

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE No. 195

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This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and/or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new route agreement for Route No. 195.

Tenderers should note that there are no changes proposed as part of this Service Specification for Route No. 195.

3. TERMINALS

Route No. 195 will operate between Charville Lane Estate, Hoppner Road and Brentford, County Court.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route No. 195 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route No. 195 is currently approved for vehicles which are a maximum of 10.5 metres long and 2.5 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, single deck buses with a minimum capacity of 55, of which approximately 28 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Charville Lane Estate to Brentford, County Court

0510 - 0615	Every 20 minutes
0616 - 0645	Every 15 minutes
0646 - 1925	Every 12 minutes
1926 - 2025	Every 15 minutes
2026 - 0030	Every 20 minutes

First departure from Charville Lane Estate no later than 0515.
Last departure from Charville Lane Estate no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Southall Station between 0730 and 0830 and between 1530 and 1630.

2. Brentford, County Court to Charville Lane Estate

0455 - 0600	Every 20 minutes
0601 - 0630	Every 15 minutes
0631 - 1925	Every 12 minutes
1926 - 2010	Every 15 minutes
2011 - 0015	Every 20 minutes

First departure from Brentford, County Court no later than 0500.
Last departure from Brentford, County Court no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Hayes and Harlington Station between 0710 and 0810 and between 1520 and 1620.

6.2 Saturdays & Good Friday

1. Charville Lane Estate to Brentford, County Court

0510 - 0715	Every 20 minutes
0716 - 0900	Every 15 minutes
0901 - 1805	Every 12 minutes
1806 - 1905	Every 15 minutes
1906 - 0030	Every 20 minutes

First departure from Charville Lane Estate no later than 0515.
Last departure from Charville Lane Estate no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Southall Station between 0930 and 1030.

2. Brentford, County Court to Charville Lane Estate

0455 - 0700	Every 20 minutes
0701 - 0845	Every 15 minutes
0846 - 1740	Every 12 minutes
1741 - 1910	Every 15 minutes
1911 - 0015	Every 20 minutes

First departure from Brentford, County Court no later than 0500.
Last departure from Brentford, County Court no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 12 minutes apart at Hayes and Harlington Station between 0920 and 1020.

6.3 Sundays

1. Charville Lane Estate to Brentford, County Court

0510 - 0935	Every 20 minutes
0936 - 1905	Every 15 minutes
1906 - 0030	Every 20 minutes

First departure from Charville Lane Estate no later than 0515.
Last departure from Charville Lane Estate no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Southall Station between 1030 and 1130.

2. Brentford, County Court to Charville Lane Estate

0455 - 0920	Every 20 minutes
0921 - 1910	Every 15 minutes
1911 - 0015	Every 20 minutes

First departure from Brentford, County Court no later than 0500.
Last departure from Brentford, County Court no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Hayes and Harlington Station between 1020 and 1120.

6.4 Boxing Day

1. Charville Lane Estate to Brentford, County Court

0810 - 0935	Every 20 minutes
0936 - 1905	Every 15 minutes
1906 - 0030	Every 20 minutes

First departure from Charville Lane Estate no later than 0815.
Last departure from Charville Lane Estate no earlier than 0025.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Southall Station between 1030 and 1130.

2. Brentford, County Court to Charville Lane Estate

0755 - 0920	Every 20 minutes
0921 - 1910	Every 15 minutes
1911 - 0015	Every 20 minutes

First departure from Brentford, County Court no later than 0800.
Last departure from Brentford, County Court no earlier than 0010.

Tenderers should ensure that buses are scheduled to be no more than 15 minutes apart at Hayes and Harlington Station between 1020 and 1120.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route No. 195 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 195 shall be:

Average Excess Wait Time:	No more than 1.10 minutes
Minimum Operated Mileage:	No less than 98.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 0.95 minutes

Summary of proposed QSI coverage: Route No. 195

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Brentford, County Court	Towards Charville Lane Estate
Hayes and Harlington Station \$	Brentford
Southall \$	Ealing Hospital
	Southall \$
	Hayes and Harlington Station \$

\$ Observed simultaneously in both directions. Counted as two surveys.

