

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE Nos. 207 & N207

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. N207.

- Until 25th June 2010, Route No. N207 is temporarily diverted between Oxford Street (at junction with Newman Street) and New Oxford Street (with junction with Bloomsbury Street) due to the closure of one lane in Oxford Street (in the eastbound direction) between the junction with Tottenham Court Road and the junction with Newman Street. Ex Uxbridge Station, buses operate from Oxford Street via Newman Street, Goodge Street, Tottenham Court Road, Chenies Street, Gower Street, Bedford Square and Bloomsbury Street to join line of routeing at New Oxford Street.
- From 26th June 2010 until 26th November 2010, Route No. N207 will be temporarily cutback to Oxford Circus to reduce the maximum number of buses at night on the Newman Street/Goodge Street and Chenies Street sections of the diversion. Buses will set down on Oxford Street, at stop JB and then operate via Regent Street and Margaret Street to John Princes Street to stand, departing to John Princes Street to pick up at stop JA. As works are expected to continue until 27th November 2010, the above cutback should not affect the new contract.
- From 27th November 2010, Route No. N207 will revert to its original routeing to Holborn.

2. PROPOSED CHANGES - CONTINUED

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Double deck, dual door, 87 capacity vehicles are specified on Route Nos. 207 & N207, subject to a satisfactory route test.
- Mondays to Fridays AM & PM peak frequencies are increased from every 6-7 minutes (9 buses per hour) to every 5 minutes.
- Mondays to Fridays interpeak and Saturday shopping period frequencies are increased from every 6-7 minutes (9 buses per hour) to every 6 minutes.
- Ex Hayes By-Pass, one peak flow journey is specified during the Mondays to Fridays AM peak to provide a frequency of every 4-5 minutes (14 buses per hour) between 0745 and 0815.
- Ex White City Bus Station, two peak flow journeys are specified during the Mondays to Fridays PM peak to provide a frequency of every 3-4 minutes (16 buses per hour) between 1745 and 1815.
- The Mondays to Fridays schooldays journeys are specified to depart 5 minutes later than currently scheduled in order to allow for more time for students to arrive at the buses.
- First departure on Route No. 207 ex Hayes By-Pass is re-timed from 0500 to 0445.
- First departure on Route No. 207 ex White City Bus Station is re-timed from 0535 to 0545 on all days.
- Weekend night frequencies on Route No. N207 on the short leg which operates between Holborn and Hayes By-Pass are increased from every 15 minutes to every 10 minutes. The short leg should be interworked with the main leg which operates between Holborn and Uxbridge Station at a frequency of every 30 minutes to provide a joint frequency of every 7-8 minutes (8 buses per hour) between Holborn and Hayes By-Pass.
- Departures on Route No. N207 towards Holborn on both legs are re-timed 5 minutes earlier on all nights.
- First departure on Route No. N207 ex Holborn is re-timed from 2355 to 2350 on weekend nights.
- Last departure on Route No. N207 ex Hayes By-Pass at 0443 on weekend nights is withdrawn.
- **The above re-timings on Route Nos. 207 & N207 are to improve the day/night interface.**
- **Tenderers must identify the cost of the Nightly element of this service separately.**

3. TERMINALS

Route No. 207 will operate between Hayes By-Pass and White City Bus Station.

Route No. N207 will operate in two overlapping legs between Holborn and Uxbridge Station and between Holborn and Hayes By-Pass.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 207 & N207 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Mondays to Fridays Schooldays	Section 6.2
Saturdays & Good Friday	Section 6.3
Sundays	Section 6.4
Christmas Day	No service
Boxing Day	Section 6.5
Other Public Holidays	Sunday service
Sunday nights/Monday mornings to Thursday nights/Friday mornings	Section 6.6
Friday nights/Saturday mornings to Saturday nights/Sunday mornings	Section 6.7
New Year's Eve night/New Year's Day morning*	Nightly service
Christmas Eve night/Christmas Day morning	No service
Christmas Day night/Boxing Day morning	No service

* The New Year's Eve service level should be regarded as a minimum and any frequency increases and/or diversions will be discussed with the successful Tenderer on an annual basis.

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 207 is currently approved for articulated vehicles which are a maximum of 18 metres long and 2.55 metres wide. A formal route test will be required for double deck vehicles. This will be arranged with the successful Tenderer.

Route No. N207 is currently approved for vehicles which are a maximum of 10.5 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on Route Nos. 207 & N207. Luggage space should also be provided.

Options for the use of high capacity double deck vehicles at appropriately adjusted headways would be welcomed.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time. In addition, journeys with specific start times are required. These times must be adhered to.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE.**

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Hayes By-Pass to White City Bus Station

0440 - 0530	Every 15 minutes
0531 - 0600	Every 10 minutes
0601 - 0625	Every 6-7 minutes (9 buses per hour)
0626 - 0745	Every 5 minutes
0746 - 0815	Every 4-5 minutes (13 buses per hour)
0816 - 1000	Every 5 minutes
1001 - 1530	Every 6 minutes
1531 - 1925	Every 5 minutes
1926 - 2025	Every 7-8 minutes (8 buses per hour)
2026 - 0015	Every 8 minutes

First departure from Hayes By-Pass no later than 0445.

Last departure from Hayes By-Pass no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 5 minutes apart at Acton High Street, King Street between 0700 and 0900, no more than 6 minutes apart between 1500 and 1620 and no more than 5 minutes apart between 1621 and 1640.

2. White City Bus Station to Hayes By-Pass

0540 - 0600	Every 15 minutes
0601 - 0620	Every 10 minutes
0621 - 0650	Every 6-7 minutes (9 buses per hour)
0651 - 0930	Every 5 minutes
0931 - 1500	Every 6 minutes
1501 - 1745	Every 5 minutes
1746 - 1815	Every 3-4 minutes (16 buses per hour)
1816 - 1925	Every 5 minutes
1926 - 2005	Every 7-8 minutes (8 buses per hour)
2006 - 0010	Every 8 minutes

First departure from White City Bus Station no later than 0545.

Last departure from White City Bus Station no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 5 minutes apart at Ealing Hospital, Uxbridge Road between 0725 and 0900, no more than 6 minutes apart between 1500 and 1550, no more than 5 minutes apart between 1551 and 1640 and no more than 4 minutes apart between 1850 and 1920.

6.2 Mondays to Fridays Schooldays

1. Acton, Twyford School to Hayes By-Pass

1530 and 1537 Two journeys

The journeys shown in Section 6.2 are specifically designed to meet the finish time of Twyford School. It is possible that these times may be altered during the life of the contract. Tenderers should indicate whether they are able to adjust the times of the specified journeys by up to 20 minutes (earlier or later) without alteration to the contract price. It may also be necessary for afternoon journeys to operate earlier than stated at the end of term and on other occasions at short notice.

Please note that these journeys are expected to be provided without incurring additional buses.

