

CONTRACT SPECIFICATION

Tenders are requested for the following contract to operate a bus service.

Contract Reference	QC38301
Route Number	70
Terminus Points	Acton, Horn Lane to South Kensington
Contract Basis	Incentivised
Commencement Date	23 June 2012
Vehicle Type	60 capacity, dual door, single deck buses will be specified (alternative bids with existing 55 capacity, dual door, single deck buses may also be submitted)
Current Maximum Approved Dimensions	10.1 metres long and 2.4 metres wide
Advertising Rights	Operator
Sponsored Route	No
Minimum Performance Std	Average Excess Wait Time - No more than 1.10 minutes
Extension Threshold	Average Excess Wait Time Threshold - 0.95 minutes
Minimum Operated Mileage	No less than 98.00%

Tender Return Date: No later than 12 o'clock on 27th June 2011

SERVICE SPECIFICATION

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1) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 70.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 60 capacity, dual door, single deck buses will be specified (alternative bids with existing 55 capacity, dual door, single deck buses may also be submitted), subject to a satisfactory route test.

2) SCHEDULE REQUIREMENTS & PINCHPOINTS

2.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Acton, Horn Lane to South Kensington, Harrington Road			South Kensington Station to Acton, Horn Lane		
First departure no later than 0525.			First departure no later than 0545.		
0520 - 0555	Every 30 minutes		0540 - 0615	Every 30 minutes	
0556 - 0625	Every 15 minutes		0616 - 0645	Every 15 minutes	
0626 - 1830	Every 10 minutes		0646 - 1905	Every 10 minutes	
1831 - 2245	Every 15 minutes		1906 - 2335	Every 15 minutes	
2246 - 2350	Every 20 minutes		2336 - 0020	Every 20 minutes	
Last departure no earlier than 2345.			Last departure no earlier than 0015.		
Pinchpoints					
Notting Hill Gate, Palace Gardens Terrace	0700 - 0900	10 minutes	Wormwood Scrubs, Pavillion Hotel	0720 - 0900	10 minutes
	1500 - 1630	10 minutes		1505 - 1635	10 minutes

2.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Acton, Horn Lane to South Kensington, Harrington Road			South Kensington Station to Acton, Horn Lane		
First departure no later than 0525.			First departure no later than 0545.		
0520 - 0555	Every 30 minutes		0540 - 0615	Every 30 minutes	
0556 - 0815	Every 20 minutes		0616 - 0815	Every 20 minutes	
0816 - 0900	Every 15 minutes		0816 - 0915	Every 15 minutes	
0901 - 1800	Every 10 minutes		0916 - 1835	Every 10 minutes	
1801 - 2245	Every 15 minutes		1836 - 2335	Every 15 minutes	
2246 - 2350	Every 20 minutes		2336 - 0020	Every 20 minutes	
Last departure no earlier than 2345.			Last departure no earlier than 0015.		
Pinchpoints					
Notting Hill Gate, Palace Gardens Terrace	0925 - 0940	15 minutes	Wormwood Scrubs, Pavillion Hotel	0910 - 0955	15 minutes
	0941 - 1100	10 minutes		0956 - 1105	10 minutes

2) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

2.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Acton, Horn Lane to South Kensington, Harrington Road			South Kensington Station to Acton, Horn Lane		
First departure no later than 0525.			First departure no later than 0545.		
0520 - 0655	Every 30 minutes		0540 - 0715	Every 30 minutes	
0656 - 0855	Every 20 minutes		0716 - 0915	Every 20 minutes	
0856 - 2245	Every 15 minutes		0916 - 2335	Every 15 minutes	
2246 - 2350	Every 20 minutes		2336 - 0020	Every 20 minutes	
Last departure no earlier than 2345.			Last departure no earlier than 0015.		
Pinchpoints					
Notting Hill Gate, Palace Gardens Terrace	1030 - 1130	15 minutes	Wormwood Scrubs, Pavillion Hotel	1030 - 1130	15 minutes

2.4) BOXING DAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Acton, Horn Lane to South Kensington, Harrington Road			South Kensington Station to Acton, Horn Lane		
First departure no later than 0815.			First departure no later than 0835.		
0810 - 0855	Every 20 minutes		0830 - 0915	Every 20 minutes	
0856 - 2245	Every 15 minutes		0916 - 2335	Every 15 minutes	
2246 - 2350	Every 20 minutes		2336 - 0020	Every 20 minutes	
Last departure no earlier than 2345.			Last departure no earlier than 0015.		
Pinchpoints					
Notting Hill Gate, Palace Gardens Terrace	1030 - 1130	15 minutes	Wormwood Scrubs, Pavillion Hotel	1030 - 1130	15 minutes