Total scheduled manual QSI surveys per quarter = 96.

8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route No. 195 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Mondays to Fridays PM peak and the Sunday shopping period.

It is expected that any changes to these running times can be accommodated within existing cycle times.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route No. 195 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area;

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 195 should interwork with other bus services where possible.

11. CONTROL STRATEGY

Route No. 195 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route No. 195:

- Route No. 195 can suffer from unpredictable traffic delays in the Southall area.

Tenderers should also note the following factors which may have an impact on Route No. 195 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route No. 195 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route No. 195

Charville Lane Estate to Brentford, County Court	10.6 miles
Brentford, County Court to Charville Lane Estate	10.5 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route No. 195 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

APPENDIX A: ROUTE RECORD

ROUTE No. 195: CHARVILLE LANE ESTATE, HOPPNER ROAD - BRENTFORD, COUNTY COURT

STREETS TRAVERSED

Towards Brentford, County Court: Charville Lane, Bury Avenue, Goshawk Gardens, Weymouth Road, Adelphi Crescent, Adelphi Way, Kingshill Avenue, Lansbury Drive, Uxbridge Road, Church Road, Botwell Lane, Coldharbour Lane, Pump Lane, Crown Close, Station Road, North Hyde Road, Hayes Road, Western Road, King Street, The Green, South Road, Southall High Street, Uxbridge Road, Hanwell Broadway, Uxbridge Road, Boston Road, Boston Manor Road, Half Acre, Brentford High Street, Alexandra Road.

Towards Charville Lane Estate: Back Lane, St Paul's Road, Half Acre, Boston Manor Road, Boston Road, Lower Boston Road, Uxbridge Road, Southall High Street, South Road, The Green, King Street, Montague Way, Western Road, Hayes Road, North Hyde Road, Station Road, Crown Close, Pump Lane, Botwell Lane, Church Road, Uxbridge Road, Turn At Slip Road Through Central Reservation, Uxbridge Road, Lansbury Drive, Kingshill Avenue, Adelphi Way, Adelphi Crescent, Goshawk Gardens, Bury Avenue, Charville Lane, Romney Road, Charville Lane slip road, Hoppner Road, Charville Lane.

STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

195 via Southall

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

CHARVILLE LANE ESTATE

Public stand on Charville Lane extending for 36 metres, 40 metres west of Romney Road, 78 metres east of Hoppner Road.

Buses proceed from Charville Lane direct to stand, departing to Charville Lane. Set down in Charville Lane, at alighting point and pick up in Charville Lane, at stop A.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 vehicles on Route No. 195 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
OTHER INFORMATION:	No toilet facilities.
BLIND DISPLAY:	Charville Lane Estate

HAYES NORTH, BROOK HOUSE, RAYNTON DRIVE

Public stand on north side of Raynton Drive, commencing 22 metres east of the eastern kerblines of Lansbury Drive and extending 12 metres east.

From Charville Lane Estate.

Buses proceed from Lansbury Drive via Raynton Drive to stand, departing via Raynton Drive to Kingshill Avenue. Set down in Lansbury Drive, at stop K and pick up in Kingshill Avenue, at stop U.

From Brentford, County Court.

Buses proceed from Lansbury Drive via Raynton Drive to stand, departing via Raynton Drive and Kingshill Avenue to Lansbury Drive. Set down in Lansbury Drive, at stop Q and pick up in Lansbury Drive, at stop K.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hayes North, Brook House

HAYES END, CROWN (from Brentford, County Court)

Buses proceed from Uxbridge Road via Turn at slip road through central reservation departing to Uxbridge Road. Set down in Uxbridge Road, at stop FF and pick up in Uxbridge Road, at stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Uxbridge Road, Lansbury Drive

HAYES, CLARENDON ROAD

Public stand on west side of Clarendon Road, commencing 19 metres south of Clayton Road and extending 12 metres south.

From Brentford, County Court.

