

SECTION 2: PART A

SERVICE SPECIFICATION FOR ROUTE Nos. 98 & N98

CONTENTS

	Page
1. Tenders Required	2
2. Proposed Changes	2
3. Terminals	3
4. Days of Operation	3
5. Vehicle Type	4
6. Frequencies	5
7. Minimum Performance Standards	13
8. Running Times	14
9. Layovers	14
10. Timing Constraints	14
11. Control Strategy	15
12. Operational Considerations	15
13. Stopping Arrangements	15
14. Timing Points and Mileages	16
15. Vehicle Livery	16
16. Stands and Blinds	17
 <u>Appendices</u>	
A. Route Record	18

This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

2. PROPOSED CHANGES

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route Nos. 98 & N98.

- Eastbound buses are to be diverted, in the Oxford Street/Tottenham Court Road area due to Crossrail works. Westbound buses are unaffected. The diversion is expected to last until November 2010.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- Monday to Fridays AM and PM peak frequency are reduced from every 5 minutes to every 6 minutes.
- Route No. 98 is extended from Willesden Bus Garage to Willesden, Church End. **Please see Appendix A for full list of streets traversed.**
- Route No. N98 is extended from Willesden Bus Garage to Willesden, Neasden Lane. **Please see Appendix A for full list of streets traversed.**
- Two additional journeys ex Holborn, Red Lion Square in the Mondays to Fridays PM peak are withdrawn.
- An additional journey ex Holborn, Red Lion Square in the Mondays to Fridays AM peak is introduced.
- Changes to the traffic day are introduced to allow better interworking between the day and night service.
- **Tenderers must identify the cost of the Nightly element of this service separately.**

3. TERMINALS

Route No. 98 will operate between Willesden, Church End and Holborn, Red Lion Square.

Route No. N98 long journeys will operate between Stanmore Station and Holborn, Red Lion Square.

Route No. N98 short journeys will operate between Willesden, Neasden Lane and Holborn, Red Lion Square.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 98 & N98 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service
Sunday nights / Monday mornings to Thursday nights / Friday mornings	Section 6.5
Friday nights / Saturday mornings	Section 6.6
Saturday nights / Sunday mornings	Section 6.7
Christmas Eve night / Christmas Day morning	No service
Christmas Day night / Boxing Day morning	No service
New Year's Eve night / New Year's Day morning*	Saturday night / Sunday morning service

* The New Year's Eve service level should be regarded as a minimum and any frequency increases and / or diversions will be discussed with the successful Tenderer on an annual basis.

5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 98 & N98 are currently approved for vehicles which are a maximum of 9.9 metres long and 2.50 metres wide. A formal route test will be required for vehicles which exceed these dimensions and for any manoeuvres and roads previously unserved by bus (i.e. the section of routeing between the Willesden Bus Garage and Willesden, Church End stand). This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time. In addition, journeys with specific start or finish times are required. These times must be adhered to.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies **AT ANY POINT ON THE ROUTE**.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

6.1 Mondays to Fridays

1. Willesden, Church End to Holborn, Red Lion Square

0520 - 0540	Every 15 minutes
0541 - 0600	Every 10 minutes
0601 - 0620	Every 7-8 minutes (8 buses per hour)
0621 - 1755	Every 6 minutes
1756 - 1835	Every 7-8 minutes (8 buses per hour)
1836 - 2315	Every 10 minutes
2316 - 2350	Every 20 minutes

First departure from Willesden, Church End no later than 0525.

Last departure from Willesden, Church End no earlier than 2345.

Tenderers should ensure that buses are scheduled to be no more than 6 minutes apart at Marble Arch, Edgware Road between 0700 and 0815 and between 1500 and 1630.

Willesden, Church End to Holborn, Red Lion Square

0746 One Journey

Additional journey to arrive at Maida Vale between 0815 and 0830.

2. Holborn, Red Lion Square to Willesden, Church End

0605 - 0625	Every 15 minutes
0626 - 0645	Every 10 minutes
0646 - 0715	Every 7-8 minutes (8 buses per hour)
0716 - 1930	Every 6 minutes
1931 - 1955	Every 7-8 minutes (8 buses per hour)
1956 - 0010	Every 10 minutes

First departure from Holborn, Red Lion Square no later than 0610.

