

7. Service Specification

Route: 279 & N279

Contract Reference: QC53801

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Route Number	279 & N279
Terminus Points	Route No. 279: Waltham Cross Bus Station and Manor House Station Route No. N279: Waltham Cross Bus Station and Trafalgar Square, East Side
Contract Basis	Incentivised
Commencement Date	15 th October 2016
Vehicle Type	87 capacity, dual door, double deck
Current Maximum Approved Dimensions	10.2 metres long and 2.55 metres wide
New Vehicles Mandatory	Yes
Hybrid Price Required	Yes
Sponsored Route	No
Advertising Rights	Operator
Minimum Performance Standard - Route No. 279	Average Excess Wait Time - No more than 1.20 minutes
Extension Threshold - Route No. 279	Average Excess Wait Time Threshold - 1.10 minutes
Minimum Operated Mileage Standard - Route No. 279	No less than 98.00%
Departing On Time - Route No. N279 (Weeknights)	Departing on Time - No less than 86.00%
Departing On Time - Route No. N279 (Weekend Nights)	Average Excess Wait Time - No more than 1.00 minutes
Minimum Operated Mileage Standard - Route No. N279	No less than 99.00%

The Date of Tender for this ITT is: No later than 12 Noon on Monday 9th November 2015

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 279 & N279.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- On Route No. N279, departures are re-timed to provide a better interface with Route No. 279 over the common section of routeing.
- **It is intended to introduce Dual Minimum Standards for Night Routes with appropriate scheduled frequencies prior to the commencement of this contract. On route N279, a high frequency standard will apply on Friday nights/Saturday Mornings and Saturday nights/Sunday mornings, whilst a low frequency standard will apply on Sunday nights/Monday mornings to Thursday nights/Friday mornings.**
- **Tenderers must identify the cost of the Nightly element of this service separately.**

Requirements for Registration:

The section of Route Nos. 279 & N279 between Waltham Cross Bus Station and the Hertfordshire County Boundary at the junction of Hertford Road and the M25 motorway will need to be registered with the Office of the Traffic Commissioner (East of England) 56 days before the operation commences. The registration should be sent to:

Office of the Traffic Commissioner (East of England)
Hillcrest House
386 Harehills Lane
Leeds
LS9 6NF

Copies of the registration should be sent to:

Keith White
Principal Transport Officer
Passenger Transport Unit
Hertfordshire County Council
PO Box 99
County Hall
Hertford
SG13 8TJ

Requirements for Registration (Continued):

and to:

Bus and Coach Licensing Team
Strategy and Planning
TfL Surface Transport
10th Floor, Zone G4
Palestra
197 Blackfriars Road
London
SE1 8NJ
e-mail: lsp@tfl.gov.uk

The cost of this and any future variation to this registration are to be met by the Operator.

Tenderers are also encouraged to offer two axle vehicles with a longer wheelbase and increased capacity, subject to route constraints. Tenders offering such vehicles will be welcomed and carefully considered by the Corporation. Triaxle vehicles are not being considered by the Corporation at this time.

Operators should provide the following prices:

- 1. Annual diesel price - based on minimum 5 year contract.**
- 2. Annual hybrid price - based on minimum 5 year contract.**
- 3. Annual hybrid price - with upfront payment of capital difference between diesel and hybrid for 5 year contract.**

Full iBus Monitoring was introduced on all night routes with effect from 1 April 2014.

Tenderers are therefore advised that on contracts where there is a night service both the day and night elements will be incentivised from the commencement of the Route Agreement in accordance with clause 46 of Annex B Terms and Conditions, using the Minimum Performance Standard(s) specified in Part 1 of the ITT.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Waltham Cross Bus Station to Manor House Station			Manor House Station to Waltham Cross Bus Station		
First departure no later than 0500.			First departure no later than 0600.		
0455 - 0550	Every 10 minutes		0555 - 0630	Every 10 minutes	
0551 - 0635	Every 7-8 minutes (8 buses per hour)		0631 - 0650	Every 7-8 minutes (8 buses per hour)	
0636 - 0725	Every 6 minutes		0651 - 0700	Every 6 minutes	
0726 - 0825	Every 5-6 minutes (11 buses per hour)		0701 - 0800	Every 5 minutes	
0826 - 1430	Every 6 minutes		0801 - 1550	Every 6 minutes	
1431 - 1635	Every 5 minutes		1551 - 1750	Every 5 minutes	
1636 - 1905	Every 6 minutes		1751 - 2000	Every 6 minutes	
1906 - 1955	Every 7-8 minutes (8 buses per hour)		2001 - 2025	Every 7-8 minutes (8 buses per hour)	
1956 - 2400	Every 10 minutes		2026 - 0050	Every 10 minutes	
Last departure no earlier than 2355.			Last departure no earlier than 0045.		
Pinchpoints					
Tottenham, Swan	0735 - 0925	6 minutes	Ponders End, High Street/The Ride	0730 - 0740	6 minutes
	1455 - 1525	6 minutes		0741 - 0840	5 minutes
	1526 - 1640	5 minutes		0841 - 0900	6 minutes
		1500 - 1630		6 minutes	

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Waltham Cross Bus Station to Manor House Station			Manor House Station to Waltham Cross Bus Station		
First departure no later than 0500.			First departure no later than 0600.		
0455 - 0700	Every 12 minutes		0555 - 0725	Every 12 minutes	
0701 - 0830	Every 10 minutes		0726 - 0905	Every 10 minutes	
0831 - 1805	Every 7-8 minutes (8 buses per hour)		0906 - 1945	Every 7-8 minutes (8 buses per hour)	
1806 - 2400	Every 10 minutes		1946 - 0050	Every 10 minutes	
Last departure no earlier than 2355.			Last departure no earlier than 0045.		
Pinchpoints					
Tottenham, Swan	0910 - 1110	8 minutes	Ponders End, High Street/The Ride	0915 - 0945	10 minutes
				0946 - 1100	8 minutes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - Continued

3.3) SUNDAY AND PUBLIC HOLIDAYS (EXCEPT GOOD FRIDAY AND CHRISTMAS DAY) SCHEDULE REQUIREMENTS & PINCHPOINTS

Waltham Cross Bus Station to Manor House Station		Manor House Station to Waltham Cross Bus Station			
First departure no later than 0500.		First departure no later than 0600.			
0455 - 0615	Every 15 minutes	0555 - 0615	Every 15 minutes		
0616 - 0805	Every 12 minutes	0616 - 0915	Every 12 minutes		
0806 - 2400	Every 10 minutes	0916 - 0050	Every 10 minutes		
Last departure no earlier than 2355.		Last departure no earlier than 0045.			
Pinchpoints					
Tottenham, Swan	0955 - 1135	10 minutes	Ponders End, High Street/The Ride	0950 - 1130	10 minutes

Tenderers must identify the cost of the Boxing Day element of this service separately.

3.4) SUNDAY NIGHTS/MONDAY MORNINGS TO THURSDAY NIGHTS/FRIDAY MORNINGS

Waltham Cross Bus Station to Trafalgar Square, East Side		Trafalgar Square, East Side to Waltham Cross Bus Station			
First departure no later than 0005.		First departure no later than 0035.			
2400 - 0450	Every 20 minutes	0030 - 0520	Every 20 minutes		
Last departure no earlier than 0445.		Last departure no earlier than 0515.			

Tenderers must identify the cost of the Nightly element of this service separately.

3.5) FRIDAY NIGHTS/SATURDAYS MORNINGS TO SATURDAYS NIGHTS/SUNDAYS MORNINGS

Waltham Cross Bus Station to Trafalgar Square, East Side		Trafalgar Square, East Side to Waltham Cross Bus Station			
First departure no later than 0005.		First departure no later than 0015.			
2400 - 0455	Every 12 minutes	0010 - 0520	Every 12 minutes		
Last departure no earlier than 0450.		Last departure no earlier than 0515.			

Tenderers must identify the cost of the Nightly element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1) Route No. 279 should interwork with Route No. N279 to form a seamless 24 hour service between Waltham Cross Bus Station and Manor House Station.
- 4.2) Route No. 279 should interwork with Route No. 259 between Edmonton Green Station and Manor House Station during all evenings and Saturdays and Sundays daytimes.
- 4.3) Route Nos. 279 & N279 can suffer unpredictable traffic delays in the Ponders End (particularly Southbury Road), Edmonton and Tottenham areas.
- 4.4) Route No. 279 suffers from major disruption in the Tottenham area during home matches of Tottenham Hotspur Football Club.

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

- 5.1) ROUTE RECORD
As per Busnet printout.
- 5.2) CURRENT PERFORMANCE
As per current print out.
- 5.3) QSI BY TIME OF DAY
As per current print out.
- 5.4) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 279: Waltham Cross - Manor House Station

Date of Structural Change: 15 October 2016.

Date of Service Change: 15 October 2016.

Reason for Issue: {To be specified}.

STREETS TRAVERSED

Towards Manor House Station: Waltham Cross Bus Station, Eleanor Cross Road, Eleanor Cross Road Roundabout, Monarch's Way, Hertford Road, Ponders End High Street, Hertford Road, The Green, The Broadway, Fore Street, Tottenham High Road, Seven Sisters Road.

