

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE Nos. 250 & N250

CONTENTS

	Page
1. Tenders Required	2
2. Proposed Changes	2
3. Terminals	2
4. Days of Operation	3
5. Vehicle Type	4
6. Frequencies	5
7. Minimum Performance Standards	11
8. Running Times	12
9. Layovers	13
10. Timing Constraints	13
11. Control Strategy	13
12. Operational Considerations	14
13. Stopping Arrangements	14
14. Timing Points and Mileages	15
15. Vehicle Livery	15
16. Stands & Blinds	16
 <u>Appendices</u>	
A. Sample Running Times for Route Nos. 250 & N250	17
B. Route Record	22

This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route Nos. 250 & N250.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route Nos. 250 & N250.

- **Tenderers must identify the cost of the Nightly element of this service separately.**

3. TERMINALS

Route No. 250 will operate between Croydon, Katharine Street and Brixton Station.

Route No. N250 will operate between East Croydon Station and Brixton Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix B. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 250 & N250 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service
Nightly	Section 6.5
New Year's Eve night/New Year's Day morning*	Nightly service
Christmas Eve night/Christmas Day morning	No service
Christmas Day night/Boxing Day morning	No service

* The New Year's Eve service level should be regarded as a minimum and any frequency increases and / or diversions will be discussed with the successful Tenderer on an annual basis.

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 250 & N250 are currently approved for vehicles which are a maximum of 10.3 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Croydon, Katharine Street to Brixton Station

0445 - 0535	Every 15 minutes
0536 - 0545	Every 10 minutes
0546 - 0755	Every 6 - 7 minutes (9 buses per hour)
0756 - 1530	Every 7 - 8 minutes (8 buses per hour)
1531 - 1730	Every 6 - 7 minutes (9 buses per hour)
1731 - 1910	Every 7 - 8 minutes (8 buses per hour)
1911 - 1930	Every 10 minutes
1931 - 2400	Every 12 minutes
0001 - 0040	Every 20 minutes

First departure from Croydon, Katharine Street no later than 0450.
Last departure from Croydon, Katharine Street no earlier than 0035.

Tenderers should ensure that buses are scheduled to be no more than 7 minutes apart at Streatham, St Leonards Church between 0730 and 0830 and no more than 8 minutes apart between 0831 and 0930 and between 1510 and 1610 and no more than 7 minutes apart between 1611 and 1710.

2. Brixton, Police Station to Croydon, Fairfield Halls

0525 - 0600	Every 15 minutes
0601 - 0630	Every 10 minutes
0631 - 0700	Every 7 - 8 minutes (8 buses per hour)
0701 - 0900	Every 6 - 7 minutes (9 buses per hour)
0901 - 2010	Every 7 - 8 minutes (8 buses per hour)
2011 - 2030	Every 10 minutes
2031 - 0105	Every 12 minutes

First departure from Brixton, Police Station no later than 0530.
Last departure from Brixton, Police Station no earlier than 0100.

Tenderers should ensure that buses are scheduled to be no more than 7 minutes apart at Thornton Heath, Clock Tower between 0735 and 0905 and no more than 8 minutes apart between 1500 and 1520 and no more than 7 minutes apart between 1521 and 1700.

6.2 Saturdays & Good Friday

1. Croydon, Katharine Street to Brixton Station

0445 - 0620	Every 15 minutes
0621 - 0655	Every 12 minutes
0656 - 0800	Every 10 minutes
0801 - 1905	Every 7 - 8 minutes (8 buses per hour)
1906 - 1915	Every 10 minutes
1916 - 2400	Every 12 minutes
0001 - 0040	Every 20 minutes

First departure from Croydon, Katharine Street no later than 0450.

Last departure from Croydon, Katharine Street no earlier than 0035.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Streatham, St Leonards Church between 1000 and 1130.

2. Brixton, Police Station to Croydon, Fairfield Halls

0525 - 0700	Every 15 minutes
0701 - 0750	Every 12 minutes
0751 - 0830	Every 10 minutes
0831 - 1930	Every 7 -8 minutes (8 buses per hour)
1931 - 2000	Every 10 minutes
2001 - 0105	Every 12 minutes

First departure from Brixton, Police Station no later than 0530.

Last departure from Brixton, Police Station no earlier than 0100.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Thornton Heath, Clock Tower between 0930 and 1100.