Last departure from Holborn, Red Lion Square no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn High Road Station between 0715 and 745 and no more than 6 minutes between 0746 and 0815 and between 1500 and 1630.

6.2 Saturdays & Good Friday

1. Willesden, Church End to Holborn, Red Lion Square

0520 - 0610	Every 15 minutes
0611 - 0705	Every 10 minutes
0706 - 0840	Every 7-8 minutes (8 buses per hour)
0841 - 1725	Every 6 minutes
1726 - 1755	Every 7-8 minutes (8 buses per hour)
1756 - 2315	Every 10 minutes
2316 - 2350	Every 20 minutes

First departure from Willesden, Church End no later than 0525.

Last departure from Willesden, Church End no earlier than 2345.

Tenderers should ensure that buses are scheduled to be no more than 6 minutes apart at Marble Arch, Edgware Road between 0915 and 1045.

2. Holborn, Red Lion Square to Willesden, Church End

0605 - 0655	Every 15 minutes
0656 - 0905	Every 10 minutes
0906 - 0935	Every 7-8 minutes (8 buses per hour)
0936 - 1900	Every 6 minutes
1901 - 1930	Every 7-8 minutes (8 buses per hour)
1931 - 0010	Every 10 minutes

First departure from Holborn, Red Lion Square no later than 0610.

Last departure from Holborn, Red Lion Square no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn High Road Station between 0935 and 1005 and no more than 6 minutes between 1005 and 1035.

6.3 Sundays

1. Willesden, Church End to Holborn, Red Lion Square

0700 - 0720	Every 15 minutes
0721 - 0745	Every 12 minutes
0746 - 0855	Every 10 minutes
0856 - 1735	Every 8 minutes
1736 - 2315	Every 10 minutes
2316 - 2350	Every 20 minutes

First departure from Willesden, Church End no later than 0705.

Last departure from Willesden, Church End no earlier than 2345.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Marble Arch, Edgware Road between 1000 and 1130.

2. Holborn, Red Lion Square to Willesden, Church End

0735 - 0810	Every 15 minutes
0811 - 0945	Every 12 minutes
0946 - 1950	Every 8 minutes
1951 - 0010	Every 10 minutes

First departure from Holborn, Red Lion Square no later than 0740.

Last departure from Holborn, Red Lion Square no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn High Road Station between 1030 and 1130.

6.4 Boxing Day

1. Willesden, Church End to Holborn, Red Lion Square

0800 - 0855	Every 10 minutes
0856 - 1735	Every 8 minutes
1736 - 2315	Every 10 minutes
2316 - 2350	Every 20 minutes

First departure from Willesden, Church End no later than 0805.

Last departure from Willesden, Church End no earlier than 2345.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Marble Arch, Edgware Road between 0930 and 1130.

2. Holborn, Red Lion Square to Willesden, Church End

0805 - 0945	Every 12 minutes
0946 - 1950	Every 8 minutes
1951 - 0010	Every 10 minutes

First departure from Holborn, Red Lion Square no later than 0810.

Last departure from Holborn, Red Lion Square no earlier than 0005.

Tenderers should ensure that buses are scheduled to be no more than 8 minutes apart at Kilburn High Road Station between 1030 and 1230.

6.5 Sunday nights / Monday mornings to Thursday nights / Friday mornings

1. Stanmore Station to Holborn, Red Lion Square

2350 - 0500 Every 30 minutes

First departure from Stanmore Station no later than 2355.
Last departure from Stanmore Station no earlier than 0455.

2. Willesden, Neasden Lane to Holborn, Red Lion Square

2400 - 0510 Every 30 minutes

First departure from Willesden, Neasden Lane no later than 0005.
Last departure from Willesden, Neasden Lane no earlier than 0505.

Journeys operating between Stanmore Station and Holborn, Red Lion Square should be timed to fully interwork with journeys between Willesden, Neasden Lane and Holborn, Red Lion Square. **A joint frequency of every 15 minutes should be provided between Willesden, Neasden Lane and Holborn, Red Lion Square during the stated times.**

3. Holborn, Red Lion Square to Stanmore Station

0010 - 0600 Every 30 minutes

First departure from Holborn, Red Lion Square no later than 0015.
Last departure from Holborn, Red Lion Square no earlier than 0555.

