

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 260

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new route agreement for Route No. 260.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Double deck, dual door, 87 capacity vehicles are specified, subject to a satisfactory route test.

3. TERMINALS

Route No. 260 will operate between White City Bus Station and Golders Green Station Forecourt, Stop GA.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 260 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 260 is currently approved for vehicles which are a maximum of 10.0 metres long and 2.5 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. White City Bus Station to Golders Green Station Forecourt, Stop GA

0420 - 0540	Every 20 minutes
0541 - 0625	Every 15 minutes
0626 - 1910	Every 12 minutes
1911 - 0015	Every 15 minutes

First departure from White City Bus Station no later than 0425.
Last departure from White City Bus Station no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Willesden Green Station between 0700 and 0900, and between 1530 and 1630.

2. Golders Green Station Forecourt, Stop GA to White City Bus Station

0500 - 0605	Every 20 minutes
0606 - 0635	Every 15 minutes
0636 - 1955	Every 12 minutes
1956 - 0015	Every 15 minutes

First departure from Golders Green Station Forecourt, Stop GA no later than 0505.
Last departure from Golders Green Station Forecourt, Stop GA no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at East Acton, Savoy Circus between 0720 and 0900, and between 1530 and 1630.

6.2 Saturdays & Good Friday

1. White City Bus Station to Golders Green Station Forecourt, Stop GA

0420 - 0725	Every 20 minutes
0726 - 0825	Every 15 minutes
0826 - 1840	Every 12 minutes
1841 - 0015	Every 15 minutes

First departure from White City Bus Station no later than 0425.
Last departure from White City Bus Station no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Willesden Green Station between 0915 and 1145.

2. Golders Green Station Forecourt, Stop GA to White City Bus Station

0500 - 0725	Every 20 minutes
0726 - 0825	Every 15 minutes
0826 - 1855	Every 12 minutes
1856 - 0015	Every 15 minutes

First departure from Golders Green Station Forecourt, Stop GA no later than 0505.
Last departure from Golders Green Station Forecourt, Stop GA no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at East Acton, Savoy Circus between 0915 and 1130.

6.3 Sundays

1. White City Bus Station to Golders Green Station Forecourt, Stop GA

0420 - 0925 Every 20 minutes
0926 - 0015 Every 15 minutes

First departure from White City Bus Station no later than 0425.
Last departure from White City Bus Station no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Willesden Green Station between 1005 and 1130.

2. Golders Green Station Forecourt, Stop GA to White City Bus Station

0500 - 0925 Every 20 minutes
0926 - 0015 Every 15 minutes

First departure from Golders Green Station Forecourt, Stop GA no later than 0505.
Last departure from Golders Green Station Forecourt, Stop GA no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at East Acton, Savoy Circus between 1005 and 1135.

6.4 Boxing Day

1. White City Bus Station to Golders Green Station Forecourt, Stop GA

0820 - 0925 Every 20 minutes
0926 - 0015 Every 15 minutes

First departure from White City Bus Station no later than 0825.
Last departure from White City Bus Station no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Willesden Green Station between 1015 and 1130.

2. Golders Green Station Forecourt, Stop GA to White City Bus Station

0800 - 0925 Every 20 minutes
0926 - 0015 Every 15 minutes

First departure from Golders Green Station Forecourt, Stop GA no later than 0805.
Last departure from Golders Green Station Forecourt, Stop GA no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at East Acton, Savoy Circus between 1025 and 1135.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 260 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 260 shall be:

Average Excess Wait Time:	No more than 1.30 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.15 minutes

Summary of proposed QSI coverage: Route No. 260

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Location of QSI survey points in each direction

Towards White City Bus Station	Towards Golders Green Station
Golders Green	Forecourt, Stop GA
Harlesden	White City
	Central Middlesex Hospital
	Willesden High Road

Total scheduled manual QSI surveys per quarter = 80.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 260 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays PM peak and early evening, the Saturdays afternoon shopping period and Sundays shopping periods.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 260 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 260 should interwork with other bus services where possible.

11. CONTROL STRATEGY

Route No. 260 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 260:

- Route No. 260 can suffer from unpredictable traffic delays in the Willesden and Shepherd's Bush areas.

