

7. Service Specification

Route: 55/N55

Contract Reference: QC46901

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

Route 55/N55 is being tendered with the additional vehicle options of using New Routemaster (NRM) vehicles, owned by the Corporation and leased to the successful tenderer for the period of the Route Agreement. The accompanying letter gives further details to assist tenderers with their bids for NRM options, together with the vehicle lease. Section 2 below gives details of the NRM options required.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points	Route No. 55: Leyton and Oxford Circus Route No. N55: Woodford Wells, Horse & Well and Oxford Circus
Contract Basis	Incentivised
Commencement Date	28 th February 2015
Vehicle Type	87 capacity, dual door, double deck buses OR New Routemaster (NRM) (see attached letter and lease)
Current Maximum Approved Dimensions	10.5 metres long and 2.5 metres wide
New Vehicles Mandatory	Yes
Hybrid Price Required	Yes
Sponsored Route	No
Advertising Rights	Operator (with NRM, internal rights Corporation)
Minimum Performance Standard - Route No. 55	Average Excess Wait Time - No more than 1.40 minutes
Extension Threshold - Route No. 55	Average Excess Wait Time Threshold - 1.20 minutes
Minimum Operated Mileage Standard - Route No. 55	No less than 98.00%
Departing On Time - Route No. N55	Departing on Time - No less than 86.00%
Minimum Operated Mileage Standard - Route No. N55	No less than 99.00%

The Date of Tender for this ITT is: No later than 12 Noon on Monday 7th April 2014

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route No. N55.

- On No. N55 Friday nights/Saturday mornings to Saturday nights/Sunday mornings frequencies are increased from every 15 minutes to every 12 minutes.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

All Options

- On Route No. 55, Mondays to Fridays AM and PM peak and interpeak frequencies are increased from every 6 to 7 minutes (9 buses per hour) to every 6 minutes. The current 3 additional morning journeys towards Oxford Circus and the current 2 additional afternoon journeys towards Leyton, Bromley Road are retained.

Route No. 55 has been identified as a potential candidate for New Routemaster (NRM) vehicles. The options are specified:

Option 1

- 87 capacity, dual door, double deck buses (see 1.1-1.3).

Operators should provide the following prices:

- 1.1. **Annual diesel price - based on minimum 5 year contract.**
- 1.2. **Annual hybrid price - based on minimum 5 year contract.**
- 1.3. **Annual hybrid price - with upfront payment of capital difference between diesel and hybrid for 5 year contract.**

Option 2

- NRM with one person operation (OPO) (i.e. no conductor) at all times.

Option 3

- NRM with one person operation (OPO) (i.e. no conductors) at all times on Route No 55.

87 capacity, dual door, double deck buses on Route No. N55.

It is anticipated that Cashless Boarding will be extended throughout London at some stage during the lifetime of this contract. Tenderers are required to identify and submit the level of saving that could be achieved if the scheme is introduced.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Leyton, Bakers Arms, Leyton High Road to Oxford Circus, Holles Street			Oxford Circus, Henrietta Place, South Side to Leyton, Bromley Road		
First departure no later than 0400.			First departure no later than 0455.		
0355 - 0500*	Every 30 minutes		0450 - 0610	Every 15 minutes	
0501 - 0535	Every 12 minutes		0611 - 0640	Every 10 minutes	
0536 - 0605	Every 10 minutes		0641 - 0655	Every 8 minutes	
0606 - 0630	Every 8 minutes		0656 - 1740	Every 6 minutes	
0631 - 0740	Every 6 minutes		1741 - 1840	Every 5 minutes	
0741 - 0840	Every 4-5 minutes (13 buses per hour)		1841 - 1945	Every 6 minutes	
0841 - 1840	Every 6 minutes		1946 - 2050	Every 8 minutes	
1841 - 2000	Every 8 minutes		2051 - 0105	Every 10 minutes	
2001 - 0010	Every 10 minutes				
Last departure no earlier than 0005.			Last departure no earlier than 0100.		
Pinchpoints					
Shoreditch Church	0750 - 0820	6 minutes	Clapton, Kenninghall Road	0740 - 0905	6 minutes
	0821 - 0920	5 minutes		1500 - 1630	6 minutes
	1500 - 1630	6 minutes			

* Journeys operating between 0400 and 0500 on Route No. 55 should be timed to fully interwork with Route No. N55 journeys ex Woodford Wells, Horse & Well between 0325 and 0425 (i.e. a joint frequency of every 15 minutes should be provided between Clapton, Kenninghall Road/Thistlewaite Road and Oxford Circus, Holles Street during the stated times).

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Leyton, Bakers Arms, Leyton High Road to Oxford Circus, Holles Street			Oxford Circus, Henrietta Place, South Side to Leyton, Bromley Road		
First departure no later than 0500.			First departure no later than 0455.		
0455 - 0600	Every 15 minutes		0450 - 0655	Every 15 minutes	
0601 - 0635	Every 12 minutes		0656 - 0730	Every 12 minutes	
0636 - 0755	Every 10 minutes		0731 - 0830	Every 10 minutes	
0756 - 1800	Every 7-8 minutes (8 buses per hour)		0831 - 1845	Every 7-8 minutes (8 buses per hour)	
1801 - 1900	Every 8 minutes		1846 - 2020	Every 8 minutes	
1901 - 0010	Every 10 minutes		2021 - 0105	Every 10 minutes	
Last departure no earlier than 0005.			Last departure no earlier than 0100.		
Pinchpoints					
Shoreditch Church	0900 - 1100	8 minutes	Clapton, Kenninghall Road	0900 - 1100	8 minutes

3) SCHEDULE REQUIREMENTS & PINCHPOINTS - continued

3.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Leyton, Bakers Arms, Leyton High Road to Oxford Circus, Holles Street		Oxford Circus, Henrietta Place, South Side to Leyton, Bromley Road			
First departure no later than 0500.		First departure no later than 0455.			
0455 - 0630	Every 15 minutes	0450 - 0725	Every 15 minutes		
0631 - 0805	Every 12 minutes	0726 - 0915	Every 12 minutes		
0806 - 0010	Every 10 minutes	0916 - 0105	Every 10 minutes		
Last departure no earlier than 0005.		Last departure no earlier than 0100.			
Pinchpoints					
Shoreditch Church	0930 - 1130	10 minutes	Clapton, Kenninghall Road	1015 - 1145	10 minutes

3.4) SUNDAY NIGHTS/MONDAY MORNINGS TO THURSDAY NIGHTS/FRIDAY MORNINGS

Woodford Wells, Horse and Well to Oxford Circus, Holles Street		Oxford Circus, Henrietta Place, South Side to Woodford Wells, Horse and Well			
First departure no later than 2355.		First departure no later than 0110.			
2350 - 0430	Every 30 minutes	0105 - 0445	Every 30 minutes		
Last departure no earlier than 0425.		Last departure no earlier than 0440.			

3.5) FRIDAY NIGHTS/SATURDAYS MORNINGS TO SATURDAY NIGHT/SUNDAY MORNING

Woodford Wells, Horse and Well to Oxford Circus, Holles Street		Oxford Circus, Henrietta Place, South Side to Woodford Wells, Horse and Well			
First departure no later than 2355.		First departure no later than 0110.			
2350 - 0430	Every 12 minutes	2350 - 0430	Every 12 minutes		
Last departure no earlier than 0425.		Last departure no earlier than 0440.			