Towards Waltham Cross: Seven Sisters Road, Tottenham High Road, Fore Street, The Broadway, The Green, Edmonton Green Bus Station, Hertford Road, Ponders End High Street, Hertford Road, Monarch's Way, Eleanor Cross Road Roundabout, Eleanor Cross Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

WALTHAM CROSS BUS STATION

Private stand for 9 buses (including non-London Buses services) standing abreast in marked bays in Waltham Cross Bus Station on south side of Eleanor Cross Road with first 2 bays (nearest Eleanor Cross Road) restricted to single-deck buses.

Buses proceed from Eleanor Cross Road via Waltham Cross Bus Station to stand, departing to Waltham Cross Bus Station. Set down in Eleanor Cross Road, at Alighting Point (BP2406 - Waltham Cross Bus Station, Last Stop on LOR: BP2406 - Waltham Cross Bus Station) and pick up in Waltham Cross Bus Station, at Stop B (BP2817 - Waltham Cross Bus Station, First Stop on LOR: BP2817 - Waltham Cross Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 279 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Waltham Cross.

ENFIELD HIGHWAY, RED LION

Public stand for two buses on south side of Palmers Lane, commencing 34 metres west of the western kerbline of Hertford Road and extending 20 metres east.

From Manor House Station.

Buses proceed from Hertford Road via Palmers Lane to stand, departing via Palmers Lane and Pitfield Way to Hertford Road. Set down in Hertford Road, at Stop E (12264 - Oatlands Road, Last Stop on LOR: 12264 - Oatlands Road) and pick up in Hertford Road, at Stop EA (12265 - Oatlands Road, First Stop on LOR: 12265 - Oatlands Road).

From Waltham Cross.

Buses proceed from Hertford Road via Palmers Lane to stand, departing via Palmers Lane and Pitfield Way to Hertford Road. Set down in Hertford Road, at Alighting Point (12258 - Ingersoll Road, Last Stop on LOR: 12258 - Ingersoll Road) and pick up in Hertford Road, at Stop E (12257 - Ingersoll Road, First Stop on LOR: 12257 - Ingersoll Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Enfield Highway.

PONDERS END, ENFIELD BUS GARAGE

Private stand on forecourt of Arriva's Enfield Bus Garage.

From Manor House Station.

Buses proceed from Ponders End High Street via Southbury Road and Ponders End Bus Garage to stand, departing via Ponders End Bus Garage and Southbury Road to Ponders End High Street. Set down in Ponders End High Street, at Stop H (12276 - Southbury Road, Last Stop on LOR: 12276 - Southbury Road) and pick up in Ponders End High Street, at Stop J (12280 - Southbury Road, First Stop on LOR: 12280 - Southbury Road).

From Waltham Cross.

Buses proceed from Hertford Road via Southbury Road and Ponders End Bus Garage to stand, departing via Ponders End Bus Garage and Southbury Road to Hertford Road. Set down in Hertford Road, at Stop F (1344 - Durants Road, Last Stop on LOR: 1344 - Durants Road) and pick up in Hertford Road, at Stop G (BP2659 - Durants Road, First Stop on LOR: BP2659 - Durants Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Ponders End, Bus Garage.

EDMONTON GREEN BUS STATION, SOUTH SIDE

Private stand for up to 7 buses in marked bays on south side of Edmonton Green Bus Station on south side of Hertford Road. Overflow stand for 2 buses in separate marked bays prior to and west of main stand area.

From Manor House Station.

Buses proceed from Edmonton Green Bus Station direct to stand, departing via Edmonton Green Bus Station to The Green. Set down in Edmonton Green Bus Station, at Stop A (BP4951 - Edmonton Green Bus Station, Last Stop on LOR: BP4234 - Edmonton Green Station #) and pick up in The Green, at Stop G (BP4957 - Edmonton Green Bus Station, First Stop on LOR: BP4957 - Edmonton Green Bus Station).

From Waltham Cross.

Buses proceed from The Green via Edmonton Green Bus Station to stand, departing to Edmonton Green Bus Station. Set down in The Green, at Stop G (BP4957 - Edmonton Green Bus Station, Last Stop on LOR: BP4957 - Edmonton Green Bus Station) and pick up in Edmonton Green Bus Station, at Stop B (BP4952 - Edmonton Green Bus Station, First Stop on LOR: BP4952 - Edmonton Green Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Edmonton Green.

TOTTENHAM, SNELLS PARK

Public stand on west side of Tottenham High Road at the junction with Langhedge Lane. The stand is marked out for one articulated bus and one non-articulated bus.

From Manor House Station.

Buses proceed from Tottenham High Road via Langhedge Lane (Clockwise Around Island Junction Of) to stand, departing via Langhedge Lane and Fore Street to Tottenham High Road. Set down in Tottenham High Road, at Stop C (12322 - Brantwood Road, Last Stop on LOR: 12322 - Brantwood Road) and pick up in Tottenham High Road, at Stop D (29955 - White Hart Lane Station #, First Stop on LOR: 29955 - White Hart Lane Station #).

From Waltham Cross.

Buses proceed from Fore Street via Langhedge Lane to stand, departing via Langhedge Lane to Fore Street. Set down in Fore Street, L (12323 - Nutfield Close, Last Stop on LOR: 12323 - Nutfield Close) and pick up in Fore Street, W (12318 - Nutfield Close, First Stop on LOR: 12318 - Nutfield Close).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Snells Park, Sainsburys.

TOTTENHAM BUS GARAGE

Private stand for up to 20 buses on west side of Arriva's Tottenham Bus Garage on north side of Philip Lane.

From Manor House Station.

Buses proceed from Tottenham High Road via Philip Lane and Tottenham Bus Garage to stand, departing via Tottenham Bus Garage, Philip Lane and Town Hall Approach Road to Tottenham High Road. Set down in Tottenham High Road, at Stop M (1043 - Tottenham Town Hall, Last Stop on LOR: 1043 - Tottenham Town Hall) and pick up in Tottenham High Road, at Stop G (670 - College Of North East London, First Stop on LOR: 670 - College Of North East London).

From Waltham Cross.

Buses proceed from Tottenham High Road via Philip Lane and Tottenham Bus Garage to stand, departing via Tottenham Bus Garage and Philip Lane to Tottenham High Road. Set down in Tottenham High Road, at Stop D (R0307 - Tottenham Police Station, Last Stop on LOR: BP5936 - Tottenham Police Station) and pick up in Tottenham High Road, at Stop F (10942 - Tottenham Police Station, First Stop on LOR: 10942 - Tottenham Police Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tottenham, Town Hall.

SEVEN SISTERS STATION (from Waltham Cross)

Buses proceed from Tottenham High Road via Stamford Hill, Egerton Road, Rookwood Road, Castlewood Road, Clapton Common and Stamford Hill departing to Tottenham High Road. Set down in Tottenham High Road, at Stop G (670 - College Of North East London, Last Stop on LOR: 670 - College Of North East London) and pick up in Tottenham High Road, at Stop J (BP2074 - Seven Sisters Station <> #, First Stop on LOR: BP2074 - Seven Sisters Station <> #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Seven Sisters.

MANOR HOUSE STATION, SEVEN SISTERS ROAD, SOUTH SIDE

Public stand for up to 3 buses on south side of Seven Sisters Road outside St. Olave's Parish Church Hall commencing 17 metres east of lamp standard No. 059 and extending 30 metres east.

Buses proceed from Seven Sisters Road direct to stand, departing via Seven Sisters Road and U-Turn Through Central Reservation to Seven Sisters Road. Set down in Seven Sisters Road, at Alighting Point (6648 - Manor House Station <>, Last Stop on LOR: 6648 - Manor House Station <>) and pick up in Seven Sisters Road, at Stop F (20413 - Manor House Station <>, First Stop on LOR: 20413 - Manor House Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 279 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Manor House.
OTHER INFORMATION:	Buses perform a U turn from the south side of the road before pulling on to stand.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N279: Waltham Cross Bus Station - Trafalgar Square

Date of Structural Change: 15 October 2016.

Date of Service Change: 15 October 2016.

Reason for Issue: {To be specified}.

STREETS TRAVERSED

Towards Trafalgar Square: Waltham Cross Bus Station, Eleanor Cross Road, Eleanor Cross Road Roundabout, Monarch's Way, Hertford Road, Ponders End High Street, Hertford Road, The Green, The Broadway, Fore Street, Tottenham High Road, Seven Sisters Road, Isledon Road, Tollington Road, Camden Road, Bayham Street, Crowndale Road, Hampstead Road, Harrington Square, Hampstead Road, Euston Road, Gower Street, Bedford Square, Bloomsbury Street, Shaftesbury Avenue, High Holborn, St Giles High Street, Denmark Street, Charing Cross Road, St Martin's Place, Trafalgar Square (East Side).

