

## CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

<b>Contract Reference</b>	QC36801
<b>Route Number</b>	79
<b>Terminus Points</b>	Alperton, Sainsburys to Edgware Station
<b>Contract Basis</b>	Incentivised
<b>Commencement Date</b>	26 <sup>th</sup> November 2011
<b>Vehicle Type</b>	87 Capacity Dual Door Double Deck Vehicles
<b>Maximum Approved Dimensions</b>	10.7 metres long and 2.5 metres wide
<b>Advertising Rights</b>	Operator
<b>Sponsored Route</b>	Yes
<b>Minimum Performance Std</b>	1.10 mins EWT
<b>Extension Threshold</b>	0.95 mins EWT
<b>Minimum Operated Mileage</b>	No less than 98.00%

Tender Return Date: No later than 12 o'clock on 15<sup>th</sup> November 2010

## **SERVICE SPECIFICATION**

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## 1) NOTES

**Proposed Changes:**

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 79

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 87 capacity buses will be specified subject to a satisfactory route test.

## 2) SCHEDULE REQUIREMENTS & PINCHPOINTS

### 2.1) MONDAY TO FRIDAY SCHOOL DAYS SCHEDULE REQUIREMENTS & PINCHPOINTS

Alperton, Sainsburys to Edgware Station			Edgware Station to Alperton, Sainsburys		
First departure no later than 0510.			First departure no later than 0505.		
0505 - 0550	Every 20 minutes		0500 - 0525	Every 20 minutes	
0551 - 0620	Every 15 minutes		0526 - 0555	Every 15 minutes	
0621 - 0640	Every 12 minutes		0556 - 2005	Every 12 minutes	
0641 - 0740	Every 10 minutes		2006 - 0040	Every 15 minutes	
0741 - 1945	Every 12 minutes				
1946 - 0035	Every 15 minutes				
Last departure no earlier than 0030.			Last departure no earlier than 0035.		
<b>Pinchpoints</b>					
Queensbury Station	0705 - 0805	10 minutes	Wembley Central Station	0700 - 0900	12 minutes
	0806 - 0905	12 minutes		1455 - 1625	12 minutes
	1505 - 1640	12 minutes			

### 2.1) MONDAY TO FRIDAY NON-SCHOOL DAYS SCHEDULE REQUIREMENTS & PINCHPOINTS

Alperton, Sainsburys to Edgware Station			Edgware Station to Alperton, Sainsburys		
First departure no later than 0510.			First departure no later than 0505.		
0505 - 0550	Every 20 minutes		0500 - 0525	Every 20 minutes	
0551 - 0620	Every 15 minutes		0526 - 0555	Every 15 minutes	
0621 - 1945	Every 12 minutes		0556 - 2005	Every 12 minutes	
1946 - 0035	Every 15 minutes		2006 - 0040	Every 15 minutes	
Last departure no earlier than 0030.			Last departure no earlier than 0035.		
<b>Pinchpoints</b>					
Queensbury Station	0705 - 0905	12 minutes	Wembley Central Station	0700 - 0900	12 minutes
	1505 - 1640	12 minutes		1455 - 1625	12 minutes

### 2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Alperton, Sainsburys to Edgware Station			Edgware Station to Alperton, Sainsburys		
First departure no later than 0510.			First departure no later than 0505.		
0505 - 0650	Every 20 minutes		0500 - 0725	Every 20 minutes	
0651 - 0735	Every 15 minutes		0726 - 0855	Every 15 minutes	
0736 - 1845	Every 12 minutes		0856 - 1905	Every 12 minutes	
1846 - 0035	Every 15 minutes		1906 - 0040	Every 15 minutes	
Last departure no earlier than 0030.			Last departure no earlier than 0035.		
<b>Pinchpoints</b>					
Queensbury Station	0940 - 1105	12 minutes	Wembley Central Station	0935 - 1100	12 minutes