3) QSI POINTS & MILEAGE

It is intended Route No. 70 will have 112 surveys per quarter at the following locations:

QSI POINTS	
Towards South Kensington, Harrington Road	Towards Acton, Horn Lane
Acton	South Kensington
East Acton (Hammersmith Hospital) \$	Notting Hill Gate
Ladbroke Grove \$	Ladbroke Grove \$
	East Acton (Hammersmith Hospital) \$
MILEAGE: See Attached iBus Sheets	

\$ This location recorded simultaneously in both directions - counted as two surveys.

4) OPERATIONAL CONSIDERATIONS

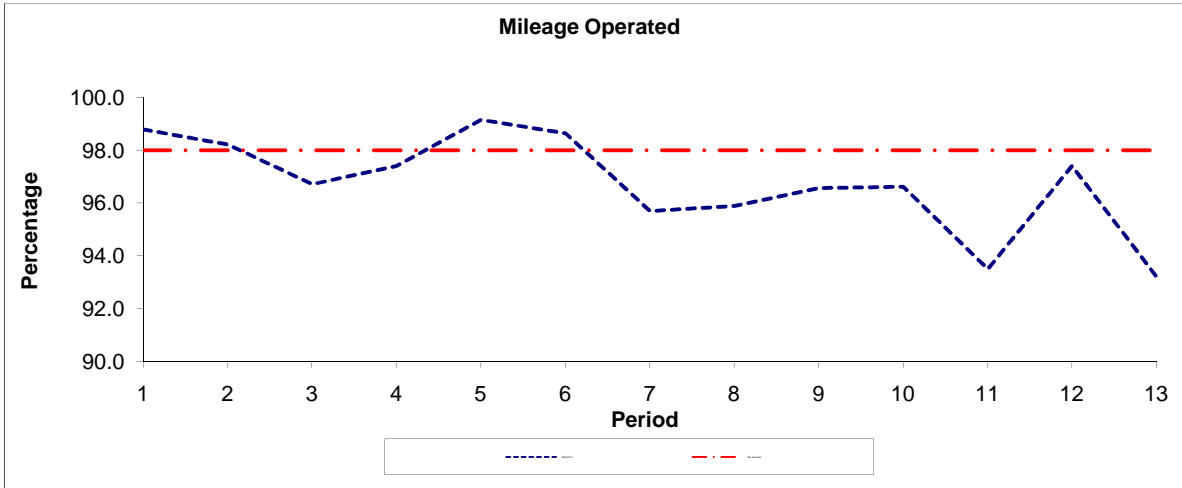
- 4.1) Route No. 70 should be separated from Route No. 7 between Wormwood Scrubs, Pavilion Hotel and Westbourne Park, Great Western Road during all periods, where possible.
- 4.2) When compiling schedules Tenderers are asked to consider passengers making connections to other services at the following locations: Acton Central Station, East Acton Station, Ladbroke Grove Station, Queensway Station and High Street Kensington Station.
- 4.3) Route No. 70 can suffer from unpredictable traffic delays in the Notting Hill Gate and Acton High Street areas.
- 4.4) The Notting Hill Carnival is an annual event held in the Notting Hill area over the late Summer Bank Holiday period and affects several LBSL contracted bus services. The arrangements for serving the area are flexible and depend on what advance information is provided by bodies such as the Metropolitan Police. Prior to the event, London Buses Officials will discuss service provision with those Operators who are involved.
- 4.5) Crossrail will connect the City, Canary Wharf, the West End and Heathrow Airport to commuter areas east and west of the capital. Major construction of the railway began in 2010, with services expected to commence in 2018. The construction impacts of Crossrail could affect Route No. 70 and it is anticipated that some passenger demand for Route No. 70 would shift to this line when it opens. Route No. 70 will be reviewed closer to the opening date
- 4.6) The 2012 Olympic Games open on Friday 27th July and close on Sunday 12th August. The 2012 Paralympic Games start on Wednesday 29th August and close on Sunday 9th September. The Games will result in additional passenger demand across the network, requiring additional capacity on some routes. There will also be a number of road closures in the event areas resulting in route diversions. Operators should be aware there will be implications to them during this time. Full details and any extra resource required will be negotiated with the operator at a later date.