Tenderers must identify the cost of the Nightly element of this service separately.

4) OPERATIONAL CONSIDERATIONS

- 4.1 Route No. 55 should interwork with Route No. N55 to form a seamless 24 hour service between Clapton, Kenninghall Road/Thistlewaite Road and Oxford Circus, Holles Street in both directions.
- 4.2) Route Nos. 55 & N55 can suffer from unpredictable traffic delays in the Bethnal Green, Shoreditch, Liverpool Street and Oxford Circus areas.
- 4.3) Crossrail will connect the City, Canary Wharf, the West End and Heathrow Airport to commuter areas east and west of the capital. Major construction of the railway began in 2010, with services expected to commence in 2018. The construction impacts of Crossrail could affect Route Nos. 55 & N55 and it is anticipated that some passenger demand for Route Nos. 55 & N55 may shift to this line when it opens. Route Nos. 55 & N55 will be reviewed closer to the opening date.

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

- 5.1) ROUTE RECORD
As per Busnet print out.
- 5.2) CURRENT PERFORMANCE
As per current print out.
- 5.3) QSI BY TIME OF DAY
As per current print out.
- 5.4) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 55: Leyton Green Road - Oxford Circus

Date of Structural Change: 28 February 2015.

Date of Service Change: 28 February 2015.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Oxford Circus: High Road Leyton, Lea Bridge Road, Kenninghall Road Roundabout, Lower Clapton Road, Mare Street, Cambridge Heath Road, Hackney Road, Old Street, Old Street Roundabout, Old Street, Clerkenwell Road, Theobald's Road, Theobald's Road Contra-Flow Bus Lane, Bloomsbury Way Contra-Flow Bus Lane, New Oxford Street, Oxford Street, Regent Street, Hanover Street, Hanover Square, Harewood Place.

Towards Leyton Green Road: Holles Street, Cavendish Square, Cavendish Place, Mortimer Street, Great Portland Street, Oxford Street, New Oxford Street, Bloomsbury Way, Vernon Place, Theobald's Road, Clerkenwell Road, Old Street, Old Street Roundabout, Old Street, Hackney Road, Cambridge Heath Road, Mare Street, Amhurst Road, Dalston Lane, Lower Clapton Road, Kenninghall Road Roundabout, Lea Bridge Road, Bromley Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

LEYTON GREEN ROAD

Public nearside stand on east side of Leyton Green Road commencing 5 metres from the entrance to Leyton Bus garage.

Buses proceed from Bromley Road via Capworth Street and Leyton Green Road to stand, departing via Leyton Green Road to High Road Leyton. Set down in Bromley Road, at Stop K (33557 - Bromley Road, Last Stop on LOR: 33557 - Bromley Road) and pick up in High Road Leyton, at Stop ND (7968 - Lea Bridge Road / Bakers Arms, First Stop on LOR: 7968 - Lea Bridge Road / Bakers Arms).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Leyton, Bakers Arms.

CLAPTON POND, LOWER CLAPTON ROAD (from OXFORD CIRCUS)

Public stand for one bus on west side of Lower Clapton Road, commencing 20 metres south of the roundabout at Kenninghall Road and extending 10 metres south.

Buses proceed from Lower Clapton Road direct to stand, departing via Lower Clapton Road and Kenninghall Road Roundabout to Lower Clapton Road. Set down in Lower Clapton Road, at Stop L (192 - Lea Bridge Roundabout, Last Stop on LOR: 192 - Lea Bridge Roundabout) and pick up in Lower Clapton Road, at Stop E (1011 - Clapton Pond, First Stop on LOR: 1011 - Clapton Pond).

AVAILABILITY:	Available from 19:00 until 07:00 only. Buses on Route 55 must not use this stand outside these times.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapton Pond.
OTHER INFORMATION:	To be used before 0700 and after 1900 Mondays to Saturdays and at any time on Sundays.

CLAPTON POND, EAST SIDE (from OXFORD CIRCUS)

Public stand in 2 portions on north and east sides of Clapton Pond.

1. For 4 buses on the west side of Lower Clapton Road (eastern arm) commencing at a point 10 metres south of Newick Road and extending 48 metres south.

2. For 1 bus on the south side of Newick Road, between the two arms of Lower Clapton Road, commencing at a point 12 metres east of Lower Clapton Road and extending 19 metres east.

Buses proceed from Lower Clapton Road via Kenninghall Road Roundabout and Lower Clapton Road to stand, departing to Lower Clapton Road. Set down in Lower Clapton Road, at Stop L (192 - Lea Bridge Roundabout, Last Stop on LOR: 192 - Lea Bridge Roundabout) and pick up in Lower Clapton Road, at Stop G (29245 - Millfields Road, First Stop on LOR: 29245 - Millfields Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapton Pond.

HACKNEY WELL STREET (from Leyton Green Road)

Public stand for four buses on south side of Bush Road commencing 6 metres east of lamp standard no.6 and extending 42 metres east.

Buses proceed from Mare Street via Bush Road to stand, departing via Bush Road, Sheep Lane, Westgate Street and The Triangle to Mare Street. Set down in Mare Street, at stop LA (755 - Mare Street / Well Street, Last Stop on LOR: 755 - Mare Street / Well Street) and pick up in Mare Street, at stop LP (785 - King Edward's Road, First Stop on LOR: 785 - King Edward's Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hackney Well Street.

ASH GROVE, BUSH ROAD (from OXFORD CIRCUS)

Public stand for four buses on south side of Bush Road commencing 6 metres east of lamp standard no.6 and extending 42 metres east.

Buses proceed from Mare Street via Bush Road to stand, departing via Bush Road, Sheep Lane, Westgate Street and The Triangle to Mare Street. Set down in Mare Street, at stop R (2277 - Mare Street / Victoria Park Road, Last Stop on LOR: 2277 - Mare Street / Victoria Park Road) and pick up in Mare Street, at stop LH (2278 - St Joseph's Hospice, First Stop on LOR: 2278 - St Joseph's Hospice).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Ash Grove.

SHOREDITCH, CALVERT AVENUE [NORTH SIDE]

Public stand for five buses on north side of Calvert Avenue, commencing at a point 76 metres east of Shoreditch High Street and extending 60 metres west.

From Leyton Green Road.

Buses proceed from Hackney Road via Shoreditch High Street and Calvert Avenue to stand, departing via Calvert Avenue, Arnold Circus, Calvert Avenue and Shoreditch High Street to Hackney Road. Set down in Hackney Road, at Stop S (14590 - Shoreditch Church, Last Stop on LOR: 14590 - Shoreditch Church) and pick up in Hackney Road, at Stop R (14225 - Hackney Road / Columbia Road, First Stop on LOR: 14225 - Hackney Road / Columbia Road).

From Oxford Circus.

Buses proceed from Old Street via Shoreditch High Street and Calvert Avenue to stand, departing via Calvert Avenue, Arnold Circus, Calvert Avenue and Shoreditch High Street to Old Street. Set down in Old Street, at Stop X (33347 - Shoreditch Town Hall, Last Stop on LOR: 33347 - Shoreditch Town Hall) and pick up in Old Street, at stop W (BP3474 - Shoreditch Town Hall, First Stop on LOR: BP3474 - Shoreditch Town Hall).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Shoreditch.

