6.1 Mondays to Fridays

## 1. Redhill, Bus Station to West Croydon, Bus Station

0555 - 0640	Every 20 minutes
0641 - 1910	Every 15 minutes
1911 - 2030	Every 20 minutes
2031 - 2325	Every 30 minutes

First departure from Redhill, Bus Station no later than 0600. Last departure from Redhill, Bus Station no earlier than 2320.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at xxxxxx Cross between 0655 and 0855 and between 1455 and 1655.

## 2. West Croydon, Bus Station to Redhill, Bus Station

0550 - 0710	Every 20 minutes
0711 - 1955	Every 15 minutes
1956 - 2035	Every 20 minutes
2036 - 2335	Every 30 minutes

First departure from West Croydon, Bus Station no later than 0555. Last departure from West Croydon, Bus Station no earlier than 2330.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Coulsdon, Red Lion between 0700 and 0900 and between 1500 and 1700.

## 6.2 Saturdays & Good Friday

## 1. Redhill, Bus Station to West Croydon, Bus Station

0555 - 0730	Every 30 minutes
0731 - 0810	Every 20 minutes
0811 - 1810	Every 15 minutes
1811 - 1930	Every 20 minutes
1931 - 2325	Every 30 minutes

First departure from Redhill, Bus Station no later than 0600. Last departure from Redhill, Bus Station no earlier than 2320.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at xxxxxx Cross between 0800 and 0820 and no more than 15 minutes apart between 0821 and 1050.

## 2. West Croydon, Bus Station to Redhill, Bus Station

0550 - 0755	Every 30 minutes
0756 - 0815	Every 20 minutes
0816 - 1855	Every 15 minutes
1856 - 1935	Every 20 minutes
1936 - 2335	Every 30 minutes

First departure from West Croydon, Bus Station no later than 0555. Last departure from West Croydon, Bus Station no earlier than 2330.

Please ensure that buses are scheduled to be no more than 20 minutes apart at Coulsdon, Red Lion between 0800 and 0820 and no more than 15 minutes apart between 0821 and 1050.

## 6.3 Sundays

## 1. Redhill, Bus Station to West Croydon, Bus Station

0645 - 2325 Every 30 minutes

First departure from Redhill, Bus Station no later than 0650. Last departure from Redhill, Bus Station no earlier than 2320.

Tenderers should ensure that buses are scheduled to be no more than 30 minutes apart at xxxxxx Cross between 0900 and 1100.

# 2. West Croydon, Bus Station to Redhill, Bus Station

0655 - 2335 Every 30 minutes

First departure from West Croydon, Bus Station no later than 0700. Last departure from West Croydon, Bus Station no earlier than 2330.

Tenderers should ensure that buses are scheduled to be no more than 30 minutes apart at Coulsdon, Red Lion between 0900 and 1100.

## 6.4 Boxing Day

## 1. Redhill, Bus Station to West Croydon, Bus Station

0815 - 2325 Every 30 minutes

First departure from Redhill, Bus Station no later than 0820. Last departure from Redhill, Bus Station no earlier than 2320.

## 2. West Croydon, Bus Station to Redhill, Bus Station

0755 - 2335 Every 30 minutes

First departure from West Croydon, Bus Station no later than 0800. Last departure from West Croydon, Bus Station no earlier than 2330.

Tenderers are asked to indicate costs for this element of the service separately.

### 7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 405 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 405 shall be:

Departing on Time: No less than 78.0% On Time

Minimum Operated Mileage: No less than 98.0 %

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

### **QSI Thresholds**

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Departing On Time Threshold = 82.0 % On Time

### Summary of proposed QSI coverage: Route No. 405

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

### Survey locations\*

Location of QSI survey points in each direction

Northbound
Coulsdon Red Lion \$ Southbound
West Croydon

Croydon, Swan & Sugar Loaf

Coulsdon Red Lion \$

\$ Observed simultaneously in both directions. Counted as two surveys.

1. Observations may be added at xxxxxx in both directions at a future date.

Total scheduled manual QSI surveys per quarter = 64.

### 8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 405 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Sunday shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 405 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT:
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

### 9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

### 10. TIMING CONSTRAINTS

Route No. 405 should interwork with Route No. 166 between Coulsdon, Red Lion and xxxxxx Cross, Tesco on evenings and Sundays and be separated at all other times.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules

### 11. CONTROL STRATEGY

Route No. 405 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

### 12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 405:

- The A23 suffers from unpredictable traffic delays, especially during the Monday to Friday peak periods, that can impact upon the reliability of the service between Coulsdon and Croydon;
- Driver changeovers in West Croydon Bus Station are discouraged at this location.
   Any proposals for driver changeovers at this location must be made clear within Tender bids.

