

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 217

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new route agreement for Route No. 217.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Mondays to Fridays daytime frequencies are increased from every 15 minutes to every 12 minutes. **Tenderers should note that stand time at Waltham Cross Bus Station should not be increased.**
- Double deck, dual door, 87 capacity vehicles are specified, subject to a satisfactory route test.

3. TERMINALS

Route No. 217 will operate between Waltham Cross Bus Station and Turnpike Lane Station, Bus Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 217 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 217 is currently approved for vehicles which are a maximum of 9.9 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door double deck buses with a minimum capacity of 87, of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time. In addition, journeys with specific start or finish times are required. These times must be adhered to.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Waltham Cross Bus Station to Turnpike Lane Station, Bus Station

0445 - 0610	Every 20 minutes
0611 - 0655	Every 15 minutes
0656 - 1815	Every 12 minutes
1816 - 1845	Every 15 minutes
1846 - 0030	Every 20 minutes

First departure from Waltham Cross Bus Station no later than 0450.
Last departure from Waltham Cross Bus Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Great Cambridge Road, Church Street between 0720 and 0920 and between 1505 and 1630.

2. Waltham Cross Bus Station to Turnpike Lane Station, Bus Station

1525	One journey
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This journey should interwork with the main service.

3. Turnpike Lane Station, Bus Station to Waltham Cross Bus Station

0525 - 0650	Every 20 minutes
0651 - 0720	Every 15 minutes
0721 - 1930	Every 12 minutes
1931 - 2000	Every 15 minutes
2001 - 0105	Every 20 minutes

First departure from Turnpike Lane Station, Bus Station no later than 0530.
Last departure from Turnpike Lane Station, Bus Station no earlier than 0100.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Enfield, Retail Park between 0720 and 0750 and no more than 12 minutes apart between 0751 and 0900 and between 1445 and 1635.

4. Turnpike Lane Station, Bus Station to Waltham Cross Bus Station

0810	One journey
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This journey should interwork with the main service.

6.2 Saturdays & Good Friday

1. Waltham Cross Bus Station to Turnpike Lane Station, Bus Station

0445 - 0905	Every 20 minutes
0906 - 1805	Every 15 minutes
1806 - 0030	Every 20 minutes

First departure from Waltham Cross Bus Station no later than 0450.
Last departure from Waltham Cross Bus Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Great Cambridge Road, Church Street between 0925 and 1140.

2. Turnpike Lane Station, Bus Station to Waltham Cross Bus Station

0525 - 0850	Every 20 minutes
0851 - 1920	Every 15 minutes
1921 - 0105	Every 20 minutes

First departure from Turnpike Lane Station, Bus Station no later than 0530.
Last departure from Turnpike Lane Station, Bus Station no earlier than 0100.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Enfield, Retail Park between 0915 and 1130.

6.3 Sundays

1. Waltham Cross Bus Station to Turnpike Lane Station, Bus Station

0540 - 0845 Every 30 minutes
0846 - 0030 Every 20 minutes

First departure from Waltham Cross Bus Station no later than 0545.
Last departure from Waltham Cross Bus Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Great Cambridge Road, Church Street between 0905 and 1125.

2. Turnpike Lane Station, Bus Station to Waltham Cross Bus Station

0620 - 0925 Every 30 minutes
0926 - 0105 Every 20 minutes

First departure from Turnpike Lane Station, Bus Station no later than 0625.
Last departure from Turnpike Lane Station, Bus Station no earlier than 0100.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Enfield, Retail Park between 0950 and 1130.

6.4 Boxing Day

1. Waltham Cross Bus Station to Turnpike Lane Station, Bus Station

0810 - 0845	Every 30 minutes
0846 - 0030	Every 20 minutes

First departure from Waltham Cross Bus Station no later than 0815.
Last departure from Waltham Cross Bus Station no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Great Cambridge Road, Church Street between 0905 and 1125.

2. Turnpike Lane Station, Bus Station to Waltham Cross Bus Station

0820 - 0925	Every 30 minutes
0926 - 0105	Every 20 minutes

First departure from Turnpike Lane Station, Bus Station no later than 0825.
Last departure from Turnpike Lane Station, Bus Station no earlier than 0100.

Tenderers should ensure that buses are scheduled to be no more than 20 minutes apart at Enfield, Retail Park between 0950 and 1130.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 217 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 217 shall be:

Average Excess Wait Time:	No more than 1.00 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.85 minutes

Summary of proposed QSI coverage: Route No. 217

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Turnpike Lane Station, Bus Station

Waltham Cross
Southbury, Morrisons \$
(not evenings or Sundays)

Towards Waltham Cross Bus Station

Turnpike Lane
Southbury, Morrisons \$
(not evenings or Sundays)

Total scheduled manual QSI surveys per quarter = 60.