5) CURRENT PERFORMANCE, ROUTE RECORD & IBUS MILEAGE

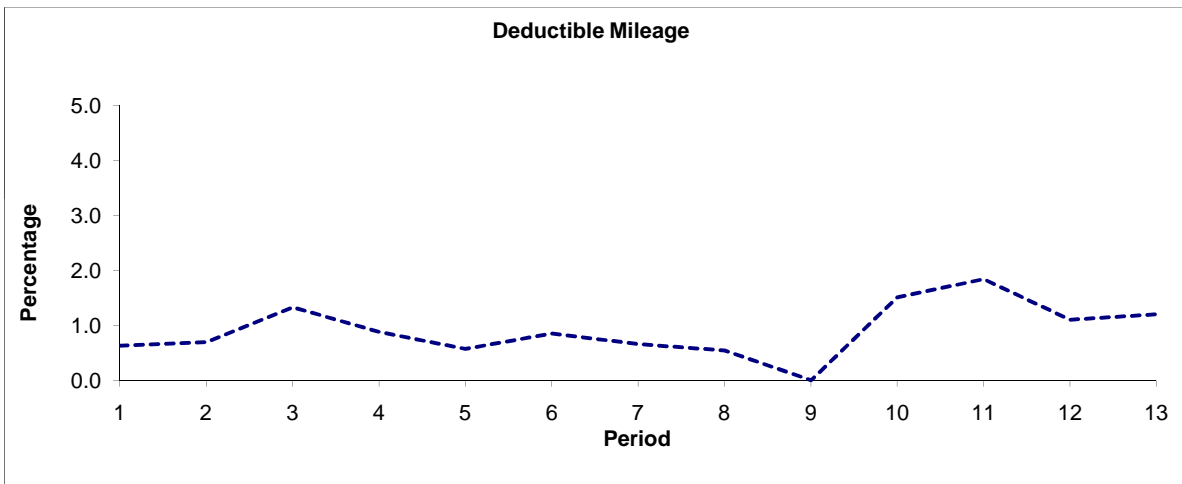
- 5.1) CURRENT PERFORMANCE
As per current print out.
- 5.2) ROUTE RECORD
As per Busnet Printout.
- 5.3) IBUS MILEAGE
As per current print out.

PART B - PERFORMANCE STATISTICS

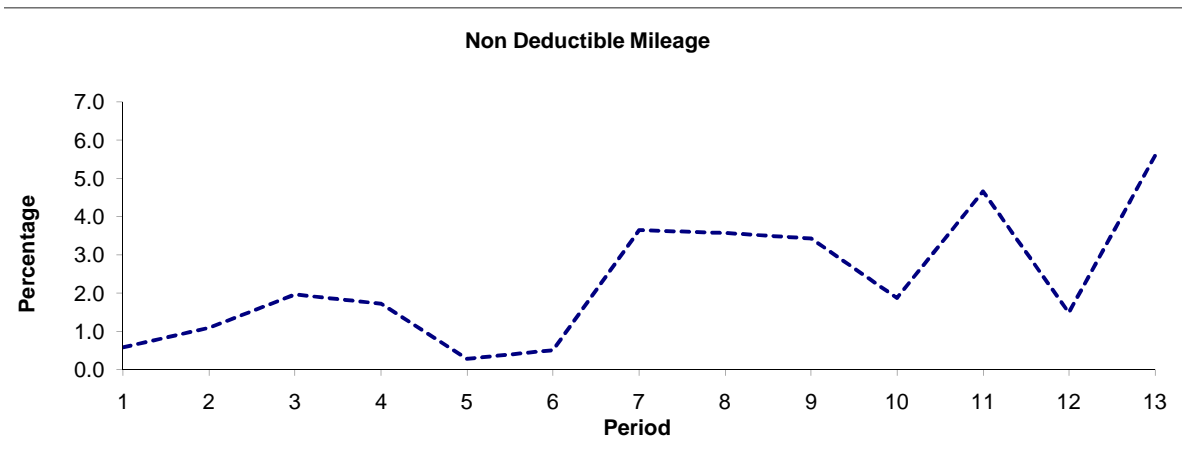
Route 70



Period	1	2	3	4	5	6	7	8	9	10	11	12	13
2009/2010	98.79	98.22	96.71	97.40	99.15	98.64	95.69	95.89	96.57	96.62	93.50	97.41	93.21
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	1	2	3	4	5	6	7	8	9	10	11	12	13
2009/2010	0.63	0.69	1.33	0.88	0.57	0.85	0.66	0.54	0.00	1.51	1.84	1.10	1.20