OLD STREET STATION, EAST ROAD

Public stand for two buses on east side of East Road, commencing at bus stop 36838 and extending 19 metres north.

From Leyton Green Road.

Buses proceed from Old Street via Old Street Roundabout, City Road, Provost Street, Vestry Street and East Road to stand, departing via East Road, City Road and Old Street Roundabout to Old Street. Set down in Old Street, at Stop L (13476 - Old Street Station <> #, Last Stop on LOR: 13476 - Old Street Station <> #) and pick up in Old Street, at Stop K (13477 - Shoreditch Fire Station, First Stop on LOR: 13477 - Shoreditch Fire Station).

From Oxford Circus.

Buses proceed from Old Street via Old Street Roundabout, City Road, Provost Street, Vestry Street and East Road to stand, departing via East Road, City Road and Old Street Roundabout to Old Street. Set down in Old Street, at Stop F (13475 - Old Street Station <> #, Last Stop on LOR: 13475 - Old Street Station <> #) and pick up in Old Street, at Stop G (13474 - Bunhill Row, First Stop on LOR: 13474 - Bunhill Row).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Old Street Station.

OLD STREET STATION

From Leyton Green Road.

Buses proceed from Old Street via Old Street Roundabout departing to Old Street. Set down in Old Street, at Stop L (13476 - Old Street Station <> #, Last Stop on LOR: 13476 - Old Street Station <> #) and pick up in Old Street, at Stop K (13477 - Shoreditch Fire Station, First Stop on LOR: 13477 - Shoreditch Fire Station).

From Oxford Circus.

Buses proceed from Old Street via Old Street Roundabout departing to Old Street. Set down in Old Street, at Stop F (13475 - Old Street Station <> #, Last Stop on LOR: 13475 - Old Street Station <> #) and pick up in Old Street, at Stop G (13474 - Bunhill Row, First Stop on LOR: 13474 - Bunhill Row).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Old Street Station.

CLERKENWELL GREEN [NORTH SIDE] (from Leyton Green Road)

Public stand for one bus on north side of Clerkenwell Green, commencing at the north east flank wall of No 32 and extending 12 metres south west.

Buses proceed from Clerkenwell Road via Farringdon Lane and Clerkenwell Green to stand, departing via Clerkenwell Green to Clerkenwell Road. Set down in Clerkenwell Road, at stop K (13464 - Clerkenwell Green, Last Stop on LOR: 13464 - Clerkenwell Green) and pick up in Clerkenwell Road, at stop J (13463 - St John Street, First Stop on LOR: 13463 - St John Street).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Clerkenwell Green.

HOLBORN, RED LION SQUARE (from Leyton Green Road)

Public stand for two buses on east side of Procter Street commencing 2 metres from the southern arm of Red Lion Square, extending 20 metres north.

Buses proceed from Theobald's Road via Drake Street and Procter Street to stand, departing via Procter Street, High Holborn and New Oxford Street to Bloomsbury Way. Set down in Theobald's Road, at Stop F (14682 - Red Lion Square, Last Stop on LOR: 14682 - Red Lion Square) and pick up in Bloomsbury Way, at Stop E (29844 - Museum Street, First Stop on LOR: 29844 - Museum Street).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Holborn.

TOTTENHAM COURT ROAD STATION, ST GILES HIGH STREET (from Leyton Green Road)

Buses proceed from Bloomsbury Way Contra-Flow Bus Lane via New Oxford Street, Shaftesbury Avenue, High Holborn and St Giles High Street departing to New Oxford Street. Set down in Bloomsbury Way Contra-flow Bus Lane, at stop C (BP5486 - Museum Street, Last Stop on LOR: BP5486 - Museum Street) and pick up in New Oxford Street, at stop Y (BP882 - Tottenham Court Road Station<>, First Stop on LOR: BP882 - Tottenham Court Road Station<>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Holborn.

OXFORD CIRCUS, HAREWOOD PLACE

Public stand for two buses on west side of Harewood Place, commencing 40 metres north of Hanover Square (northern arm) and extending 21 metres south.

Buses proceed from Harewood Place direct to stand, departing via Harewood Place to Holles Street. Set down in Harewood Place, at Alighting Point (34848 - Oxford Circus, Last Stop on LOR: 34848 - Oxford Circus) and pick up in Holles Street, at stop OG (34846 - Holles Street, First Stop on LOR: 34846 - Holles Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 55 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Oxford Circus.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N55: Woodford Wells, Horse & Well - Oxford Circus

Date of Structural Change: 28 February 2015.

Date of Service Change: 28 February 2015.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Oxford Circus: Woodford Green High Road, George Lane, The Shrubberies, The Viaduct, Mulberry Way, Daisy Road, Cowslip Road, George Lane, Hermon Hill, Wanstead High Street, Cambridge Park, Blake Hall Road, Bush Road, Leytonstone High Road, Green Man Roundabout, Whipps Cross Road, Whipps Cross Roundabout, Whipps Cross, Lea Bridge Road, Lower Clapton Road, Mare Street, Cambridge Heath Road, Hackney Road, Old Street, Old Street Roundabout, Old Street, Clerkenwell Road, Theobald's Road, Theobald's Road Contra-Flow Bus Lane, Bloomsbury Way Contra-Flow Bus Lane, New Oxford Street, Oxford Street, Regent Street, Hanover Street, Hanover Square, Harewood Place.

Towards Woodford Wells, Horse & Well: Holles Street, Cavendish Square, Cavendish Place, Regent Street, Oxford Street, New Oxford Street, Bloomsbury Way, Vernon Place, Theobald's Road, Clerkenwell Road, Old Street, Old Street Roundabout, Old Street, Hackney Road, Cambridge Heath Road, Mare Street, Amhurst Road, Dalston Lane, Lower Clapton Road, Kenninghall Road Roundabout, Lower Clapton Road, Lea Bridge Road, Whipps Cross, Whipps Cross Roundabout, Whipps Cross Road, Green Man Roundabout, Cambridge Park, Wanstead High Street, Hermon Hill, George Lane, Mulberry Way, The Viaduct, George Lane, Woodford Green High Road, Woodford New Road, Woodford Green High Road.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

WOODFORD WELLS, HORSE & WELL

Public stand for two buses facing south on west side of slip road, on east side of Woodford Green High Road, commencing opposite the southern building line of the Horse & Well public house, and extending 22 metres north.

Buses proceed from Woodford Green High Road via Slip Road, Woodford Green High Road and Horse & Well Forecourt to stand, departing via Horse & Well Forecourt to Woodford Green High Road. Set down in Woodford Green High Road, at Stop FH (15329 - St Thomas Of Canterbury Church, Last Stop on LOR: 15329 - St Thomas Of Canterbury Church) and pick up in Woodford Green High Road, at Stop FS (15330 - St Thomas Of Canterbury Church, First Stop on LOR: 15330 - St Thomas Of Canterbury Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route N55 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Woodford Wells.

SOUTH WOODFORD, MULBERRY WAY (from OXFORD CIRCUS)

Public stand for two buses facing west in bus-only link road between Mulberry Way and Primrose Road.

Buses proceed from George Lane via Mulberry Way and Bus Standing Area to stand, departing via Bus Standing Area, Cowslip Road, Daisy Road and Mulberry Way to Primrose Road. Set down in George Lane, at stop D (35174 - South Woodford Station <>, Last Stop on LOR: 35174 - South Woodford Station <>) and pick up in Cowslip Road, at stop C (29463 - South Woodford Station <>, First Stop on LOR: 29463 - South Woodford Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	South Woodford.