### 2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Alperton, Sainsburys to Edgware Station		Edgware Station to Alperton, Sainsburys			
First departure no later than 0635.		First departure no later than 0640.			
0630 - 0735	Every 20 minutes	0635 - 0840	Every 20 minutes		
0736 - 0035	Every 15 minutes	0841 - 0040	Every 15 minutes		
Last departure no earlier than 0030.		Last departure no earlier than 0035.			
<b>Pinchpoints</b>					
Queensbury Station	1030 - 1130	15 minutes	Wembley Central Station	1025 - 1125	15 minutes

### 2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Alperton, Sainsburys to Edgware Station		Edgware Station to Alperton, Sainsburys			
First departure no later than 0805.		First departure no later than 0800.			
0800 - 0035	Every 15 minutes	0755 - 0840	Every 20 minutes		
		0841 - 0040	Every 15 minutes		
Last departure no earlier than 0030.		Last departure no earlier than 0035.			
<b>Pinchpoints</b>					
Queensbury Station	1030 - 1130	15 minutes	Wembley Central Station	1025 - 1125	15 minutes

### 3) QSI POINTS & MILEAGE

It is intended Route No. 79 will have 124 surveys per quarter at the following locations:

<b>QSI POINTS</b>	
<b>Towards Edgware Station</b>	<b>Towards Alperton, Sainsburys</b>
Alperton Sainsburys	Edgware
Wembley Central	Kingsbury \$
Preston Hotel \$ (not evenings or Sundays)	Preston Hotel \$ (not evenings or Sundays)
Kingsbury \$	Wembley Central
<b>MILEAGE: See Attached iBus Sheets</b>	

\$ This location observed simultaneously in both directions - counted as two surveys.

#### **4) OPERATIONAL CONSIDERATIONS**

- 4.1) Route No. 79 can suffer unpredictable traffic delays in the Alperton, Wembley and on Honeypot Lane in the Kingsbury/Queensbury areas.
- 4.2) Football matches and events at Wembley Complex can also cause traffic congestion in the Wembley Stadium vicinity.
- 4.3) There is substantial redevelopment planned in the vicinity of Wembley Stadium. This lies between South Way, Empire Way, North End Road and First Way and includes 4,000 housing units. Brent Civic Centre is due to relocate to new offices on Engineers Way, just west of Olympic Way in 2013. A new road will link Fulton Road with Royal Way and it is intended that North End Road would no longer be a dead end, instead allowing access and egress to Bridge Road. A Masterplan for the area east of First Way, north of Great Central Way and south of the Bakerloo line has been adopted by LB Brent.
- 4.4) The 2012 Olympic Games open on Friday 27<sup>th</sup> July and close on Sunday the 12<sup>th</sup> August. The 2012 Paralympic Games start on Wednesday the 29<sup>th</sup> August and close on Sunday the 9<sup>th</sup> September. The games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time. Full details and any extra resource required will be negotiated with the operator at a later date.

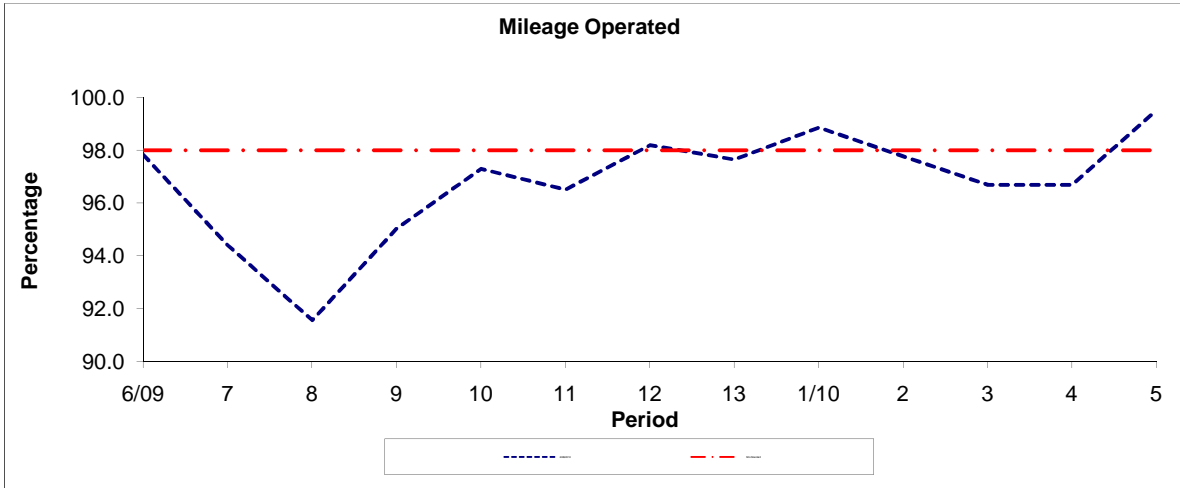
#### **5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE**