6.3 Sundays

1. Croydon, Katharine Street to Brixton Station

0445 - 0855	Every 15 minutes
0856 - 2400	Every 12 minutes
0001 - 0040	Every 20 minutes

First departure from Croydon, Katharine Street no later than 0450.

Last departure from Croydon, Katharine Street no earlier than 0035.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Streatham, St Leonards Church between 1030 and 1130.

2. Brixton, Police Station to Croydon, Fairfield Halls

0525 - 1010	Every 15 minutes
1011 - 0105	Every 12 minutes

First departure from Brixton, Police Station no later than 0530.

Last departure from Brixton, Police Station no earlier than 0100.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Thornton Heath, Clock Tower between 1055 and 1155.

6.4 Boxing Day

1. Croydon, Katharine Street to Brixton Station

0805 - 0855	Every 15 minutes
0856 - 2400	Every 12 minutes
0001 - 0040	Every 20 minutes

First departure from Croydon, Katharine Street no later than 0810.

Last departure from Croydon, Katharine Street no earlier than 0035.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Streatham, St Leonards Church between 1030 and 1130.

2. Brixton, Police Station to Croydon, Fairfield Halls

0805 - 1010	Every 15 minutes
1011 - 0105	Every 12 minutes

First departure from Brixton, Police Station no later than 0810.

Last departure from Brixton, Police Station no earlier than 0100.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Thornton Heath, Clock Tower between 1055 and 1155.

6.5 Nightly

1. Croydon, Katharine Street to Brixton Station

0045 - 0435 Every 30 minutes

First departure from Croydon, Katharine Street no later than 0050.

Last departure from Croydon, Katharine Street no earlier than 0430.

2. Brixton, Police Station to Croydon, Fairfield Halls

0110 - 0520 Every 30 minutes

First departure from Brixton, Police Station no later than 0115.

Last departure from Brixton, Police Station no earlier than 0515.

Tenderers must identify the cost of the Nightly element of this service separately.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 250 & N250 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 250 shall be:

Average Excess Wait Time:	No more than 1.20 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N250 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

It is unlikely that the minimum number of QSI surveys for performance measurement will be conducted on Route No. N250 at present. However, this may change at a later date.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.05 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N250 at present. However, this may change at a later date when a Threshold figure may be published.

MINIMUM PERFORMANCE STANDARDS - continued

Summary of proposed QSI coverage: Route Nos. 250 & N250

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Brixton Station

West Croydon
Thornton Heath \$
Streatham High Road

Towards Croydon, Fairfield Halls

Brixton
Streatham St Leonards
Thornton Heath \$

Total scheduled manual QSI surveys per quarter = 96.

\$ Observed simultaneously in both directions. Counted as two surveys.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route Nos. 250 & N250 are attached at Appendix A. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays PM peak and the Sunday shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 250 & N250 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 250 should interwork with Route No. N250 to form a seamless 24 hour service between Croydon, Katharine Street and Brixton Station (westbound) and between Brixton, Police Station and Croydon, Fairfield Halls (eastbound).

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking / separation is delivered within its schedules.

11. CONTROL STRATEGY

Route Nos. 250 & N250 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 250 & N250:

- Route No. 250 can suffer from unpredictable traffic delays in the Thornton Heath, Streatham and Brixton areas, especially during the Monday to Friday peak and daily shopping periods.

Tenderers should also note the following factors / events which may have an impact on Route Nos. 250 & N250 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 250 & N250 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route Nos. 250 & N250

Croydon, Katharine Street to Brixton Station	8.1 miles
Brixton, Police Station to Croydon, Fairfield Halls	8.0 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 250 & N250 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

250 via Thornton Heath

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

APPENDIX A: SAMPLE RUNNING TIMES FOR ROUTE No. 250

(based on current schedule)

MONDAYS TO FRIDAYS

1. Croydon, Katharine Street to Brixton Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical evening	Typical late evening
Croydon Katharine Street	0602	0800	1315	1630	2003	2256
West Croydon Station						
<i>London Road</i>	0607	0807	1323	1638	2009	2302
Thornton Heath Bus Garage						
<i>London Road</i>	0612	0814	1330	1645	2015	2308
Thornton Heath Clock Tower						
	0616	0822	1338	1653	2020	2312
Streatham High Road						
<i>Green Lane</i>	0624	0832	1348	1703	2028	2320
Streatham St Leonards Church						
	0629	0840	1356	1711	2034	2325
Brixton Bus Garage						
	0637	0848	1403	1718	2041	2330
Brixton Station	0647	0859	1413	1728	2049	2337
	45 minutes	59 minutes	58 minutes	58 minutes	46 minutes	41 minutes