WANSTEAD, WOODBINE PLACE (from OXFORD CIRCUS)

Public stand for five buses on north side of Woodbine Place, commencing 5 metres west of Wanstead High Street and extending 58 metres west.

Buses proceed from Cambridge Park via Wanstead High Street and Woodbine Place to stand, departing via Woodbine Place to Wanstead High Street. Set down in Cambridge Park, at stop B (9326 - Wanstead Station <>, Last Stop on LOR: 9326 - Wanstead Station <>) and pick up in Wanstead High Street, at stop D (15555 - Wanstead High St / Wanstead Station <>, First Stop on LOR: 15555 - Wanstead High St / Wanstead Station <>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Wanstead.

WHIPPS CROSS ROUNDABOUT (from OXFORD CIRCUS)

Public stand for four buses in layby on south west side of roundabout.

Buses proceed from Lea Bridge Road via Whipps Cross, Whipps Cross Roundabout and Whipps Cross Road to stand, departing to Whipps Cross Road. Set down in Lea Bridge Road, at Stop A (14271 - Whipps Cross / Wood Street, Last Stop on LOR: 14271 - Whipps Cross / Wood Street) and pick up in Whipps Cross Road, at Stop D (33943 - Whipps Cross Roundabout, First Stop on LOR: 33943 - Whipps Cross Roundabout).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Whipps Cross.

LEYTON, BAKERS ARMS (from OXFORD CIRCUS)

Buses proceed from Lea Bridge Road via Bromley Road, Capworth Street, Leyton Green Road and High Road Leyton departing to Lea Bridge Road. Set down in Lea Bridge Road, at Stop K (20932 - High Road Leyton / Bakers Arms, Last Stop on LOR: 20932 - High Road Leyton / Bakers Arms) and pick up in Lea Bridge Road, at Stop ND (4759 - High Road Leyton / Bakers Arms, First Stop on LOR: 4759 - High Road Leyton / Bakers Arms).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Leyton, Bakers Arms.

CLAPTON POND, LOWER CLAPTON ROAD (from OXFORD CIRCUS)

Public stand for one bus on west side of Lower Clapton Road, commencing 20 metres south of the roundabout at Kenninghall Road and extending 10 metres south.

Buses proceed from Lower Clapton Road direct to stand, departing via Lower Clapton Road and Kenninghall Road Roundabout to Lower Clapton Road. Set down in Lower Clapton Road, at Stop L (192 - Lea Bridge Roundabout, Last Stop on LOR: 192 - Lea Bridge Roundabout) and pick up in Lower Clapton Road, at Stop E (1011 - Clapton Pond, First Stop on LOR: 1011 - Clapton Pond).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Clapton Pond.

HACKNEY, WELL STREET (from Woodford Wells, Horse & Well)

Public stand for four buses on south side of Bush Road commencing 6 metres east of lamp standard no.6 and extending 42 metres east.

Buses proceed from Mare Street via Bush Road to stand, departing via Bush Road, Sheep Lane, Westgate Street and The Triangle to Mare Street. Set down in Mare Street, at stop LA (755 - Mare Street / Well Street, Last Stop on LOR: 755 - Mare Street / Well Street) and pick up in Mare Street, at stop LP (785 - King Edward's Road, First Stop on LOR: 785 - King Edward's Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Hackney Well Street.

ASH GROVE, BUSH ROAD (from OXFORD CIRCUS)

Public stand for four buses on south side of Bush Road commencing 6 metres east of lamp standard no.6 and extending 42 metres east.

Buses proceed from Mare Street via Bush Road to stand, departing via Bush Road, Sheep Lane, Westgate Street and The Triangle to Mare Street. Set down in Mare Street, at stop R (2277 - Mare Street / Victoria Park Road, Last Stop on LOR: 2277 - Mare Street / Victoria Park Road) and pick up in Mare Street, at stop LH (2278 - St Joseph's Hospice, First Stop on LOR: 2278 - St Joseph's Hospice).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Ash Grove.

SHOREDITCH, CALVERT AVENUE [NORTH SIDE]

Public stand for five buses on north side of Calvert Avenue, commencing at a point 76 metres east of Shoreditch High Street and extending 60 metres west.

From Oxford Circus.

Buses proceed from Old Street via Shoreditch High Street and Calvert Avenue to stand, departing via Calvert Avenue, Arnold Circus, Calvert Avenue and Shoreditch High Street to Old Street. Set down in Old Street, at Stop X (33347 - Shoreditch Town Hall, Last Stop on LOR: 33347 - Shoreditch Town Hall) and pick up in Old Street, at Stop W (BP3474 - Shoreditch Town Hall, First Stop on LOR: BP3474 - Shoreditch Town Hall).

From Woodford Wells, Horse & Well.

Buses proceed from Hackney Road via Shoreditch High Street and Calvert Avenue to stand, departing via Calvert Avenue, Arnold Circus, Calvert Avenue and Shoreditch High Street to Hackney Road. Set down in Hackney Road, at Stop S (14590 - Shoreditch Church, Last Stop on LOR: 14590 - Shoreditch Church) and pick up in Hackney Road, at Stop R (14225 - Hackney Road / Columbia Road, First Stop on LOR: 14225 - Hackney Road / Columbia Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Shoreditch.

OLD STREET STATION, EAST ROAD

Public stand for two buses on east side of East Road, commencing at bus stop 36838 and extending 19 metres north.

From Oxford Circus.

Buses proceed from Old Street via Old Street Roundabout, City Road, Provost Street, Vestry Street and East Road to stand, departing via East Road, City Road and Old Street Roundabout to Old Street. Set down in Old Street, at Stop F (13475 - Old Street Station <> #, Last Stop on LOR: 13475 - Old Street Station <> #) and pick up in Old Street, at stop G (13474 - Bunhill Row, First Stop on LOR: 13474 - Bunhill Row).

From Woodford Wells, Horse & Well.

Buses proceed from Old Street via Old Street Roundabout, City Road, Provost Street, Vestry Street and East Road to stand, departing via East Road, City Road and Old Street Roundabout to Old Street. Set down in Old Street, at Stop L (13476 - Old Street Station <> #, Last Stop on LOR: 13476 - Old Street Station <> #) and pick up in Old Street, at Stop K (13477 - Shoreditch Fire Station, First Stop on LOR: 13477 - Shoreditch Fire Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Old Street Station.

OLD STREET STATION

From Oxford Circus.

Buses proceed from Old Street via Old Street Roundabout departing to Old Street. Set down in Old Street, at Stop F (13475 - Old Street Station <> #, Last Stop on LOR: 13475 - Old Street Station <> #) and pick up in Old Street, at Stop G (13474 - Bunhill Row, First Stop on LOR: 13474 - Bunhill Row).

From Woodford Wells, Horse & Well.

Buses proceed from Old Street via Old Street Roundabout departing to Old Street. Set down in Old Street, at Stop L (13476 - Old Street Station <> #, Last Stop on LOR: 13476 - Old Street Station <> #) and pick up in Old Street, at Stop K (13477 - Shoreditch Fire Station, First Stop on LOR: 13477 - Shoreditch Fire Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Old Street Station.