- 5.1) CURRENT PERFORMANCE  
As per current print out.
- 5.2) ROUTE RECORD  
As per Busnet Printout.
- 5.3) IBUS MILEAGE  
As per current print out.

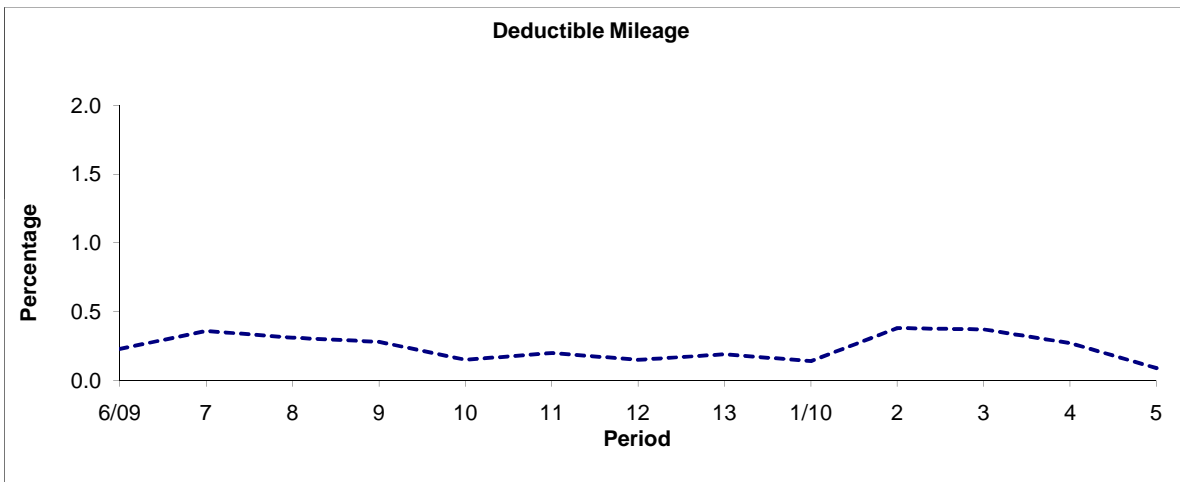
#### **6) TUPE STAFF INFORMATION FORM**

**PART B - PERFORMANCE STATISTICS**

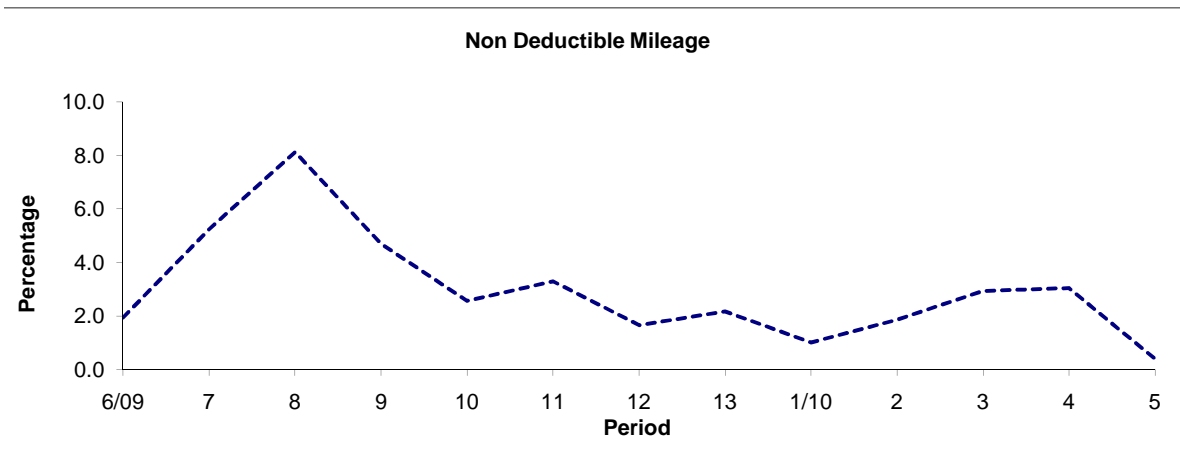
**Route 79**



Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	