6.3 Saturdays

1. Hayes By-Pass to White City Bus Station

0440 - 0630	Every 15 minutes
0631 - 0830	Every 10 minutes
0831 - 0900	Every 7-8 minutes (8 buses per hour)
0901 - 1830	Every 6 minutes
1831 - 1930	Every 7-8 minutes (8 buses per hour)
1931 - 0015	Every 8 minutes

First departure from Hayes By-Pass no later than 0445.

Last departure from Hayes By-Pass no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 6 minutes apart at Acton High Street, King Street between 0930 and 1100.

2. White City Bus Station to Hayes By-Pass

0540 - 0615	Every 15 minutes
0616 - 0735	Every 10 minutes
0736 - 0935	Every 7-8 minutes (8 buses per hour)
0936 - 1910	Every 6 minutes
1911 - 1940	Every 7-8 minutes (8 buses per hour)
1941 - 0010	Every 8 minutes

First departure from White City Bus Station no later than 0545.

Last departure from White City Bus Station no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Ealing Hospital, Uxbridge Road between 0900 and 1015 and no more than 6 minutes apart between 1016 and 1115.

6.4 Sundays

1. Hayes By-Pass to White City Bus Station

0440 - 0845	Every 15 minutes
0846 - 0905	Every 10 minutes
0906 - 0015	Every 8 minutes

First departure from Hayes By-Pass no later than 0445.
Last departure from Hayes By-Pass no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Acton High Street, King Street between 1030 and 1230.

2. White City Bus Station to Hayes By-Pass

0540 - 0830	Every 15 minutes
0831 - 0930	Every 10 minutes
0931 - 0010	Every 8 minutes

First departure from White City Bus Station no later than 0545.
Last departure from White City Bus Station no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Ealing Hospital, Uxbridge Road between 1010 and 1210.

6.5 Boxing Day

1. Hayes By-Pass to White City Bus Station

0755 - 0845	Every 15 minutes
0846 - 0905	Every 10 minutes
0906 - 0015	Every 8 minutes

First departure from Hayes By-Pass no later than 0800.

Last departure from Hayes By-Pass no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Acton High Street, King Street between 1030 and 1230.

2. White City Bus Station to Hayes By-Pass

0755 - 0830	Every 15 minutes
0831 - 0930	Every 10 minutes
0931 - 0010	Every 8 minutes

First departure from White City Bus Station no later than 0800.

Last departure from White City Bus Station no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Ealing Hospital, Uxbridge Road between 1010 and 1210.

6.6 Sunday nights/Monday mornings to Thursday nights/Friday mornings

1. Holborn Station to Uxbridge Station, Belmont Road

0010 - 0520 Every 30 minutes

First departure from Holborn Station no later than 0015.
Last departure from Holborn Station no earlier than 0515.

2. Holborn Station to Hayes By-Pass

2355 - 0505 Every 30 minutes

First departure from Holborn Station no later than 2400.
Last departure from Holborn Station no earlier than 0500.

Journeys operating between Holborn Station and Uxbridge Station, Belmont Road should be timed to fully interwork with journeys between Holborn Station and Hayes By-Pass (i.e. a joint frequency of every 15 minutes should be provided between Holborn Station and Hayes By-Pass during the stated times).

3. Uxbridge Station to Bloomsbury Square

2400 - 0410 Every 30 minutes

First departure from Uxbridge Station no later than 0005.
Last departure from Uxbridge Station no earlier than 0405.

4. Hayes By-Pass to Bloomsbury Square

0030 - 0440 Every 30 minutes

First departure from Hayes By-Pass no later than 0035.
Last departure from Hayes By-Pass no earlier than 0435.

Journeys operating between Uxbridge Station and Bloomsbury Square should be timed to fully interwork with journeys between Hayes By-Pass and Bloomsbury Square (i.e. a joint frequency of every 15 minutes should be provided between Hayes By-Pass and Bloomsbury Square during the stated times).

Tenderers must identify the cost of the Nightly element of this service separately.

6.7 Friday nights/Saturday mornings to Saturday nights/Sunday mornings

1. Holborn Station to Uxbridge Station, Belmont Road

0010 - 0520 Every 30 minutes

First departure from Holborn Station no later than 0015.
Last departure from Holborn Station no earlier than 0515.

2. Holborn Station to Hayes By-Pass

2345 - 0510 Every 7, 8 or 15 minutes (6 buses per hour)*

First departure from Holborn Station no later than 2350.
Last departure from Holborn Station no earlier than 0505.

*** Every 7, 8 or 15 minutes as journeys should be slotted between the 2 bph service.**

Journeys operating between Holborn Station and Uxbridge Station, Belmont Road should be timed to fully interwork with journeys between Holborn Station and Hayes By-Pass (i.e. a joint frequency of every 7-8 minutes (8 buses per hour) should be provided between Holborn Station and Hayes By-Pass during the stated times).

3. Uxbridge Station to Bloomsbury Square

2400 - 0410 Every 30 minutes

First departure from Uxbridge Station, Belmont Road no later than 0005.
Last departure from Uxbridge Station, Belmont Road no earlier than 0405.

4. Hayes By-Pass to Bloomsbury Square

0020 - 0440 Every 7, 8 or 15 minutes (6 buses per hour)*

First departure from Hayes By-Pass no later than 0025.
Last departure from Hayes By-Pass no earlier than 0435.

*** Every 7, 8 or 15 minutes as journeys should be slotted between the 2 bph service.**

Journeys operating between Uxbridge Station, Belmont Road and Bloomsbury Square should be timed to fully interwork with journeys between Hayes By-Pass and Bloomsbury Square (i.e. a joint frequency of every 7-8 minutes (8 buses per hour) should be provided between Hayes By-Pass and Bloomsbury Square during the stated times).

Tenderers must identify the cost of the Nightly element of this service separately.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 207 & N207 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 207 shall be:

Average Excess Wait Time:	No more than 1.20 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N207 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.05 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N207 at present. However, this may change at a later date when a Threshold figure may be published.

Summary of proposed QSI coverage: Route Nos. 207 & N207

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards White City Bus Station

Southall
Ealing Broadway
Acton

Towards Hayes By-Pass

Shepherds Bush
Acton
Ealing Broadway
Hanwell

Total scheduled manual QSI surveys per quarter = 112.

8. RUNNING TIMES

The current timetable for Route Nos. 207 & N207 can be viewed by prospective Tenderers on Caesar. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays early evening on Route No. 207 and weekend nights on Route No. N207.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 207 & N207 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT.

Tenderers should allow for realistic increases in daily running times for operation with low-floor, dual door, double-deck buses. As a guide, the Corporation estimates that running times should increase by approximately 3% for dual door, double deck buses when compared to articulated operation.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 207 should interwork with Route No. N207 to form a seamless 24 hour service between Hayes By-Pass and Acton Vale, Bromyard Avenue.

Route No. N207 should interwork with Route No. 427 to form a seamless 24 hour service between Uxbridge Station and Acton.