4. Holborn, Red Lion Square to Willesden, Neasden Lane

0020 - 0530 Every 30 minutes

First departure from Holborn, Red Lion Square no later than 0025.
Last departure from Holborn, Red Lion Square no earlier than 0525.

Journeys operating between Holborn, Red Lion Square and Stanmore Station should be timed to fully interwork with journeys between Holborn, Red Lion Square and Willesden, Neasden Lane. **A joint frequency of every 15 minutes should be provided between Holborn, Red Lion Square and Willesden, Neasden Lane during the stated times.**

Tenderers must identify the cost of the Nightly element of this service separately.

6.6 Friday nights / Saturday mornings

1. Stanmore Station to Holborn, Red Lion Square

2350 - 0500 Every 20 minutes

First departure from Stanmore Station no later than 2355.
Last departure from Stanmore Station no earlier than 0455.

2. Willesden, Neasden Lane to Holborn, Red Lion Square

2400 - 0510 Every 20 minutes

First departure from Willesden, Neasden Lane no later than 0005.
Last departure from Willesden, Neasden Lane no earlier than 0505.

Journeys operating between Stanmore Station and Holborn, Red Lion Square should be timed to fully interwork with journeys between Willesden, Neasden Lane and Holborn, Red Lion Square. **A joint frequency of every 10 minutes should be provided between Willesden, Neasden Lane and Holborn, Red Lion Square during the stated times.**

3. Holborn, Red Lion Square to Stanmore Station

0010 - 0600 Every 20 minutes

First departure from Holborn, Red Lion Square no later than 0015.
Last departure from Holborn, Red Lion Square no earlier than 0555.

4. Holborn, Red Lion Square to Willesden, Neasden Lane

0020 - 0530 Every 20 minutes

First departure from Holborn, Red Lion Square no later than 0025.
Last departure from Holborn, Red Lion Square no earlier than 0525

Journeys operating between Holborn, Red Lion Square and Stanmore Station should be timed to fully interwork with journeys between Holborn, Red Lion Square and Willesden, Neasden Lane. **A joint frequency of every 10 minutes should be provided between Holborn, Red Lion Square and Willesden, Neasden Lane during the stated times.**

Tenderers must identify the cost of the Nightly element of this service separately.

6.7 Saturday nights / Sunday mornings

1. Stanmore Station to Holborn, Red Lion Square

2350 - 0640 Every 20 minutes

First departure from Stanmore Station no later than 2355.
Last departure from Stanmore Station no earlier than 0635.

2. Willesden, Neasden Lane to Holborn, Red Lion Square

2400 - 0650 Every 20 minutes

First departure from Willesden, Neasden Lane no later than 0005.
Last departure from Willesden, Neasden Lane no earlier than 0645.

Journeys operating between Stanmore Station and Holborn, Red Lion Square should be timed to fully interwork with journeys between Willesden, Neasden Lane and Holborn, Red Lion Square. **A joint frequency of every 10 minutes should be provided between Willesden, Neasden Lane and Holborn, Red Lion Square during the stated times.**

3. Holborn, Red Lion Square to Stanmore Station

0010 - 0720 Every 20 minutes

First departure from Holborn, Red Lion Square no later than 0015.
Last departure from Holborn, Red Lion Square no earlier than 0715.

4. Holborn, Red Lion Square to Willesden, Neasden Lane

0020 - 0710 Every 20 minutes

First departure from Holborn, Red Lion Square no later than 0025.
Last departure from Holborn, Red Lion Square no earlier than 0705.

Journeys operating between Holborn, Red Lion Square and Stanmore Station should be timed to fully interwork with journeys between Holborn, Red Lion Square and Willesden, Neasden Lane. **A joint frequency of every 10 minutes should be provided between Holborn, Red Lion Square and Willesden, Neasden Lane during the stated times.**

Tenderers must identify the cost of the Nightly element of this service separately.

7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 98 & N98 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 98 shall be:

Average Excess Wait Time:	No more than 1.30 minutes
Minimum Operated Mileage:	No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N98 shall be:

Departing on Time	No less than 85.00%
Minimum Operated Mileage	No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

QSI Thresholds

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.15 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N98 at present. However, this may change at a later date when a Threshold figure may be published.

