

7. Service Specification

Route: 225 QC40401

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points	Hither Green Station to Canada Water Bus Station
Contract Basis	Incentivised
Commencement Date	16 th March 2013
Vehicle Type	60 capacity, dual door, single deck, minimum 10.8m long
Current Maximum Approved Dimensions	10.1 metres long and 2.4 metres wide
New Vehicles Mandatory	Yes
Hybrid Price Required	No
Sponsored Route	No
Minimum Performance Standard	Departing on Time - No less than 82.00%
Extension Threshold	Departing on Time Threshold - 86.00%
Advertising Rights	Operator
Minimum Operated Mileage Standard	No less than 98.00%

The Date of Tender for this ITT is: No later than 12 Noon on 20th February 2012

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC – ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) QSI POINTS & MILEAGE
- 5) OPERATIONAL CONSIDERATIONS
- 6) CURRENT PERFORMANCE ROUTE RECORD & IBUS MILEAGE

2) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 225.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 60 capacity, dual door, single deck buses of a minimum of 10.8 metres long buses will be specified, subject to a satisfactory route test.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hither Green Station to Canada Water Bus Station			Canada Water Bus Station to Hither Green Station		
First departure no later than 0430.			First departure no later than 0455.		
0425 - 0630	Every 20 minutes		0450 - 0635	Every 20 minutes	
0631 - 1920	Every 15 minutes		0636 - 1955	Every 15 minutes	
1921 - 0105	Every 20 minutes		1956 - 0115	Every 20 minutes	
Last departure no earlier than 0100.			Last departure no earlier than 0110.		
Pinchpoints					
New Cross Station	0735 - 0935	15 minutes	New Cross Station	0720 - 0920	15 minutes
	1500 - 1700	15 minutes		1525 - 1725	15 minutes

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hither Green Station to Canada Water Bus Station			Canada Water Bus Station to Hither Green Station		
First departure no later than 0430.			First departure no later than 0455.		
0425 - 0530	Every 30 minutes		0450 - 0625	Every 30 minutes	
0531 - 0815	Every 20 minutes		0626 - 0825	Every 20 minutes	
0816 - 1810	Every 15 minutes		0826 - 1915	Every 15 minutes	
1811 - 0105	Every 20 minutes		1916 - 0115	Every 20 minutes	
Last departure no earlier than 0100.			Last departure no earlier than 0110.		
Pinchpoints					
New Cross Station	0930 - 1100	15 minutes	New Cross Station	0930 - 1100	15 minutes

3.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hither Green Station to Canada Water Bus Station		Canada Water Bus Station to Hither Green Station	
First departure no later than 0625.		First departure no later than 0650.	
0620 - 0850	Every 30 minutes	0645 - 0915	Every 30 minutes
0851 - 0105	Every 20 minutes	0916 - 0115	Every 20 minutes
Last departure no earlier than 0100.		Last departure no earlier than 0110.	
Pinchpoints			
New Cross Station	1050 - 1150	20 minutes	New Cross Station 1100 - 1200 20 minutes

3.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Hither Green Station to Canada Water Bus Station		Canada Water Bus Station to Hither Green Station	
First departure no later than 0755.		First departure no later than 0820.	
0750 - 0850	Every 30 minutes	0815 - 0850	Every 30 minutes
0851 - 0105	Every 20 minutes	0851 - 0115	Every 20 minutes
Last departure no earlier than 0100.		Last departure no earlier than 0110.	
Pinchpoints			
New Cross Station	1050 - 1150	New Cross Station	1050 - 1150 New Cross Station 1050 - 1150

4) QSI POINTS & MILEAGE

It is intended Route No. 225 will have 48 surveys per quarter at the following locations:

QSI POINTS	
Towards Canada Water Bus Station	Towards Hither Green Station
Lewisham	Canada Water
	Lewisham
MILEAGE: See Attached iBus Sheets	