Tenderers should also note the following factors / events which may have an impact on Route No. 260 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 260 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 260

White City Bus Station to Golders Green Station Forecourt, Stop GA	10.3 miles
Golders Green Station Forecourt, Stop GA to White City Bus Station	10.4 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 260 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

260 via Harlesden

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

APPENDIX A: SAMPLE RUNNING TIMES FOR ROUTE No. 260
(based on current schedule)

MONDAYS TO FRIDAYS

1. White City Bus Station to Golders Green Station Forecourt, Stop GA

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
White City Bus Station	0423	0805	1203	1733	2313
Shepherds Bush <i>Southern Interchange</i>	0426	0810	1208	1738	2316
Uxbridge Road <i>Wormholt Road</i>	0431	0817	1215	1746	2321
East Acton <i>Savoy Circus</i>	0435	0823	1221	1752	2325
North Acton <i>Gypsy Corner</i>	0440	0829	1227	1759	2330
Park Royal <i>Central Middlesex Hospital</i>	0442	0832	1230	1802	2332
Harlesden High Street <i>Jubilee Clock</i>	0449	0843	1240	1813	2339
Craven Park	0452	0849	1247	1821	2342
Willesden High Road					
<i>Willesden Bus Garage</i>	0458	0858	1256	1831	2348
Willesden Green Station	0501	0902	1301	1836	2351
Cricklewood Broadway <i>Chichele Road</i>	0504	0907	1306	1842	2355
Childs Hill <i>Castle</i>	0509	0914	1314	1850	2400
Golders Green Station Forecourt, Stop GA	0513	0920	1319	1855	0004
	50 minutes	75 minutes	76 minutes	82 minutes	51 minutes

Service Specification for Route No. 260 - 12/06/2009

2. Golders Green Station Forecourt, Stop GA to White City Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Golders Green Station Forecourt, Stop GA	0504	0808	1220	1720	2310
<i>Childs Hill Castle</i>	0508	0813	1224	1725	2314
<i>Cricklewood Broadway Chichele Road</i>	0513	0823	1233	1735	2320
<i>Willesden Green Station</i>	0516	0827	1238	1740	2323
<i>Willesden High Road</i>					
<i>Willesden Bus Garage</i>	0520	0833	1244	1747	2327
<i>Craven Park</i>	0526	0842	1252	1756	2333
<i>Harlesden Manor Park Road</i>	0530	0850	1259	1804	2338
<i>Park Royal Central Middlesex Hospital</i>	0536	0858	1307	1813	2344
<i>North Acton Gypsy Corner</i>	0538	0901	1310	1817	2346
<i>East Acton Savoy Circus</i>	0543	0908	1317	1825	2351
<i>Uxbridge Road Wormholt Road</i>	0547	0914	1323	1831	2355
<i>Shepherds Bush Southern Interchange</i>	0552	0922	1331	1838	2400
White City Bus Station	0556	0930	1339	1846	0004
	52 minutes	82 minutes	79 minutes	86 minutes	54 minutes

SATURDAYS

1. White City Bus Station to Golders Green Station Forecourt, Stop GA

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
White City Bus Station	0423	1040	1504	2313
Shepherds Bush <i>Southern Interchange</i>	0426	1045	1509	2316
Uxbridge Road <i>Wormholt Road</i>	0431	1052	1516	2321
East Acton <i>Savoy Circus</i>	0435	1058	1522	2325
North Acton <i>Gypsy Corner</i>	0440	1105	1529	2330
Park Royal <i>Central Middlesex Hospital</i>	0442	1107	1531	2332
Harlesden High Street <i>Jubilee Clock</i>	0449	1117	1541	2339
Craven Park	0452	1125	1549	2342
Willesden High Road				
<i>Willesden Bus Garage</i>	0458	1134	1558	2348
Willesden Green Station	0501	1139	1603	2351
Cricklewood Broadway <i>Chichele Road</i>	0504	1144	1605	2355
Childs Hill <i>Castle</i>	0509	1152	1616	2400
Golders Green Station Forecourt, Stop GA	0513	1157	1621	0004
	50 minutes	77 minutes	77 minutes	51 minutes