\$ This location observed simultaneously in both directions - counted as two surveys.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 217 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays afternoon interpeak and PM peak and the Saturday afternoon shopping period and the Sunday shopping period.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 217 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 217 should interwork with Route No. 231 between Great Cambridge Road, Southbury Road and Turnpike Lane Station, Bus Station during all evenings, Saturdays and Sundays.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 217 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 217:

- Route No. 217 suffers from unpredictable traffic delays in the Turnpike Lane area, as a result of delays in the vicinity of Wood Green Shopping City.

Tenderers should also note the following factors/events which may have an impact on Route No. 217 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 217 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 217

Waltham Cross Bus Station to Turnpike Lane Station, Bus Station	8.8 miles
Turnpike Lane Station, Bus Station to Waltham Cross Bus Station	8.7 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 217 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. REQUIREMENTS FOR REGISTRATION

The section of Route No. 217 between Waltham Cross Bus Station and the Hertfordshire County Boundary at Hertford Road with the junction with Arlington Crescent will need to be registered with the Traffic Commissioner for the Eastern Traffic Area 56 days before the operation commences. The registration should be sent to:

Eastern Traffic Area Office
Hillcrest House
386 Harehills Lane
LEEDS
LS9 6NF

Copies of the registration should be sent to:

Keith White
Principal Transport Officer
Passenger Transport Unit
Hertfordshire County Council
PO Box 99
County Hall
Hertford
SG13 8TJ

and to:

Barry Skinner (Licensing Manager),
TfL Surface Transport
11th Floor
Palestra
197 Blackfriars Road
London
SE1 8NJ

The cost of this should be met by the Operator.

APPENDIX A: ROUTE RECORD

ROUTE No. 217: WALTHAM CROSS BUS STATION - TURNPIKE LANE STATION, BUS STATION

STREETS TRAVERSED

Towards Turnpike Lane Station, Bus Station: Waltham Cross Bus Station, Eleanor Cross Road, Eleanor Cross Road roundabout, Monarch's Way, Hertford Road, Mollison Avenue, Bullsmoor Lane, Great Cambridge Road, Crown Road, Baird Road, Southbury Road, Great Cambridge Road, Cambridge roundabout, Great Cambridge Road, The Roundway, Lordship Lane, Westbury Avenue, Green Lanes, Carlingford Road, Turnpike Lane Bus Station.

Towards Waltham Cross Bus Station: Turnpike Lane Bus Station, Green Lanes, Westbury Avenue, Boreham Road, Lordship Lane, The Roundway, Great Cambridge Road, Cambridge roundabout, Great Cambridge Road, Southbury Road, Baird Road, Crown Road, Great Cambridge Road, Bullsmoor Lane, Hertford Road, Monarch's Way, Eleanor Cross Road roundabout, Eleanor Cross Road.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

217 via Enfield Retail Park

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

WALTHAM CROSS BUS STATION

Private stand for 9 buses (including non-London Buses services) standing abreast in marked bays in Waltham Cross Bus Station on south side of Eleanor Cross Road with first 2 bays (nearest Eleanor Cross Road) restricted to single-deck buses.

Buses proceed from Eleanor Cross Road via Waltham Cross Bus Station to stand, departing to Waltham Cross Bus Station. Set down in Eleanor Cross Road, at alighting point and pick up in Waltham Cross Bus Station, at stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 217 should be scheduled to stand at any time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	London Buses toilet facilities available 24 hours a day.
BLIND DISPLAY:	Waltham Cross

CARTERHATCH, CARTERHATCH LANE

Private stand in layby on north west corner of roundabout at junction of Carterhatch Road and Linwood Crescent.

From Waltham Cross Bus Station

Buses proceed from Great Cambridge Road via Carterhatch Lane to stand, departing via Carterhatch Lane to Great Cambridge Road. Set down in Great Cambridge Road, at stop Y and pick up in Great Cambridge Road, at stop V.

From Turnpike Lane Station, Bus Station

Buses proceed from Great Cambridge Road via Carterhatch Lane to stand, departing via Carterhatch Lane to Great Cambridge Road. Set down in Great Cambridge Road, at stop U and pick up in Great Cambridge Road, at stop Z.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Carterhatch

ENFIELD RETAIL PARK, CROWN ROAD (from Waltham Cross Bus Station)

Public stand on the south side of Crown Road, situated 90 metres east of the Great Cambridge Road and extending 15 metres west.