Towards Waltham Cross Bus Station: Trafalgar Square (East Side), St Martin's Place, Charing Cross Road, Tottenham Court Road, Hampstead Road, Camden High Street, Camden Road, Parkhurst Road, Seven Sisters Road, Tottenham High Road, Fore Street, The Broadway, The Green, Edmonton Green Bus Station, Hertford Road, Ponders End High Street, Hertford Road, Monarch's Way, Eleanor Cross Road Roundabout, Eleanor Cross Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

WALTHAM CROSS BUS STATION

Private stand for 9 buses (including non-London Buses services) standing abreast in marked bays in Waltham Cross Bus Station on south side of Eleanor Cross Road with first 2 bays (nearest Eleanor Cross Road) restricted to single-deck buses.

Buses proceed from Eleanor Cross Road via Waltham Cross Bus Station to stand, departing to Waltham Cross Bus Station. Set down in Eleanor Cross Road, at Alighting Point (BP2406 - Waltham Cross Bus Station, Last Stop on LOR: BP2406 - Waltham Cross Bus Station) and pick up in Waltham Cross Bus Station, at Stop B (BP2817 - Waltham Cross Bus Station, First Stop on LOR: BP2817 - Waltham Cross Bus Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 1 bus on Route N279 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Waltham Cross.

ENFIELD HIGHWAY, RED LION (from TRAFALGAR SQUARE)

Public stand for two buses on south side of Palmers Lane, commencing 34 metres west of the western kerbline of Hertford Road and extending 20 metres east.

Buses proceed from Hertford Road via Palmers Lane to stand, departing via Palmers Lane and Pitfield Way to Hertford Road. Set down in Palmers Lane, at Alighting Point (35409 - Enfield Highway, Last Stop on LOR: 12264 - Oatlands Road) and pick up in Hertford Road, at Stop EA (12265 - Oatlands Road, First Stop on LOR: 12265 - Oatlands Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Enfield Highway.

EDMONTON GREEN BUS STATION, SOUTH SIDE

Private stand for up to 7 buses in marked bays on south side of Edmonton Green Bus Station on south side of Hertford Road. Overflow stand for 2 buses in separate marked bays prior to and west of main stand area.

From Trafalgar Square.

Buses proceed from Edmonton Green Bus Station direct to stand, departing via Edmonton Green Bus Station to The Green. Set down in Edmonton Green Bus Station, at Stop A (BP4951 - Edmonton Green Bus Station, Last Stop on LOR: BP4234 - Edmonton Green Station #) and pick up in The Green, at Stop G (BP4957 - Edmonton Green Bus Station, First Stop on LOR: BP4957 - Edmonton Green Bus Station).

From Waltham Cross Bus Station.

Buses proceed from The Green via Edmonton Green Bus Station to stand, departing to Edmonton Green Bus Station. Set down in The Green, at Stop G (BP4957 - Edmonton Green Bus Station, Last Stop on LOR: BP4957 - Edmonton Green Bus Station) and pick up in Edmonton Green Bus Station, at Stop B (BP4952 - Edmonton Green Bus Station, First Stop on LOR: BP4952 - Edmonton Green Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Edmonton Green.

TOTTENHAM, SNELLS PARK

Public stand on west side of Tottenham High Road at the junction with Langhedge Lane. The stand is marked out for one articulated bus and one non-articulated bus.

From Trafalgar Square.

Buses proceed from Tottenham High Road via Langhedge Lane to stand, departing via Langhedge Lane (Around Traffic Island Junction Of) and Fore Street to Tottenham High Road. Set down in Tottenham High Road, at Stop V (12322 - Brantwood Road, Last Stop on LOR: 12322 - Brantwood Road) and pick up in Tottenham High Road, at Stop M (29955 - White Hart Lane Station #, First Stop on LOR: 29955 - White Hart Lane Station #).

From Waltham Cross Bus Station.

Buses proceed from Fore Street via Langhedge Lane (Clockwise Round Island Junction Of) to stand, departing via Langhedge Lane to Fore Street. Set down in Fore Street, at Stop L (12323 - Nutfield Close, Last Stop on LOR: 12323 - Nutfield Close) and pick up in Fore Street, at Stop W (12318 - Nutfield Close, First Stop on LOR: 12318 - Nutfield Close).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Snells Park, Sainsburys.

TOTTENHAM BUS GARAGE

Private stand for up to 20 buses on west side of Arriva's Tottenham Bus Garage on north side of Philip Lane.

From Trafalgar Square.

Buses proceed from Tottenham High Road via Philip Lane and Tottenham Bus Garage to stand, departing via Tottenham Bus Garage, Philip Lane and Town Hall Approach Road to Tottenham High Road. Set down in Tottenham High Road, at Stop M (1043 - Tottenham Town Hall and pick up in Tottenham High Road, at Stop N (670 - College Of North East London).

From Waltham Cross Bus Station.

Buses proceed from Tottenham High Road via Tottenham Green South Side, Tottenham Green East, Tottenham High Road, Philip Lane and Tottenham Bus Garage to stand, departing via Tottenham Bus Garage and Philip Lane to Tottenham High Road. Set down in Tottenham High Road, at Stop N (10944 - Tottenham Town Hall, Last Stop on LOR: 10944 - Tottenham Town Hall) and pick up in Tottenham High Road, at Stop F (10942 - Tottenham Police Station, First Stop on LOR: 10942 - Tottenham Police Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tottenham, Town Hall.

TOTTENHAM, TOWN HALL APPROACH ROAD

Public stand for 2 buses on east side of Town Hall Approach Road commencing 26 metres north of lamp standard No. TA7A and extending 24 metres north.

From Trafalgar Square.

Buses proceed from Tottenham High Road via Philip Lane and Town Hall Approach Road to stand, departing via Town Hall Approach Road to Tottenham High Road. Set down in Tottenham High Road, at Stop M (1043 - Tottenham Town Hall) and pick up in Tottenham High Road, at Stop G (670 - College Of North East London).

From Waltham Cross Bus Station.

Buses proceed from Tottenham High Road via Tottenham Green South Side, Tottenham Green East, Tottenham High Road, Philip Lane and Town Hall Approach Road to stand, departing via Town Hall Approach Road, Tottenham Green South Side and Tottenham Green East to Tottenham High Road. Set down in Tottenham High Road, at Stop N (10944 - Tottenham Town Hall, Last Stop on LOR: 10944 - Tottenham Town Hall) and pick up in Tottenham High Road, at Stop M (1043 - Tottenham Town Hall, First Stop on LOR: 1043 - Tottenham Town Hall).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tottenham, Town Hall.

MANOR HOUSE STATION, SEVEN SISTERS ROAD, SOUTH SIDE (from Waltham Cross Bus Station)

Public stand for up to 3 buses on south side of Seven Sisters Road outside St. Olave's Parish Church Hall commencing 17 metres east of lamp standard No. 059 and extending 30 metres east.

Buses proceed from Seven Sisters Road direct to stand, departing via Seven Sisters Road and U-Turn Through Central Reservation to Seven Sisters Road. Set down in Seven Sisters Road, at Alighting Point (6648 - Manor House Station <>, Last Stop on LOR: 6650 - Woodberry Grove) and pick up in Seven Sisters Road, at Stop F (20413 - Manor House Station <>, First Stop on LOR: 20413 - Manor House Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Manor House.
OTHER INFORMATION:	Buses stand on the south side of the road and perform a U turn before picking up on the north side of the road.

FINSBURY PARK STATION, STATION PLACE, CENTRE STAND

Private stand for 3 buses in marked bay in centre of Station Place commencing opposite and 5 metres north of passenger entrance to National Rail Station and extending 33.4 metres south.

From Trafalgar Square.

Buses proceed from Seven Sisters Road via Station Place to stand, departing via Station Place, Stroud Green Road, Seven Sisters Road, Blackstock Road, Rock Street and St Thomas's Road to Seven Sisters Road. Set down in Seven Sisters Road, at Stop R (BP4242 - Finsbury Park Station <> #, Last Stop on LOR: BP4242 - Finsbury Park Station <> #) and pick up in Seven Sisters Road, at Stop S (BP3912 - Finsbury Park Station <> #, First Stop on LOR: BP3912 - Finsbury Park Station <> #).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Finsbury Park Station.

FINSBURY PARK, COLERIDGE ROAD (from Waltham Cross Bus Station)

Public offside stand for 3 buses on east side of Coleridge Road commencing 6.5 metres north of lamp standard No. 516 and extending 39.5 metres south.

Buses proceed from Isledon Road via Coleridge Road to stand, departing via Coleridge Road to Seven Sisters Road. Set down in Isledon Road, at Stop W (3513 - Isledon Road, Last Stop on LOR: BP5972 - Isledon Road) and pick up in Seven Sisters Road, at Stop X (34055 - Fonthill Road, First Stop on LOR: 34055 - Fonthill Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Finsbury Park Station.

HOLLOWAY, CAMDEN ROAD (from Waltham Cross Bus Station)

Public stand for six buses on south side of Camden Road commencing 14 metres east of 29 Staveley Close extending 65 metres east.