Route No. N207 should interwork with Route No. N98 between Holborn and Marble Arch, Oxford Street.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

11. CONTROL STRATEGY

Route Nos. 207 & N207 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 207 & N207:

- Route Nos. 207 & N207 are likely to suffer from unpredictable traffic delays in the Southall, Ealing, Acton and Shepherd's Bush areas particularly during the Mondays to Fridays peak periods.
- Home Football matches at Queens Park Rangers F.C. in Loftus Road can cause severe traffic congestion in the Shepherd's Bush area.

Tenderers should also note the following factors/events which may have an impact on Route Nos. 207 & N207 in the foreseeable future:

- The Notting Hill Carnival is an annual event held in the Notting Hill area over the late Summer Bank Holiday period and affects several LBSL contracted bus services. The arrangements for serving the area are flexible and depend on what advance information is provided by bodies such as the Metropolitan Police. Prior to the event, London Buses Officials will discuss service provision with those Operators who are involved.
- Special events in the Southall area (religious festivals etc) can cause severe delays to all bus services within the area and may entail road closures by the Metropolitan Police. When these occur, some services, such as Route No. 207, may be diverted from their normal line of route. The successful Tenderer will be advised of the relevant local contacts for both London Buses' Operating & Revenue Services and the Metropolitan Police.
- Ongoing LUL and Crossrail works at Tottenham Court Road are being carried out that will involve various closures and diversions around St. Giles Circus that will affect operation to varying degrees over the life of the contract until forecast completion in 2017.
- Crossrail will connect the City, Canary Wharf, the West End and Heathrow Airport to commuter areas east and west of the capital. Major construction of the railway began on 16th January 2010, with services commencing in 2017.

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 207 & N207 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route Nos. 207 & N207

Hayes By-Pass to White City Bus Station	8.8 miles
White City Bus Station to Hayes By-Pass	8.8 miles
Acton, Twyford School to Hayes By-Pass	5.3 miles
Holborn Station to Uxbridge Station, Belmont Road	17.5 miles
Uxbridge Station to Bloomsbury Square	17.4 miles
Holborn Station to Hayes By-Pass	12.6 miles
Hayes By-Pass to Bloomsbury Square	12.8 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 207 & N207 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

207 via Ealing Broadway

N207 via Shepherd's Bush

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 207: Hayes By-Pass - White City Bus Station

Date of Structural Change: 9 January 2009.

Date of Service Change: 3 September 2011.

Reason for Issue: Conversion to double deck.

STREETS TRAVERSED

Towards White City Bus Station: Uxbridge Road, The Broadway, Southall High Street, Uxbridge Road, Hanwell Broadway, Uxbridge Road, West Ealing Broadway, Uxbridge Road, New Broadway, The Broadway, The Mall, Uxbridge Road, Acton High Street, The Vale, Uxbridge Road, Shepherds Bush Interchange, Westfield Way, Ariel Way, Ariel Way Roundabout, White City Bus Station.

Towards Hayes By-pass: White City Bus Station, Ariel Way Roundabout, Ariel Way, Westfield Way, Shepherds Bush Interchange, Uxbridge Road, Shepherd's Bush Green (South Side), Shepherd's Bush Green (West Side), Uxbridge Road, The Vale, Acton High Street, Uxbridge Road, The Mall, The Broadway, New Broadway, Uxbridge Road, West Ealing Broadway, Uxbridge Road, Hanwell Broadway, Uxbridge Road, Southall High Street, The Broadway, Uxbridge Road.

School Journey from Twyford School:
operate from Twyford Avenue to Uxbridge Road.

STANDING AND TURNING POINTS

HAYES BY-PASS

Public stand for three articulated or five double deck buses in layby on south side of Uxbridge Road (westbound), commencing 60 metres east of southbound slip road to Hayes By-pass and extending 54 metres east.

Buses proceed from Uxbridge Road direct to stand, departing via Ossie Garvin Roundabout to Uxbridge Road. Set down in Uxbridge Road and pick up in Uxbridge Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 207 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Hayes By-Pass.
OTHER INFORMATION:	No toilet facilities available.

EALING HOSPITAL, UXBRIDGE ROAD

Public stand for up to 3 buses on south side of Uxbridge Road commencing 71 metres west of exit from Ealing Hospital Grounds and extending 29 metres east.

From Hayes By-pass.

Buses proceed from Uxbridge Road via Private Road In Ealing Hospital Grounds and Uxbridge Road to stand, departing to Uxbridge Road. Set down in Uxbridge Road, at Stop P and pick up in Uxbridge Road, at Stop UJ.

From White City Bus Station.

Buses proceed from Uxbridge Road direct to stand, departing via Uxbridge Road and Turn Through Gap In Central Reservation to Uxbridge Road. Set down in Uxbridge Road, at Stop Q and pick up in Uxbridge Road, at Stop P.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Ealing Hospital.

EALING BROADWAY, HAVEN GREEN, STAND Z3/Z4

Public stand for 5 buses at Stops Z3 and Z4 on south side of Haven Green (diagonal) commencing 11 metres west of lamp standard No. 37S8 and extending 40 metres east.

From Hayes By-pass.

Buses proceed from New Broadway via Spring Bridge Road, Haven Green {West Side}, Haven Green (North Side), Haven Green (East Side) and Haven Green (Diagonal) to stand, departing via Haven Green (Diagonal), Haven Green (North Side), Haven Green (East Side) and The Broadway to New Broadway. Set down in New Broadway, at Stop X and pick up in New Broadway, at Stop M.

From White City Bus Station.

Buses proceed from The Mall via The Broadway, Spring Bridge Road, Haven Green {West Side}, Haven Green (North Side), Haven Green (East Side) and Haven Green (Diagonal) to stand, departing via Haven Green (Diagonal), Haven Green (North Side), Haven Green (East Side) and The Broadway to The Mall. Set down in The Mall, at Stop K and pick up in The Mall, at Stop EM.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Ealing Broadway.

ACTON, HORN LANE, EAST SIDE

Public stand for three buses on the offside of Horn Lane, east side, commencing in line with the entrance to Oakham House, and extending 35 metres south.

Additional overflow stand for one bus available on west side of Horn Lane forward of bus stop R0461.

From Hayes By-pass.

Buses proceed from Acton High Street via Market Place and Horn Lane to stand, departing via Horn Lane, Steyne Road and Acton High Street to Uxbridge Road. Set down in Acton High Street, at Stop F and pick up in Uxbridge Road, at Stop A.

From White City Bus Station.

Buses proceed from Acton High Street via Market Place and Horn Lane to stand, departing via Horn Lane and Steyne Road to Acton High Street. Set down in Acton High Street, at Stop E and pick up in Acton High Street, at Stop Dat Stop C.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Acton High Street.

ACTON VALE, BROMYARD AVENUE

Public stand for two articulated or three double deck buses in eastern arm of Bromyard Avenue, commencing 31 metres north of the northern kerblines of The Vale (Uxbridge Road) and extending 36 metres north.

From Hayes By-pass.

Buses proceed from The Vale via Bromyard Avenue to stand, departing via Bromyard Avenue to The Vale. Set down in The Vale, at Stop VT and pick up in The Vale, at Stop VL.