Service Specification for Route No. 260 - 12/06/2009

2. Golders Green Station Forecourt, Stop GA to White City Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Golders Green Station Forecourt, Stop GA	0504	1020	1520	2310
<i>Childs Hill Castle</i>	0508	1024	1524	2314
<i>Cricklewood Broadway Chichele Road</i>	0513	1033	1533	2320
<i>Willesden Green Station</i>	0516	1039	1539	2323
<i>Willesden High Road</i>				
<i>Willesden Bus Garage</i>	0520	1046	1546	2327
<i>Craven Park</i>	0526	1055	1555	2333
<i>Harlesden Manor Park Road</i>	0530	1103	1603	2338
<i>Park Royal Central Middlesex Hospital</i>	0536	1111	1611	2344
<i>North Acton Gypsy Corner</i>	0538	1114	1614	2346
<i>East Acton Savoy Circus</i>	0543	1121	1621	2351
<i>Uxbridge Road Wormholt Road</i>	0547	1127	1627	2355
<i>Shepherds Bush Southern Interchange</i>	0552	1135	1635	2400
White City Bus Station	0556	1143	1643	0004
	52 minutes	83 minutes	83 minutes	54 minutes

SUNDAYS

1. White City Bus Station to Golders Green Station Forecourt, Stop GA

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
White City Bus Station	0423	1038	1508	2313
Shepherds Bush <i>Southern Interchange</i>	0426	1043	1513	2316
Uxbridge Road <i>Wormholt Road</i>	0431	1049	1519	2321
East Acton <i>Savoy Circus</i>	0435	1054	1524	2325
North Acton <i>Gypsy Corner</i>	0440	1100	1530	2330
Park Royal <i>Central Middlesex Hospital</i>	0442	1102	1532	2332
Harlesden High Street <i>Jubilee Clock</i>	0449	1112	1542	2339
Craven Park	0452	1118	1548	2342
Willesden High Road				
<i>Willesden Bus Garage</i>	0458	1126	1556	2348
Willesden Green Station	0501	1131	1601	2351
Cricklewood Broadway <i>Chichele Road</i>	0504	1136	1606	2355
Childs Hill <i>Castle</i>	0509	1143	1613	2400
Golders Green Station Forecourt, Stop GA	0513	1148	1618	0004
	50 minutes	70 minutes	70 minutes	51 minutes

Service Specification for Route No. 260 - 12/06/2009

2. Golders Green Station Forecourt, Stop GA to White City Bus Station

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Golders Green Station Forecourt, Stop GA	0504	1032	1502	2310
<i>Childs Hill Castle</i>	0508	1036	1506	2314
<i>Cricklewood Broadway Chichele Road</i>	0513	1043	1513	2320
<i>Willesden Green Station</i>	0516	1047	1517	2323
<i>Willesden High Road</i>				
<i>Willesden Bus Garage</i>	0520	1053	1523	2327
<i>Craven Park</i>	0526	1101	1531	2333
<i>Harlesden Manor Park Road</i>	0530	1108	1538	2338
<i>Park Royal Central Middlesex Hospital</i>	0536	1115	1545	2344
<i>North Acton Gypsy Corner</i>	0538	1118	1548	2346
<i>East Acton Savoy Circus</i>	0543	1123	1553	2351
<i>Uxbridge Road Wormholt Road</i>	0547	1127	1557	2355
<i>Shepherds Bush Southern Interchange</i>	0552	1133	1603	2400
White City Bus Station	0556	1139	1609	0004
	52 minutes	67 minutes	67 minutes	54 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8)

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 260: White City Bus Station - Golders Green Station

Date of Structural Change: 26 June 2010.

Date of Service Change: 26 June 2010.

Reason for Issue: New contract.

STREETS TRAVERSED

Towards Golders Green Station: White City Bus Station, Ariel Way Roundabout, Ariel Way, White City Link Road, Shepherds Bush Interchange, Uxbridge Road, Shepherd's Bush Green (South Side), Shepherd's Bush Green (West Side), Uxbridge Road, Old Oak Road, East Acton Lane, Old Oak Common Lane, Western Avenue, Friary Road, Horn Lane, Victoria Road, Park Royal Road, Private Road In Central Middlesex Hospital Grounds, Central Middlesex Hospital Bus Interchange, Private Road In Central Middlesex Hospital Grounds, Acton Lane, Station Road, Harlesden High Street, Craven Park Road, Craven Park (Southern Arm), Craven Park Link Road, Craven Park (Eastern Arm), Church Road, Willesden High Road, Walm Lane, Chichele Road, Cricklewood Broadway, Cricklewood Lane, Finchley Road, North End Road, Golders Green Bus Station Forecourt.