97.83	94.39	91.56	95.02	97.29	96.50	98.19	97.64	98.85	97.76	96.69	96.69	99.51
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	0.23	0.36	0.31	0.28	0.15	0.20	0.15	0.19	0.14	0.38	0.37	0.27	0.09

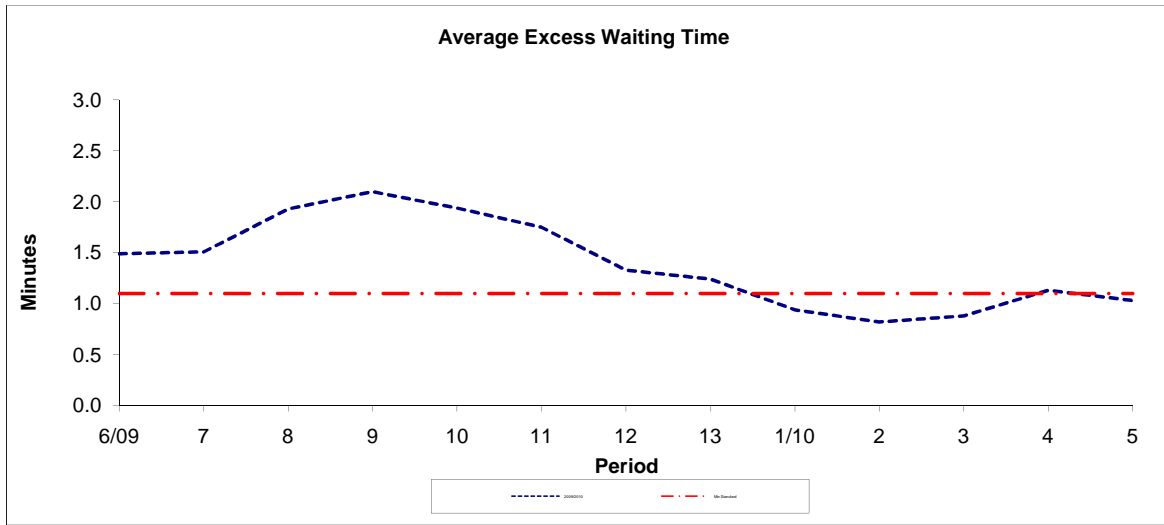


Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	1.94	5.25	8.13	4.70	2.56	3.30	1.66	2.17	1.01	1.86	2.94	3.04	0.40