From White City Bus Station.

Buses proceed from The Vale via Bromyard Avenue to stand, departing via Bromyard Avenue to The Vale. Set down in The Vale, at Stop VL and pick up in The Vale, at Stop VU.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Acton Vale.

WHITE CITY BUS STATION, STAND Z1

Private stand for 3 articulated or five double deck buses at Stand Z1 in White City Bus Station.

Buses proceed from White City Bus Station direct to stand, departing to White City Bus Station. Set down in White City Bus Station, at alighting point and pick up in White City Bus Station, at Stop WH.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 207 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	White City.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N207: Holborn, Red Lion Square - Uxbridge Station

Date of Structural Change: 27 March 2010.

Date of Service Change: 3 September 2011.

Reason for Issue: {To be specified}.

STREETS TRAVERSED

Towards Uxbridge Station: High Holborn, New Oxford Street, Oxford Street, Park Lane, Cumberland Gate, Bayswater Road, Notting Hill Gate, Holland Park Avenue, Holland Park Roundabout, Uxbridge Road, Shepherd's Bush Green (South Side) (South And West Sides), Shepherd's Bush Green (West Side), Uxbridge Road, The Vale, Acton High Street, Uxbridge Road, The Mall, The Broadway, New Broadway, Uxbridge Road, West Ealing Broadway, Uxbridge Road, Hanwell Broadway, Uxbridge Road, Southall High Street, The Broadway, Uxbridge Road, Ossie Garvin Roundabout, Uxbridge Road, Hillingdon Hill, Hillingdon Road, Uxbridge High Street, Vine Street, Hillingdon Road, Cowley Road, Trumper Way, Oxford Road, Oxford Road Roundabout, Harefield Road, Uxbridge High Street, Belmont Road.

Towards Holborn, Red Lion Square: Bakers Road, Belmont Road, Uxbridge High Street, Harefield Road, Oxford Road Roundabout, Oxford Road, Cross Street, Vine Street, Uxbridge High Street, Hillingdon Road, Hillingdon Hill, Uxbridge Road, Ossie Garvin Roundabout, Uxbridge Road, The Broadway, Southall High Street, Uxbridge Road, Hanwell Broadway, Uxbridge Road, West Ealing Broadway, Uxbridge Road, New Broadway, The Broadway, The Mall, Uxbridge Road, Acton High Street, The Vale, Uxbridge Road, Holland Park Roundabout, Holland Park Avenue, Notting Hill Gate, Bayswater Road, Lancaster Terrace, Westbourne Street, Bayswater Road, Marble Arch, Oxford Street, New Oxford Street, Bloomsbury Way.

STANDING AND TURNING POINTS

HOLBORN, PROCTER STREET [WEST SIDE]

Public stand for three buses on west side (offside) of Procter Street commencing 2 metres north of Fisher Street. extending 39 metres north.

Buses proceed from Bloomsbury Way via Vernon Place, Theobald's Road, Drake Street and Procter Street to stand, departing via Procter Street to High Holborn. Set down in Bloomsbury Way, at Stop X and pick up in High Holborn, at Stop Q.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N207 should be scheduled to stand at any one time.
MEAL RELIEFS:	By arrangement.
FERRY VEHICLES:	By arrangement.
DISPLAY:	Holborn.
OTHER INFORMATION:	Toilet facilities available in Holborn LUL Station (Mon-Sat 0600-0100; Sun 0700-0100).

OXFORD CIRCUS, JOHN PRINCES STREET (SOUTH EAST) (from UXBRIDGE STATION)

Public stand for two buses on east side of John Princes Street, commencing at the party wall of Nos 2/3 and extending 28 metres north.

Buses proceed from Oxford Street via Regent Street, Margaret Street and John Prince's Street to stand, departing via John Prince's Street to Oxford Street. Set down in Oxford Street, at Stop OF and pick up in Oxford Street, at Stop OS.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Oxford Circus.

MARBLE ARCH, TYBURN WAY (from UXBRIDGE STATION)

Public stand for three buses on west side of Tyburn Way, commencing 1 metre south of lamp standard No 20512 and extending 33 metres south.

Buses proceed from Bayswater Road via Marble Arch, Park Lane, Cumberland Gate and Tyburn Way to stand, departing via Tyburn Way, Marble Arch, Park Lane and Cumberland Gate to Bayswater Road. Set down in Bayswater Road, at Stop C and pick up in Bayswater Road, at Stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Marble Arch.

LANCASTER GATE STATION (from UXBRIDGE STATION)

Buses proceed from Lancaster Terrace via Westbourne Street departing to Bayswater Road. Set down in Lancaster Terrace, at Stop LA and pick up in Bayswater Road, at Stop LG.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Lancaster Gate.

NOTTING HILL GATE

From Holborn, Red Lion Square.

Buses proceed from Bayswater Road via Notting Hill Gate, Palace Gardens Terrace, Kensington Mall and Kensington Church Street departing to Notting Hill Gate. Set down in Bayswater Road, at Stop S and pick up in Notting Hill Gate, at Stop M.

From Uxbridge Station.

Buses proceed from Notting Hill Gate via Palace Gardens Terrace, Kensington Mall and Kensington Church Street departing to Notting Hill Gate. Set down in Notting Hill Gate, at Stop D and pick up in Notting Hill Gate, at Stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Notting Hill Gate.

SHEPHERD'S BUSH GREEN

From Holborn, Red Lion Square.

Buses proceed from Shepherd's Bush Green (South Side) via Shepherd's Bush Green (West Side) departing to Uxbridge Road. Set down in Shepherd's Bush Green (south Side), at Stop E and pick up in Uxbridge Road, at Stop X.

From Uxbridge Station.

Buses proceed from Uxbridge Road departing to Shepherd's Bush Green (South Side). Set down in Uxbridge Road, at Stop X and pick up in Shepherd's Bush Green (south Side), at Stop E.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Shepherd's Bush.

ACTON VALE, BROMYARD AVENUE

Public stand for two articulated or three double deck buses in eastern arm of Bromyard Avenue, commencing 31 metres north of the northern kerbline of The Vale (Uxbridge Road) and extending 36 metres north.

From Holborn, Red Lion Square.

Buses proceed from The Vale via Bromyard Avenue to stand, departing via Bromyard Avenue to The Vale. Set down in The Vale, at Stop VL and pick up in The Vale, at Stop VU.

From Uxbridge Station.

Buses proceed from The Vale via Bromyard Avenue to stand, departing via Bromyard Avenue to The Vale. Set down in The Vale, at Stop VT and pick up in The Vale, at Stop VL.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Acton Vale.

ACTON, HORN LANE, EAST SIDE

Public stand for three buses on the offside of Horn Lane, east side, commencing in line with the entrance to Oakham House, and extending 35 metres south.
Additional overflow stand for one bus available on west side of Horn Lane forward of bus stop R0461.

From Holborn, Red Lion Square.

Buses proceed from Acton High Street via Market Place and Horn Lane to stand, departing via Horn Lane and Steyne Road to Acton High Street. Set down in Acton High Street, at Stop E and pick up in Acton High Street, at Stop D.