Buses proceed from Camden Road direct to stand, departing via Camden Road to Parkhurst Road. Set down in Camden Road, at Stop X (33325 - Caledonian Road, Last Stop on LOR: 33325 - Caledonian Road) and pick up in Parkhurst Road, at stop L (1289 - Chambers Road, First Stop on LOR: 1289 - Chambers Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Holloway, Nag's Head.

CAMDEN ROAD, BRECKNOCK ROAD (from Waltham Cross Bus Station)

Buses proceed from Camden Road via Camden Park Road and York Way departing to Camden Road. Set down in Camden Road, at stop B (4714 - Brecknock Road, Last Stop on LOR: 4714 - Brecknock Road) and pick up in Camden Road, at stop G (751 - Brecknock Road, First Stop on LOR: 751 - Brecknock Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Camden Road, Brecknock Road.

CAMDEN TOWN, BAYHAM STREET (from Waltham Cross Bus Station)

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Camden Road via Bayham Street to stand, departing via Bayham Street and Pratt Street to Camden High Street. Set down in Camden Road, at Stop S (324 - Camden Town Station <>, Last Stop on LOR: 324 - Camden Town Station <>) and pick up in Camden High Street, at Stop Y (34182 - Camden Town Station <>, First Stop on LOR: 34182 - Camden Town Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Camden Town.

MORNINGTON CRESCENT STATION (from Waltham Cross Bus Station)

Public stand for two buses on east side (offside) of Hampstead Road, commencing 49 metres south of Harrington Square (north arm) and extending 26 metres south. Buses proceed from Harrington Square (East And South Sides) via Hampstead Road to stand, departing to Hampstead Road. Set down in Harrington Square, at Stop C (33291 - Mornington Crescent Station <>, Last Stop on LOR: 33291 - Mornington Crescent Station <>) and pick up in Hampstead Road, at Stop A (14639 - Mornington Crescent Station <>, First Stop on LOR: 14639 - Mornington Crescent Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Mornington Crescent.

WARREN STREET STATION, GRAFTON WAY (from Waltham Cross Bus Station)

Public stand for one bus on south side of Grafton Way, commencing 1 metre east from lamp standard 3 and extending 18 metres south east.

Buses proceed from Hampstead Road via Euston Road, Gower Street and Grafton Way to stand, departing via Grafton Way to Tottenham Court Road. Set down in Hampstead Road, at Stop R (33549 - Warren Street Station <> / Euston Road, Last Stop on LOR: 33549 - Warren Street Station <> / Euston Road) and pick up in Tottenham Court Road, at Stop X (8348 - Warren Street Station <>, First Stop on LOR: 8348 - Warren Street Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Warren Street.

TRAFALGAR SQUARE, NORTHUMBERLAND AVENUE

Public stand for four buses on south side of Northumberland Avenue in 2 parts:

1. For two buses commencing at a point 16 metres east of the centre-line of Great Scotland Yard, extending 25 metres east;

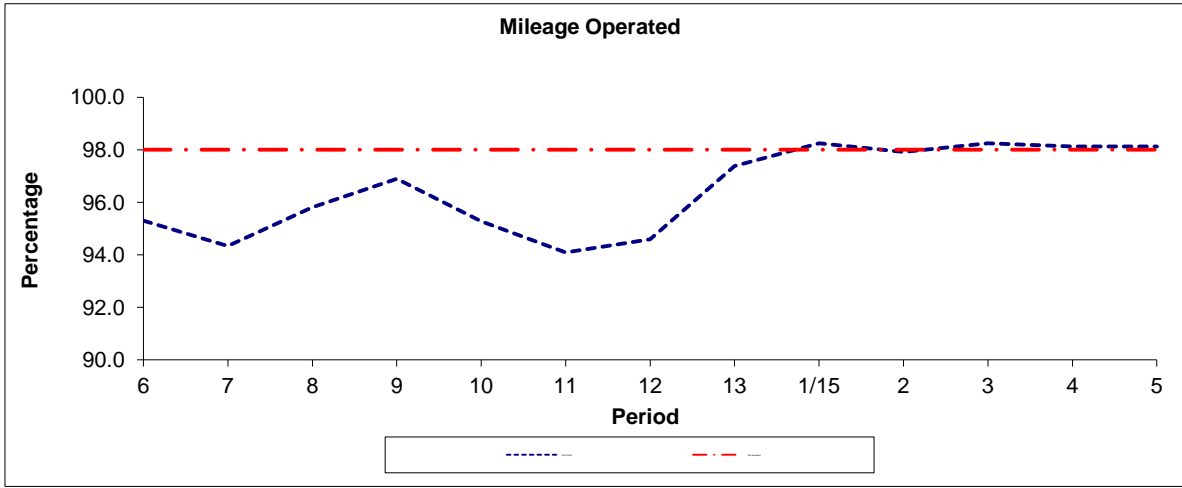
2. For two buses commencing at a point 55 metres west of centre-line of Whitehall Place, extending 25 metres east.

Buses proceed from Trafalgar Square (East Side) via Charing Cross, Whitehall, Whitehall Place and Northumberland Avenue to stand, departing via Northumberland Avenue, Charing Cross and Trafalgar Square (South Side) to Trafalgar Square (East Side). Set down in Trafalgar Square (east Side), at Stop D (143 - Trafalgar Square / Charing Cross Stn <>#, Last Stop on LOR: 143 - Trafalgar Square / Charing Cross Stn <>#) and pick up in Trafalgar Square (east Side), at Stop C (BP3504 - Trafalgar Square / Charing Cross Stn <> #, First Stop on LOR: BP3504 - Trafalgar Square / Charing Cross Stn <> #).

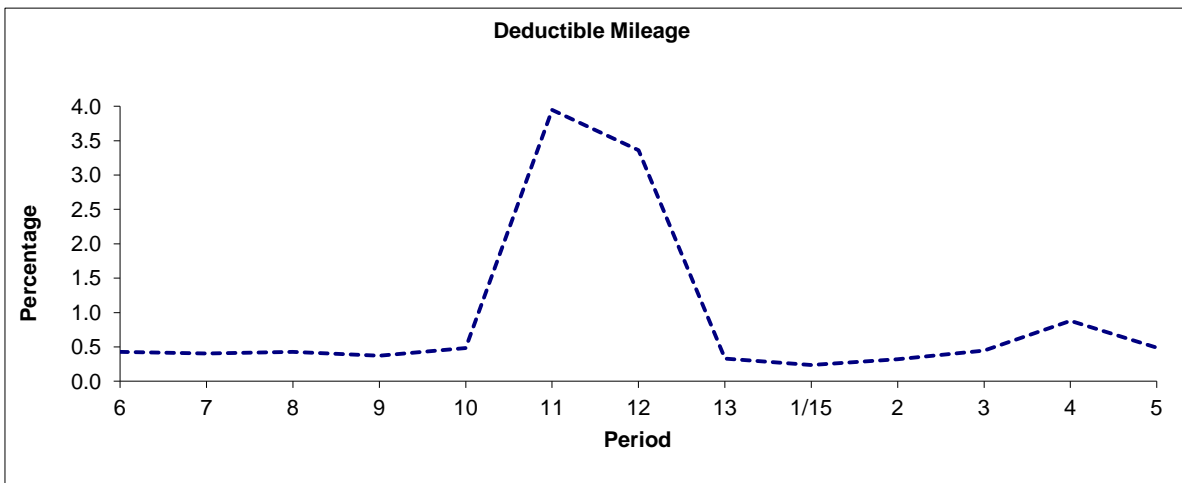
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N279 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Trafalgar Square.

PART B - PERFORMANCE STATISTICS

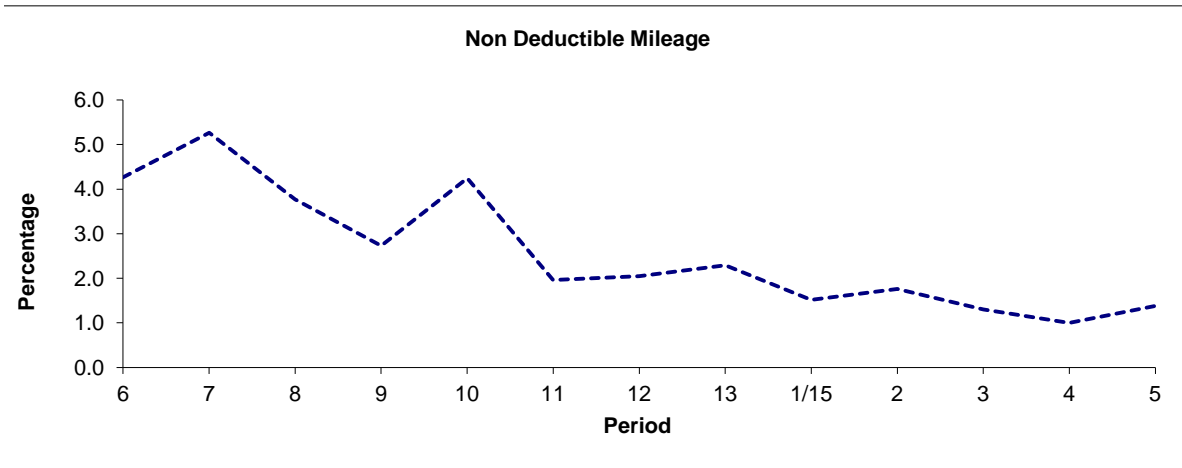
Route 279



Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014/2015	95.30	94.33	95.81	96.90	95.27	94.09	94.59	97.38	98.24	97.92	98.25	98.12	98.13
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014/2015	0.43	0.40	0.43	0.37	0.48	3.95	3.36	0.33	0.24	0.32	0.45	0.88	0.49