Towards White City Bus Station: Golders Green Bus Station Forecourt, North End Road, Finchley Road, Hermitage Lane, Cricklewood Lane, Cricklewood Broadway, Chichele Road, Walm Lane, Willesden High Road, Church Road, Craven Park (Eastern Arm), Craven Park Road, Manor Park Road, Harlesden High Street, Station Road, Acton Lane, Private Road In Central Middlesex Hospital Grounds, Central Middlesex Hospital Bus Interchange, Private Road In Central Middlesex Hospital Grounds, Park Royal Road, Victoria Road, Wales Farm Road, Western Avenue, Old Oak Road, Uxbridge Road, Shepherds Bush Interchange, White City Link Road, Ariel Way, Ariel Way Roundabout, White City Bus Station.

STANDING AND TURNING POINTS

WHITE CITY BUS STATION, STAND Z4

Private stand for 2 buses at Stand Z4 in White City Bus Station.

Buses proceed from White City Bus Station direct to stand, departing to White City Bus Station. Set down in White City Bus Station, at Stop AP. and pick up in White City Bus Station, at Stop WH.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 260 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	White City.
OTHER INFORMATION:	Toilet facilities to be confirmed.

SHEPHERDS BUSH GREEN, WEST SIDE (from GOLDERS GREEN STATION)

Public stand for two buses on west side of Shepherd's Bush Green prior to Stop S outside bingo hall.

Buses proceed from Uxbridge Road via Shepherd's Bush Green (South Side) and Shepherd's Bush Green (West Side) to stand, departing to Shepherd's Bush Green (West Side). Set down in Uxbridge Road, at Stop V. and pick up in Shepherd's Bush Green (west Side), at Stop P..

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Shepherd's Bush.

EAST ACTON, SAVOY CIRCUS (from GOLDERS GREEN STATION)

Buses proceed from Old Oak Road via East Acton Lane and Old Oak Common Lane departing to Western Avenue. Set down in Old Oak Road, at Stop J and pick up in Western Avenue, at Stop L.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
DISPLAY:	East Acton, Savoy Circus.

NORTH ACTON, GIPSY CORNER (from White City Bus Station)

Buses proceed from Horn Lane departing to Victoria Road. Set down in Horn Lane, at Stop O and pick up in Victoria Road, at Stop U.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: North Acton.

NORTH ACTON, VICTORIA ROAD (from GOLDERS GREEN STATION)

Public stand on north side of Victoria Road, commencing 9 metres east of the entrance to the BBC Rehearsal Studio and extending 10 metres west.

Buses proceed from Victoria Road direct to stand, departing via Victoria Road, Wales Farm Road, Leamington Park, Horn Lane and Victoria Road to Park Royal Road. Set down in Victoria Road, at Stop Z and pick up in Park Royal Road, at Stop S..

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: North Acton.
OTHER INFORMATION: Engines must be switched off on stand.

PARK ROYAL, ASDA

Private stand for one bus at rear of bus stop J on north side of the private road within the Asda Store.

From Golders Green Station.

Buses proceed from Acton Lane via Coronation Road, Western Road and Asda Access Road to stand, departing via Asda Access Road to Park Royal Road. Set down in Asda Access Road, at Stop K. and pick up in Park Royal Road, at Stop G.

From White City Bus Station.

Buses proceed from Park Royal Road via Coronation Road, Western Road and Asda Access Road to stand, departing via Asda Access Road to Park Royal Road. Set down in Asda Access Road, at Stop K. and pick up in Park Royal Road, at Stop E..

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Park Royal, Asda.

HARLESDEN, JUBILEE CLOCK (from GOLDERS GREEN STATION)

Buses proceed from Manor Park Road departing to Harlesden High Street. Set down in Manor Park Road, at stop A and pick up in Harlesden High Street, at Stop Y.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Harlesden, Jubilee Clock.

HARLESDEN, JUBILEE CLOCK (from White City Bus Station)

Buses proceed from Harlesden High Street via Tavistock Road departing to Manor Park Road. Set down in Harlesden High Street, at Stop Y and pick up in Manor Park Road, at Stop A.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Harlesden, Jubilee Clock.

WILLESDEN JUNCTION STATION (from GOLDERS GREEN STATION)

Private stand in parking area on north side of turning circle at eastern end of Station Approach.