From Uxbridge Station.

Buses proceed from Acton High Street via Market Place and Horn Lane to stand, departing via Horn Lane, Steyne Road and Acton High Street to Uxbridge Road. Set down in Acton High Street, at Stop D and pick up in Uxbridge Road, at Stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Acton High Street.
OTHER INFORMATION:	Toilet facilities available.

EALING BROADWAY, HAVEN GREEN, STAND Z3/Z4

Public stand for 5 buses at Stops Z3 and Z4 on south side of Haven Green (diagonal) commencing 11 metres west of lamp standard No. 37S8 and extending 40 metres east.

From Holborn, Red Lion Square.

Buses proceed from The Mall via The Broadway, Spring Bridge Road, Haven Green (West Side), Haven Green (North Side), Haven Green (East Side) and Haven Green (Diagonal) to stand, departing via Haven Green (Diagonal), Haven Green (North Side), Haven Green (East Side) and The Broadway to The Mall. Set down in The Mall, at Stop K and pick up in The Mall, at Stop EM.

From Uxbridge Station.

Buses proceed from New Broadway via Spring Bridge Road, Haven Green (West Side), Haven Green (North Side), Haven Green (East Side) and Haven Green (Diagonal) to stand, departing via Haven Green (Diagonal), Haven Green (North Side), Haven Green (East Side) and The Broadway to New Broadway. Set down in New Broadway, at Stop X and pick up in New Broadway, at Stop M.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Ealing Broadway.

EALING HOSPITAL, UXBRIDGE ROAD

Public stand for up to 3 buses on south side of Uxbridge Road commencing 71 metres west of exit from Ealing Hospital Grounds and extending 29 metres east.

From Holborn, Red Lion Square.

Buses proceed from Uxbridge Road direct to stand, departing via Uxbridge Road and Turn Through Gap In Central Reservation to Uxbridge Road. Set down in Uxbridge Road, at Stop Q and pick up in Uxbridge Road, at Stop P.

From Uxbridge Station.

Buses proceed from Uxbridge Road via Private Road In Ealing Hospital Grounds and Uxbridge Road to stand, departing to Uxbridge Road. Set down in Uxbridge Road, at Stop P and pick up in Uxbridge Road, at Stop UJ.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Ealing Hospital.

SOUTHALL PARK, UXBRIDGE ROAD (from Holborn, Red Lion Square)

Public stand on the north side of Uxbridge Road opposite Southall Park.

Buses proceed from Uxbridge Road via Gap In Central Reservation and Uxbridge Road to stand, departing to Uxbridge Road. Set down in Uxbridge Road, at Stop U and pick up in Uxbridge Road, at Stop V.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Southall Park.

SOUTHALL, TOWN HALL, AVENUE ROAD

Public stand in three parts:

1 - On south side of Cambridge Road commencing 69 metres west of Avenue Road and extending 15 metres east.

2 - On south side of Cambridge Road commencing 48 metres west of Avenue Road and extending 28 metres east.

3 - In bay on east side of Avenue Road, commencing 10 metres south of Boyd Avenue and extending 18 metres south.

From Holborn, Red Lion Square.

Buses proceed from Southall High Street via South Road, Hamilton Road and Avenue Road to stand, departing via Avenue Road, Cambridge Road and South Road to Southall High Street. Set down in Southall High Street, at Stop K and pick up in Southall High Street, at Stop R.

From Uxbridge Station.

Buses proceed from The Broadway via South Road, Hamilton Road and Avenue Road to stand, departing via Avenue Road, Cambridge Road and South Road to The Broadway. Set down in The Broadway, at Stop J and pick up in The Broadway, at Stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Southall, Town Hall.
OTHER INFORMATION:	Buses should use the stand in Avenue Road unless full. An overflow stand is available in Cambridge Road. Due to a derelict building on the corner of Avenue Road and Southall High Street, buses must not use Avenue Road to rejoin Southall High Street.

SOUTHALL, TOWN HALL, CAMBRIDGE ROAD

Public stand for three buses on south side of Cambridge Road in two parts:

1. Commencing 20 metres west of Avenue Road and extending 28 metres west.
2. Commencing 54 metres west of Avenue Road and extending 15 metres west.

From Holborn, Red Lion Square.

Buses proceed from Southall High Street via South Road, Hamilton Road, Avenue Road and Cambridge Road to stand, departing via Cambridge Road and South Road to Southall High Street. Set down in Southall High Street, at Stop K and pick up in Southall High Street, at Stop R.

From Uxbridge Station.

Buses proceed from The Broadway via South Road, Hamilton Road, Avenue Road and Cambridge Road to stand, departing via Cambridge Road and South Road to The Broadway. Set down in The Broadway, at Stop J and pick up in The Broadway, at Stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Southall, Town Hall.
OTHER INFORMATION:	Due to a derelict building on the corner of Avenue Road and Southall High Street, buses must not use Avenue Road to rejoin Southall High Street. To be used as an overflow stand only, buses should stand in Avenue Road.

HAYES BY-PASS ROUNDABOUT (from Holborn, Red Lion Square)

Public stand for three articulated or five double deck buses in layby on south side of Uxbridge Road (westbound), commencing 60 metres east of southbound slip road to Hayes By-pass and extending 54 metres east.

Buses proceed from Uxbridge Road direct to stand, departing via Uxbridge Road and Ossie Garvin Roundabout to Uxbridge Road. Set down in Uxbridge Road and pick up in Uxbridge Road.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N207 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Hayes By-Pass.

HAYES END, ANGEL LANE (from Holborn, Red Lion Square)

Public stand for one articulated or three double deck buses in bay on south side of Uxbridge Road, commencing 1 metre east of Church Close and extending 32 metres east. Buses proceed from Uxbridge Road direct to stand, departing via Uxbridge Road, Angel Lane, Roundabout At Junction With Morgan's Lane and Morgan's Lane to Uxbridge Road. Set down in Uxbridge Road, at Stop XE and pick up in Uxbridge Road, at Stop XB.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Hayes End.

HILLINGDON HILL, UXBRIDGE ROAD (from Holborn, Red Lion Square)

Public stand for one bus on south side of Uxbridge Road, 43 metres west of Harlington Road.
Buses proceed from Uxbridge Road direct to stand, departing via Uxbridge Road and Turn Through Gap In Central Reservation At The Junction With Crossway to Uxbridge Road. Set down in Uxbridge Road, at Stop UM and pick up in Uxbridge Road, at Stop UB.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Coney Green.