2. Brixton, Police Station to Croydon, Fairfield Halls

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical evening	Typical late evening
Brixton Police Station	0609	0846	1300	1803	2005	2300
Brixton Bus Garage						
Streatham St Leonards Church						
	0622	0906	1320	1829	2025	2314
Streatham High Road						
<i>Green Lane</i>	0627	0913	1327	1836	2031	2319
Thornton Heath Clock Tower						
	0635	0923	1337	1845	2039	2327
Thornton Heath Bus Garage						
<i>London Road</i>	0640	0930	1344	1851	2045	2332
West Croydon Station						
<i>London Road</i>	0647	0937	1351	1857	2051	2338
Croydon Fairfield Halls	0652	0944	1358	1903	2055	2342
	43 minutes	58 minutes	58 minutes	60 minutes	50 minutes	42 minutes

SATURDAYS

1. Croydon, Katharine Street to Brixton Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical evening	Typical late evening
Croydon Katharine Street	0605	1104	1604	2003	2309
West Croydon Station					
<i>London Road</i>	0610	1112	1612	2009	2315
Thornton Heath Bus Garage					
<i>London Road</i>	0615	1119	1619	2015	2320
Thornton Heath <i>Clock Tower</i>	0619	1127	1627	2020	2324
Streatham High Road					
<i>Green Lane</i>	0927	1137	1637	2028	2332
Streatham <i>St Leonards Church</i>	0632	1145	1645	2034	2337
Brixton Bus Garage	0637	1155	1655	2041	2342
Brixton Station	0644	1205	1705	2049	2349
	39 minutes	61 minutes	61 minutes	46 minutes	40 minutes

2. Brixton, Police Station to Croydon, Fairfield Halls

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical evening	Typical late evening
Brixton Police Station	0600	1100	1645	2000	2300
Brixton Bus Garage	0608	1113	1658	2010	2309
Streatham <i>St Leonards Church</i>	0613	1123	1708	2020	2314
Streatham High Road					
<i>Green Lane</i>	0618	1130	1715	2026	2319
Thornton Heath <i>Clock Tower</i>	0626	1140	1725	2034	2327
Thornton Heath Bus Garage					
<i>London Road</i>	0631	1147	1732	2040	2332
West Croydon Station					
<i>London Road</i>	0637	1154	1739	2046	2338
Croydon Fairfield Halls	0641	1201	1746	2050	2342
	41 minutes	61 minutes	61 minutes	50 minutes	42 minutes

SUNDAYS

1. Croydon, Katharine Street to Brixton Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical evening	Typical late evening
Croydon Katharine Street	0605	1103	1627	2003	2309
West Croydon Station					
<i>London Road</i>	0610	1109	1633	2009	2315
Thornton Heath Bus Garage					
<i>London Road</i>	0615	1115	1639	2015	2320
Thornton Heath <i>Clock Tower</i>	0619	1122	1646	2020	2324
Streatham High Road					
<i>Green Lane</i>	0627	1131	1655	2028	2332
Streatham <i>St Leonards Church</i>	0632	1139	1703	2037	2337
Brixton Bus Garage	0637	1146	1710	2041	2342
Brixton Station	0644	1156	1720	2049	2349
	39 minutes	53 minutes	53 minutes	46 minutes	40 minutes

2. Brixton, Police Station to Croydon, Fairfield Halls

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical evening	Typical late evening
Brixton Police Station	0600	1100	1636	2000	2300
Brixton Bus Garage	0608	1112	1648	2010	2309
Streatham <i>St Leonards Church</i>	0613	1122	1658	2020	2314
Streatham High Road					
<i>Green Lane</i>	0618	1129	1705	2026	2319
Thornton Heath <i>Clock Tower</i>	0626	1138	1714	2034	2327
Thornton Heath Bus Garage					
<i>London Road</i>	0631	1145	1721	2040	2332
West Croydon Station					
<i>London Road</i>	0637	1152	1728	2046	2338
Croydon Fairfield Halls	0641	1157	1733	2050	2342
	41 minutes	57 minutes	57 minutes	50 minutes	42 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