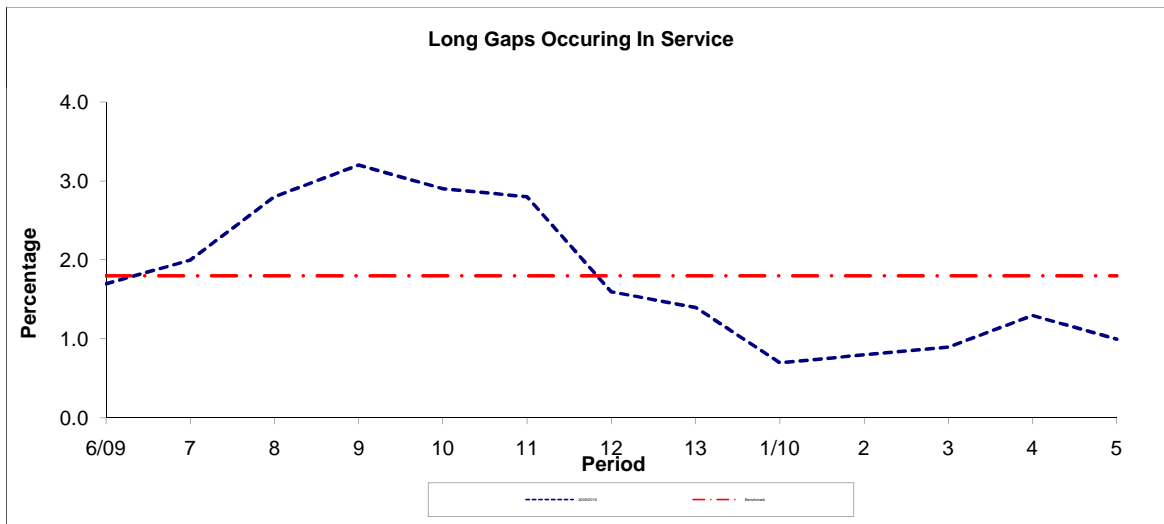
**Note :** Mileage is based on 4 weeks data

**PART B - PERFORMANCE STATISTICS**

**Route 79**



Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	1.49	1.51	1.93	2.10	1.94	1.75	1.33	1.24	0.94	0.82	0.88	1.13	1.03
Min Standard	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10	1.10



Period	6/09	7	8	9	10	11	12	13	1/10	2	3	4	5
2009/2010	1.70	2.00	2.80	3.20	2.90	2.80	1.60	1.40	0.70	0.80	0.90	1.30	1.00
Benchmark	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80

**Note :** Reliability is based on 12 weeks rolling data



# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 79: Alperton, Sainsburys - Edgware Station

**Date of Structural Change:** 26 November 2011.

**Date of Service Change:** 26 November 2011.

**Reason for Issue:** New Tender.

### STREETS TRAVERSED

**Towards Edgware Station:** Cumberland Road, Glacier Way, Ealing Road, Alperton Station Forecourt, Ealing Road, Wembley High Road, Park Lane, Wembley Hill Road, Preston Road, Preston Hill, The Mall, Kingsbury Circle, Honeypot Lane, Cumberland Road, Queensbury Station Parade, Cumberland Road, Honeypot Lane, Whitchurch Lane, Station Road, Edgware Bus Station.

**Towards Alperton, Sainsburys:** Edgware Bus Station, Station Road, Whitchurch Lane, Honeypot Lane, Cumberland Road, Queensbury Station Parade, Cumberland Road, Honeypot Lane, Kingsbury Circle, The Mall, Preston Hill, Preston Road, Wembley Hill Road, Park Lane, Wembley High Road, Ealing Road, Glacier Way.

### STANDING AND TURNING POINTS

#### ALPERTON, SAINSBURY'S

Public stand for two buses on the south side of Glacier Way, commencing 40 metres from lamp standard 10 extending 25 metres east.

Buses proceed from Glacier Way direct to stand, departing to Glacier Way. Set down in Glacier Way and pick up in Glacier Way, at Stop K.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 79 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Alperton, Sainsbury's.
OTHER INFORMATION:	Toilets available 0800-2400 Mondays to Saturdays; 1000-1600 Sundays.

## **ALPERTON STATION (from EDGWARE STATION)**

Private stand on LUL Station forecourt on the north side of Ealing Road.  
Buses proceed from Ealing Road via Alperton Station Forecourt to stand, departing to Alperton Station Forecourt. Set down in Ealing Road, at Stop A and pick up in Ealing Road, at Stop B.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Alperton.

## **WEMBLEY CENTRAL, MONTROSE CRESCENT**

### From Alperton, Sainsburys.

Buses proceed from Ealing Road via Union Road, Station Grove and Montrose Crescent departing to Ealing Road. Set down in Montrose Crescent, at stop CP and pick up in Ealing Road.

### From Edgware Station.

Buses proceed from Ealing Road via Montrose Crescent, Station Grove and Union Road departing to Ealing Road. Set down in Wembley High Road, at stop CP and pick up in Ealing Road, at stop CV.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: Wembley Central.