Buses proceed from Crown Road direct to stand, departing to Crown Road. Set down in Crown Road, at stop F and pick up in Crown Road, at stop D.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Enfield Retail Park

SOUTHBURY, DEARSLEY ROAD

Public stand for 3 buses on south side of Dearsley Road, commencing 18 metres west of Baird Road and extending 45 metres west.

From Waltham Cross Bus Station

Buses proceed from Crown Road via Baird Road and Dearsley Road to stand, departing via Dearsley Road and Great Cambridge Road to Southbury Road. Set down in Crown Road, at stop F and pick up in Southbury Road, at stop Q.

From Turnpike Lane Station, Bus Station

Buses proceed from Baird Road via Dearsley Road to stand, departing via Dearsley Road to Great Cambridge Road. Set down in Baird Road, at stop C and pick up in Great Cambridge Road, at stop B.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Southbury, Dearsley Road

EDMONTON, CAMBRIDGE

Public stand in bay on north side of Silver Street between Cambridge roundabout and Westway slip road, commencing 5 metres west of the western flank wall of No. 285 Silver Street and extending 55 metres west.

From Waltham Cross Bus Station

Buses proceed from Great Cambridge Road to Silver Street to stand, departing via Silver Street, Westway, Sterling Way (North Circular Road) and Cambridge roundabout to Great Cambridge Road. Set down in Silver Street, at stop EC and pick up in Great Cambridge Road, at stop ND.

From Turnpike Lane Station, Bus Station

Buses proceed from Great Cambridge Road via Cambridge roundabout, North Circular Road slip road and Silver Street to stand, departing via Silver Street, Westway, Sterling Way (North Circular Road) and Cambridge roundabout to Great Cambridge Road. Set down in Great Cambridge Road, at stop NC and pick up in Great Cambridge Road, at stop SH.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Edmonton, Cambridge Roundabout

TURNPIKE LANE STATION

Private stand for 10 buses in marked bays in Turnpike Lane Bus Station on east side of Green Lanes.

Buses proceed from Turnpike Lane Bus Station direct to stand, departing to Turnpike Lane Bus Station. Set down in Turnpike Lane Bus Station, at alighting point and pick up in Turnpike Lane Bus Station, at stop T.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 vehicle on Route No. 217 should be scheduled to stand at any time
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	London Buses toilet facilities available 24 hours a day.
BLIND DISPLAY:	Turnpike Lane Station

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 217
(based on current schedule)

MONDAYS TO FRIDAYS

1. Waltham Cross Bus Station to Turnpike Lane Station, Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Waltham Cross Bus Station	0450	0758	1155	1701	2003	2303
Enfield <i>Halfway House</i>	0459	0815	1208	1718	2013	2312
Enfield <i>Retail Park</i>	0501	0818	1211	1721	2015	2314
Great Cambridge Road <i>Southbury Road</i>	0503	0821	1215	1725	2017	2316
Great Cambridge Road <i>Church Street</i>	0508	0829	1219	1730	2022	2321
Edmonton <i>Cambridge</i>	0511	0836	1225	1735	2025	2324
Turnpike Lane Station Bus Station	0520	0851	1236	1747	2034	2333
	30 minutes	53 minutes	41 minutes	46 minutes	31 minutes	30 minutes

2. Turnpike Lane Station, Bus Station to Waltham Cross Bus Station

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical early evening	Typical late evening
Turnpike Lane Station Bus Station	0530	0800	1202	1658	2000	2300
Edmonton <i>Cambridge</i>	0539	0813	1213	1712	2011	2309
Great Cambridge Road <i>Church Street</i>	0542	0819	1218	1719	2015	2312
Great Cambridge Road <i>Southbury Road</i>	0547	0826	1224	1727	2020	2317
Enfield <i>Retail Park</i>	0549	0828	1226	1730	2022	2319
Enfield <i>Halfway House</i>	0551	0832	1230	1734	2024	2321
Waltham Cross Bus Station	0600	0845	1240	1749	2033	2330
	30 minutes	45 minutes	38 minutes	51 minutes	33 minutes	30 minutes