Service Specification for Route Nos. 250 & N250 - 14/08/2009
APPENDIX A: SAMPLE RUNNING TIMES FOR ROUTE No. N250
 (based on current schedule)

NIGHTLY

1. Croydon, Katharine Street to Brixton Station

	Typical late night	Typical early morning
Croydon <i>Katharine Street</i>	0146	0416
East Croydon Station	0150	0420
West Croydon Station <i>London Road</i>	0155	0425
Thornton Heath Bus Garage <i>London Road</i>	0200	0430
Thornton Heath <i>Clock Tower</i>	0204	0434
Streatham High Road <i>Green Lane</i>	0212	0442
Streatham <i>St Leonards Church</i>	0217	0447
Brixton Bus Garage	0222	0452
Brixton Station	0229	0459
	43 minutes	43 minutes

2. Brixton, Police Station to Croydon, Fairfield Halls

	Typical late night	Typical early morning
Brixton Police Station	0145	0415
Brixton Bus Garage	0153	0423
Streatham <i>St Leonards Church</i>	0158	0428
Streatham High Road <i>Green Lane</i>	0203	0433
Thornton Heath <i>Clock Tower</i>	0211	0441
Thornton Heath Bus Garage <i>London Road</i>	0216	0446
West Croydon Station <i>London Road</i>	0222	0452
East Croydon Station	0226	0456
Croydon Fairfield Halls	0227	0457
	42 minutes	42 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 250: Brixton Station - Croydon, Fairfield Halls (24 hour service)

Date of Structural Change: 28 August 2010.

Date of Service Change: 28 August 2010.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Croydon, Fairfield Halls: Brixton Road, Effra Road, St Matthew's Road, Brixton Hill, Streatham Hill, Streatham High Road, Green Lane, Parchmore Road, Brigstock Road, London Road, North End, Poplar Walk, Wellesley Road, Park Lane.

Special Journey towards Croydon, Fairfield Halls between Wellesley Road and Park Lane: Between 0155 and 0555, route 250 serves East Croydon Station. Buses operate from Wellesley Road, then via Lansdowne Road, Dingwall Road, George Street rejoining line of route at Park Lane.

Towards Brixton Station: Katharine Street, St George's Walk, Park Street, Park Lane, Wellesley Road, Station Road, London Road, Brigstock Road, Parchmore Road, Green Lane, Streatham High Road, Streatham Hill, Brixton Hill, Brixton Road.

Special Journey towards Brixton Station between Park Street and Wellesley Road: Between 0050 and 0435, route 250 serves East Croydon Station. Buses operate from Park Street, then via Park Lane, Wellesley Road, Park Lane, George Street, East Croydon Interchange, Addiscombe Road, George Street rejoining line of route at Wellesley Road.

STANDING AND TURNING POINTS

BRIXTON, STOCKWELL PARK WALK

Public stand for 12 buses on the north side of Stockwell Park Walk commencing 15 metres east of a point opposite Astoria Walk.

Buses proceed from Brixton Road via Stockwell Road and Stockwell Park Walk to stand, departing via Stockwell Park Walk to Brixton Road. Set down in Brixton Road, at Stop T and pick up in Brixton Road, at Stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 250 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Brixton.
OTHER INFORMATION:	No toilet facilities available at present.

STREATHAM HILL STATION (from Croydon, Fairfield Halls)

Buses proceed from Streatham High Road via Drewstead Road, Bridge To Sternhold Avenue, Sternhold Avenue and Streatham Hill departing to Streatham High Road. Set down in Streatham High Road, at Stop K and pick up in Streatham High Road, at Stop F.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
DISPLAY:	Streatham Hill Station.

STREATHAM, TOOTING BEC GARDENS

Public stand for two buses on the north side of Tooting Bec Gardens, commencing 30 metres west of junction with Streatham High Road, and extending 20 metres west.

From Brixton Station.

Buses proceed from Streatham High Road via Mitcham Lane, Ambleside Avenue and Tooting Bec Gardens to stand, departing via Tooting Bec Gardens to Streatham High Road. Set down in Mitcham Lane, at Stop SL and pick up in Streatham High Road, at Stop OA.

From Croydon, Fairfield Halls.