## **PRESTON ROAD**

### From Alperton, Sainsburys.

Buses proceed from Preston Road departing to Preston Road. Set down in Preston Road, at stop PH and pick up in Preston Road, at stop PE.

### From Edgware Station.

Buses proceed from Preston Road departing to Preston Road. Set down in Preston Road, at stop PB and pick up in Preston Road, at stop PK.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: Preston Road Station.

### **KINGSBURY CIRCLE (from Alperton, Sainsburys)**

Buses proceed from The Mall via Kingsbury Circle departing to The Mall. Set down in The Mall, at Stop F and pick up in The Mall, at Stop E.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
DISPLAY: Kingsbury Circle.

### **QUEENSBURY STATION (from Alperton, Sainsburys)**

Public stand for two buses on east side Queensbury Circus (eastern arm), between the two arms of Queensbury Station Parade, commencing 8 metres north of lamp standard No. 44 and extending 22 metres north.

Buses proceed from Queensbury Station Parade direct to stand, departing to Queensbury Station Parade. Set down in Queensbury Station Parade, at Stop AA and pick up in Queensbury Station Parade, at Stop BB.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Queensbury.

### **EDGWARE STATION, BUS STATION, STATION SIDE**

Private offside stand for 4 buses on station side of Edgware Bus Station commencing opposite and level with Bus Stop D (R0790) and extending 46 metres east.

Buses proceed from Edgware Bus Station direct to stand, departing to Edgware Bus Station. Set down in Edgware Bus Station, at Stop G and pick up in Edgware Bus Station, at Stop C.

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 2 buses on Route 79 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
DISPLAY: Edgware Station.  
OTHER INFORMATION: LUL toilet facilities available (24 hours).

## Transport for London - Live Mileage List

Route 79  
 Service change 22653  
 Date 23 September 2009

OUT DIRECTION				
Timing Point				
Code	Stop Number	Stop Name	Metres	Miles
ALPNSY S	ALPNSY S	ALPERTON, SAINSBURYS		
ALPNSY	CW61	Alperton Sainsbury's	0	0.00
ALPNSN	14833	Alperton Station	576	0.36
	R0657	Clayton Avenue	460	0.29
	15946	Eagle Road	268	0.17
	36880	Lyon Park Avenue	183	0.11
	4590	High Road Wembley	340	0.21
WEMBSC	14946	Wembley Central Station	266	0.17
	15945	Park Lane	163	0.10
	R0359	Wembley Hill Road	699	0.43
	17062	East Lane	347	0.22
	M20	East Lane	210	0.13
	17060	St Augustine's Avenue	249	0.15
	BP3110	Pellatt Road	196	0.12
NWEMPH	17057	Carlton Avenue East	471	0.29
	17056	Preston Road Station	178	0.11
	17053	Woodcock Hill	375	0.23
	17052	Kinch Grove	332	0.21
	36754	Magnolia Court	185	0.11
	36756	The Garth	390	0.24
	BP3565	Lyndsey Park	180	0.11
	36758	Kingsbury Circle	311	0.19
KNBYCL	26524	Kingsbury Circle	228	0.14
	26527	Cowbridge Road	332	0.21
	26528	Queensbury Morrisons	411	0.26
QBRYSN	16116	Queensbury Station	349	0.22
	16117	The Honeypot	727	0.45
	26530	Queensbury Circle	376	0.23
	26531	Broadcroft Avenue	456	0.28
	26533	Wigton Gardens	227	0.14
	BP2751	Honeypot Lane Centre	447	0.28
	9441	Marsh Lane	262	0.16
CANPSN	15035	Canons Park Station	397	0.25
	15036	St Lawrence Church	407	0.25
	20436	Buckingham Road	468	0.29
	15039	St Margarets Church	352	0.22
EWSNBS	BP090	Edgware Station	376	0.23
	EWSNBS S	Edgware Station, Bus Station	0	0.00
<b>TOTAL ROUTE MILEAGE - OUT DIRECTION</b>			12194	7.58
			metres	miles