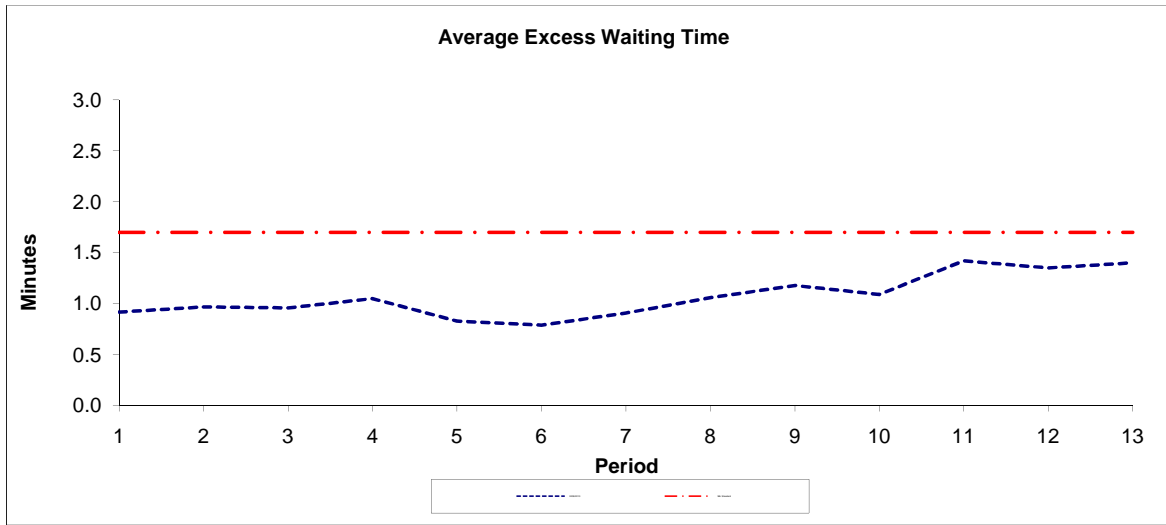


Period	1	2	3	4	5	6	7	8	9	10	11	12	13
2009/2010	0.58	1.09	1.96	1.72	0.28	0.51	3.65	3.57	3.43	1.87	4.66	1.49	5.59

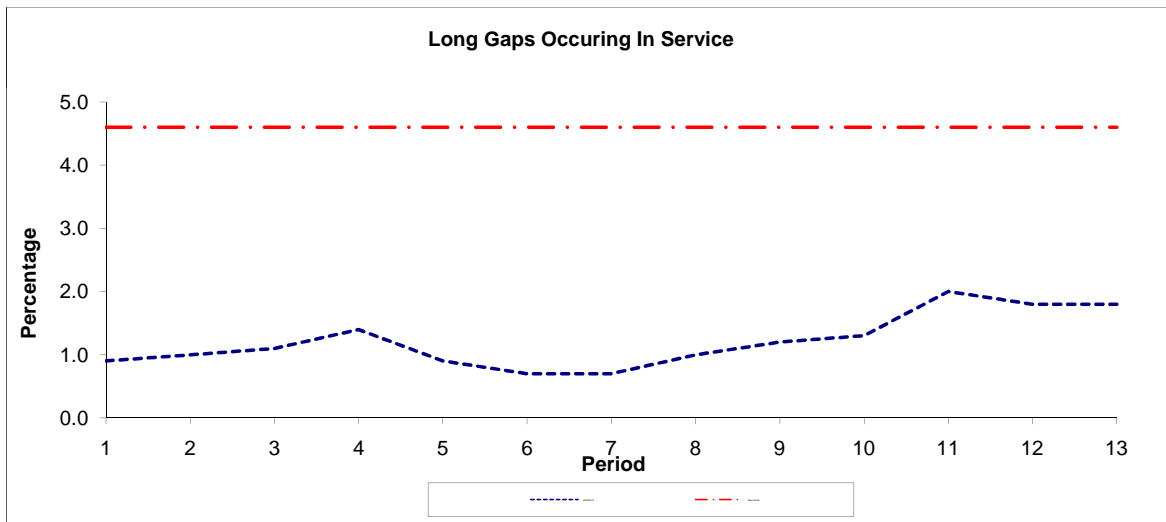
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 70