Buses proceed from Streatham High Road via Mitcham Lane, Ambleside Avenue and Tooting Bec Gardens to stand, departing via Tooting Bec Gardens to Streatham High Road. Set down in Streatham High Road, at Stop SK and pick up in Streatham High Road, at Stop SA.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Streatham, St. Leonards Church.

STREATHAM HIGH ROAD, GREEN LANE (from BRIXTON STATION)

Public stand for three buses on south side of Hermitage Lane, commencing at the party wall of Nos. 1/3 and extending 33 metres north-east.

Buses proceed from Streatham High Road via Green Lane and Hermitage Lane to stand, departing via Hermitage Lane to Streatham High Road. Set down in Streatham High Road, at Stop CJ and pick up in Streatham High Road, at Stop CK.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Streatham, Green Lane.

THORNTON HEATH, CLOCK TOWER (from BRIXTON STATION)

Public offside for two buses on west side of the southbound carriageway of Parchmore Road commencing 5 metres north of the slip road to northbound carriageway.

Buses proceed from Parchmore Road direct to stand, departing to Parchmore Road. Set down in Parchmore Road, at Stop F and pick up in Parchmore Road, at Stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Thornton Heath, High Street.

WEST CROYDON BUS STATION (from BRIXTON STATION)

Private stand for 14 buses in West Croydon Bus Station on east side of Station Road. Buses proceed from Poplar Walk via Wellesley Road, Station Road and West Croydon Bus Station to stand, departing via West Croydon Bus Station to Station Road. Set down in Poplar Walk, at Stop WD and pick up in Station Road, at Stop B4.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 250 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: West Croydon.
OTHER INFORMATION: This stand manoeuvre is used between 0050 and 0435.

CROYDON, FAIRFIELD HALLS

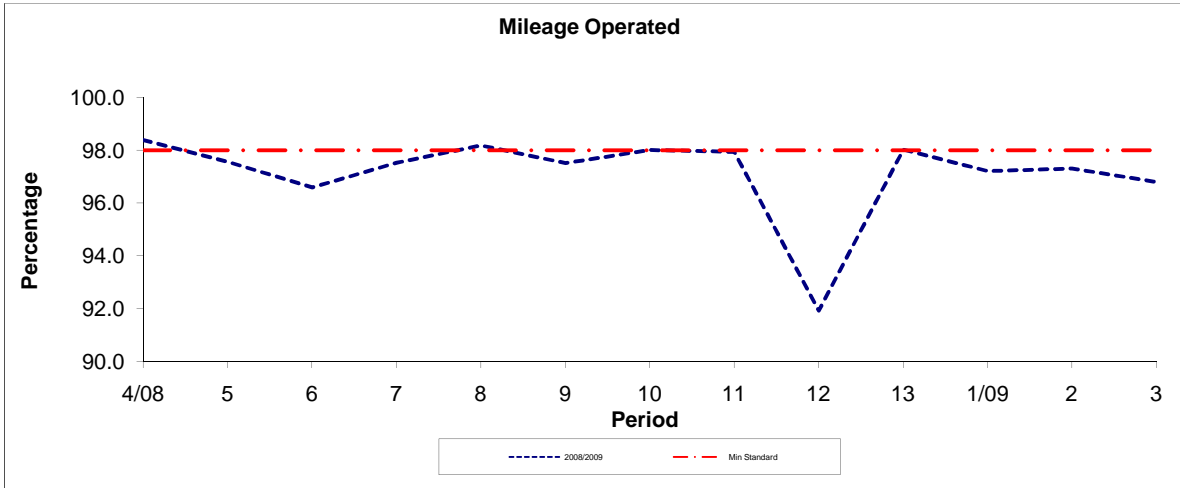
Public stand on east side of Park Lane, commencing 12 metres behind bus stop KA and extending 70 metres south.

Buses proceed from Park Lane direct to stand, departing via Park Lane, Fairfield Halls Roundabout, The Croydon Flyover, Edridge Road and Croydon High Street to Katharine Street. Set down in Park Lane, at Alighting Point Z1 and pick up in Katharine Street, at Stop KL.