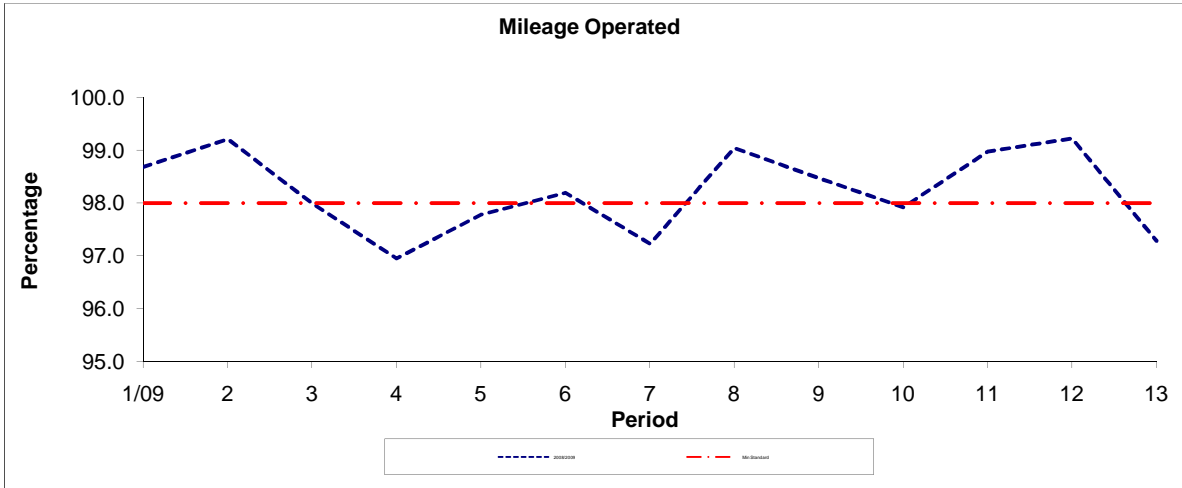
UXBRIDGE STATION, BAKERS ROAD, WEST SIDE STOP O

Public stand for two night buses at bus stop O on west side of Bakers Road extending 24 metres south.
Buses proceed from Belmont Road via Bakers Road, Uxbridge Bus Station and Bakers Road to stand, departing to Bakers Road. Set down in Belmont Road, at Stop D and pick up in Bakers Road, at Stop O.

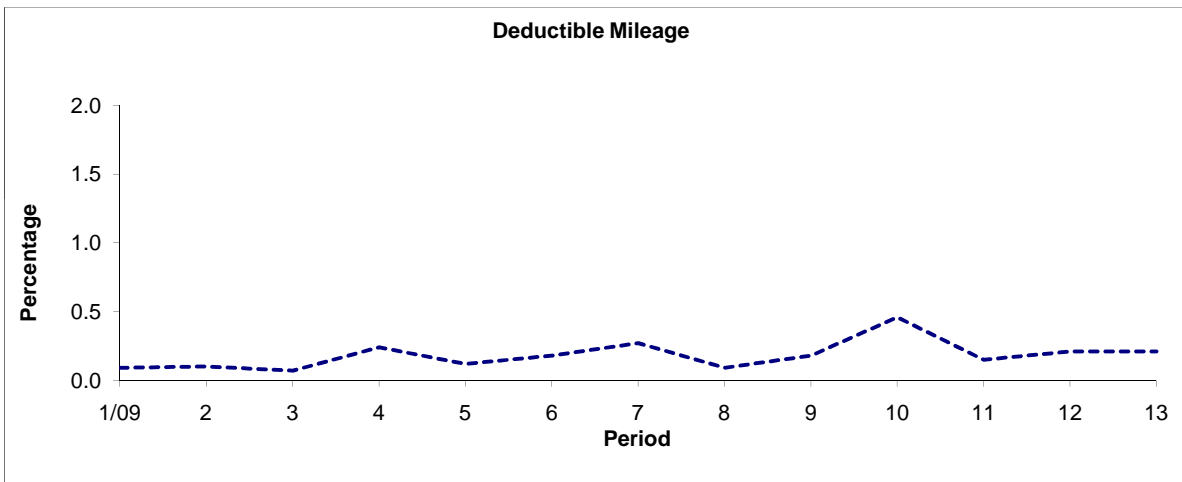
AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route N207 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Uxbridge.
OTHER INFORMATION: Toilet facilities available (24 hours).

PART B - PERFORMANCE STATISTICS

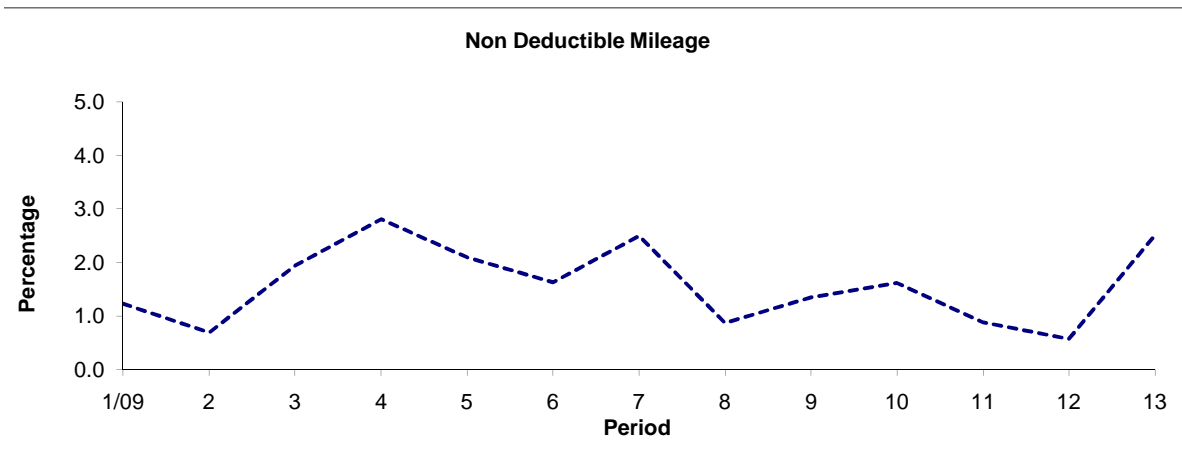
Route 207



Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	98.68	99.21	97.99	96.95	97.78	98.19	97.23	99.04	98.47	97.92	98.97	99.22	97.28
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	0.09	0.10	0.07	0.24	0.12	0.18	0.27	0.09	0.18	0.46	0.15	0.21	0.21