**BACK DIRECTION**

<b>Timing Point</b>				
<b>Code</b>	<b>Stop Number</b>	<b>Stop Name</b>	<b>Metres</b>	<b>Miles</b>
EWSNBS S	EWSNBS S	Edgware Station, Bus Station		
EWSNBS	R0789	Edgware Station	0	0.00
	29600	St Margarets Church	402	0.25
	15038	Edgware Police Station	196	0.12
	29293	Montgomery Road	257	0.16
	15037	St Lawrence Church	325	0.20
CANPSN	14931	Canons Park Station	553	0.34
	9442	Marsh Lane	314	0.20
	26535	Honeypot Lane	175	0.11
	26534	Wigton Gardens	536	0.33
	26532	Broadcroft Avenue	323	0.20
	BP4190	Taunton Way	357	0.22
	9111	Queensbury Circle	207	0.13
	16118	The Honeypot	268	0.17
QBRYSN	14766	Queensbury Station	538	0.33
	26529	Queensbury Morrisons	490	0.30
	26526	Princes Avenue	425	0.26
KNBYCL	26525	Kingsbury Circle	238	0.15
	36759	Kingsbury Circle	346	0.21
	BP3564	Lyndsey Park	220	0.14
	36757	The Garth	221	0.14
	36755	Magnolia Court	360	0.22
	17051	Kinch Grove	247	0.15
	17054	Woodcock Hill	340	0.21
	17055	Preston Road Station	392	0.24
NWEMPH	17058	Carlton Avenue East	267	0.17
	17059	St Augustine's Avenue	474	0.29
	R0361	East Lane	331	0.21
	17063	Park Lane	367	0.23
	25180	Dagmar Avenue	287	0.18
	R0267	Wembley High Road	400	0.25
WEMBCS	R0268	Wembley Central Station	456	0.28
	1256	Chaplin Road	213	0.13
	36879	Lyon Park Avenue	180	0.11
	15947	Eagle Road	294	0.18
	33948	Stanley Avenue	346	0.21
ALPNSN	15950	Alperton Station	360	0.22
ALPNSY	CW59	Glacier Way	523	0.32
	ALPNSY S	ALPERTON, SAINSBURYS	0	0.00

**TOTAL ROUTE MILEAGE - BACK DIRECTION**

12228  
metres

7.60  
miles



**ROUTE NUMBER & CONTRACT NUMBER**

79 / QC36801

**IS THIS ROUTE OPERATED WITH A DEDICATED ROTA OF DRIVERS ?**

Yes

**HOW MANY DRIVERS DO YOU EMPLOY TO OPERATE THIS ROUTE ?**

31

**PLEASE PROVIDE THE NUMBER OF DRIVERS EMPLOYED ON THIS ROUTE IN EACH PAY GRADE, TO WHOM TUPE MAY APPLY, IN THE TABLE BELOW**

PAY DETAILS			STAFF ON GRADE
Pay Grade	Standard Hourly Rate	Average Weekly Earnings	
DR08	£11.24	£483	3
DR04	£12.48	£537	28

**FROM WHAT DATE DO THESE PAY RATES APPLY ?**

05/06/2010

**WHAT IS THE NEXT EXPECTED PAY REVIEW DATE ?**

30/04/2011

**DO ANY SPECIAL CONDITIONS OR GUARANTEES APPLY TO THE DRIVERS EMPLOYED ON THIS ROUTE ?**

Yes

**IF YES, PLEASE GIVE DETAILS:**

Guaranteed 38 hour week.

**DO YOU EMPLOY ANY OTHER STAFF SPECIFICALLY FOR THE OPERATION OF THIS ROUTE ?**

No

**IF YES, PLEASE GIVE DETAILS:**

JOB TITLE	PAY DETAILS	NUMBER OF STAFF

Please continue on a separate sheet if required.

I hereby certify that the above information is correct on the date of signing and that the company does not intend to make material changes to any of the conditions certified prior to the commencement of any new contract

Signature ..... Date .....

Print name .....

Position in Company .....

Name of Company .....