5) OPERATIONAL CONSIDERATIONS

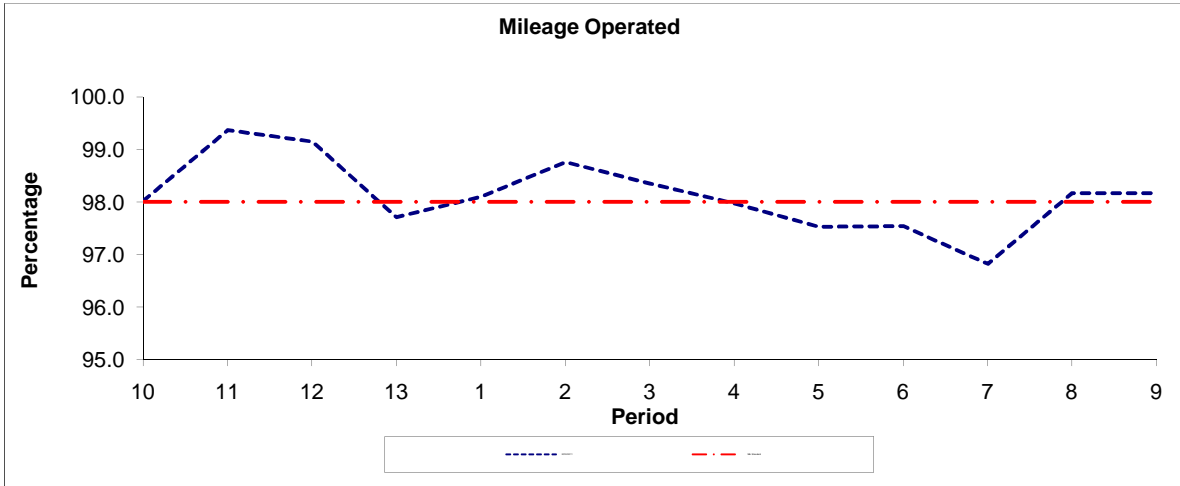
- 5.1) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following location:
Hither Green Station.
- 5.2) Route No. 225 can suffer unpredictable traffic delays in the Lewisham area.
- 5.3) Proposals exist, subject to consultation, for Route No. 225 ex Canada Water Bus Station, to be rerouted along Longbridge Road, Lewisham. The current routeing along Courthill Road will not be possible as the left turn from Lewisham High Street to Courthill Road will be banned. The successful Tenderer will be advised of the progress of this scheme.

6) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

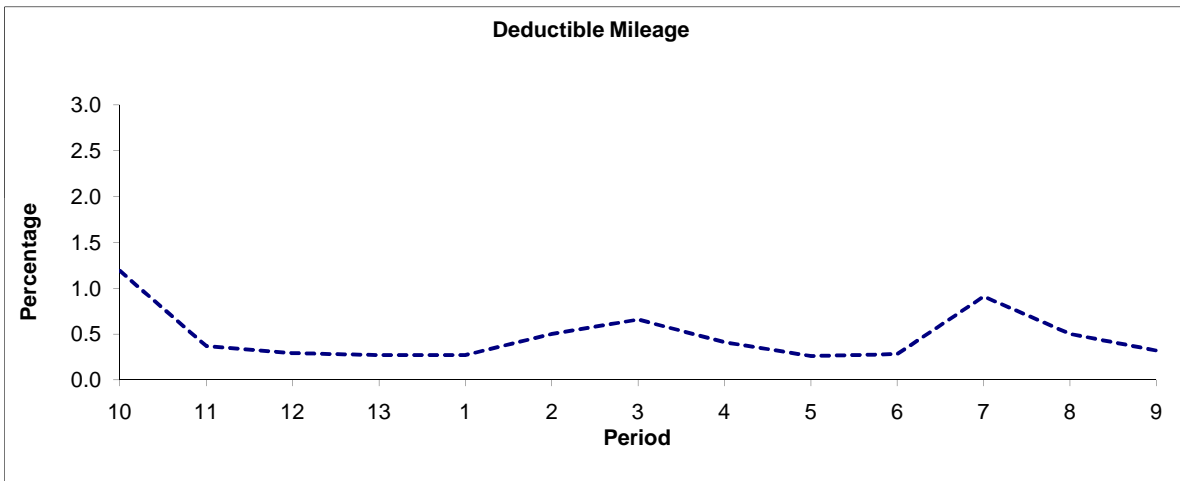
- 6.1) CURRENT PERFORMANCE
As per current print out.
- 6.2) ROUTE RECORD
As per Busnet Printout.
- 6.3) IBUS MILEAGE
As per current print out.