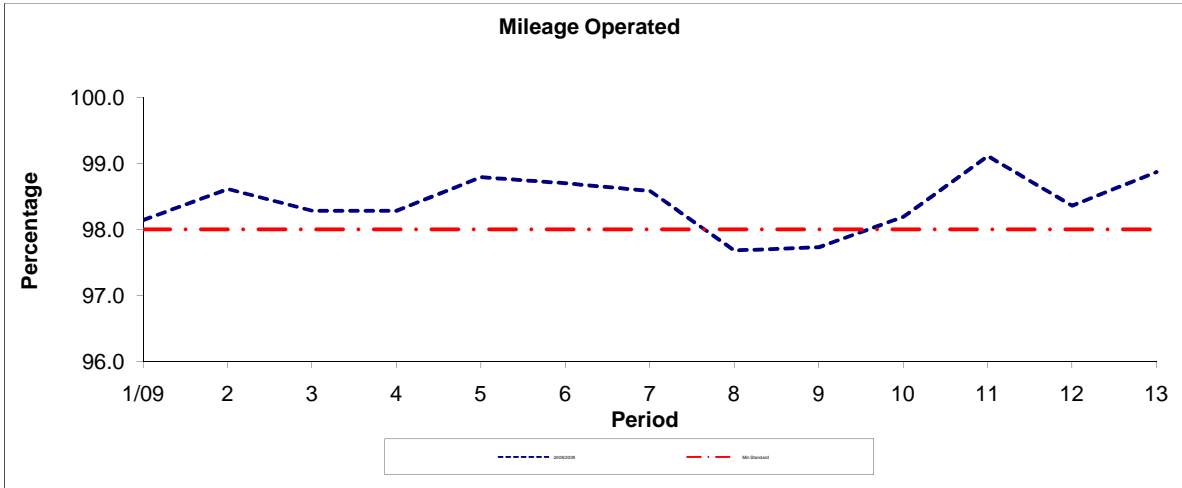


Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	1.23	0.69	1.94	2.81	2.10	1.63	2.50	0.87	1.35	1.62	0.88	0.57	2.51

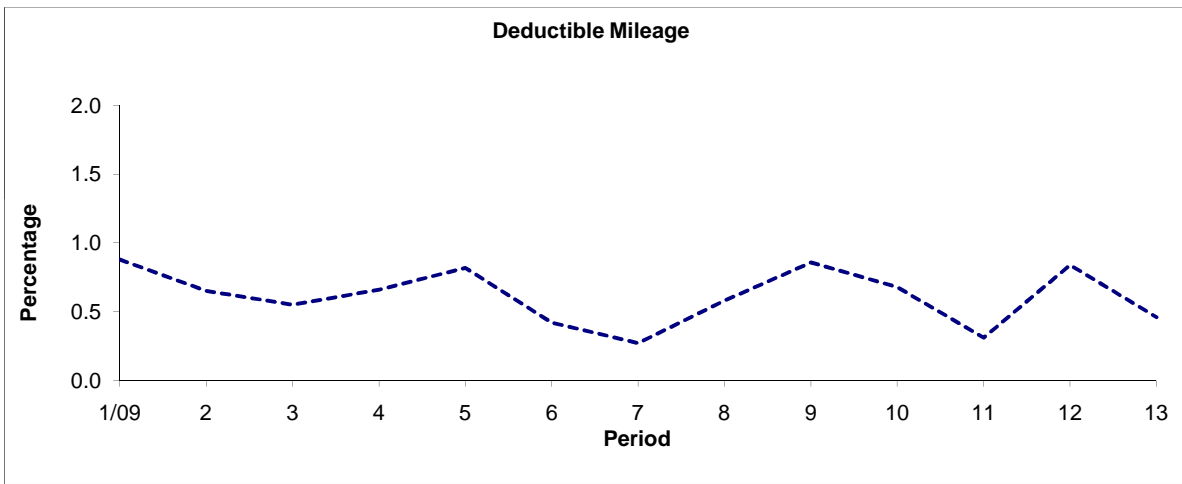
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

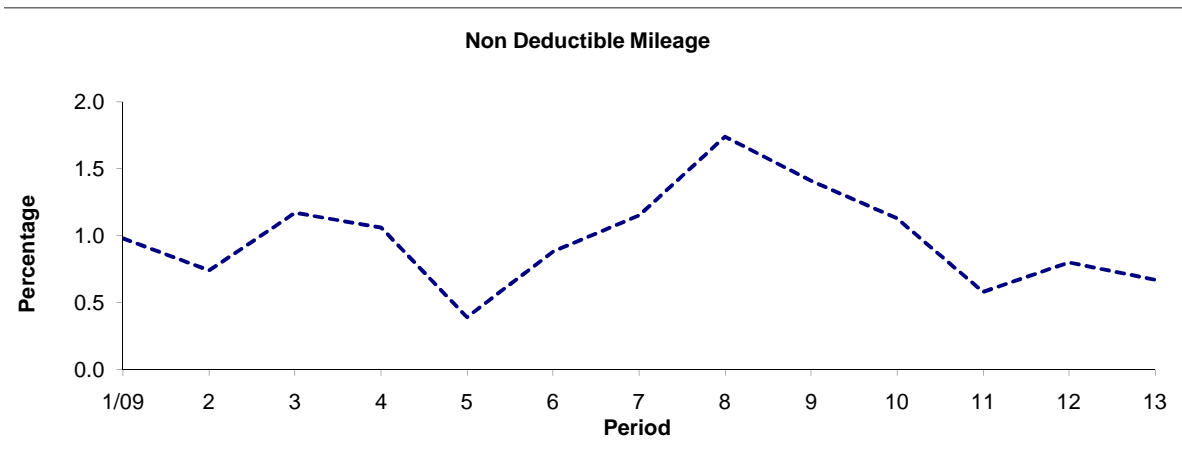
Route N207



Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	98.14	98.61	98.28	98.28	98.79	98.70	98.58	97.68	97.73	98.19	99.11	98.36	98.87
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	0.88	0.65	0.55	0.66	0.82	0.42	0.27	0.58	0.86	0.68	0.31	0.84	0.46

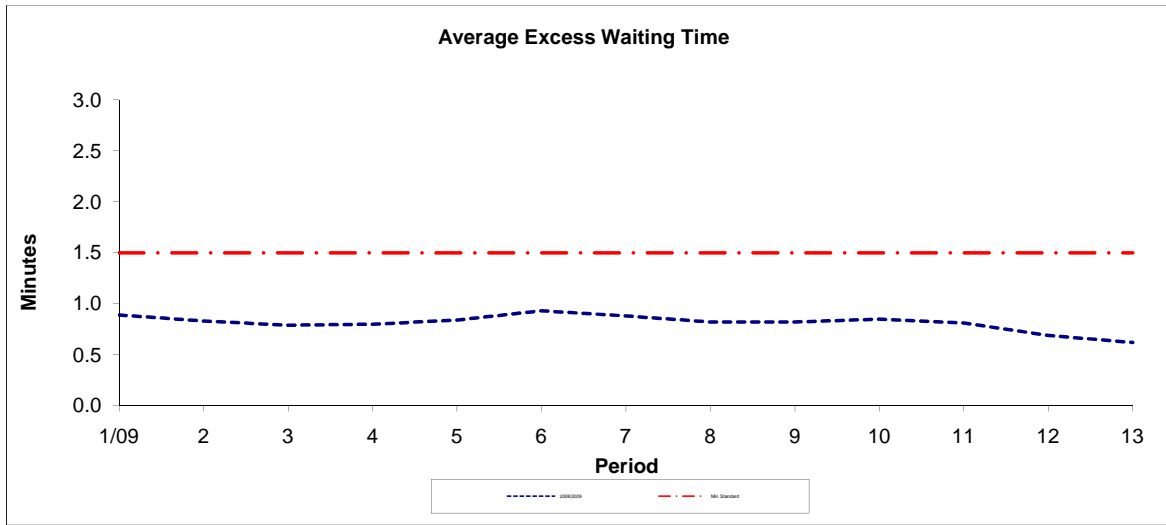


Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	0.98	0.74	1.17	1.06	0.39	0.88	1.15	1.74	1.41	1.13	0.58	0.80	0.67