Period	1	2	3	4	5	6	7	8	9	10	11	12	13
2009/2010	0.92	0.97	0.96	1.05	0.83	0.79	0.91	1.06	1.18	1.09	1.42	1.35	1.40
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70



Period	1	2	3	4	5	6	7	8	9	10	11	12	13
2009/2010	0.90	1.00	1.10	1.40	0.90	0.70	0.70	1.00	1.20	1.30	2.00	1.80	1.80
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

Note : Reliability is based on 12 weeks rolling data

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 70: Acton, High Street - South Kensington Station

Date of Structural Change: 23 June 2012.

Date of Service Change: 23 June 2012.

Reason for Issue: New tender.

STREETS TRAVERSED

Towards South Kensington Station: Horn Lane, Steyne Road, Acton High Street, The Vale, East Acton Lane, Old Oak Common Lane, Du Cane Road, Wood Lane, North Pole Road, St Quintin Gardens, Barlby Road, Ladbroke Grove, Canal Way, Ladbroke Grove, Westbourne Park Road, Chepstow Road, Westbourne Grove, Garway Road, Leinster Square (East Side), Prince's Square, Kensington Gardens Square (South Side), Porchester Gardens, Inverness Terrace, Bayswater Road, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street, Kensington High Street, Kensington Road, Queen's Gate, Harrington Road.

Towards Acton, High Street: Thurloe Place, Cromwell Place, Harrington Road, Glendower Place, Harrington Road, Stanhope Gardens, Queen's Gate, Kensington Road, Hyde Park Gate, Kensington Road, Kensington High Street, Kensington Church Street, Notting Hill Gate, Bayswater Road, Queensway, Westbourne Grove, Chepstow Road, Westbourne Park Road, Ladbroke Grove, Canal Way, Ladbroke Grove, Barlby Road, Highlever Road, St Quintin Gardens, North Pole Road, Wood Lane, Du Cane Road, Old Oak Common Lane, Old Oak Road, East Acton Lane, The Vale, Acton High Street, Market Place, Horn Lane.

STANDING AND TURNING POINTS

ACTON, HORN LANE, WEST SIDE

Public stand for 2 buses in Horn Lane, west side, commencing at the southern kerbline of Rectory Road and extending 25 metres southwards. For use by buses on route 70 only. Buses proceed from Horn Lane direct to stand, departing to Horn Lane. Set down in Horn Lane, at Stop Z2 and pick up in Horn Lane, at Stop M.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 70 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
DISPLAY:	Acton, High Street.

EAST ACTON, GOLDSMITHS ARMS (from SOUTH KENSINGTON STATION)

Public stand for one bus in bay on south side of East Acton Lane opposite the Barbara Speake Stage School commencing at a point 25 metres west of the western kerblines of Beechwood Grove and extending eastwards.

Buses proceed from East Acton Lane direct to stand, departing via East Acton Lane, Friars Place Lane and East Acton Lane (Northern Arm) to East Acton Lane. Set down in East Acton Lane, at Stop R and pick up in East Acton Lane, at Stop S.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: East Acton Lane.

EAST ACTON, DU CANE ROAD

Public stand for one bus on east side of Old Oak Common Lane at rear of marked bus stop cage, commencing at lamp standard No.15 and extending 10 metres north.

From Acton, High Street.

Buses proceed from Du Cane Road via Fitzneal Street, Foliot Street and Old Oak Common Lane to stand, departing to Old Oak Common Lane. Set down in Du Cane Road, at Stop C and pick up in Old Oak Common Lane, at Stop I.

From South Kensington Station.

Buses proceed from Du Cane Road via Fitzneal Street, Foliot Street and Old Oak Common Lane to stand, departing via Old Oak Common Lane to Du Cane Road. Set down in Du Cane Road, at Stop G and pick up in Du Cane Road, at Stop C.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: East Acton.

BARLBY ROAD, ST QUINTIN GARDENS (from SOUTH KENSINGTON STATION)

Buses proceed from Barlby Road via Highlever Road and St Quintin Gardens departing to Barlby Road. Set down in Barlby Road, L and pick up in Barlby Road, U.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: North Pole Road.

LADBROKE GROVE, SAINSBURY'S

Private stand for three buses in layby on east side of Canal Way, commencing commencing at a point opposite the covered walkway entrance to Sainsbury's supermarket.