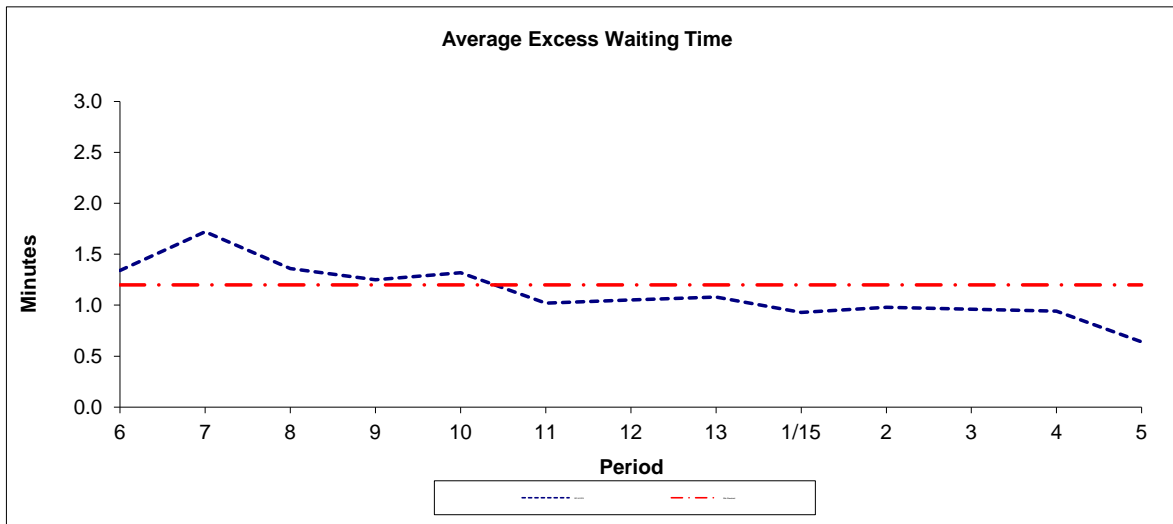


Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014/2015	4.27	5.26	3.77	2.73	4.25	1.96	2.04	2.29	1.52	1.76	1.30	1.00	1.38

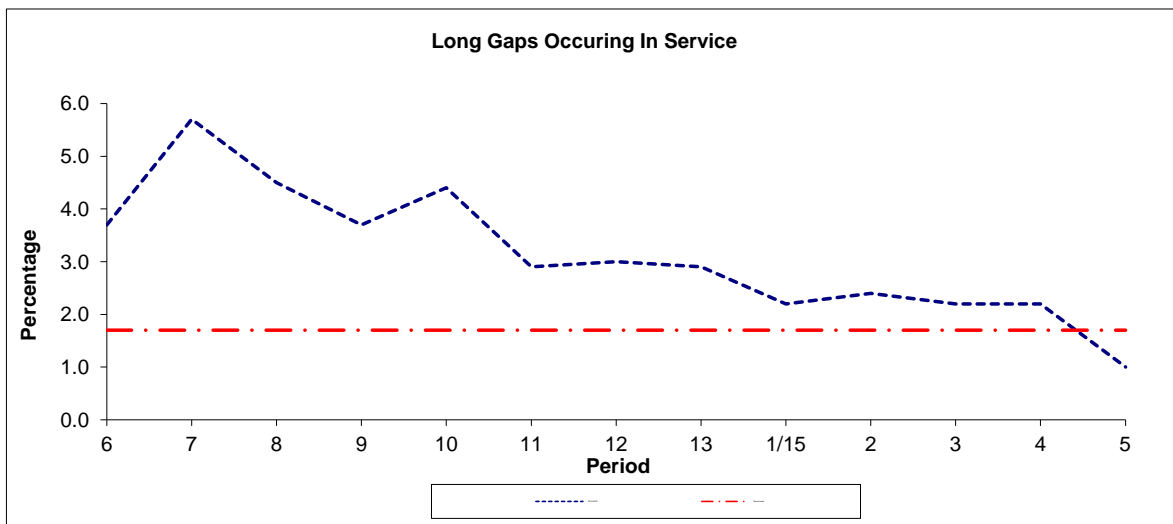
Note : Mileage is based on 4 weeks data
 Deductible Mileage was adversely affected by industrial action in periods 11 and 12 14/15.

PART B - PERFORMANCE STATISTICS

Route 279



Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014-2015	1.34	1.72	1.36	1.25	1.32	1.02	1.05	1.08	0.93	0.98	0.96	0.94	0.64
Min Standard	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20

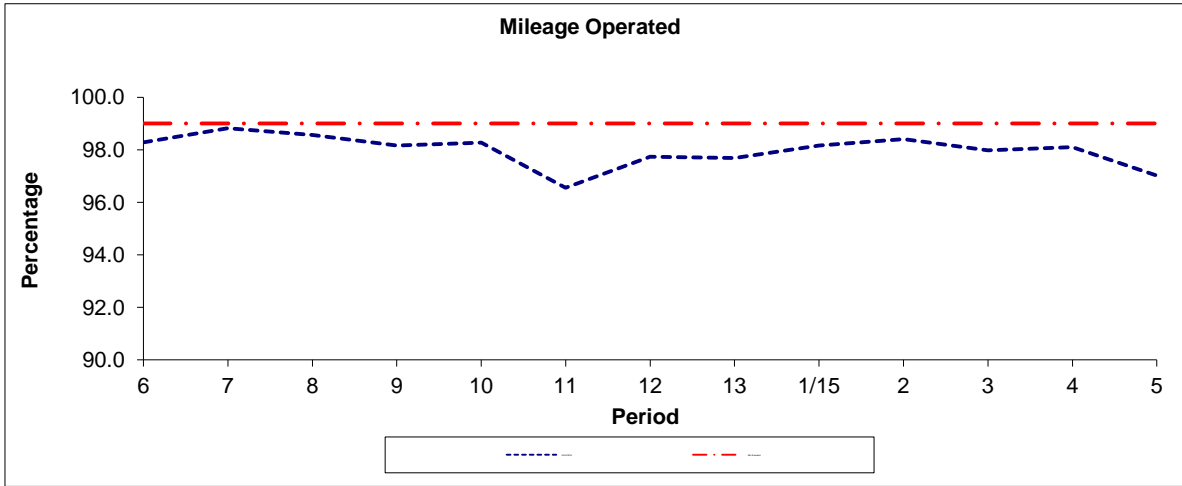


Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014-2015	3.7	5.7	4.5	3.7	4.4	2.9	3.0	2.9	2.2	2.4	2.2	2.2	1.0
Benchmark	1.7	1.7	1.7	1.7	1.7	1.7	1.7	1.7	1.7	1.7	1.7	1.7	1.7

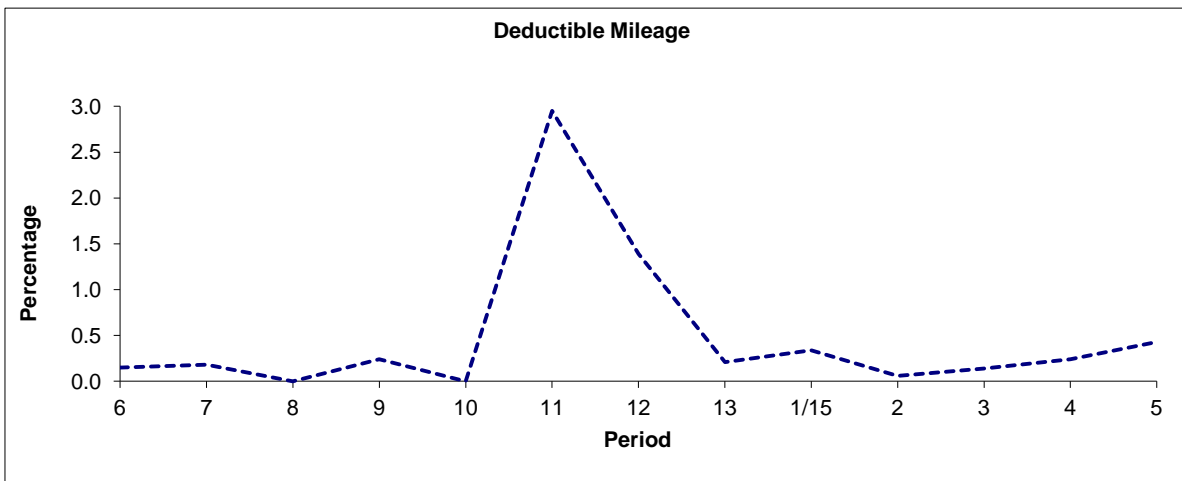
Note : Reliability is actual performance under full iBus (4 weeks data).
 Minimum Standards and Benchmarks are those applicable under the new contract.