PART B - PERFORMANCE STATISTICS

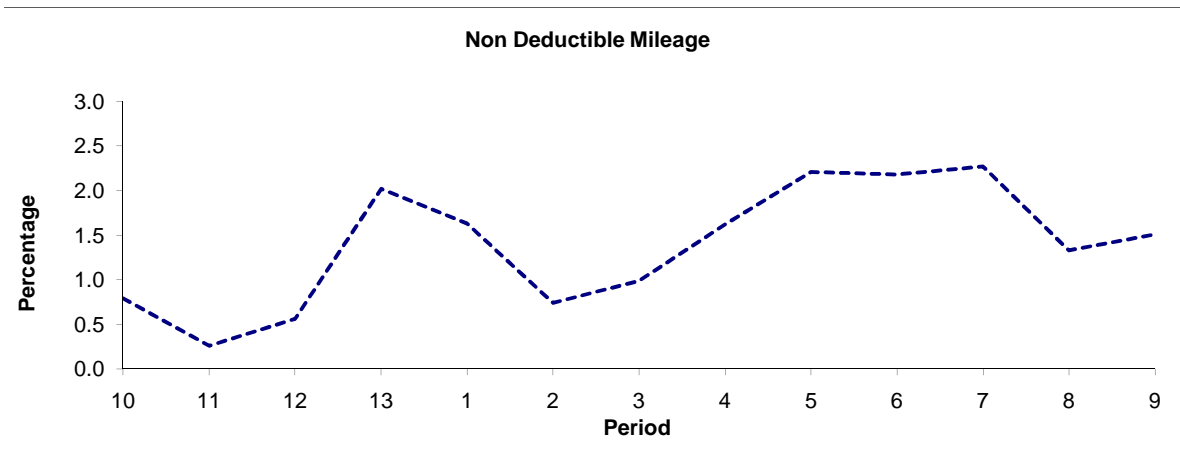
Route 225



Period	10	11	12	13	1	2	3	4	5	6	7	8	9
2010/2011	98.02	99.37	99.15	97.71	98.10	98.76	98.35	97.97	97.53	97.54	96.82	98.17	98.17
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	10	11	12	13	1	2	3	4	5	6	7	8	9
2010/2011	1.19	0.37	0.29	0.27	0.27	0.50	0.66	0.41	0.26	0.28	0.91	0.50	0.32

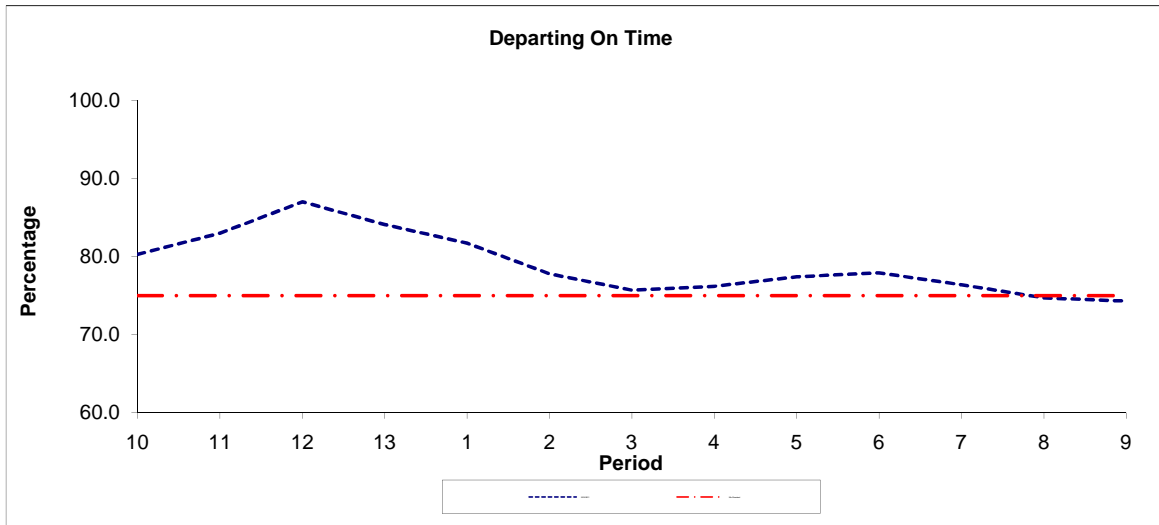


Period	10	11	12	13	1	2	3	4	5	6	7	8	9
2010/2011	0.79	0.26	0.56	2.02	1.63	0.74	0.99	1.62	2.21	2.18	2.27	1.33	1.51