Buses proceed from Manor Park Road via Harlesden High Street, Station Road, Old Oak Lane, Station Approach and Bus Turning Circle to stand, departing via Station Approach, Old Oak Lane and Station Road to Harlesden High Street. Set down in Manor Park Road, at Stop A and pick up in Harlesden High Street, at Stop Y.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Unscheduled curtailments only.**
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Harlesden, Jubilee Clock.

CRAVEN PARK (from GOLDERS GREEN STATION)

Buses proceed from Church Road via Craven Park (Eastern Arm), Craven Park Link Road, Craven Park (Southern Arm) and Craven Park (Northern Arm) departing to Church Road. Set down in Church Road, at Stop C and pick up in Church Road, at Stop G.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Craven Park.

CRAVEN PARK, CRAVEN ROAD (from White City Bus Station)

Public stand on east side of Craven Road, commencing at a point 66 metres south of centreline of Craven Park (southern arm) and extending 12 metres back.

Buses proceed from Craven Park Road via Craven Park (Southern Arm) and Craven Road to stand, departing via Craven Road, Knatchbull Road, Craven Park (Southern Arm) and Craven Park (Northern Arm) to Craven Park (Eastern Arm). Set down in Craven Park Road, at Stop Z and pick up in Craven Park (eastern Arm), at Stop D..

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Craven Park.

CRICKLEWOOD BROADWAY, CHICHELE ROAD

Public stand on west side of Chichele Road, commencing outside No.22 and extending 20 metres southwards.

From Golders Green Station.

Buses proceed from Cricklewood Lane via Cricklewood Broadway, Anson Road and Chichele Road to stand, departing to Chichele Road. Set down in Cricklewood Lane, Stop CW and pick up in Chichele Road, Stop CD.

From White City Bus Station.

Buses proceed from Chichele Road direct to stand, departing to Chichele Road. Set down in Chichele Road, at Stop CX and pick up in Cricklewood Broadway, at Stop Z1.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Cricklewood Broadway.
OTHER INFORMATION: Speed humps exist on Anson Road.

GOLDERS GREEN STATION FORECOURT, STAND G F

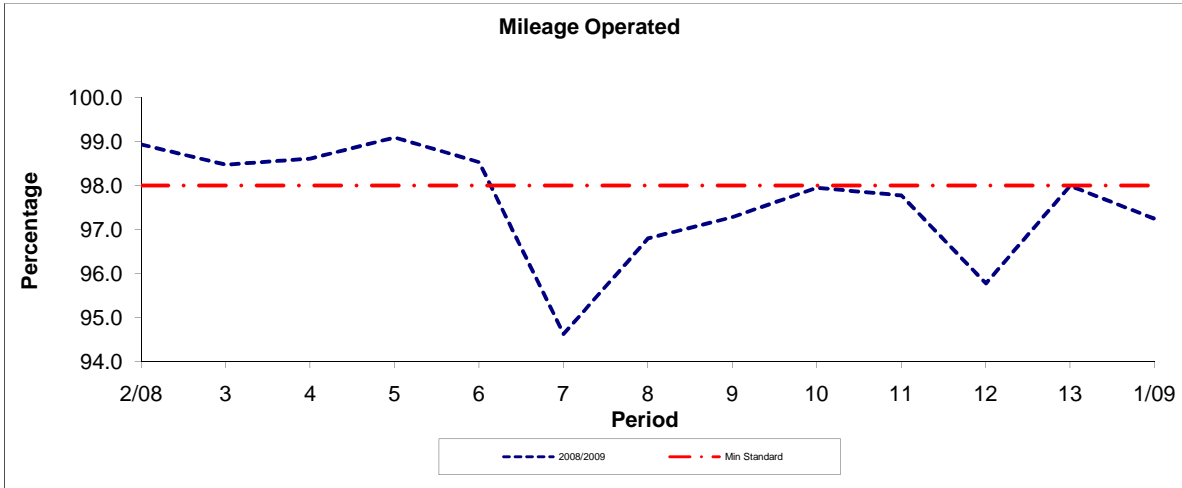
Private offside stand for 2 buses facing west at Stop GF in Golders Green Bus Station on north side of North End Road. When stand is full buses should use overflow stand facing east opposite Stops GI and GH.

Buses proceed from Golders Green Bus Station Forecourt direct to stand, departing to Golders Green Bus Station Forecourt. Set down in Golders Green Bus Station Forecourt, at Stop GA and pick up in Golders Green Bus Station Forecourt, at Stop GA.