CLERKENWELL GREEN [NORTH SIDE] (from Woodford Wells, Horse & Well)

Public stand for one bus on north side of Clerkenwell Green, commencing at the north east flank wall of No 32 and extending 12 metres south west.

Buses proceed from Clerkenwell Road via Farringdon Lane and Clerkenwell Green to stand, departing via Clerkenwell Green to Clerkenwell Road. Set down in Clerkenwell Road, at stop K (13464 - Clerkenwell Green, Last Stop on LOR: 13464 - Clerkenwell Green) and pick up in Clerkenwell Road, at stop J (13463 - St John Street, First Stop on LOR: 13463 - St John Street).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Clerkenwell Green.

HOLBORN, RED LION SQUARE (from Woodford Wells, Horse & Well)

Public stand for two buses on east side of Procter Street commencing 2 metres from the southern arm of Red Lion Square, extending 20 metres north.

Buses proceed from Theobald's Road via Drake Street and Procter Street to stand, departing via Procter Street, High Holborn, New Oxford Street and Bury Place to Bloomsbury Way. Set down in Theobald's Road, at stop A (14682 - Red Lion Square, Last Stop on LOR: 14682 - Red Lion Square) and pick up in Bloomsbury Way, at Stop F (982 - Bloomsbury Square, First Stop on LOR: 982 - Bloomsbury Square).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Holborn.

TOTTENHAM COURT ROAD STATION, ST GILES HIGH STREET (from Woodford Wells, Horse & Well)

Buses proceed from New Oxford Street via Shaftesbury Avenue, High Holborn and St Giles High Street departing to New Oxford Street. Set down in Bloomsbury Way Contra-flow Bus Lane, at stop C (BP5486 - Museum Street, Last Stop on LOR: BP5486 - Museum Street) and pick up in New Oxford Street, at stop Y (BP882 - Tottenham Court Road Station<>, First Stop on LOR: BP882 - Tottenham Court Road Station<>).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Holborn.

OXFORD CIRCUS, HAREWOOD PLACE

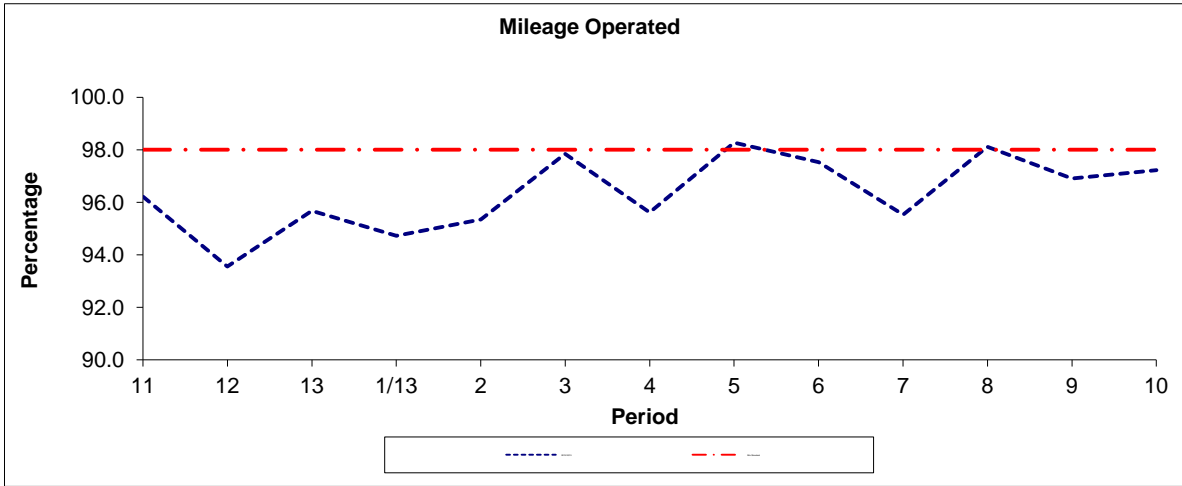
Public stand for two buses on west side of Harewood Place, commencing 40 metres north of Hanover Square (northern arm) and extending 21 metres south.

Buses proceed from Harewood Place direct to stand, departing via Harewood Place to Holles Street. Set down in Harewood Place, at Stop AP (34848 - Oxford Circus, Last Stop on LOR: 34848 - Oxford Circus) and pick up in Holles Street, at Stop OG (34846 - Holles Street, First Stop on LOR: 34846 - Holles Street).

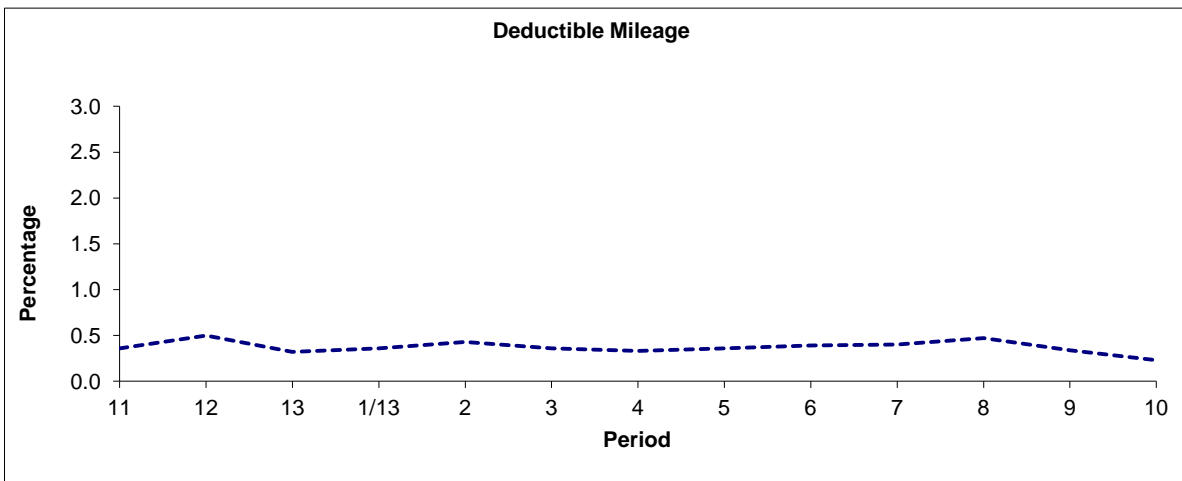
AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 1 bus on Route N55 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Oxford Circus.