PART B - PERFORMANCE STATISTICS

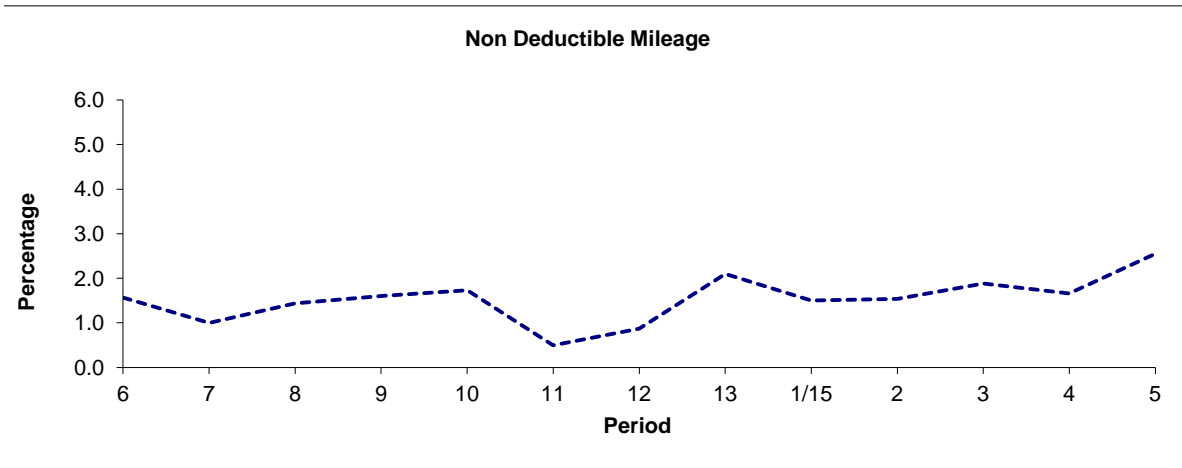
Route N279



Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014/2015	98.28	98.82	98.56	98.16	98.27	96.55	97.74	97.69	98.16	98.40	97.98	98.10	97.02
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00



Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014/2015	0.15	0.18	0.00	0.24	0.00	2.95	1.39	0.21	0.34	0.06	0.14	0.24	0.43

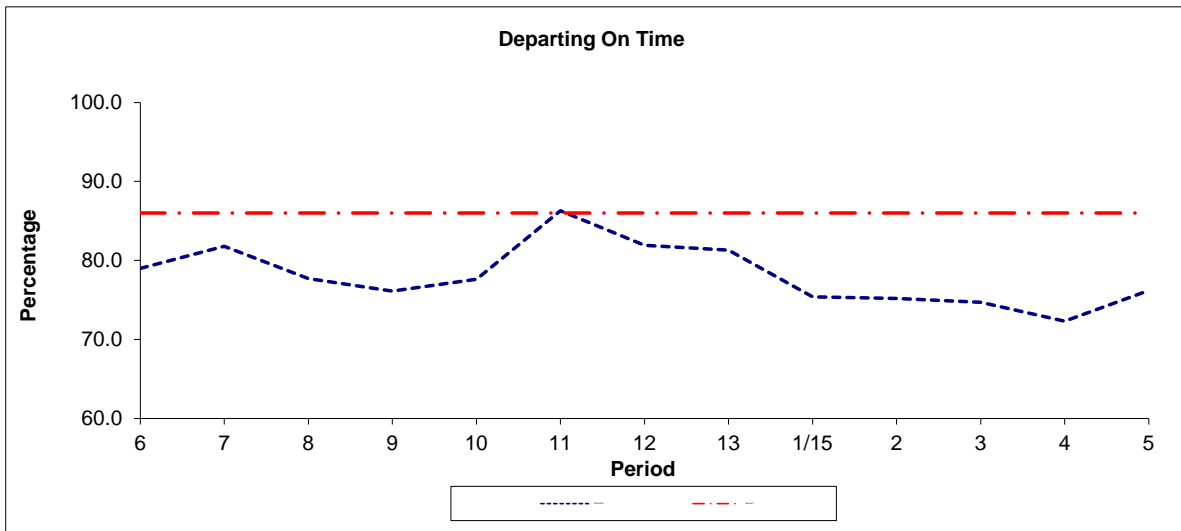


Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014/2015	1.57	1.00	1.44	1.60	1.73	0.50	0.87	2.10	1.50	1.54	1.88	1.66	2.55

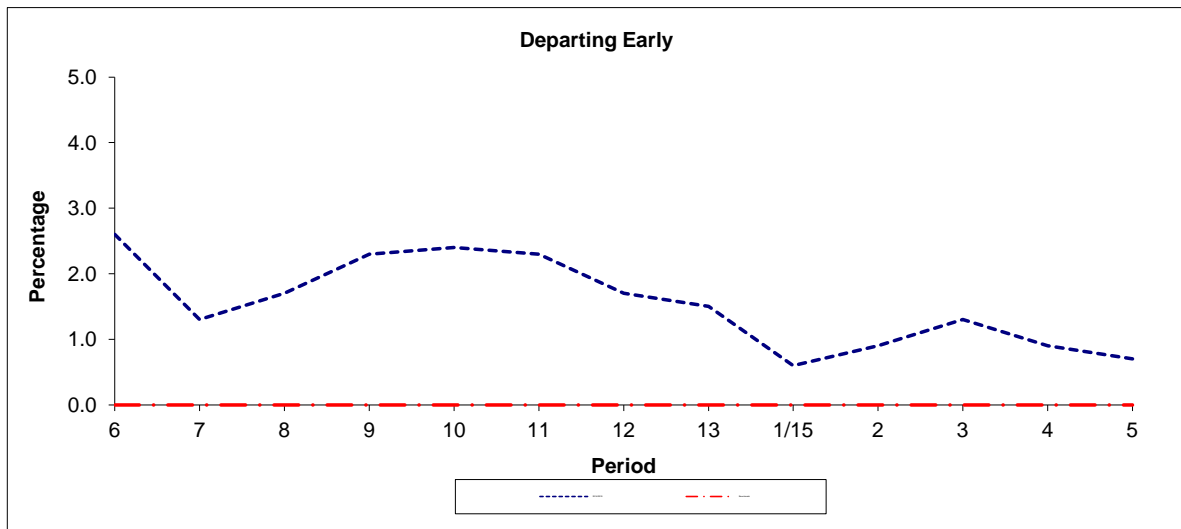
Note : Mileage is based on 4 weeks data
 Deductible Mileage was adversely affected by industrial action in periods 11 and 12 14/15.

PART B - PERFORMANCE STATISTICS

Route N279



Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014/2015	79.0	81.8	77.7	76.1	77.6	86.3	81.9	81.3	75.4	75.2	74.7	72.3	76.2
Min Std**	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0



Period	6	7	8	9	10	11	12	13	1/15	2	3	4	5
2014/2015	2.6	1.3	1.7	2.3	2.4	2.3	1.7	1.5	0.6	0.9	1.3	0.9	0.7
Benchmark	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Note : Reliability is actual performance under full iBus (4 weeks data).
 Minimum Standards and Benchmarks are those applicable under the new contract.
 ** Dual standards apply : A minimum standard of 86% applies on weekdays and 1.00 minutes EWT at weekends.

ROUTE 279 - FULL IBUS RESULTS BY TIME OF DAY
QUARTER 2 14/15 TO QUARTER 1 15/16 (21/06/14 - 26/0615)

MONDAY - FRIDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	35,062.	34,077.	97.2	4.45	0.58	5.03	92.5	7.4	0.1	0.0	0.2	39
07:00 - 10:00	127,042.	123,013.	96.8	2.87	1.07	3.94	94.5	5.2	0.2	0.0	3.2	44
10:00 - 13:00	120,946.	118,509.	98.0	2.98	0.83	3.81	96.3	3.5	0.1	0.0	1.6	44
13:00 - 16:00	124,923.	119,256.	95.5	2.89	1.24	4.13	93.3	6.3	0.3	0.1	4.1	46
16:00 - 19:00	131,618.	127,072.	96.5	2.72	1.51	4.23	92.2	7.3	0.4	0.1	6.2	49
19:00 - 22:00	97,802.	94,777.	96.9	3.68	1.10	4.78	89.5	9.9	0.6	0.1	3.0	62
22:00 - 24:00	47,645.	46,664.	97.9	5.01	0.93	5.94	83.4	15.8	0.7	0.1	1.0	40
All Locations Summary	685,038	663,368	96.8	3.09	1.16	4.24	92.9	6.7	0.3	0.0	3.6	62

SATURDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	5,432.	5,376.	99.0	6.11	0.49	6.60	80.3	19.1	0.6	0.0	0.1	31
07:00 - 10:00	17,194.	16,864.	98.1	4.57	0.85	5.42	87.3	12.3	0.3	0.0	0.7	53
10:00 - 13:00	20,680.	20,156.	97.5	3.78	0.86	4.64	92.2	7.5	0.3	0.0	1.3	40
13:00 - 16:00	20,192.	19,296.	95.6	3.77	1.52	5.29	86.3	12.4	1.0	0.2	3.8	52
16:00 - 19:00	19,514.	18,957.	97.1	3.79	1.24	5.02	89.5	9.3	0.9	0.2	2.9	47
19:00 - 22:00	17,055.	16,260.	95.3	4.49	1.45	5.94	81.7	16.6	1.5	0.2	3.0	46
22:00 - 24:00	10,443.	10,108.	96.8	4.98	1.26	6.24	80.9	17.8	1.2	0.1	1.5	53
All Locations Summary	110,510	107,017	96.8	4.08	1.19	5.27	87.4	11.6	0.8	0.1	2.4	53

SUNDAY AND BANK HOLIDAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	5,192.	5,052.	97.3	7.14	0.51	7.65	72.6	26.1	1.1	0.1	0.2	41
07:00 - 10:00	14,896.	14,435.	96.9	5.58	0.93	6.51	78.5	20.5	1.0	0.0	0.4	32
10:00 - 13:00	17,148.	16,691.	97.3	4.90	0.99	5.89	84.0	15.2	0.8	0.1	1.0	45
13:00 - 16:00	16,098.	15,029.	93.4	5.00	1.71	6.71	76.2	20.5	2.5	0.8	3.3	75
16:00 - 19:00	15,896.	15,537.	97.7	4.97	1.54	6.51	80.6	17.0	1.9	0.5	2.4	71
19:00 - 22:00	17,341.	17,000.	98.0	4.88	1.05	5.93	83.8	15.2	0.9	0.1	1.1	41
22:00 - 24:00	11,188.	11,122.	99.4	5.01	0.62	5.62	86.5	13.1	0.4	0.0	0.4	40
All Locations Summary	97,759	94,866	97.0	5.06	1.26	6.32	80.7	17.5	1.5	0.3	1.8	75

ALL DAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	SWT (mins)	EWT (mins)	AWT (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
05:00 - 07:00	45,686.	44,505.	97.4	4.80	0.57	5.37	89.9	9.9	0.2	0.0	0.2	41
07:00 - 10:00	159,132.	154,312.	97.0	3.15	1.05	4.19	93.2	6.6	0.2	0.0	2.9	53
10:00 - 13:00	158,774.	155,356.	97.8	3.33	0.85	4.19	94.3	5.5	0.2	0.0	1.5	45
13:00 - 16:00	161,213.	153,581.	95.3	3.24	1.33	4.57	90.5	8.7	0.6	0.2	4.0	75
16:00 - 19:00	167,028.	161,566.	96.7	3.05	1.49	4.54	90.8	8.4	0.6	0.1	5.4	71
19:00 - 22:00	132,198.	128,037.	96.9	3.92	1.14	5.06	87.8	11.4	0.7	0.1	2.8	62
22:00 - 24:00	69,276.	67,894.	98.0	5.00	0.94	5.94	83.5	15.7	0.7	0.1	1.0	53
All Locations Summary	893,307	865,251	96.9	3.40	1.17	4.57	91.1	8.4	0.5	0.1	3.3	75

**ROUTE N279 - FULL iBUS RESULTS BY TIME OF DAY
 QUARTER 2 14/15 TO QUARTER 1 15/16 (21/06/14 - 26/0615)**

MONDAY - FRIDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
00:00 - 05:00	68,599.	68,104.	99.3	98.5	85.8	1.7	0.9	11.6
00:00 - 05:00	68,599.	68,104.	99.3	98.5	85.8	1.7	0.9	11.6

SATURDAY

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
00:00 - 05:00	23,745.	23,001.	96.9	88.5	67.0	12.1	2.6	18.2
00:00 - 05:00	23,745.	23,001.	96.9	88.5	67.0	12.1	2.6	18.2

SUNDAY AND BANK HOLIDAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
00:00 - 05:00	24,370.	23,592.	96.8	87.0	66.1	12.0	2.4	19.5
00:00 - 05:00	24,370.	23,592.	96.8	87.0	66.1	12.0	2.4	19.5

ALL DAYS

Time Range	Expected Buses	Observed Buses	Observed Buses (%)	Linked Buses (%)	On Time (%)	Non Arrival / Not Linked (%)	Early (%)	Late (%)
00:00 - 05:00	116,714.	114,697.	98.3	94.1	76.9	6.5	1.6	15.0
00:00 - 05:00	116,714.	114,697.	98.3	94.1	76.9	6.5	1.6	15.0

Transport for London - QSI Points and Live Mileage List

Route 279

TRANCHE 538

Service change

Date

QSI Points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WALXBS	BP2817	Waltham Cross Bus Station	0	0.00
	12243	Arlington Crescent	840	0.52
	12245	Bullsmoor Lane	422	0.26
	3511	Oakhurst Road	216	0.13
	12251	Totteridge Road	363	0.23
	12254	Turkey Street Station	331	0.21
	12255	Albany Leisure Centre	287	0.18
	12258	Ingersoll Road	376	0.23
ENHWRL	12265	Oatlands Road	446	0.28
	12261	Carterhatch Lane	169	0.11
	1336	Green Street	282	0.18
	20595	Durrants Park	453	0.28
	12273	Enfield College	210	0.13
	1344	Durrants Road	372	0.23
PONDSH	12280	Southbury Road	195	0.12
	12282	Ponders End Police Station	301	0.19
	BP1579	Nightingale Road	477	0.30
	26239	Cuckoo Hall Lane	432	0.27
EDMTTA	12290	Tramway Avenue	236	0.15
	12294	Forest Road / Jubilee Park	359	0.22
	12298	Bounces Road	362	0.22
	BP3445	Monmouth Road	210	0.13
EDMGBSG	BP4957	Edmonton Green Bus Station	292	0.18
	12308	Edmonton Police Station	396	0.25
	12312	Shrubbery Road	170	0.11
	12314	Brettenham Road	375	0.23
UPEDAC	R0323	Angel Corner	247	0.15
	12319	Colyton Way	431	0.27
	12323	Nutfield Close	313	0.19
	29955	White Hart Lane Station	412	0.26
	12327	Tottenham Hotspur F.C.	268	0.17
	960	Tottenham Sports Centre	194	0.12
	4840	Lordship Lane	264	0.16
	BP1985	Scotland Green	240	0.15
BRGRSNT	BP5936	Bruce Grove Station		
	BP5979	Tottenham Police Station		
TOTTSW	10944	Philip Lane		
SSISSN	670	College Of North East London	256	0.16
	4842	Seven Sisters Station	394	0.24
	1301	Elizabeth Road	295	0.18
	803	St. Ann's Road	246	0.15
	1299	Heysham Road	457	0.28
	34890	Vartry Road	162	0.10
	740	Seven Sisters Road / Amhurst Park	265	0.16
	6650	Woodberry Grove	317	0.20
MNHSSN	6648	Manor House Station	224	0.14

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
MNHSSN	20413	Manor House Station	0	0.00
	6606	Woodberry Grove	220	0.14
	6607	Amhurst Park	313	0.19
	14502	Vartry Road	271	0.17
	1300	Heysham Road	221	0.14
	802	St. Ann's Road	217	0.13
	BP3193	Elizabeth Road	369	0.23
	1302	Birstall Rd / Seven Sisters Station	176	0.11
SSISSN	BP2074	Seven Sisters Station	332	0.21
	671	Tottenham Town Hall	108	0.07
TOTTSW	1043	Philip Lane	369	0.23
	10942	Tottenham Police Station	275	0.17
BRGRSNT	20776	Bruce Grove Station / High Road	373	0.23
	962	Lordship Lane	488	0.30
	961	Tottenham Sports Centre	428	0.27
	12326	Tottenham Hotspur F.C.	209	0.13
	12324	White Hart Lane Station	159	0.10
	12322	Brantwood Road	349	0.22
	12318	Nutfield Close	203	0.13
UPEDAC	BP1198	Colyton Way	367	0.23
	12313	Angel Corner	370	0.23
	12311	Shrubbery Road	548	0.34
	12307	Edmonton Green Police Station	205	0.13
	BP4234	Edmonton Green	210	0.13
EDMGBSB	BP4952	Edmonton Green Bus Station	264	0.16
	34148	Monmouth Road	187	0.12
	12297	Bounces Road	196	0.12
	12293	Bury Street	383	0.24
	26238	Forest Road / Jubilee Park	251	0.16
EDMTTA	12289	Tramway Avenue	285	0.18
	28655	Cuckoo Hall Lane	229	0.14
	9359	Nightingale Road	377	0.23
	12281	Orchard Road	264	0.16
	18911	Ponders End Police Station	327	0.20
PONDSH	12276	Southbury Road	247	0.15
PONDRH	BP2659	Durrants Road	283	0.18
	12272	Enfield College	282	0.18
	20594	Green Street	404	0.25
	3293	Carterhatch Lane	330	0.21
	12264	Oatlands Road	245	0.15
ENHWRL	12260	Durrants School	231	0.14
	12257	Ingersoll Road	242	0.15
	BP1189	Albany Leisure Centre	318	0.20
	12256	Turkey Street Station	291	0.18
	3510	Totteridge Road	250	0.16
	12250	Oakhurst Road	316	0.20
	3512	Mandeville Road	353	0.22
	12244	Bullsmoor Lane	397	0.25
WALXBS	BP2406	Waltham Cross Bus Station	867	0.54

TOTAL ROUTE MILEAGE - OUT DIRECTION	14613	9.08
	metres	miles

TOTAL ROUTE MILEAGE - BACK DIRECTION	14599	9.07
	metres	miles

Mileage in bold red font is a planning estimation and not an iBUS calculation.