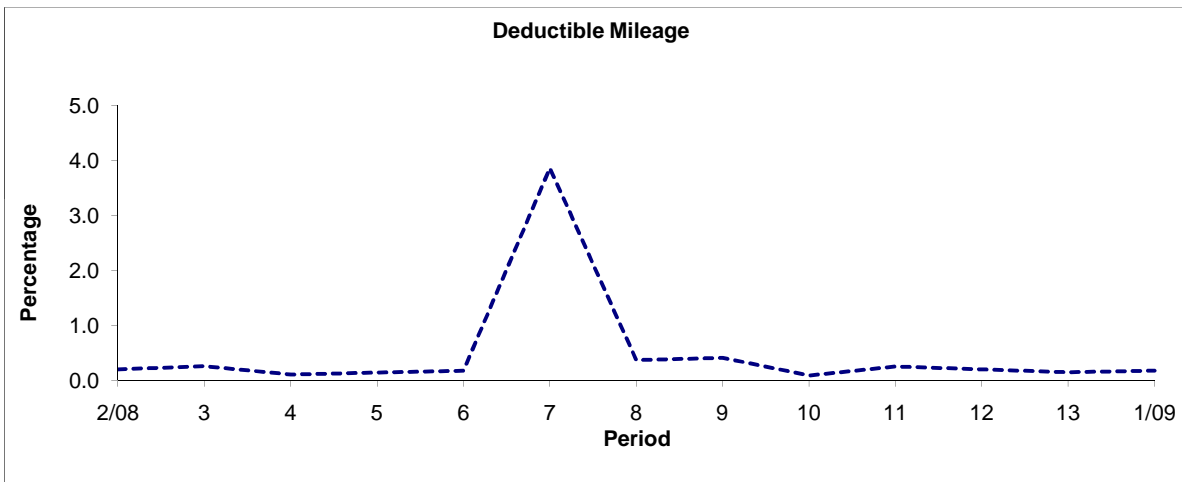
AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 260 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Golders Green.

PART B - PERFORMANCE STATISTICS

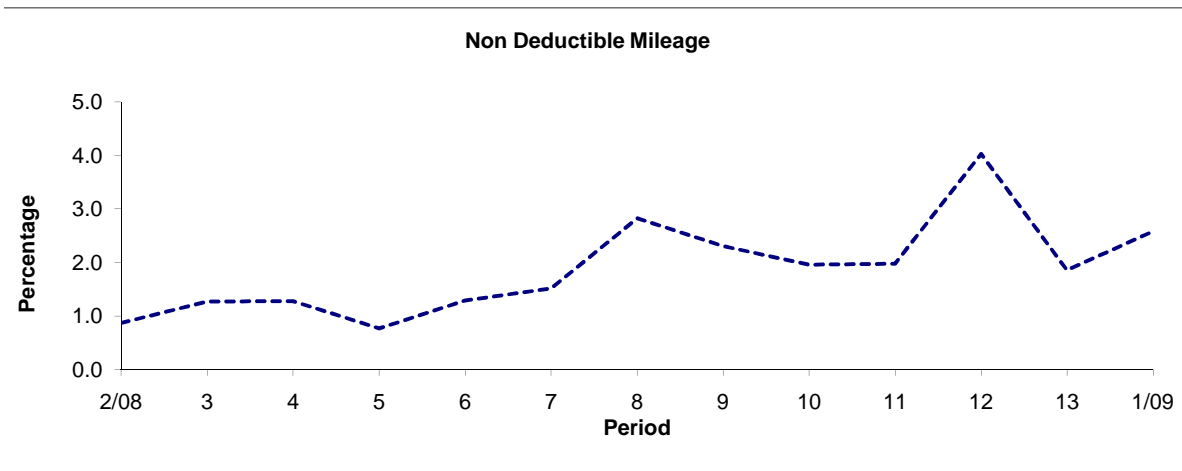
Route 260



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	98.93	98.47	98.61	99.09	98.53	94.62	96.80	97.28	97.95	97.77	95.77	97.99	97.24
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.20	0.26	0.11	0.14	0.18	3.86	0.37	0.41	0.09	0.25	0.20	0.15	0.18