Buses proceed from Station Road via Clayton Road, Blyth Road and Clarendon Road to stand, departing via Clarendon Road and Clayton Road to Station Road. Set down in Station Road, at stop L and pick up in Station Road, at stop E.

From Charville Lane Estate.

Buses proceed from Station Road via Clayton Road, Blyth Road and Clarendon Road to stand, departing via Clarendon Road and Clayton Road to Station Road. Set down in Station Road, at stop D and pick up in Station Road, at stop M.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	To be used for unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hayes & Harlington Station

BULL'S BRIDGE

From Charville Lane Estate.

Buses proceed from North Hyde Road via The Parkway departing to North Hyde Road. Set down in North Hyde Road and pick up in North Hyde Road.

From Brentford, County Court.

Buses proceed from Hayes Road via North Hyde Road, The Parkway and North Hyde Road departing to Hayes Road. Set down in Hayes Road, at stop BS and pick up in Hayes Road, at stop BA.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Bull's Bridge

SOUTHALL, TOWN HALL, AVENUE ROAD (from Charville Lane Estate)

Public stand in two parts:

1 - In bay on east side of Avenue Road, commencing 10 metres south of Boyd Avenue and extending 18 metres south.

2 - Overflow stand on south side of Cambridge Road in two parts:

a - Commencing 20 metres west of Avenue Road and extending 28 metres west.

b - Commencing 54 metres west of Avenue Road and extending 15 metres west.

Buses proceed from South Road via Hamilton Road and Avenue Road to stand, departing via Avenue Road and Cambridge Road to South Road. Set down in South Road, at stop N and pick up in South Road, at stop M.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: By arrangement.
FERRY VEHICLES: By arrangement.
OTHER INFORMATION: Buses should use the stand in Avenue Road unless full.
An overflow stand is available in Cambridge Road.
BLIND DISPLAY: Southall, Town Hall

EALING HOSPITAL, UXBRIDGE ROAD

Public stand for up to 3 buses on south side of Uxbridge Road commencing 71 metres west of exit from Ealing Hospital Grounds and extending 29 metres east.

From Charville Lane Estate.

Buses proceed from Uxbridge Road via Private Road In Ealing Hospital Grounds and Uxbridge Road to stand, departing to Uxbridge Road. Set down in Uxbridge Road, at stop P and pick up in Uxbridge Road, at stop UJ.

From Brentford, County Court.

Buses proceed from Uxbridge Road direct to stand, departing via Uxbridge Road and Turn Through Gap In Central Reservation to Uxbridge Road. Set down in Uxbridge Road, at stop Q and pick up in Uxbridge Road, at stop P.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: To be used for unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Ealing Hospital

HANWELL BROADWAY (from Charville Lane Estate)

Buses proceed from Boston Road departing to Lower Boston Road. Set down in Boston Road, at stop K and pick up in Lower Boston Road, at stop Y.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Hanwell Broadway

GREAT WEST ROAD (from Charville Lane Estate)

Buses proceed from Boston Manor Road via Great West Road, Boston Park Road, Great West Road, Riverbank Way, cross through central reservation, Great West Road Filter Lane and Great West Road departing to Boston Manor Road. Set down and pick up in Boston Manor Road.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Great West Road

BRENTFORD, COUNTY COURT, BACK LANE NORTH SIDE

Public stand for 2 buses on north side of Back Lane.
Buses proceed from Alexandra Road via Back Lane to stand, departing to Back Lane. Set down in Alexandra Road, at stop Z1 and pick up in Back Lane, at Stop BQ.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than **2** vehicles on Route No. 195 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
OTHER INFORMATION: Toilet facilities available 24 hours a day.
BLIND DISPLAY: Brentford, County Court

APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 195

(based on current schedule)