Summary of proposed QSI coverage: Route No. 98

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

Survey locations

Towards Holborn, Red Lion Square	Towards Willesden, Church End
Willesden High Road	Tottenham Court Road
Kilburn High Road	Marble Arch
Marble Arch	Kilburn High Road

Total scheduled manual QSI surveys per quarter = 96.

8. RUNNING TIMES

The current timetable for Route No. 98 can be viewed by prospective Tenderers on Caesar. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should devise their own running times for the section of Route No. 98 between Willesden, Pound Lane and Willesden, Church End and Willesden, Pond Lane and Willesden, Neasden Lane.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions. Tenderers should particularly check the existing running times for the Monday to Fridays PM peak, evenings, Saturday and Sunday early morning periods, and Saturday and Sunday AM between 0001-0230.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 98 & N98 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

10. TIMING CONSTRAINTS

Route No. 98 should interwork with Route No. N98 to form a seamless 24 hour service between Willesden Bus Garage, Pound Lane and Holborn, Red Lion Square.

Route Nos. 98 & N98 should be separated, where possible, from Route Nos. 6 & N6 between Edgware Road Station and Oxford Circus.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking / separation is delivered within its schedules.

11. CONTROL STRATEGY

Route No. 98 & N98 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 98 & N98:

- Route Nos. 98 & N89 can suffer from unpredictable traffic delays in the Maida Vale Station and Oxford Circus areas.

Tenderers should also note the following factors / events which may have an impact on Route Nos. 98 & N98 in the foreseeable future:

- It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. **This is expected to lead to significant savings in running and recovery times to bus routes, and, therefore, potential resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and / or how reliability targets could be revised when the Scheme is introduced.**

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 98 & N98 must serve all stops on the line of route designated for the route.

14. TIMING POINTS & MILEAGES

Timing Points

The required timing points (and codes) are shown in Caesar.

Mileages for Route Nos. 98 & N98

Willesden, Church End to Holborn, Red Lion Square	6.9 miles
Willesden, Neasden Lane to Holborn, Red Lion Square	8.4 miles
Stanmore Station to Holborn, Red Lion Square	13.8 miles
Holborn, Red Lion Square to Willesden, Church End	7.3 miles
Holborn, Red Lion Square to Willesden, Neasden Lane	8.5 miles
Holborn, Red Lion Square to Stanmore Station	13.9 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

15. VEHICLE LIVERY

All vehicles to be used on Route Nos. 98 & N98 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

16. STANDS AND BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

98 via Marble Arch

N98 via Kilburn

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

13/11/2009 Tranche 331.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N98: Holborn, Red Lion Square - Stanmore Station

Date of Structural Change: 11 December 2010.

Date of Service Change: 11 December 2010.

Reason for Issue: New tender.

STREETS TRAVERSED

Towards Stanmore Station: Procter Street, High Holborn, New Oxford Street, Oxford Street, Park Lane, Cumberland Gate, Marble Arch, Edgware Road, Maida Vale, Kilburn High Road, Willesden Lane, Willesden High Road, Dudden Hill Lane, Dudden Hill Lane Roundabout, Neasden Underpass, Hazelwood Court, Neasden Lane North, Blackbird Hill, Salmon Street, Forty Lane, Salmon Street, Tudor Gardens, Church Lane, Kingsbury Road, Kingsbury Circle, Honeypot Lane, Cumberland Road, Queensbury Station Parade, Cumberland Road, Honeypot Lane, Marsh Lane, London Road, Stanmore Station Forecourt.

Special Journey towards Willesden, Church End:

operate from Willesden High Road, then via Church Road to Willesden High Road.

Towards Holborn, Red Lion Square: Stanmore Station Forecourt, London Road, Marsh Lane, Honeypot Lane, Cumberland Road, Queensbury Station Parade, Cumberland Road, Honeypot Lane, Kingsbury Circle, Kingsbury Road, Church Lane, Tudor Gardens, Salmon Street, Blackbird Hill, Neasden Lane North, Neasden Underpass, Dudden Hill Lane Roundabout, Neasden Lane, Birse Crescent, Dudden Hill Lane Roundabout, Dudden Hill Lane, Willesden High Road, Willesden Lane, Kilburn High Road, Maida Vale, Edgware Road, Marble Arch, Oxford Street, New Oxford Street, Bloomsbury Way, Vernon Place, Theobald's Road, Drake Street, Procter Street.