From Acton, High Street.

Buses proceed from Ladbroke Grove via Canal Way to stand, departing to Canal Way. Set down in Ladbroke Grove, at Stop R and pick up in Canal Way, at Stop U.

From South Kensington Station.

Buses proceed from Ladbroke Grove via Canal Way to stand, departing to Canal Way. Set down in Ladbroke Grove, at Stop R and pick up in Canal Way, at Stop U.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Ladbroke Grove, Sainsbury's.

WESTBOURNE PARK ROAD [SOUTH] (from Acton, High Street)

Buses proceed from Chepstow Road via Talbot Road and Shrewsbury Road departing to Westbourne Park Road. Set down in Chepstow Road, At stop 11693 (no point letter) and pick up in Westbourne Park Road, From stop PD.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Chepstow Road.

WESTBOURNE PARK ROAD, GREAT WESTERN ROAD (from SOUTH KENSINGTON STATION)

Public stand for one bus at rear of bus stop bay (stop letter N) on north side of Westbourne Park Road, commencing 11 metres east of a point opposite the eastern kerblineline of Shrewsbury Road.

Buses proceed from Chepstow Road via Talbot Road, Shrewsbury Road and Westbourne Park Road to stand, departing to Westbourne Park Road. Set down in Chepstow Road, at Stop PC and pick up in Westbourne Park Road, at Stop N.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Chepstow Road.

PORCHESTER GARDENS, QUEENSWAY (from Acton, High Street)

Buses proceed from Porchester Gardens departing to Queensway. Set down in Porchester Gardens, at Stop N and pick up in Queensway, at Stop M.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
DISPLAY: Queensway.

NOTTING HILL GATE, KENSINGTON CHURCH STREET, EAST SIDE (from Acton, High Street)

Public stand for three buses on east side of Kensington Church Street outside the Post Office (No 190), commencing 56 metres south of the southern kerbline of Notting Hill Gate and extending 33 metres south.

Buses proceed from Palace Gardens Terrace via Kensington Mall and Kensington Church Street to stand, departing via Kensington Church Street to Notting Hill Gate. Set down in Palace Gardens Terrace, at Stop K and pick up in Notting Hill Gate, at Stop M.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Notting Hill Gate.

KENSINGTON, PRINCE CONSORT ROAD (from Acton, High Street)

Public stand on north side of Prince Consort Road, commencing 38 metres east of Queens Gate and extending 23 metres east.

Buses proceed from Queen's Gate via Prince Consort Road to stand, departing via Prince Consort Road, Exhibition Road, Kensington Gore and Kensington Road to Hyde Park Gate. Set down in Queen's Gate, at Stop RS and pick up in Hyde Park Gate, at Stop RD.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: Royal Albert Hall.

SOUTH KENSINGTON, HARRINGTON ROAD

Public stand for two buses in Harrington Road commencing 35 metres east of Queensberry Place and extending 20 metres west. The stand is dedicated for route 70 only. Buses proceed from Harrington Road direct to stand, departing via Harrington Road, Cromwell Place, Cromwell Road and Cromwell Gardens to Thurloe Place. Set down in Harrington Road, at Stop C and pick up in Thurloe Place, at Stop S.

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 70 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
DISPLAY: South Kensington.