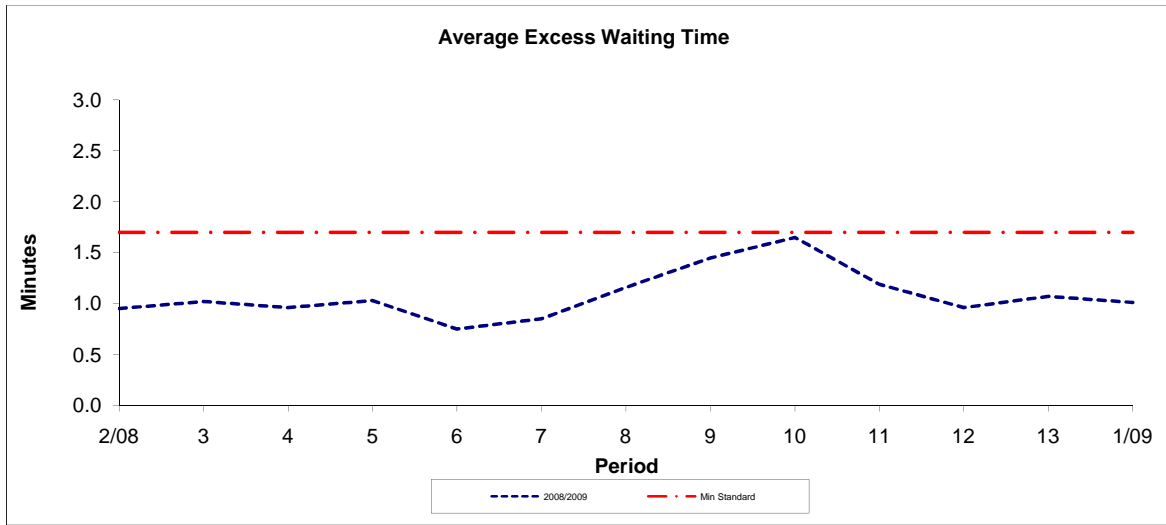


Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.87	1.27	1.28	0.77	1.29	1.52	2.83	2.31	1.96	1.98	4.03	1.86	2.58

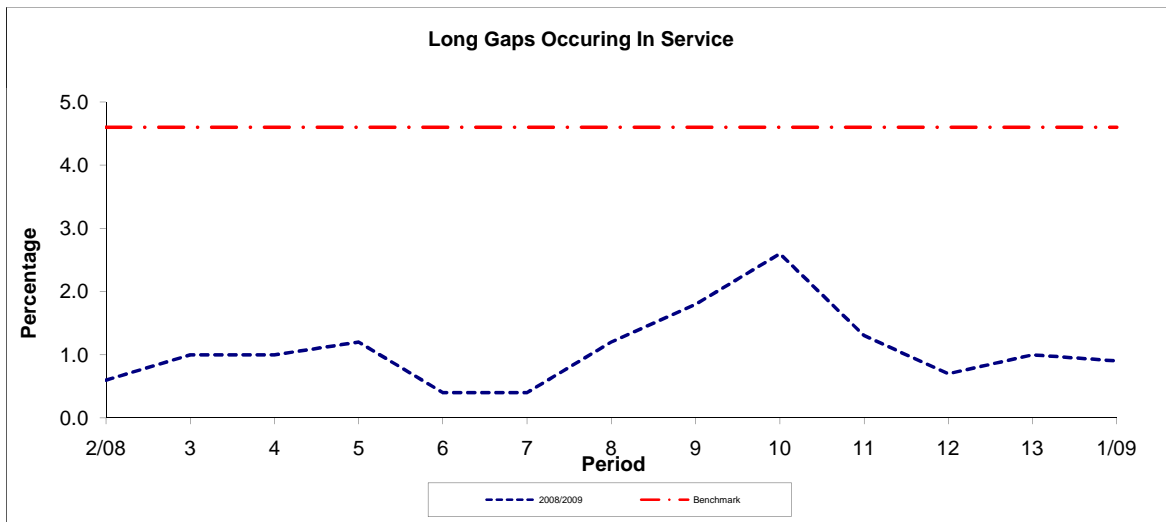
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 260



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.95	1.02	0.96	1.03	0.75	0.85	1.16	1.45	1.65	1.19	0.96	1.07	1.01
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70



Period	2/08	3	4	5	6	7	8	9	10	11	12	13	1/09
2008/2009	0.60	1.00	1.00	1.20	0.40	0.40	1.20	1.80	2.60	1.30	0.70	1.00	0.90
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

Note : Reliability is based on 12 weeks rolling data