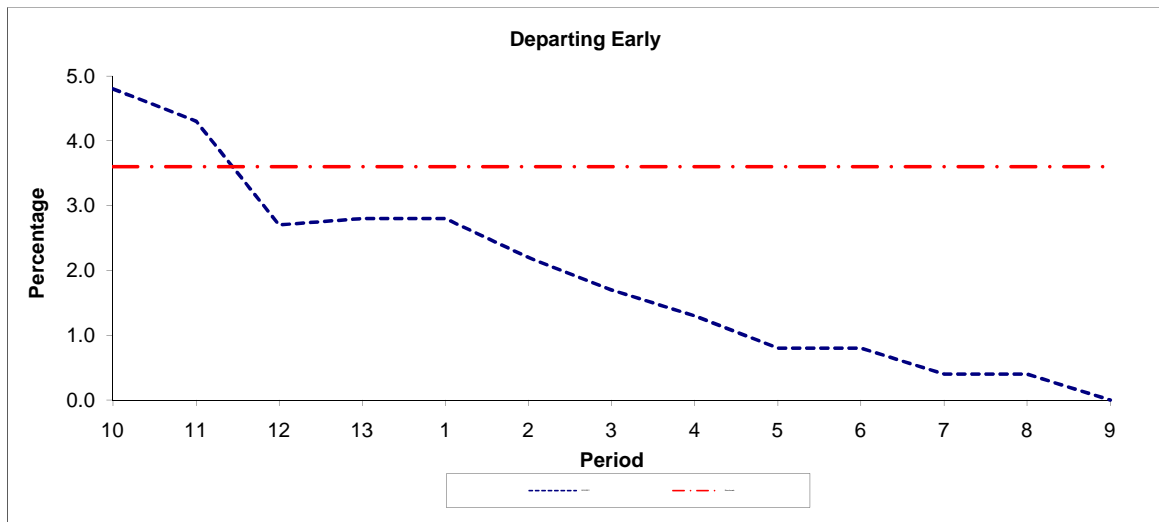
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 225



Period	10	11	12	13	1	2	3	4	5	6	7	8	9
2010/2011	80.30	83.00	87.00	84.10	81.70	77.80	75.70	76.20	77.40	77.90	76.40	74.70	74.30
Min Standard	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00



Period	10	11	12	13	1	2	3	4	5	6	7	8	9
2010/2011	4.8	4.3	2.7	2.8	2.8	2.2	1.7	1.3	0.8	0.8	0.4	0.4	0.0
Benchmark	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 225: Hither Green Station - Canada Water Bus Station

Date of Structural Change: 16 March 2013.

Date of Service Change: 16 March 2013.

Reason for Issue: New contract, not yet awarded.

STREETS TRAVERSED

Towards Canada Water Bus Station: Springbank Road, Torridon Road, Hither Green Lane, Courthill Road, Lewisham High Street, Lewis Grove, Lee Bridge, Lewisham High Street, Loampit Vale Roundabout, Loampit Vale, Jerrard Street, Thurston Road, Brookmill Road, Deptford Broadway, New Cross Road, Amersham Road, Parkfield Road, Lewisham Way, New Cross Road, Pagnell Street, Edward Street, Sanford Street, Trundleys Road, Bush Road, Rotherhithe New Road, Rotherhithe Old Road, Lower Road, Surrey Quays Road, Canada Water Bus Station.

Towards Hither Green Station: Canada Water Bus Station, Surrey Quays Road, Lower Road, Surrey Quays Shopping Centre Access Road, Deal Porters Wa, Redriff Road, Lower Road, Bestwood Street, Trundleys Road, Sanford Street, Edward Street, Pagnell Street, New Cross Road, Deptford Broadway, Brookmill Road, Thurston Road, Loampit Vale, Loampit Vale Roundabout, Lewisham High Street, Lee Bridge, Lewis Grove, Lewisham High Street, Courthill Road, Hither Green Lane, Duncricvie Road, Springbank Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

HITHER GREEN STATION, SPRINGBANK ROAD

Public stand for 3 buses on east side of Springbank Road commencing opposite party wall of Nos. 80/82 and extending 31 metres north.

Buses proceed from Springbank Road direct to stand, departing to Springbank Road. Set down in Springbank Road, at Stop A (27310 - Springbank Road / Hither Green Station#, Last Stop on LOR: 27310 - Springbank Road / Hither Green Station#) and pick up in Springbank Road, at Stop A (27310 - Springbank Road / Hither Green Station#, First Stop on LOR: 27310 - Springbank Road / Hither Green Station#).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 3 buses on Route 225 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Hither Green.