MONDAYS TO FRIDAYS

1. Charville Lane Estate, Hoppner Road to Brentford, County Court

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Charville Lane Estate <i>Hoppner Road</i>	0515	0803	1203	1701	2306
Lansbury Drive <i>Kingshill Avenue</i>	0518	0806	1206	1704	2308
Hayes End <i>Crown</i>	0522	0811	1211	1710	2312
Hayes and Harlington Station	0529	0821	1221	1720	2320
Bulls Bridge <i>Tesco</i>	0533	0829	1229	1729	2325
Southall <i>Brent Road</i>	0535	0831	1231	1731	2327
Southall <i>King Street</i>	0537	0836	1235	1736	2330
Southall Station	0540	0839	1238	1740	2333
Southall <i>Town Hall</i>	0543	0845	1243	1747	2336
Ealing Hospital <i>Uxbridge Road</i>	0549	0851	1249	1753	2342
Boston Manor Station	0555	0902	1258	1803	2348
Brentford <i>County Court</i>	0602	0908	1304	1810	2354
	47 minutes	65 minutes	61 minutes	69 minutes	48 minutes

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2. Brentford, County Court to Charville Lane Estate, Hoppner Road

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Brentford County Court	0500	0757	1158	1701	2310
Boston Manor Station	0505	0803	1204	1707	2316
Ealing Hospital <i>Uxbridge Road</i>	0515	0814	1213	1717	2322
Southall <i>Town Hall</i>	0520	0823	1222	1727	2328
Southall Station	0523	0827	1226	1733	2331
Southall <i>King Street</i>	0525	0832	1231	1738	2333
Southall <i>Brent Road</i>	0528	0837	1236	1743	2338
Bulls Bridge <i>Tesco</i>	0530	0839	1238	1746	2340
Hayes and Harlington Station	0535	0845	1244	1753	2345
Hayes End <i>Crown</i>	0542	0856	1255	1804	2353
Lansbury Drive <i>Kingshill Avenue</i>	0545	0859	1258	1807	2356
Charville Lane Estate <i>Hoppner Road</i>	0549	0902	1301	1810	2359
	49	65	63	69	49
	minutes	minutes	minutes	minutes	minutes

SATURDAYS

1. Charville Lane Estate, Hoppner Road to Brentford County Court

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Charville Lane Estate <i>Hoppner Road</i>	0515	1057	1254	2306
Lansbury Drive <i>Kingshill Avenue</i>	0518	1100	1300	2309
Hayes End <i>Crown</i>	0522	1105	1309	2312
Hayes and Harlington Station	0529	1115	1315	2320
Bulls Bridge <i>Tesco</i>	0533	1123	1322	2325
Southall <i>Brent Road</i>	0535	1125	1326	2327
Southall <i>King Street</i>	0537	1129	1331	2330
Southall Station	0540	1134	1337	2333
Southall <i>Town Hall</i>	0543	1139	1343	2336
Ealing Hospital <i>Uxbridge Road</i>	0549	1151	1356	2342
Boston Manor Station	0555	1159	1404	2348
Brentford County Court	0602	1205	1410	2352
	47 minutes	68 minutes	76 minutes	46 minutes

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2. Brentford County Court to Charville Lane Estate, Hoppner Road

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Brentford County Court	0500	1054	1250	2310
Boston Manor Station	0505	1059	1255	2313
Ealing Hospital <i>Uxbridge Road</i>	0515	1105	1301	2319
Southall <i>Town Hall</i>	0520	1115	1315	2325
Southall Station	0523	1119	1320	2328
Southall <i>King Street</i>	0525	1124	1325	2331
Southall <i>Brent Road</i>	0528	1129	1330	2335
Bulls Bridge <i>Tesco</i>	0530	1131	1332	2337
Hayes and Harlington Station	0535	1137	1338	2342
Hayes End <i>Crown</i>	0542	1148	1348	2350
Lansbury Drive <i>Kingshill Avenue</i>	0545	1152	1353	2354
Charville Lane Estate <i>Hoppner Road</i>	0549	1156	1357	2357
	49 minutes	62 minutes	67 minutes	47 minutes