Special Journey from Willesden, Church End:

operate from Willesden High Road, then via Church End Roundabout to Willesden High Road.

STANDING AND TURNING POINTS

HOLBORN, RED LION SQUARE

Public stand for two buses on east side of Procter Street commencing 2 metres from the southern arm of Red Lion Square, extending 20 metres north.

Buses proceed from Procter Street direct to stand, departing to Procter Street. Set down in Procter Street, at Stop G and pick up in Procter Street, at Stop G.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N98 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Holborn.
OTHER INFORMATION:	LUL toilet facilities available. Opening times to be confirmed.

OXFORD CIRCUS, JOHN PRINCES STREET, SOUTH EAST (from STANMORE STATION)

Public stand for two buses on east side of John Princes Street, commencing at the party wall of Nos 2/3 and extending 28 metres north.

Buses proceed from Oxford Street via Regent Street, Margaret Street and John Prince's Street to stand, departing via John Prince's Street to Oxford Street. Set down in Oxford Street, at Stop OF and pick up in Oxford Street, at Stop OQ.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Oxford Circus.

MARBLE ARCH (from STANMORE STATION)

Buses proceed from Edgware Road via Marble Arch, Park Lane, Cumberland Gate and Marble Arch departing to Edgware Road. Set down in Edgware Road, at Stop H and pick up in Edgware Road, at Stop E.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
DISPLAY:	Marble Arch.

MARBLE ARCH, TYBURN WAY (from Holborn, Red Lion Square)

Public stand for three buses on west side of Tyburn Way, commencing 1 metre south of lamp standard No 20512 and extending 33 metres south.

Buses proceed from Oxford Street via Park Lane, Cumberland Gate and Tyburn Way to stand, departing via Tyburn Way and Marble Arch to Oxford Street. Set down in Oxford Street, at Stop O and pick up in Oxford Street, at Stop K.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Marble Arch.

HARROW ROAD BRIDGE, WARWICK AVENUE

Public stand for one artic bus in layby in Harrow Road outside John Aird Court, commencing 10 metres north west of bus stop No 3249 and extending 21 metres north west. (Situated on north east side of Warwick Avenue Roundabout).

From Holborn, Red Lion Square.

Buses proceed from Edgware Road via Harrow Road (Westbound), Harrow Road Bridge and Harrow Road to stand, departing via Harrow Road to Edgware Road. Set down in Edgware Road, at Stop EL and pick up in Edgware Road, at Stop EE.

From Stanmore Station.

Buses proceed from Edgware Road via Marylebone Road, Harrow Road (Westbound), Harrow Road Bridge and Harrow Road to stand, departing via Harrow Road to Edgware Road. Set down in Edgware Road, at Stop EC and pick up in Edgware Road, at Stop EM.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Edgware Road Station.

MAIDA VALE, RANDOLPH AVENUE (from STANMORE STATION)

Public stand on west side of Randolph Avenue, commencing at a point in line with southern boundary wall of no. 171 and extending 22 metres southwards to a point opposite the central pillar of no. 168.

Buses proceed from Maida Vale via Elgin Avenue and Randolph Avenue to stand, departing via Randolph Avenue and Carlton Vale to Maida Vale. Set down in Maida Vale, at Stop B and pick up in Maida Vale, at Stop KJ.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Maida Vale.

KILBURN PARK STATION, CAMBRIDGE GARDENS (from Holborn, Red Lion Square)

Public stand for five buses in 2 portions:

1- For three buses in east arm of Cambridge Gardens, alongside garden enclosure, commencing at party wall of Nos. 15/16 and extending 35 metres south.

2- For two buses in south arm of Cambridge Gardens, alongside garden enclosure, commencing 17 metres west of centre of Cambridge Gardens (east arm) and extending 21 metres west.

Buses proceed from Maida Vale via Kilburn High Road, Cambridge Avenue, Cambridge Gardens (West Arm), Cambridge Gardens (South Arm) and Cambridge Gardens (East Arm) to stand, departing via Cambridge Gardens (East Arm) and Cambridge Avenue to Kilburn High Road. Set down in Cambridge Avenue, at Stop Y and pick up in Kilburn High Road, at Stop W.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Kilburn Park.