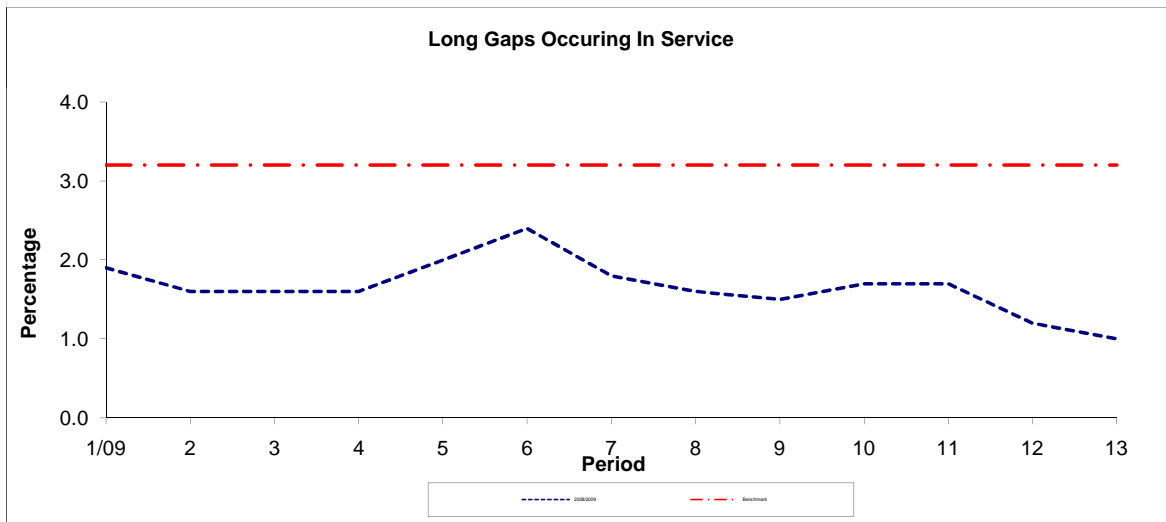
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 207



Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	0.89	0.83	0.79	0.80	0.84	0.93	0.88	0.82	0.82	0.85	0.81	0.69	0.62
Min Standard	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50

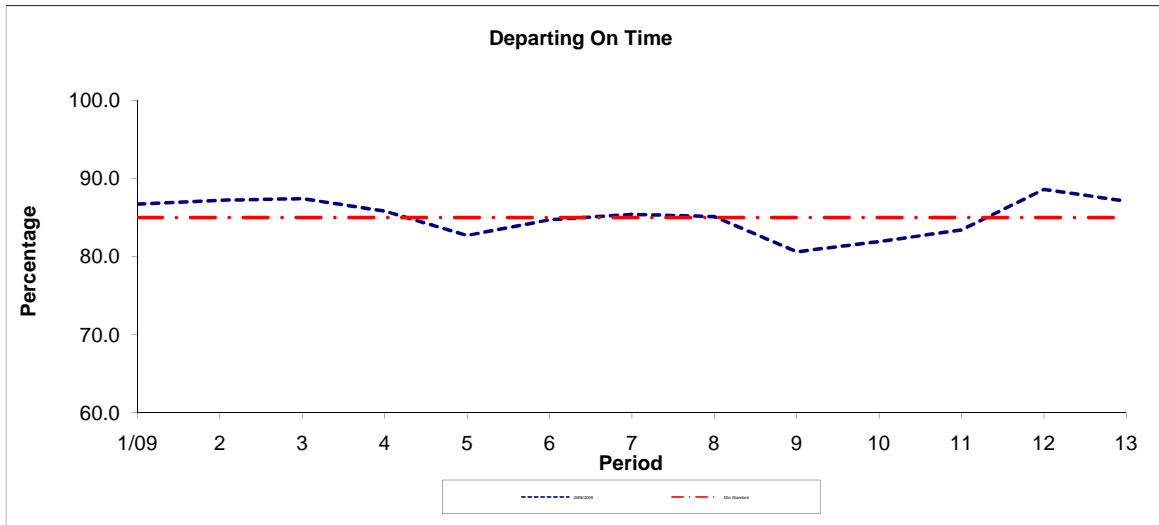


Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	1.90	1.60	1.60	1.60	2.00	2.40	1.80	1.60	1.50	1.70	1.70	1.20	1.00
Benchmark	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20

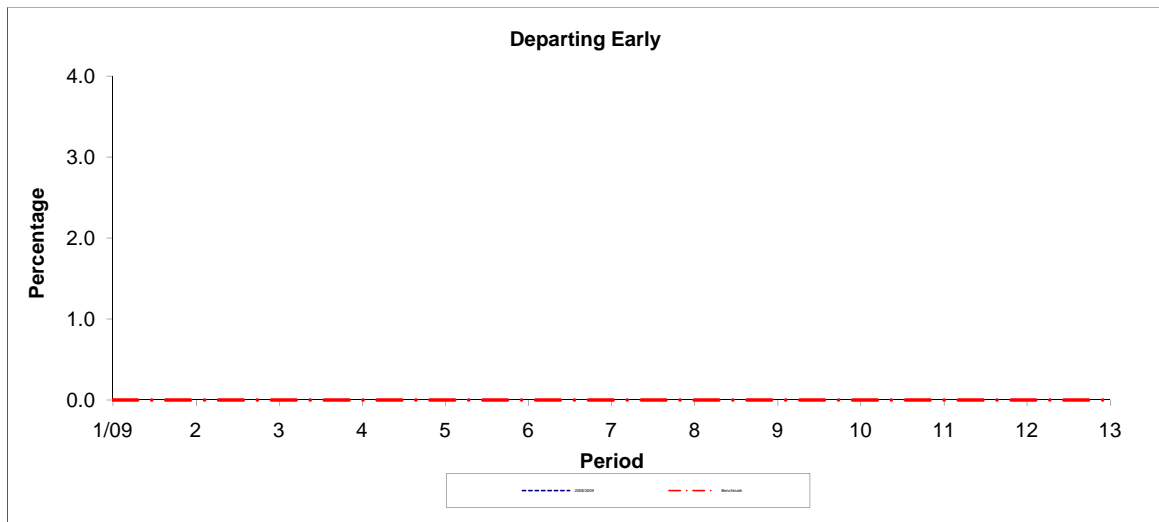
Note : Reliability is based on 12 weeks rolling data

PART B - PERFORMANCE STATISTICS

Route N207



Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009	86.70	87.20	87.40	85.80	82.70	84.70	85.40	85.10	80.60	81.90	83.40	88.60	87.10
Min Standard	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00	85.00



Period	1/09	2	3	4	5	6	7	8	9	10	11	12	13
2008/2009													
Benchmark	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Note : Reliability is based on 12 weeks rolling data