Tenderers should also note the following factors / events which may have an impact on Route No. 405 in the foreseeable future:

- Standing and stopping arrangements at Redhill may require alteration. This will be subject to discussion between London Buses and Surrey County Council. Tenderers should note that any alternative standing arrangements at Redhill are not envisaged to affect overall resource levels;
- The London Borough of Croydon are redeveloping the Croydon Gateway area.
  These works are likely to affect bus standing arrangements and traffic flows in the
  Croydon area. The implications for bus standing arrangements and the routeing
  of Route No. 405 on completion of this project are not yet known. The successful
  Tenderer will be kept informed as the scheme progresses;
- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.

## Service Specification for Route No. 405 - 27/07/2007

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

### 13. STOPPING ARRANGEMENTS

Buses operating on Route No. 405 must serve all stops on the line of route designated for the route. There are two types of bus stop:

Compulsory (white stop flag): where all buses must stop.

Request (red stop flag): where buses are only required to stop if a
passenger rings the bell or an intending passenger
signals to the driver.

Tenderers should note that there are proposals (subject to consultation) to remove the distinction between compulsory and request stops. If approved, the successful Tenderer will be advised of these changes in detail.

In the Surrey area, DETR standard white flags are used for both compulsory and request stops.

### 14. TIMING POINTS & MILEAGES

## **Timing Points**

### Route No. 405

Redhill Bus Station
Merstham Feathers
Hooley Star Lane
Coulsdon Red Lion
xxxxxx Cross Tesco
Pampisford Road Kendra Hall Road
South Croydon Swan & Sugar Loaf
Croydon Katharine Street
West Croydon Bus Station

West Croydon Bus Station
Croydon High Street Flyover
South Croydon Swan & Sugar Loaf
Pampisford Road Kendra Hall Road
xxxxxx Cross Tesco
Coulsdon Red Lion
Hooley Star Lane
Merstham Feathers
Redhill Bus Station

## Mileages for Route No. 405

Redhill, Bus Station to West Croydon, Bus Station 11.4 miles West Croydon, Bus Station to Redhill, Bus Station 11.5 miles

### Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

#### 15. **VEHICLE LIVERY**

All vehicles to be used on Route No. 405 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

#### 16. REQUIREMENTS FOR REGISTRATION

The section of Route No. 405 between Redhill Bus Station and the Surrey County Boundary at Brighton Road / Star Shaw will need to be registered with the Traffic Commissioner for the South Eastern and Metropolitan Traffic Area 56 days before the operation commences. Copies of the registration should be sent to:

**Huw Bounds** The South Eastern and Metropolitan Traffic Area Office Hillcrest House 386 Harehills Lane Leeds LS9 9NF

and to:

Barry Skinner (Licensing Manager) TfL Surface Transport 84 Eccleston Square London SW1V 1PX

Laurie James Principal Transport Officer Passenger Transport Surrey County Council County Hall Penrhyn Road Kingston upon Thames KT1 2DY

The cost of this should be met by the Operator.

### APPENDIX A: ROUTE RECORD

## **ROUTE NO. 405: REDHILL BUS STATION - WEST CROYDON BUS STATION**

## STREETS TRAVERSED

<u>Towards West Croydon Bus Station:</u> Redhill Bus Station, Redstone Hill Roundabout, Princess Way, London Road, London Road South, Merstham High Street, London Road North, Brighton Road, xxxxxx Cross, Brighton Road, Banstead Road, Foxley Lane, Pampisford Road, Haling Park Road, Warham Road, South End, Croydon High Street, Katharine Street, Park Lane, Wellesley Road, Poplar Walk, St Michael's Road.

<u>Towards Redhill Bus Station:</u> West Croydon Bus Station, Station Road, Wellesley Road, Croydon Bus Bridge, Park Street, Croydon High Street, South End, Warham Road, Haling Park Road, Pampisford Road, Russell Hill Road, xxxxxx Cross, Brighton Road, London Road North, Merstham High Street, London Road South, London Road, Princess Way, Redhill Bus Station.

## STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

405 via Coulsdon

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

## **REDHILL BUS STATION**

Tenderers should assume that a suitable stand will be provided within 2 minutes running time of Redhill Bus Station.

### Tenderers should assume the following:

Set down on stand and pick up at Redhill Bus Station.

Tenderers should assume that the following stand restrictions will apply:

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 vehicles on Route No. 405 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: Toilet facilities available within McDonalds during opening

hours.