WILLESDEN HIGH ROAD, CHURCH END (from Holborn, Red Lion Square)

Public stand for two buses on west side of Willesden High Road, south of Neasden Lane. Buses proceed from Willesden High Road direct to stand, departing via Willesden High Road and Church End Roundabout to Willesden High Road. Set down on stand and pick up on stand.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route N98 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Willesden, Church End.
OTHER INFORMATION: Toilet facilities to be confirmed..

NEASDEN SHOPPING CENTRE (from Holborn, Red Lion Square)

Public stand on south side of Neasden Lane, commencing at party wall of 253/255 and extending 17 metres south-eastwards.
Buses proceed from Neasden Lane via Dudden Hill Lane Roundabout and Neasden Lane to stand, departing to Neasden Lane. Set down in Neasden Lane, at Stop Z1 and pick up in Neasden Lane, at Stop FF.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Neasden Library.

KINGSBURY CIRCLE (from Holborn, Red Lion Square)

Buses proceed from Kingsbury Road via Kingsbury Circle (Circling) departing to Kingsbury Road. Set down in Kingsbury Road, at Stop B and pick up in Kingsbury Road, at Stop A.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Kingsbury Circle.

QUEENSBURY STATION (from Holborn, Red Lion Square)

Public stand for two buses on east side Queensbury Circus (eastern arm), between the two arms of Queensbury Station Parade, commencing 8 metres north of lamp standard No. 44 and extending 22 metres north.

Buses proceed from Queensbury Station Parade direct to stand, departing to Queensbury Station Parade. Set down in Queensbury Station Parade, at Stop AA and pick up in Queensbury Station Parade, at stop BB.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Queensbury Station.

STANMORE STATION

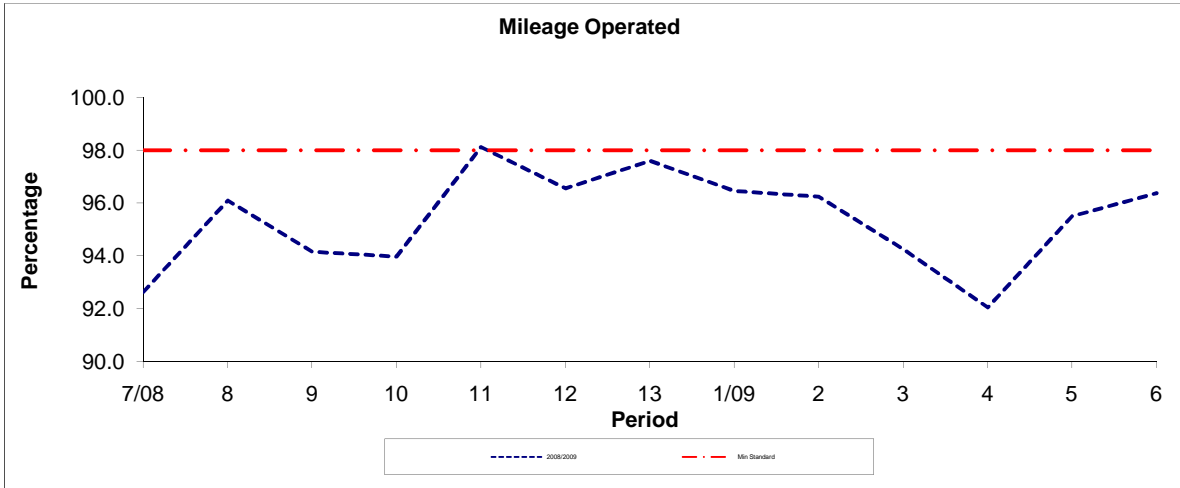
Private stand for two buses on Stanmore Station forecourt, commencing at the eastern end of the station building and extending 36 metres east (split in two by pedestrian crossing).

Buses proceed from Stanmore Station Forecourt direct to stand, departing to Stanmore Station Forecourt. Set down in Stanmore Station Forecourt and pick up in Stanmore Station Forecourt, at Stop A.