Transport for London - Live Mileage List

Route 70
 Service change 21829
 Date 29 September 2009

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
ACTNHL S	ACTNHL S	Acton, Horn Lane, West Side		
ACTNHS	R0461	Acton Market Place	0	0.00
	CW63	Rosemont Road	139	0.09
	R0742	King Street	320	0.20
	3043	Acton Old Town Hall	257	0.16
	3041	Acton Central Station	422	0.26
	3039	Acton Park	160	0.10
	11514	Acton Park / Greenview Close	326	0.20
	BP1808	Goldsmith Close	331	0.21
	11510	Shaa Road	87	0.05
	11506	Glendun Road	342	0.21
EACTSC	2721	Western Circus	360	0.22
	11576	East Acton Station / Fitzneal Street	326	0.20
	11572	Wulfstan Street	405	0.25
	11568	Hammersmith Hospital	509	0.32
	11566	Latymer Upper School / Playing Fields	462	0.29
	8910	North Pole Road	193	0.12
WORMPH	11564	North Pole Road / Scrubs Lane	145	0.09
	36798	Highlever Road	315	0.20
	15278	Dalgarno Gardens	227	0.14
	37624	Barlby Gardens	293	0.18
	11547	Kensal House	471	0.29
LADBSY	37615	Ladbroke Grove Sainsburys	232	0.14
	11548	Kensal House	134	0.08
	11546	Barlby Road	232	0.14
	11544	St Charles Square	253	0.16
	11542	Chesterton Road	200	0.12
LADBSN	9481	Ladbroke Grove Station	310	0.19
	11539	Portobello Road	315	0.20
	11537	Powis Gardens	277	0.17
WBPKGW	11696	Shrewsbury Road / Brunel Estate	404	0.25
	11693	St Stephens Gardens	207	0.13
	1261	Chepstow Road	374	0.23
QWAYWH	37656	Whiteleys	632	0.39
	37657	Inverness Terrace	305	0.19
	690	Queensway Station	378	0.23
	3239	Palace Court	195	0.12
NTHGPG	1266	Palace Garden Terr / Notting Hill Gate	264	0.16
	11146	Sheffield Terrace	294	0.18
	84	York House Place / High St Kensington St	439	0.27
KENSCH	16034	Kensington Palace	391	0.24
	87	Palace Gate	234	0.15
	BP843	Kensington Road	239	0.15
	BP214	Prince Consort Road	193	0.12
	BP213	Queens Gate Terrace	226	0.14
	37401	Cromwell Road	321	0.20
	37430	Harrington Road	172	0.11
SKENSN	BP5300	Queensberry Place	170	0.11
	SKENSN S	SOUTH KENSINGTON STATION	0	0.00
TOTAL ROUTE MILEAGE - OUT DIRECTION			13481	8.4
			metres	miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
SKENSN S	SKENSN S	SOUTH KENSINGTON STATION		
SKENSN	BP5351	South Kensington Station	0	0.00
	37414	Queensberry Place	296	0.18
	37404	Queens Gate / Cromwell Road	245	0.15
	BP212	Elvaston Place	350	0.22
	37405	Kensington Road	429	0.27
	118	Palace Gate	160	0.10
KENSCH	120	Kensington Palace	354	0.22
	83	Holland Street / High Street Kensington	381	0.24
	11145	Sheffield Terrace	415	0.26
NTHGKC	36885	Notting Hill Gate Station	228	0.14
	1264	Palace Gardens Terrace	272	0.17
	3238	Orme Square	297	0.18
	37658	Queensway Station	182	0.11
QWAYWH	37659	Bayswater Station	245	0.15
	37660	Whiteleys	192	0.12
	1743	Westbourne Grove / Queensway	221	0.14
	1263	Artesian Road	508	0.32
	11692	St Stephens Gardens	311	0.19
WBPKGW	11697	Great Western Road	258	0.16
	11538	Powis Gardens	243	0.15
	11540	Portobello Road	203	0.13
LADBSN	9482	Ladbroke Grove Station	517	0.32
	11541	Chesterton Road	237	0.15
	11543	St Charles Square	186	0.12
	11545	Barlby Road	246	0.15
	11547	Kensal House	252	0.16
LADBSY	37616	Ladbroke Grove Sainsburys	243	0.15
	11548	Kensal House	123	0.08
	37625	Barlby Gardens	431	0.27
	15277	Dalgarno Gardens	384	0.24
	BP2865	Highlever Road	212	0.13
WORMPH	17368	North Pole Road	252	0.16
	8909	Caverswall Street	259	0.16
	11567	Latymer Upper School / Playing Fields	226	0.14
	BP5167	Hammersmith Hospital	526	0.33
	11573	Wulfstan Street	509	0.32
	11577	East Acton Station	346	0.21
	BP2305	Westway	162	0.10
EACTSC	2713	East Acton Lane / Old Oak Road	107	0.07
	11507	King Fahad Academy	261	0.16
	26825	Beechwood Grove	280	0.17
	11511	Shaa Road	203	0.13
	11515	Acton Park / Greenview Close	484	0.30
	3040	Acton Park	338	0.21
	3042	Acton Central Station	240	0.15
	3044	Acton Old Town Hall	201	0.12
	17303	Acton Market Place	226	0.14
ACTNHS	42	Acton Market Place	225	0.14
	ACTNHL S	Acton, Horn Lane, West Side	0	0.00
TOTAL ROUTE MILEAGE - BACK DIRECTION			13466	8.4
			metres	miles