SUNDAYS1. Charville Lane Estate to Brentford, County Court

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Charville Lane Estate <i>Hoppner Road</i>	0515	1101	1257	2306
<i>Lansbury Drive Kingshill Avenue</i>	0518	1105	1302	2309
<i>Hayes End Crown</i>	0522	1110	1309	2312
<i>Hayes and Harlington Station</i>	0529	1119	1318	2320
<i>Bulls Bridge Tesco</i>	0533	1125	1325	2325
<i>Southall Brent Road</i>	0535	1128	1329	2327
<i>Southall King Street</i>	0537	1132	1334	2330
<i>Southall Station</i>	0540	1135	1339	2333
<i>Southall Town Hall</i>	0543	1139	1349	2336
<i>Ealing Hospital Uxbridge Road</i>	0549	1149	1355	2342
<i>Boston Manor Station</i>	0555	1157	1403	2348
Brentford County Court	0602	1203	1409	2354
	47	62	72	48
	minutes	minutes	minutes	minutes

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2. Brentford, County Court to Charville Lane Estate, Hoppner Road

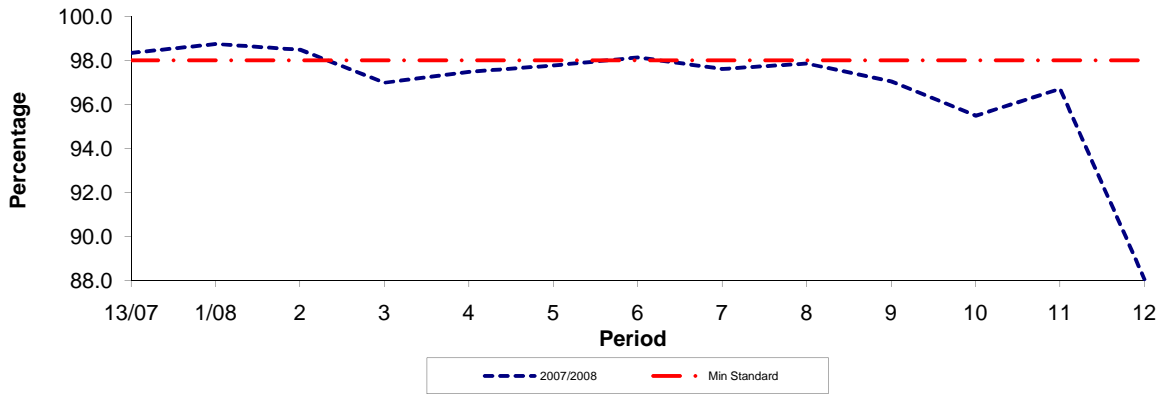
	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Brentford County Court	0500	1104	1307	2250
Boston Manor Station	0505	1112	1315	2253
Ealing Hospital <i>Uxbridge Road</i>	0515	1118	1321	2259
Southall <i>Town Hall</i>	0520	1126	1334	2305
Southall Station	0523	1130	1338	2308
Southall <i>King Street</i>	0525	1133	1343	2311
Southall <i>Brent Road</i>	0528	1137	1345	2315
Bulls Bridge <i>Tesco</i>	0530	1139	1350	2317
Hayes and Harlington Station	0535	1145	1356	2322
Hayes End Crown	0542	1155	1406	2330
Lansbury Drive <i>Kingshill Avenue</i>	0545	1159	1410	2334
Charville Lane Estate <i>Hoppner Road</i>	0549	1204	1415	2337
	49 minutes	60 minutes	68 minutes	47 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8).