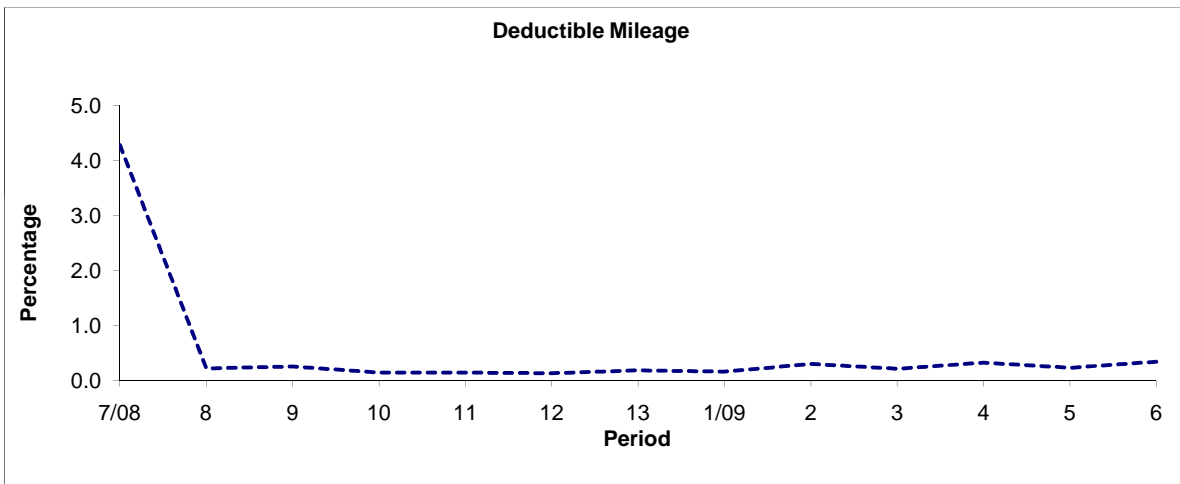
AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route N98 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Stanmore Station.
OTHER INFORMATION: LUL toilet facilities available Mondays to Saturdays-0500-0115 ; Sundays 0650-2400.

PART B - PERFORMANCE STATISTICS

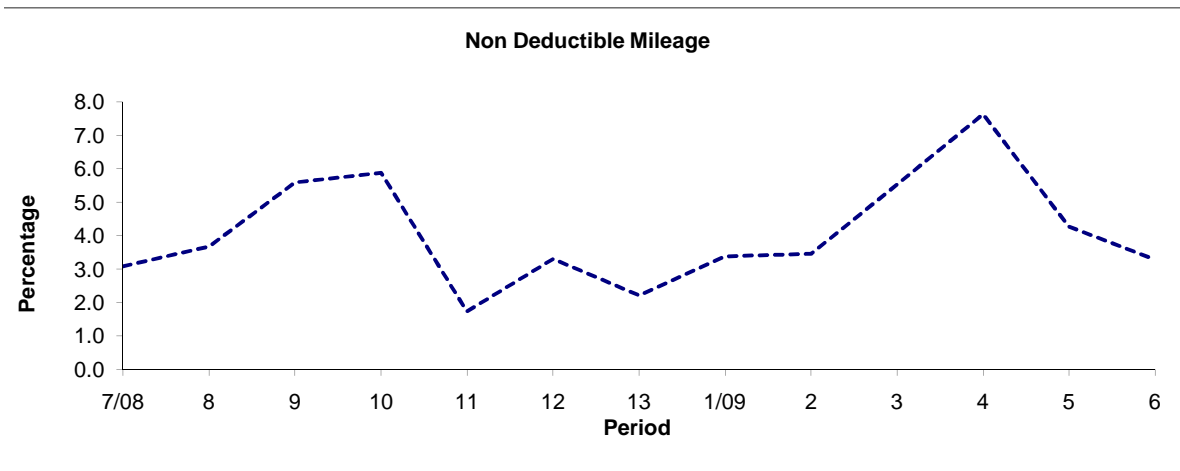
Route 6



Period	7/08	8	9	10	11	12	13	1/09	2	3	4	5	6
2008/2009	92.63	96.10	94.16	93.98	98.12	96.56	97.60	96.46	96.24	94.26	92.05	95.50	96.37
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	7/08	8	9	10	11	12	13	1/09	2	3	4	5	6
2008/2009	4.28	0.22	0.25	0.14	0.14	0.13	0.18	0.16	0.30	0.21	0.32	0.23	0.34



Period	7/08	8	9	10	11	12	13	1/09	2	3	4	5	6
2008/2009	3.09	3.68	5.59	5.88	1.74	3.31	2.22	3.38	3.46	5.53	7.63	4.27	3.29

Note : Mileage is based on 4 weeks data