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

TRANCHE 538

Route N279

Service change

Date

Reason for Issue

QSI Points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WALXBS	BP2817	Waltham Cross Bus Station		
	12243	Arlington Crescent	840	0.52
	12245	Bullsmoor Lane	422	0.26
	3511	Oakhurst Road	216	0.13
	12251	Totteridge Road	363	0.23
	12254	Turkey Street Station	331	0.21
	12255	Albany Leisure Centre	287	0.18
	12258	Ingersoll Road	376	0.23
ENHWRL	12265	Oatlands Road	446	0.28
	12261	Carterhatch Lane	169	0.11
	1336	Green Street	282	0.18
	20595	Durants Park	453	0.28
	12273	Enfield College	210	0.13
	1344	Durants Road	372	0.23
PONDSH	12280	Southbury Road	195	0.12
	12282	Ponders End Park	301	0.19
	BP1579	Nightingale Road	477	0.30
	26239	Cuckoo Hall Lane	432	0.27
EDMTTA	12290	Tramway Avenue	236	0.15
	12294	Forest Road / Jubilee Park	359	0.22
	12298	Bounces Road	362	0.22
	BP3445	Monmouth Road	210	0.13
EDMGBSG	BP4957	Edmonton Green Bus Station	292	0.18
	12308	Edmonton Green Police Station	396	0.25
	12312	Shrubbery Road	170	0.11
	12314	Brettenham Road	375	0.23
UPEDAC	R0323	Angel Corner	247	0.15
	12319	Colyton Way	431	0.27
	12323	Nutfield Close	313	0.19
	29955	White Hart Lane Station	412	0.26
	12327	Tottenham Hotspur Football Club	268	0.17
	960	Tottenham Sports Centre	194	0.12
	4840	Lordship Lane	264	0.16
	BP1985	Scotland Green	240	0.15
BRGRSNT	BP5936	Tottenham High Road / Bruce Grove Stn		
	BP5979	Tottenham Police Station		
TOTTSW	10944	Philip Lane		
SSISSN	670	College Of North East London	256	0.16
	4842	Seven Sisters Station	394	0.24
	1301	Elizabeth Road	295	0.18
	803	St Ann's Road	246	0.15
	1299	Heysham Road	457	0.28
	34890	Vartry Road	162	0.10
	740	Seven Sisters Road / Amhurst Park	265	0.16
	6650	Woodberry Grove	317	0.20
MNHSSN	4832	Manor House Station	291	0.18
	BP199	Portland Rise	197	0.12
	1609	Alexandra Grove	336	0.21
	377	Finsbury Park / Blackstock Road	324	0.20
FNPKSS	BP3912	Finsbury Park Station	256	0.16
	BP5972	Isledon Road	173	0.11
	33320	Berriman Road	385	0.24
	33321	Hornsey Road / Sobell Centre	226	0.14
	33322	Holloway Road	359	0.22
HOLLCM	33325	Caledonian Road	216	0.13
	33326	Hillmarton Road / H M Prison Holloway	320	0.20
	1286	Hilldrop Road	418	0.26
	4714	Brecknock Road	218	0.14
	1284	Camden Park Road	334	0.21
	1691	Sandall Road	164	0.10
	1282	Murray Street	269	0.17
	331	Camden Road Station	258	0.16
CDTNSN	324	Camden Town Station	377	0.23
	33260	Pratt Street	353	0.22
MNCRSN	33291	Mornington Crescent Station	547	0.34
	1277	Silverdale	365	0.23
	1275	Robert Street	221	0.14
WARRST	33549	Warren Street Station / Euston Road	339	0.21
	29674	University College Hospital	428	0.27
	BP2167	Torrington Place	160	0.10
	29676	Chenies Street	229	0.14
	29735	Great Russell Street	379	0.24
TCTRSG	BP5283	Tottenham Court Road Station	490	0.30
	R0085	Cambridge Circus	313	0.19
	7824	Leicester Square Station	222	0.14
	BP3536	St Martin's Place	209	0.13
TFSQES	143	Trafalgar Square / Charing Cross Stn	201	0.12

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
TFSQES	BP3504	Trafalgar Square / Charing Cross Stn		
	7823	Leicester Square Station	286	0.18
	37643	Cambridge Circus	228	0.14
	29684	Denmark Street	215	0.13
TCTRTC	166	Tottenham Court Road Station	438	0.27
	BP2028	Percy Street	215	0.13
	660	Goodge Street Station	288	0.18
WARRST	8348	Warren Street Station	375	0.23
	675	Drummond Street	214	0.13
	1276	Robert Street	164	0.10
	1278	Silverdale	383	0.24
MNCRSN	14639	Mornington Crescent Station	367	0.23
	1280	Camden High Street	305	0.19
CDTNSN	34182	Camden Town Station	184	0.11
	24180	Camden Town / Camden Road	350	0.22
	330	Camden Road Station	156	0.10
	80011	St Pancras Way	236	0.15
	1283	Murray Street	161	0.10
	1692	Sandall Road	187	0.12
	1285	Torriano Avenue	177	0.11
	751	Brecknock Road	394	0.24
	1287	Hilldrop Road	229	0.14
	21	H M Prison Holloway	309	0.19
	1289	Chambers Road	214	0.13
HOLLPR	312	Holloway / Nags Head	299	0.19
	315	Seven Sisters Road / Nags Head	204	0.13
	1291	Hornsey Road	212	0.13
	1293	Durham Road	432	0.27
	34055	Fonthill Road	200	0.12
FNPKSS	BP4242	Finsbury Park Station	153	0.10
	376	Finsbury Park / Blackstock Road	299	0.19
	4711	Alexandra Grove	462	0.29
MNHSSN	20413	Manor House Station	462	0.29
	6606	Woodberry Grove	220	0.14
	6607	Amhurst Park	313	0.19
	14502	Vartry Road	271	0.17
	1300	Heysham Road	221	0.14
	802	St Ann's Road	217	0.13
	BP3193	Elizabeth Road	369	0.23
	1302	Birstall Road / Seven Sisters Station	176	0.11
SSISSN	BP2074	Seven Sisters Station	332	0.21
	671	Tottenham Town Hall	108	0.07
TOTTSW	1043	Philip Lane	369	0.23
	10942	Tottenham Police Station	275	0.17
BRGRSNT	20776	Bruce Grove Station / High Road	373	0.23
	962	Lordship Lane	488	0.30
	961	Tottenham Sports Centre	428	0.27
	12326	Tottenham Hotspur Football Club	209	0.13
	12324	White Hart Lane Station	159	0.10
	12322	Brantwood Road	349	0.22
	12318	Nutfield Close	203	0.13
UPEDAC	BP1198	Colyton Way	367	0.23
	12313	Angel Corner	370	0.23
	12311	Shrubbery Road	548	0.34
	12307	Edmonton Green Police Station	205	0.13
	BP4234	Edmonton Green Station	210	0.13
EDMGBSB	BP4952	Edmonton Green Bus Station	264	0.16
	34148	Monmouth Road	187	0.12
	12297	Bounces Road	196	0.12
	12293	Bury Street	383	0.24
	26238	Forest Road / Jubilee Park	251	0.16
EDMTTA	12289	Tramway Avenue	285	0.18
	28655	Cuckoo Hall Lane	229	0.14
	9359	Nightingale Road	377	0.23
	12281	Orchard Road	264	0.16
	18911	Ponders End Park	327	0.20
PONDSH	12276	Southbury Road	247	0.15
	BP2659	Durants Road	283	0.18
	12272	Enfield College	282	0.18
	20594	Green Street	404	0.25
	3293	Carterhatch Lane	330	0.21
	12264	Oatlands Road	245	0.15
ENHWRL	12260	Durants School	231	0.14
	12257	Ingersoll Road	242	0.15
	BP1189	Albany Leisure Centre	318	0.20
	12256	Turkey Street Station	291	0.18
	3510	Totteridge Road	250	0.16
	12250	Oakhurst Road	316	0.20
	3512	Mandeville Road	353	0.22
	12244	Bullsmoor Lane / Mollison Avenue	397	0.25
WALXBS	BP2406	Waltham Cross Bus Station	867	0.54

Total Route Mileage - Out Direction **23879** **14.90**
Metres Miles

Total Route Mileage - Back Direction 23397 14.54
Metres Miles

Mileage in bold red font is a planning estimation and not an iBUS calculation.