BLIND DISPLAY: Redhill

### **COULSDON, RED LION**

Public stand on west side of Brighton Road, commencing at a point 60 metres north of the centre of Lion Green Road and extending 12 metres north.

### From Redhill Bus Station

Buses proceed from Brighton Road direct to stand, departing via Brighton Road, Chipstead Valley Road and Lion Green Road to Brighton Road. Set down on stand and pick up in Brighton Road, at stop D.

## From West Croydon Bus Station

Buses proceed from Brighton Road via Chipstead Valley Road, Lion Green Road and Brighton Road to stand, departing to Brighton Road. Set down in Brighton Road, at stop B, and pick up on stand.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Coulsdon

## XXXXXX, WHYTECLIFFE ROAD

Public stand on east side of Whytecliffe Road South, commencing 5 metres north of the north flank wall of No. 52 and extending 33 metres north.

## From Redhill, Bus Station

Buses proceed from Brighton Road via Whytecliffe Road South to stand, departing via Whytecliffe Road South, xxxxxx Road, xxxxxxCross and xxxxxx Road to Brighton Road. Set down in Brighton Road, at stop W and pick up in Brighton Road, at stop U.

### From West Croydon, Bus Station

Buses proceed from Russell Hill Road via Brighton Road and Whytecliffe Road South to stand, departing via Whytecliffe Road South, Purley Road, xxxxxx Cross, Brighton Road, xxxxxx Road and Brighton Road to Banstead Road. Set down in Russell Hill Road, at stop C and pick up in Banstead Road, at stop Y.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: xxxxxx

## **CROYDON AIRPORT, WATER PALACE**

Public stand in layby on approach road to "Colonnades" complex.

### From Redhill, Bus Station.

Buses proceed from Pampisford Road via Waddon Way, xxxxxx Way, Waddon Way, xxxxxx Way and Approach Road to Colonnades Complex to stand, departing via Approach Road to Colonnades Complex, xxxxxx Way and Waddon Way to Pampisford Road. Set down and pick up in Pampisford Road.

### From West Croydon, Bus Station.

Buses proceed from Haling Park Road via Pampisford Road, Waddon Way, xxxxxx Way, Waddon Way, xxxxxx Way and Approach Road to Colonnades Complex to stand, departing via Approach Road To Colonnades Complex, xxxxxx Way, Waddon Way and Pampisford Road to Haling Park Road. Set down and pick up in Haling Park Road.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used in unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: xxxxxx Way, Colonnades

## **SOUTH CROYDON, SWAN & SUGAR LOAF**

Public stand on north side of Nottingham Road, in two parts: 1. For one bus commencing 6 metres west of the eastern building line of No. 4 Whitgift Court.

2. For two buses, commencing 5 metres west of the eastern building line of No. 8 Whitgift Court.

### From Redhill, Bus Station.

Buses proceed from Warham Road via Nottingham Road to stand, departing via Nottingham Road and Brighton Road to Warham Road. Set down in Warham Road and pick up in Warham Road, at stop L.

## From West Croydon, Bus Station.

Buses proceed from South End via Selsdon Road, Warham Road and Nottingham Road to stand, departing via Nottingham Road and Brighton Road to South End. Set down in Warham Road and pick up in South End.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: Location must NOT be used for crew changeovers.

BLIND DISPLAY: South Croydon

### **WEST CROYDON BUS STATION**

Private stand in Bus Station.

Buses proceed from Station Road via West Croydon, Bus Station to stand, departing to West Croydon, Bus Station. Set down in St. Michael's Road, at stop B8, and pick up in West Croydon, Bus Station, at stop B7.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 vehicle on Route No. 405 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: London Buses toilet facilities available 24 hours a day.

All buses must be fitted with an audible reversing device. This location should not be used for crew changeovers unless prior agreement is received from the Corporation.

BLIND DISPLAY: West Croydon

## **APPENDIX B: SAMPLE RUNNING TIMES**

(based on current schedule)

# **MONDAYS TO FRIDAYS**

# 1. Redhill Bus Station to West Croydon Bus Station

	Typical	Longest	Typical	Longest	Typical
	early	morning	interpeak	afternoon	late
	morning	peak		peak	evening
Redhill Bus Station	0600	0752	1203	1700	2250
Merstham Feathers	0607	0759	1210	1707	2255
Hooley Star Lane	0611	0806	1214	1712	2259
Coulsdon Red Lion	0617	0816	1221	1720	2304
xxxxxx Cross	0624	0828	1228	1727	2309
Pampisford Road Kendra Hall Road	0628	0834	1232	1732	2313
South Croydon Swan & Sugar Loaf	0632	0840	1236	1737	2316
Croydon Katharine Street	-	-	-	-	-
West Croydon Bus Station	0639	0850	1246	1747	2324
	39 minutes	58 minutes	43 minutes	47 minutes	34 minutes