SATURDAYS

1. Waltham Cross Bus Station to Turnpike Lane Station, Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Waltham Cross Bus Station	0450	1108	1510	2002	2303
Enfield <i>Halfway House</i>	0459	1122	1523	2012	2312
Enfield <i>Retail Park</i>	0501	1126	1527	2014	2314
Great Cambridge Road <i>Southbury Road</i>	0503	1129	1530	2016	2316
Great Cambridge Road <i>Church Street</i>	0508	1134	1535	2021	2321
Edmonton <i>Cambridge</i>	0511	1140	1540	2024	2324
Turnpike Lane Station Bus Station	0520	1151	1551	2033	2333
	30 minutes	43 minutes	41 minutes	31 minutes	30 minutes

2. Turnpike Lane Station, Bus Station to Waltham Cross Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Turnpike Lane Station Bus Station	0530	1102	1502	2000	2300
Edmonton <i>Cambridge</i>	0539	1114	1514	2009	2309
Great Cambridge Road <i>Church Street</i>	0542	1119	1519	2012	2312
Great Cambridge Road <i>Southbury Road</i>	0547	1126	1524	2017	2317
Enfield <i>Retail Park</i>	0549	1128	1526	2019	2319
Enfield <i>Halfway House</i>	0551	1133	1530	2021	2321
Waltham Cross Bus Station	0600	1145	1542	2030	2330
	30 minutes	43 minutes	40 minutes	30 minutes	30 minutes

SUNDAYS

1. Waltham Cross Bus Station to Turnpike Lane Station, Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Waltham Cross Bus Station	0547	1055	1518	2003	2303
Enfield <i>Halfway House</i>	0556	1107	1530	2012	2312
Enfield <i>Retail Park</i>	0558	1111	1533	2014	2314
Great Cambridge Road <i>Southbury Road</i>	0600	1116	1537	2016	2316
Great Cambridge Road <i>Church Street</i>	0605	1121	1542	2021	2321
Edmonton <i>Cambridge</i>	0608	1126	1547	2024	2324
Turnpike Lane Station Bus Station	0617	1137	1557	2033	2333
	30 minutes	42 minutes	39 minutes	30 minutes	30 minutes

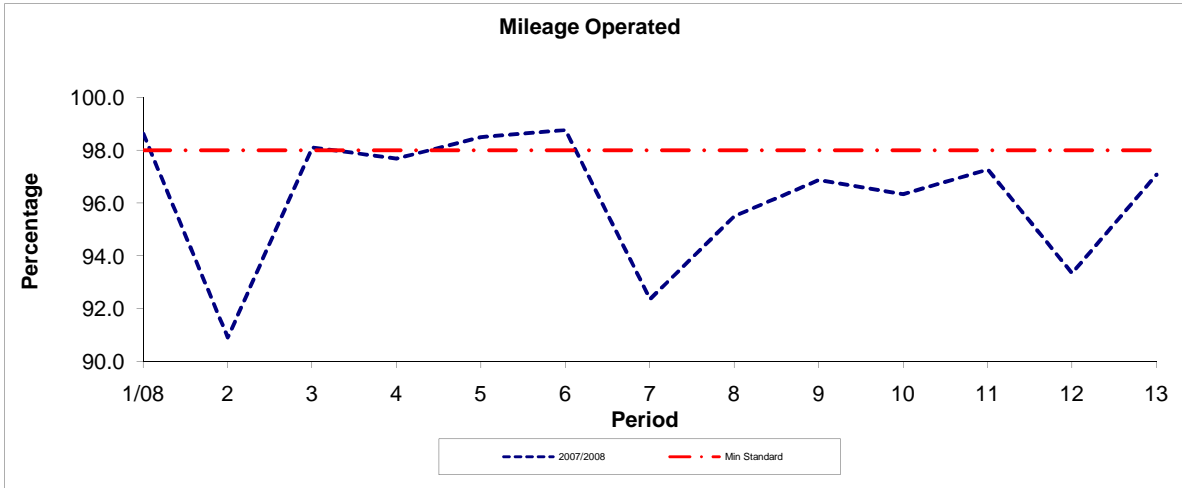
2. Turnpike Lane Station, Bus Station to Waltham Cross Bus Station

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical early evening	Typical late evening
Turnpike Lane Station Bus Station	0625	1105	1505	2000	2300
Edmonton <i>Cambridge</i>	0634	1118	1516	2009	2309
Great Cambridge Road <i>Church Street</i>	0637	1122	1520	2012	2312
Great Cambridge Road <i>Southbury Road</i>	0642	1129	1526	2017	2317
Enfield <i>Retail Park</i>	0644	1133	1530	2019	2319
Enfield <i>Halfway House</i>	0646	1136	1533	2021	2321
Waltham Cross Bus Station	0655	1146	1543	2030	2330
	30 minutes	41 minutes	38 minutes	30 minutes	30 minutes