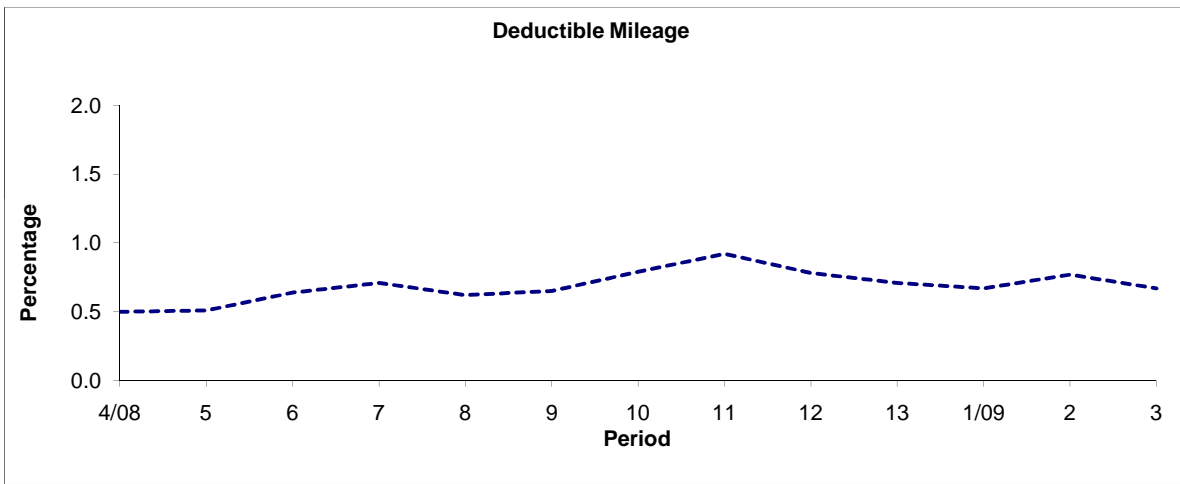
AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 250 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Croydon Town Centre.
OTHER INFORMATION: This stand manoeuvre should be used by the night service between 0500 and 0100.

PART B - PERFORMANCE STATISTICS

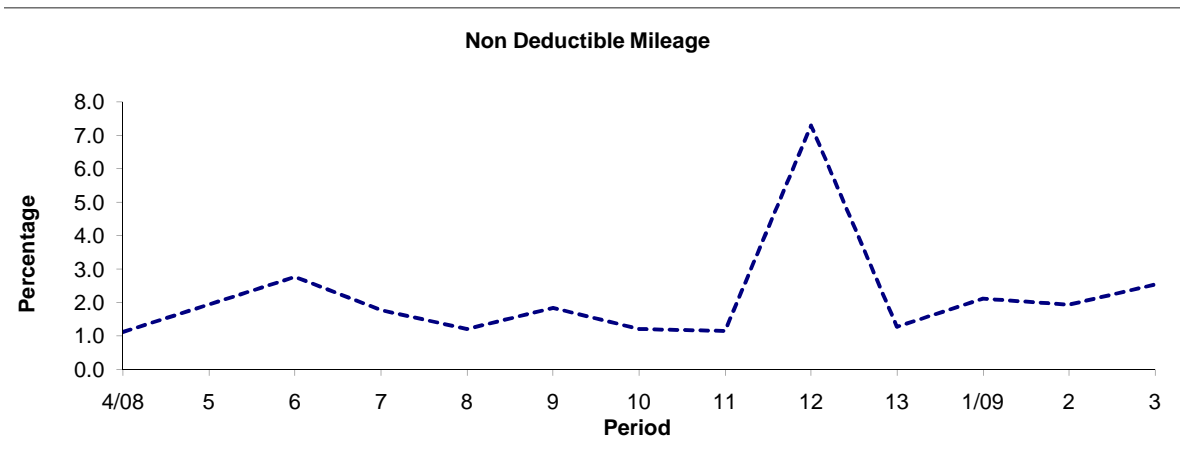
Route 50



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	98.38	97.55	96.59	97.52	98.17	97.51	98.00	97.93	91.92	98.02	97.21	97.30	96.79
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	0.50	0.51	0.64	0.71	0.62	0.65	0.79	0.92	0.78	0.71	0.67	0.77	0.67



Period	4/08	5	6	7	8	9	10	11	12	13	1/09	2	3
2008/2009	1.12	1.94	2.77	1.77	1.21	1.84	1.21	1.15	7.30	1.27	2.12	1.93	2.54

Note : Mileage is based on 4 weeks data