PART B - PERFORMANCE STATISTICS

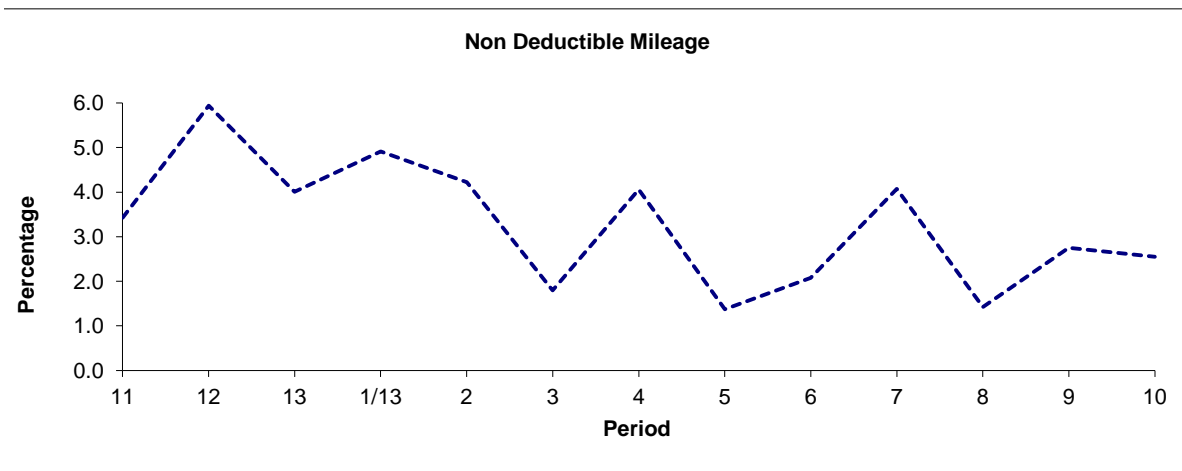
Route 55



Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012/2013	96.21	93.56	95.67	94.73	95.35	97.84	95.61	98.27	97.53	95.53	98.11	96.91	97.22
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012/2013	0.36	0.50	0.32	0.36	0.43	0.36	0.33	0.36	0.39	0.40	0.47	0.34	0.23

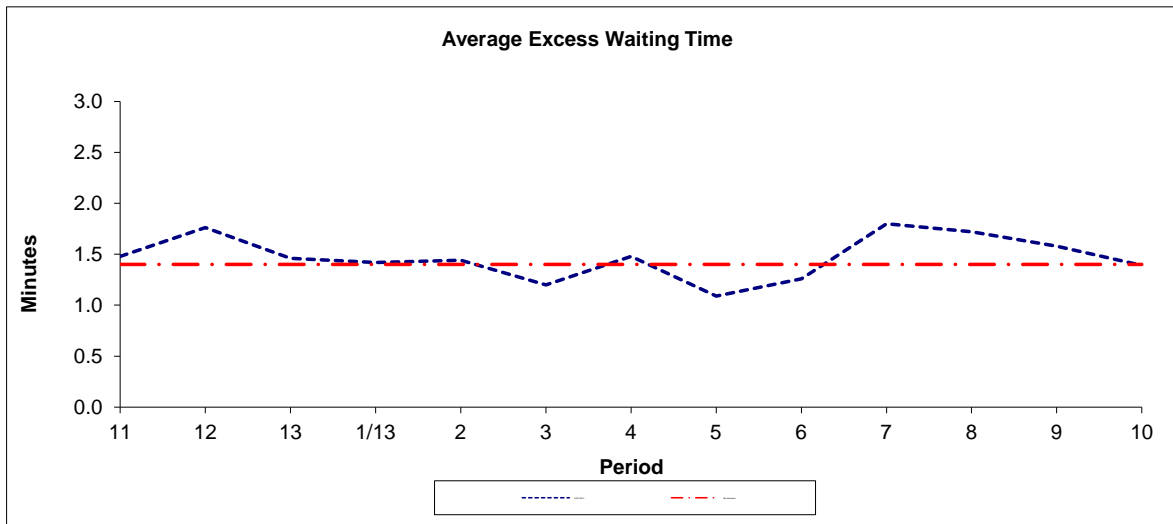


Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012/2013	3.43	5.94	4.01	4.91	4.22	1.80	4.06	1.37	2.08	4.07	1.42	2.75	2.55

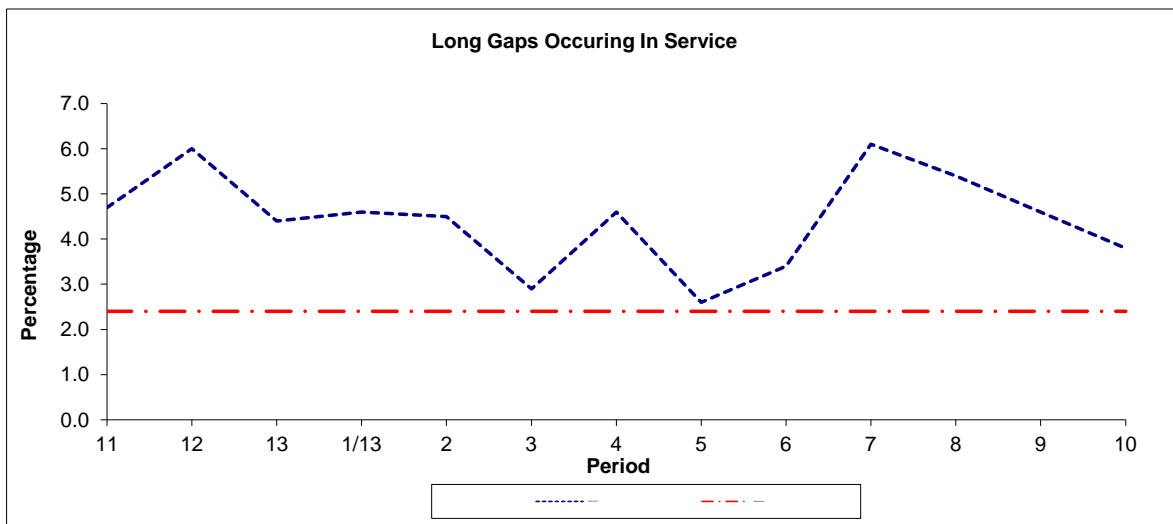
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route 55



Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012-2013	1.48	1.76	1.46	1.42	1.44	1.20	1.48	1.09	1.26	1.80	1.72	1.58	1.39
Min Standard	1.40	1.40	1.40	1.40	1.40	1.40	1.40	1.40	1.40	1.40	1.40	1.40	1.40



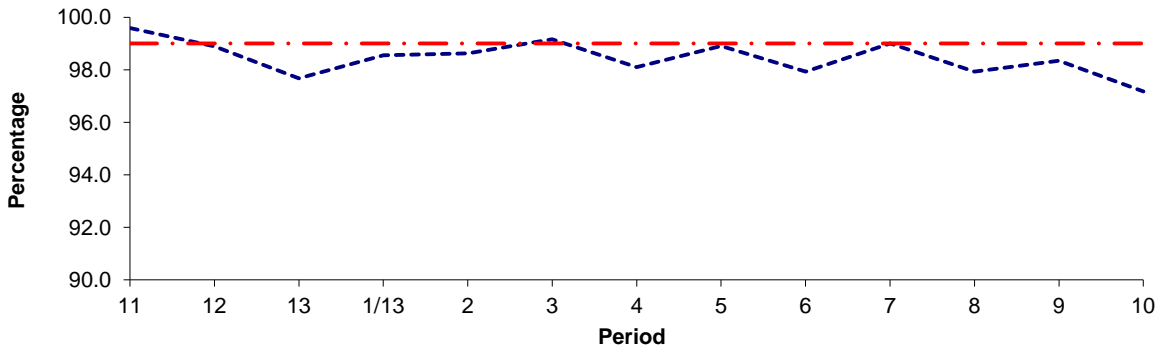
Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012-2013	4.7	6.0	4.4	4.6	4.5	2.9	4.6	2.6	3.4	6.1	5.4	4.6	3.8
Benchmark	2.4	2.4	2.4	2.4	2.4	2.4	2.4	2.4	2.4	2.4	2.4	2.4	2.4

Note : Reliability is actual performance under full iBus (4 weeks data).
 Minimum Standards and Benchmarks are those applicable under the new contract.