LEWISHAM HIGH STREET (from CANADA WATER BUS STATION)

Buses proceed from Lewisham High Street via Molesworth Street departing to Lewisham High Street. Set down in Lewisham High Street, at Stop X (BP1115 - Lewisham Centre, Last Stop on LOR: BP1115 - Lewisham Centre) and pick up in Lewisham High Street, at Stop T (BP1112 - Lewisham Centre, First Stop on LOR: BP1112 - Lewisham Centre).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Lewisham, Shopping Centre.

LEWISHAM, MOLESWORTH STREET [NORTH]

Public stand on east side of Molesworth Street commencing 8 metres north of lamp standard no.22 in line with a point opposite the northern kerb line of exit road from office block, and extending 110 metres north.

From Canada Water Bus Station.

Buses proceed from Loampit Vale Roundabout via Molesworth Street to stand, departing via Molesworth Street to Lewisham High Street. Set down in Loampit Vale, at Stop D (BP190 - Lewisham Station # [dlr], Last Stop on LOR: BP190 - Lewisham Station # [dlr]) and pick up in Lewisham High Street, at Stop T (BP1112 - Lewisham Centre, First Stop on LOR: BP1112 - Lewisham Centre).

From Hither Green Station.

Buses proceed from Lewisham High Street via Molesworth Street to stand, departing via Molesworth Street to Lewisham High Street. Set down in Lewisham High Street, at Stop E (BP437 - Lewisham Police Station, Last Stop on LOR: BP437 - Lewisham Police Station) and pick up in Lewisham High Street, at Stop Y (26286 - Morley Road, First Stop on LOR: 26286 - Morley Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Lewisham, Shopping Centre.

LEWISHAM BUS STATION

Private stand for up to 16 buses in Lewisham Bus Station on north side of Loampit Vale on east side of Lewisham DLR Station.

From Canada Water Bus Station.

Buses proceed from Loampit Vale via Loampit Vale Roundabout, Lewisham Road, Station Road and Lewisham Bus Station to stand, departing via Lewisham Bus Station, Station Road, Loampit Vale and Loampit Vale Roundabout to Loampit Vale. Set down in Loampit Vale, at Stop D (BP190 - Lewisham Station # [dlr], Last Stop on LOR: BP190 - Lewisham Station # [dlr]) and pick up in Loampit Vale, at Stop F (BP815 - Lewisham Station # Dlr, First Stop on LOR: BP815 - Lewisham Station # Dlr).

From Hither Green Station.

Buses proceed from Lewisham High Street via Loampit Vale Roundabout, Lewisham Road, Station Road and Lewisham Bus Station to stand, departing via Lewisham Bus Station and Station Road to Loampit Vale. Set down in Lewisham High Street, at Stop E (BP437 - Lewisham Police Station, Last Stop on LOR: BP437 - Lewisham Police Station) and pick up in Loampit Vale, at Stop D (BP190 - Lewisham Station # [dlr], First Stop on LOR: BP190 - Lewisham Station # [dlr]).

AVAILABILITY:	Available from 20:00 until 06:00 only. Buses on Route 225 must not use this stand outside these times.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Lewisham Station.

SURREY QUAYS STATION, ROTHERHITHE OLD ROAD (from Hither Green Station)

Public stand for one bus on the west side of Rotherhithe Old Road, commencing at telegraph pole DP579 opposite the northern building line of No 3 and extending 39 metres south to a point opposite the northern line of No 17.

Buses proceed from Rotherhithe Old Road direct to stand, departing via Rotherhithe Old Road, Lower Road and Surrey Quays Shopping Centre Access Road to Deal Porters Wa. Set down in Rotherhithe Old Road, at Stop S (33453 - Surrey Quays Station #, Last Stop on LOR: 33453 - Surrey Quays Station #) and pick up in Deal Porters Wa, at Stop K (40069 - Surrey Quays Shopping Centre, First Stop on LOR: 40069 - Surrey Quays Shopping Centre).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Surrey Quays.

CANADA WATER BUS STATION, WEST SIDE

Private stand for four buses in 3 portions in bus station on the western side of Surrey Quays Road, north of the junction with Deal Porters Way.