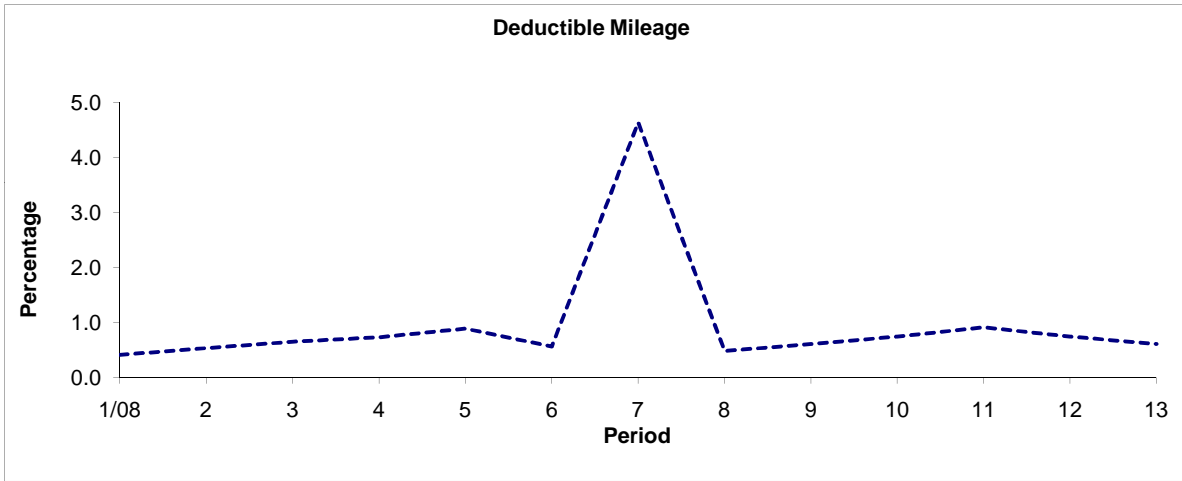
The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

PART B - PERFORMANCE STATISTICS

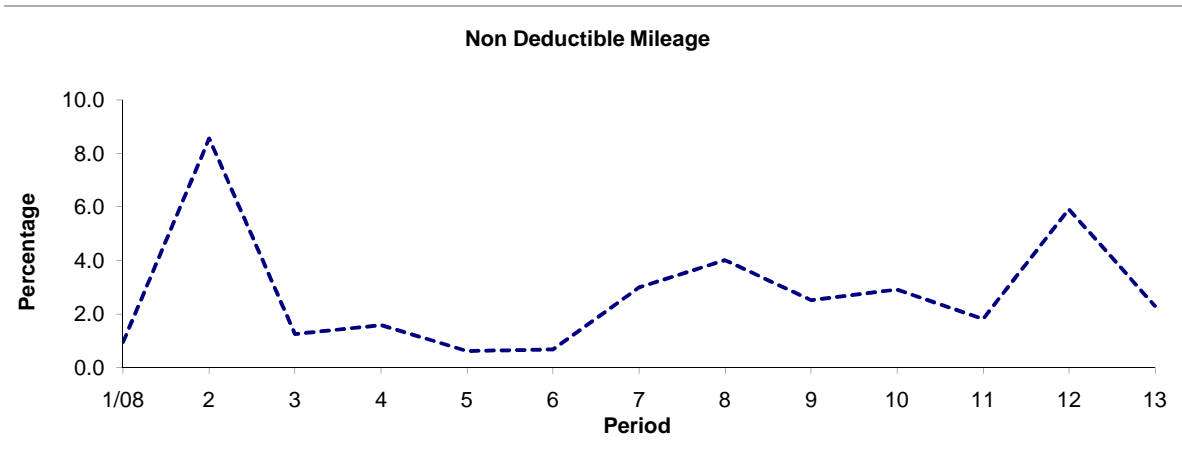
Route 217



Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	98.63	90.91	98.10	97.68	98.49	98.76	92.36	95.50	96.87	96.34	97.27	93.34	97.08
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	0.41	0.53	0.65	0.73	0.89	0.56	4.64	0.48	0.61	0.74	0.91	0.74	0.61