PART B - PERFORMANCE STATISTICS

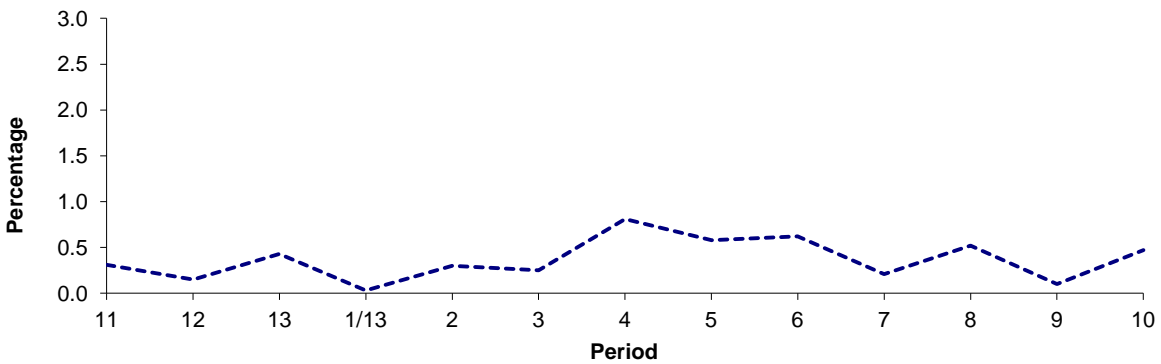
Route N55

Mileage Operated



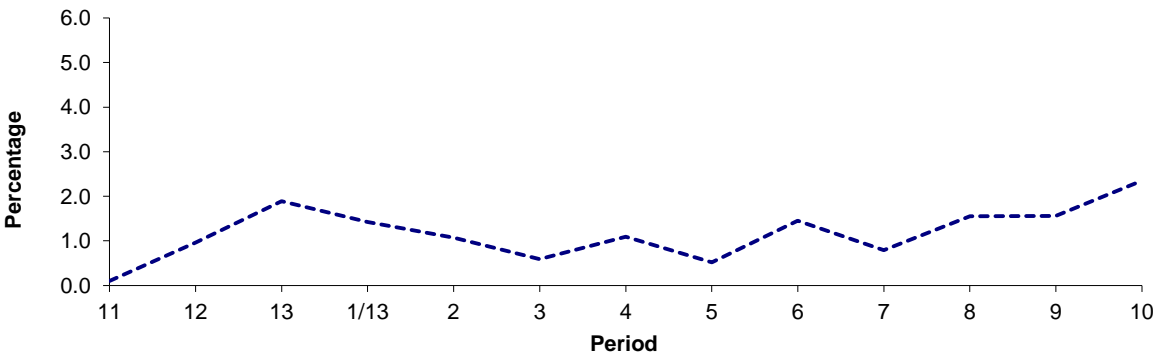
Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012/2013	99.59	98.89	97.68	98.55	98.63	99.16	98.10	98.90	97.93	99.00	97.93	98.34	97.18
Min Standard	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00	99.00

Deductible Mileage



Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012/2013	0.31	0.15	0.43	0.03	0.30	0.25	0.81	0.58	0.62	0.21	0.52	0.10	0.47

Non Deductible Mileage

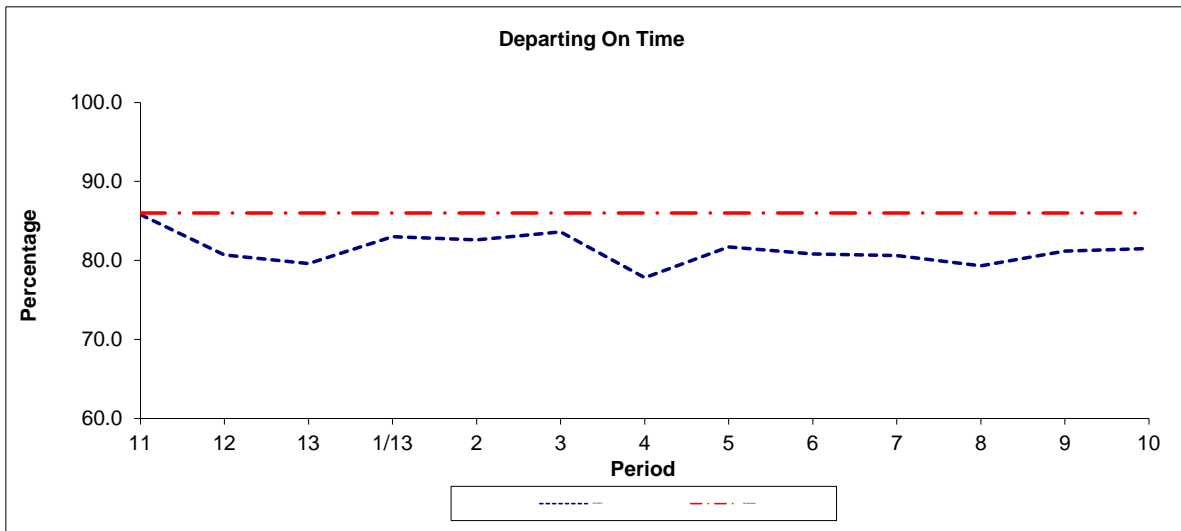


Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012/2013	0.10	0.96	1.89	1.42	1.07	0.59	1.09	0.52	1.45	0.79	1.55	1.56	2.35

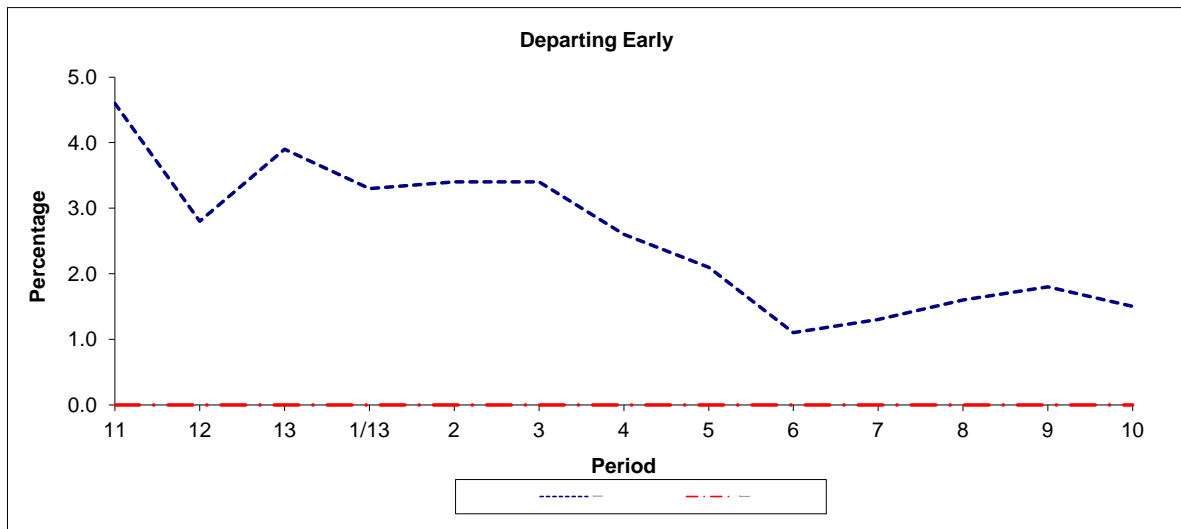
Note : Mileage is based on 4 weeks data

PART B - PERFORMANCE STATISTICS

Route N55



Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012/2013	85.8	80.7	79.6	83.0	82.6	83.6	77.8	81.7	80.8	80.6	79.3	81.2	81.5
Min Standard	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0	86.0



Period	11	12	13	1/13	2	3	4	5	6	7	8	9	10
2012/2013	4.6	2.8	3.9	3.3	3.4	3.4	2.6	2.1	1.1	1.3	1.6	1.8	1.5
Benchmark	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

Note : Reliability is actual performance under full iBus (4 weeks data).
 Minimum Standards and Benchmarks are those applicable under the new contract.