PART B - PERFORMANCE STATISTICS

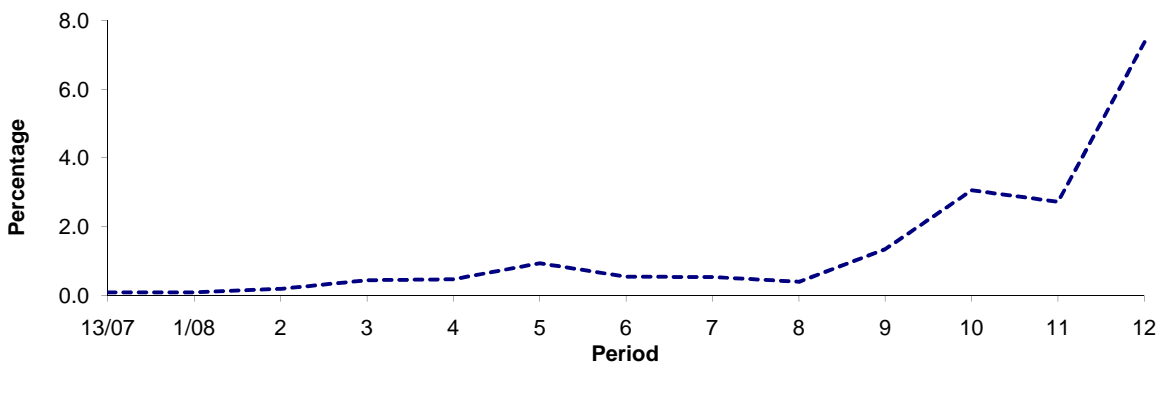
Route 195

Mileage Operated



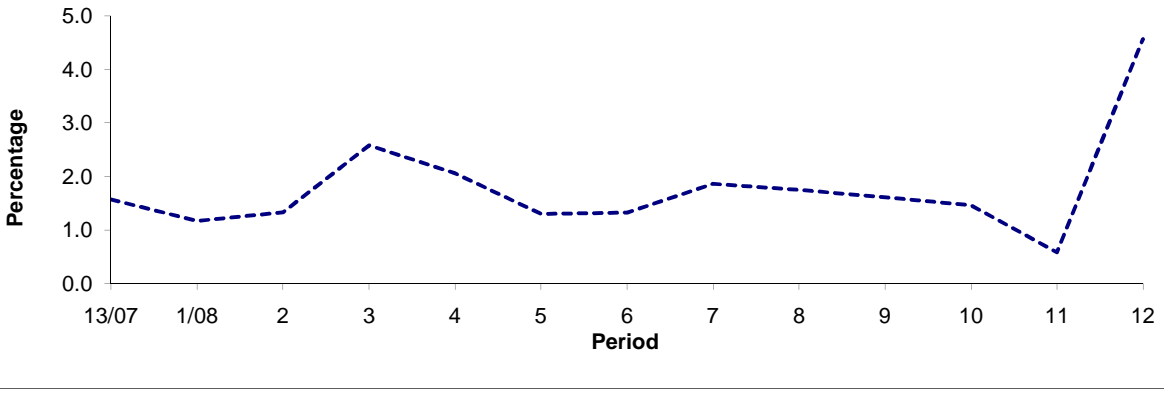
Period	13/07	1/08	2	3	4	5	6	7	8	9	10	11	12
2007/2008	98.34	98.74	98.48	96.98	97.47	97.76	98.13	97.60	97.85	97.04	95.48	96.70	88.06
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

Deductible Mileage



Period	13/07	1/08	2	3	4	5	6	7	8	9	10	11	12
2007/2008	0.09	0.09	0.19	0.44	0.47	0.94	0.55	0.54	0.40	1.35	3.06	2.72	7.37