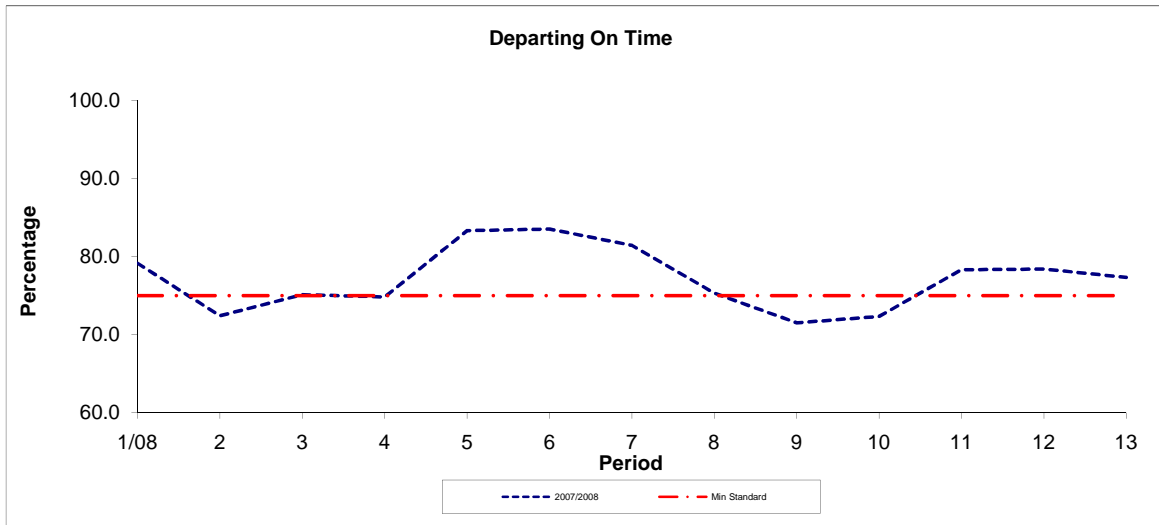


Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	0.96	8.56	1.25	1.59	0.62	0.68	3.00	4.02	2.52	2.92	1.82	5.92	2.31

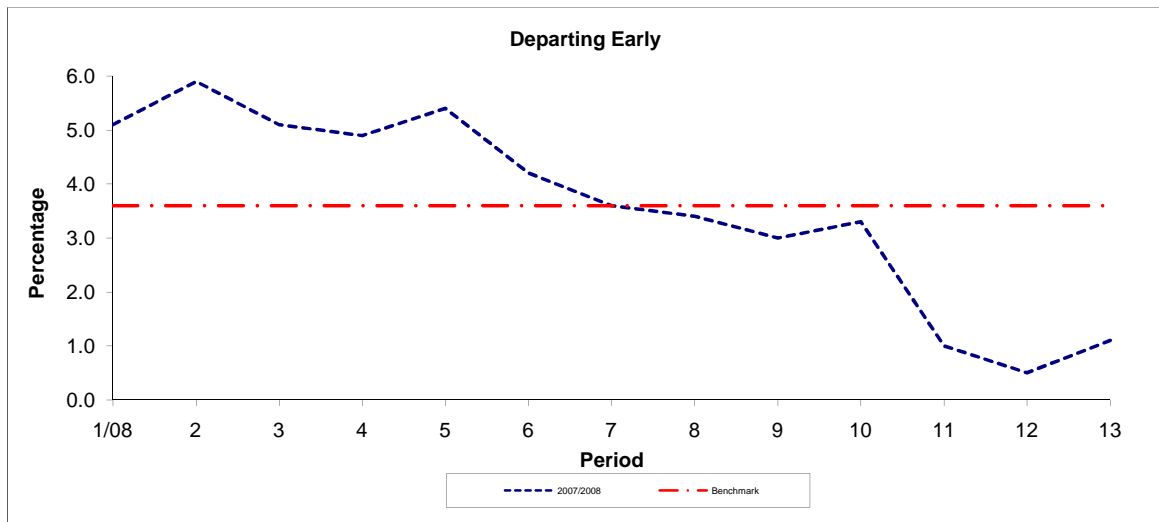
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 217



Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	79.10	72.40	75.10	74.80	83.30	83.50	81.40	75.30	71.50	72.30	78.30	78.40	77.30
Min Standard	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00	75.00



Period	1/08	2	3	4	5	6	7	8	9	10	11	12	13
2007/2008	5.10	5.90	5.10	4.90	5.40	4.20	3.60	3.40	3.00	3.30	1.00	0.50	1.10
Benchmark	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60	3.60

Note : Reliability is based on 12 weeks rolling data