1 - For one bus on south side of bus station, opposite Bus Stop B1, extending 12 metres north.

2 - For two buses on south side of bus station, opposite Bus Stop B2, extending 24 metres north.

3- For one bus on south side of bus station, opposite Bus Stops C extending 12 metres north.

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Buses proceed from Canada Water Bus Station direct to stand, departing to Canada Water Bus Station. Set down in Canada Water Bus Station, at Alighting Point Stop D (BP2390 - Canada Water Bus Station, Last Stop on LOR: BP2390 - Canada Water Bus Station) and pick up in Canada Water Bus Station, at Stop B2 (BP4336 - Canada Water Bus Station, First Stop on LOR: BP4336 - Canada Water Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 225 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Canada Water.
OTHER INFORMATION:	Buses on route 225 should use the front two stand spaces located on the south side of the bus station, located opposite bus stops B2 and C.

Transport for London - Live Mileage List

v2.0 - Mileage directly imported from Caesar

Route 225
 Service change 26712
 Date 04/10/2011
 Version Detail

Reason for Issue	Mileage Update
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OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
HGRNSN	27310	Springbank Road / Hither Green Station		
	BP5120	Wellmeadow Road	251	0.16
	20775	Duncrievie Road	302	0.19
	37119	George Lane	289	0.18
	37113	Theodore Road	218	0.14
	R0406	Thornford Road	252	0.16
	37114	Courthill Road	423	0.26
	BP1112	Lewisham Centre	500	0.31
LEWXHR	BP437	Rennell Street	471	0.29
	BP815	Lewisham Station Dlr	253	0.16
	34344	Jerrard Street	302	0.19
	13810	Elverson Road	451	0.28
	13720	Cranbrook Road	344	0.21
	13718	Friendly Street	263	0.16
	485	Florence Road	477	0.30
NEWXSN	13714	New Cross Station	191	0.12
NEWXMG	4631	Marquis Of Granby	587	0.36
NEWXPS	40053	Exeter Way	158	0.10
	35277	Fordham Park	199	0.12
	35197	Ludwick Mews	294	0.18
	35195	Cottesbrook Street	339	0.21
	35193	Cold Blow Lane	199	0.12
	13703	Surrey Canal Road	191	0.12
	13701	Grinstead Road	217	0.13
	13700	Alloa Road	205	0.13
	13698	John Silkin Lane	198	0.12
	13638	Bush Road	281	0.17
SRQYSN	33453	Surrey Quays Station	337	0.21
	2216	Rotherhithe Police Station	386	0.24
CANWBS	BP2390	Canada Water Bus Station	462	0.29

TOTAL ROUTE MILEAGE - OUT DIRECTION	9040 metres	5.62 miles
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BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
CANWBS	BP4336	Canada Water Bus Station		
	25923	Rotherhithe Police Station	488	0.30
	40069	Surrey Quays Shopping Centre	412	0.26
SRQYSN	13668	Surrey Quays Station	93	0.06
	25994	Lower Road / Surrey Quays Station	192	0.12
	25922	Lower Road / Plough Way	166	0.10
	33490	John Silkin Lane	442	0.27
	13699	Alloa Road	152	0.09
	13702	Grinstead Road	253	0.16
	35192	Cold Blow Lane	339	0.21
	35194	Sterling Gardens	193	0.12
	35196	Cottesbrook Street	172	0.11
	35198	Edward Street	387	0.24
NEWXPS	40054	Exeter Way	320	0.20
NEWXSN	13715	New Cross Station	369	0.23
	486	Deptford High Street	307	0.19
	490	Friendly Street	418	0.26
	13721	Cranbrook Road	318	0.20
	13811	Elverson Road	349	0.22
	R0086	Jerrard Street	254	0.16
	R0463	Loampit Vale	194	0.12
	BP190	Lewisham Station	256	0.16
LEWXHR	BP1118	Lewisham High Street / Rennell Street	145	0.09
	BP1115	Lewisham Centre	405	0.25
	26286	Morley Road	227	0.14
	37115	Courthill Road	192	0.12
	37116	Thornford Road	464	0.29
	37118	Theodore Road	393	0.24
	37142	George Lane	262	0.16
HGRNSN	27310	Springbank Road / Hither Green Station	343	0.21

TOTAL ROUTE MILEAGE - BACK DIRECTION	8505 metres	5.28 miles
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