Non Deductible Mileage

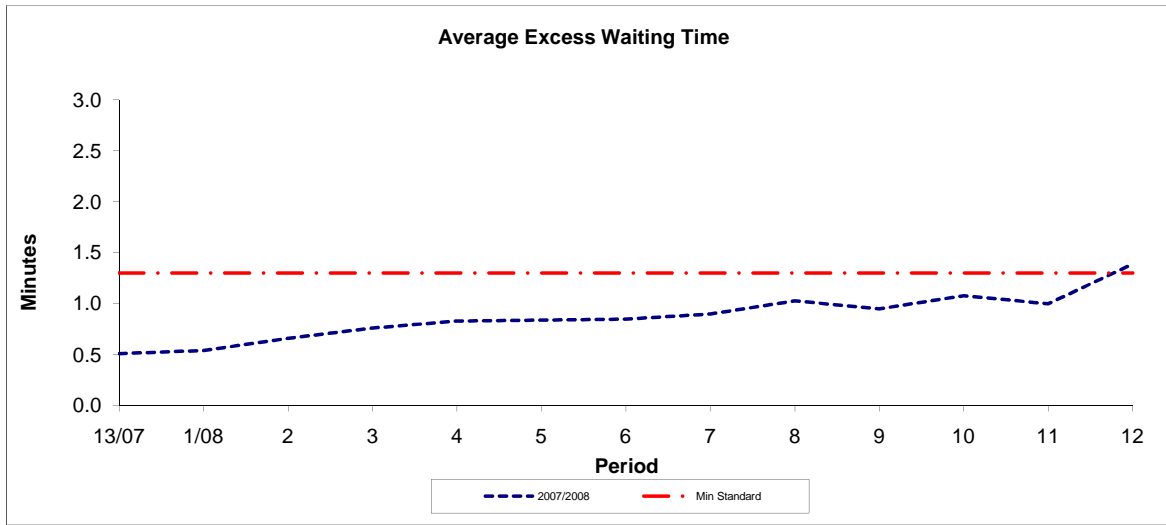


Period	13/07	1/08	2	3	4	5	6	7	8	9	10	11	12
2007/2008	1.57	1.17	1.33	2.58	2.06	1.30	1.32	1.86	1.75	1.61	1.46	0.58	4.57

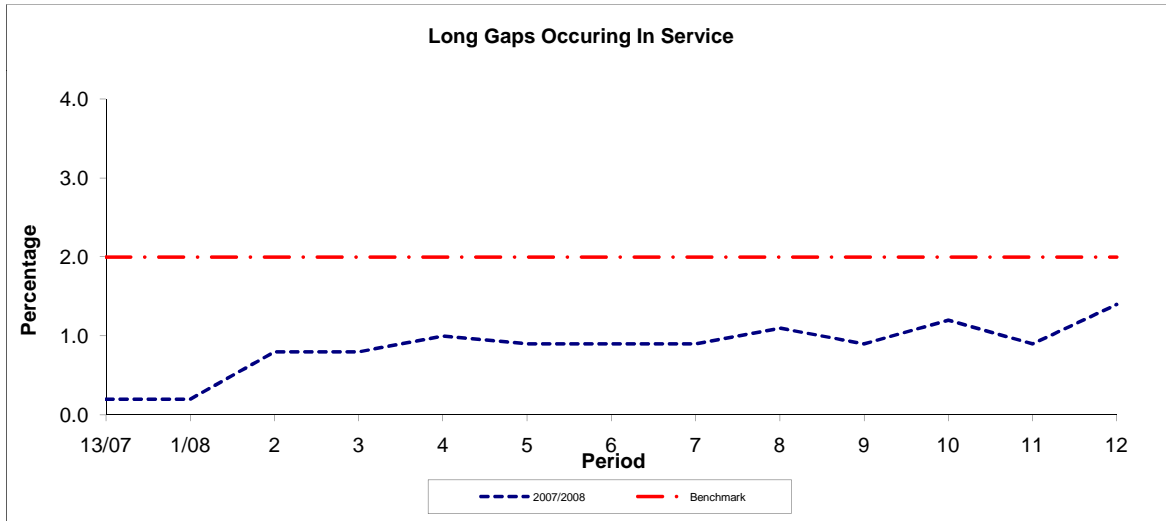
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 195



Period	13/07	1/08	2	3	4	5	6	7	8	9	10	11	12
2007/2008	0.51	0.54	0.66	0.76	0.83	0.84	0.85	0.90	1.03	0.95	1.08	1.00	1.39
Min Standard	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30	1.30



Period	13/07	1/08	2	3	4	5	6	7	8	9	10	11	12
2007/2008	0.20	0.20	0.80	0.80	1.00	0.90	0.90	0.90	1.10	0.90	1.20	0.90	1.40
Benchmark	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Note : Reliability is based on 12 weeks rolling data