# 2. West Croydon Bus Station to Redhill Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
West Croydon Bus Station	0557	0812	1214	1646	2300
Croydon High Street Flyover	-	-	-	-	-
South Croydon Swan & Sugar Loaf	0604	0822	1224	1656	2308
Pampisford Road Kendra Hall Road	0608	0827	1229	1701	2311
xxxxxx Cross	0612	0834	1235	1707	2316
Coulsdon Red Lion	0617	0843	1242	1717	2321
Hooley Star Lane	0622	0850	1247	1723	2326
Merstham Feathers	0627	0857	1252	1728	2330
Redhill Bus Station	0633	0906	1259	1736	2336
	36 minutes	54 minutes	45 minutes	50 minutes	36 minutes

## **SATURDAYS**

# 1. Redhill Bus Station to West Croydon Bus Station

	Typical early	Typical AM	Typical PM	Typical Early	Typical late
	morning	shopping	shopping	evening	evening
Redhill Bus Station	0600	1043	1343	1743	2250
Merstham Feathers	0606	1050	1350	1750	2255
Hooley Star Lane	0610	1054	1354	1754	2259
Coulsdon Red Lion	0616	1101	1401	1800	2304
xxxxxx Cross	0622	1108	1408	1807	2309
Pampisford Road Kendra Hall Road	0626	1112	1412	1811	2313
South Croydon Swan & Sugar Loaf	0629	1116	1416	1815	2316
Croydon Katharine Street	-	-	-	-	-
West Croydon Bus Station	0637	1126	1426	1824	2324
	37 minutes	43 minutes	43 minutes	41 minutes	34 minutes

# 2. West Croydon Bus Station to Redhill Bus Station

	Typical early morning	Typical AM shopping	Typical PM shopping	Typical Early evening	Typical late evening
West Croydon Bus Station	0557	1046	1346	1746	2300
Croydon High Street Flyover	-	-	-	-	-
South Croydon Swan & Sugar Loaf	0604	1056	1356	1756	2308
Pampisford Road Kendra Hall Road	0608	1101	1401	1801	2311
xxxxxx Cross	0612	1107	1407	1806	2316
Coulsdon Red Lion	0617	1114	1414	1812	2321
Hooley Star Lane	0622	1119	1419	1817	2326
Merstham Feathers	0627	1124	1424	1822	2330
Redhill Bus Station	0633	1131	1431	1829	2336
	36 minutes	45 minutes	45 minutes	43 minutes	36 minutes

### **SUNDAYS**

# 1. Redhill Bus Station to West Croydon Bus Station

	Typical early	Typical AM	Typical PM	Typical Early	Typical late
	morning	shopping	shopping	evening	evening
Redhill Bus Station	0650	1050	1350	1750	2250
Merstham Feathers	0656	1057	1357	1756	2255
Hooley Star Lane	0700	1101	1401	1800	2259
Coulsdon Red Lion	0706	1108	1408	1805	2304
xxxxxx Cross	0712	1115	1415	1811	2309
Pampisford Road Kendra Hall Road	0716	1119	1419	1815	2313
South Croydon Swan & Sugar Loaf	0719	1123	1423	1819	2316
Croydon Katharine Street	-	-	-	-	-
West Croydon Bus Station	0727	1133	1433	1827	2324
	37 minutes	43 minutes	43 minutes	37 minutes	34 minutes

## 2. West Croydon Bus Station to Redhill Bus Station

	Typical early	Typical AM	Typical PM	Typical Early	Typical late
	morning	shopping	shopping	evening	evening
West Croydon Bus Station	0700	1045	1345	1755	2300
Croydon High Street Flyover	-	-	-	-	-
South Croydon Swan & Sugar Loaf	0707	1055	1355	1804	2308
Pampisford Road Kendra Hall Road	0711	1100	1400	1808	2311
xxxxxx Cross	0715	1106	1406	1813	2316
Coulsdon Red Lion	0720	1113	1413	1819	2321
Hooley Star Lane	0725	1118	1418	1824	2326
Merstham Feathers	0730	1123	1423	1829	2330
Redhill Bus Station	0736	1130	1430	1835	2336
	36 minutes	45 minutes	45 minutes	40 minutes	36 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)