ROUTE 55 - FULL iBUS RESULTS BY TIME OF DAY
QUARTER 4 12/13 TO QUARTER 3 13/14 (05/01/13 - 03/01/14)

MONDAY - FRIDAY

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	40,637.	99.5	6.42	0.56	6.98	81.3	17.0	1.4	0.2	0.1	61
0700 - 1000	121,862.	94.6	3.28	1.21	4.49	90.9	8.4	0.6	0.1	3.9	49
1000 - 1300	117,613.	93.8	3.35	1.57	4.93	87.8	10.8	1.1	0.2	5.4	58
1300 - 1600	116,149.	94.8	3.33	1.65	4.98	87.4	11.2	1.2	0.2	5.8	71
1600 - 1900	119,706.	95.1	3.28	1.57	4.85	88.5	10.4	1.0	0.2	5.4	59
1900 - 2200	98,401.	96.0	3.92	1.68	5.59	83.4	14.7	1.6	0.3	5.6	84
2200 - 2400	50,147.	96.0	5.14	1.50	6.65	77.8	19.7	2.2	0.4	2.3	78
Summary	664,515.	95.2	3.55	1.49	5.04	87.4	11.3	1.1	0.2	4.9	84

SATURDAY

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	6,308.	95.8	7.12	0.79	7.92	70.3	27.3	2.1	0.4	0.5	50
0700 - 1000	18,043.	98.4	4.48	0.92	5.40	87.5	12.0	0.4	0.0	0.8	43
1000 - 1300	21,243.	96.6	3.77	1.08	4.85	90.0	9.6	0.3	0.1	2.0	33
1300 - 1600	21,136.	94.5	3.77	1.68	5.45	84.9	13.6	1.2	0.2	4.5	50
1600 - 1900	20,845.	93.9	3.81	1.89	5.70	82.6	15.6	1.7	0.1	5.5	43
1900 - 2200	17,700.	92.8	4.38	2.62	7.01	73.1	22.1	4.2	0.7	8.1	55
2200 - 2400	10,181.	91.6	5.13	2.56	7.69	69.1	25.3	4.7	0.9	5.1	52
Summary	115,456.	94.9	4.08	1.62	5.71	83.4	14.8	1.6	0.2	4.0	55

SUNDAY AND BANK HOLIDAYS

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	6,720.	95.7	7.41	0.85	8.27	67.2	29.8	2.6	0.4	0.4	44
0700 - 1000	15,651.	99.9	5.68	0.71	6.39	81.0	18.2	0.7	0.1	0.3	41
1000 - 1300	18,232.	97.9	5.01	0.75	5.77	84.6	14.8	0.5	0.0	0.5	32
1300 - 1600	18,348.	97.0	4.95	1.47	6.42	79.4	18.5	1.9	0.3	2.2	61
1600 - 1900	18,582.	96.1	4.94	1.52	6.46	78.3	19.8	1.8	0.1	2.1	53
1900 - 2200	18,502.	101.0	4.96	1.23	6.20	81.4	17.5	1.1	0.1	1.2	49
2200 - 2400	12,069.	99.5	5.11	0.71	5.82	84.3	15.3	0.3	0.0	0.3	35
Summary	108,104.	98.3	5.09	1.17	6.25	80.8	17.9	1.3	0.1	1.4	61

ALL DAYS

Time Period	Expected Buses	On AVL (%)	Scheduled Waiting Time (SWT) (mins)	Excess Waiting Time (EWT) (mins)	Actual Waiting Time (AWT) (mins)	Probability of Waiting < 10 mins (%)	Probability of Waiting 10-20 mins (%)	Probability of Waiting 20-30 mins (%)	Probability of Waiting > 30 mins (%)	Long Gaps (%)	Maximum Gap (mins)
0500 - 0700	53,665.	98.6	6.55	0.60	7.15	79.3	18.9	1.5	0.2	0.2	61
0700 - 1000	155,556.	95.6	3.50	1.16	4.66	90.1	9.2	0.6	0.1	3.5	49
1000 - 1300	157,088.	94.7	3.61	1.40	5.01	87.8	11.1	0.9	0.2	4.3	58
1300 - 1600	155,633.	95.0	3.56	1.64	5.20	86.2	12.3	1.3	0.2	5.2	71
1600 - 1900	159,133.	95.1	3.49	1.60	5.09	86.9	11.9	1.1	0.1	5.1	59
1900 - 2200	134,603.	96.3	4.09	1.74	5.84	81.9	15.9	1.8	0.3	5.4	84
2200 - 2400	72,397.	95.9	5.14	1.53	6.66	77.6	19.8	2.2	0.4	2.4	78
Summary	888,075.	95.6	3.76	1.48	5.24	86.3	12.4	1.2	0.2	4.5	84

**ROUTE N55 - FULL iBUS RESULTS BY TIME OF DAY
 QUARTER 4 12/13 TO QUARTER 3 13/14 (05/01/13 - 03/01/14)**

MONDAY - FRIDAY

Time Period	Expected Buses	On AVL (%)	Linked (%)	Departing On Time (%)	Non Arrival / Not Linked (%)	Departing 8 - 2.5 mins Early (%)	Departing 5 - 15 mins Late (%)
0000 - 0500	48,224.	99.4	98.5	87.3	1.6	3.0	8.1
Summary	48,224.	99.4	98.5	87.3	1.6	3.0	8.1

SATURDAY

Time Period	Expected Buses	On AVL (%)	Linked (%)	Departing On Time (%)	Non Arrival / Not Linked (%)	Departing 8 - 2.5 mins Early (%)	Departing 5 - 15 mins Late (%)
0000 - 0500	19,640.	97.6	96.2	77.4	3.4	2.5	16.7
Summary	19,640.	97.6	96.2	77.4	3.4	2.5	16.7

SUNDAY AND BANK HOLIDAYS

Time Period	Expected Buses	On AVL (%)	Linked (%)	Departing On Time (%)	Non Arrival / Not Linked (%)	Departing 8 - 2.5 mins Early (%)	Departing 5 - 15 mins Late (%)
0000 - 0500	19,738.	96.5	93.1	71.5	5.8	1.8	20.9
Summary	19,738.	96.5	93.1	71.5	5.8	1.8	20.9

ALL DAYS

Time Period	Expected Buses	On AVL (%)	Linked (%)	Departing On Time (%)	Non Arrival / Not Linked (%)	Departing 8 - 2.5 mins Early (%)	Departing 5 - 15 mins Late (%)
0000 - 0500	87,602.	98.4	96.8	81.2	3.0	2.6	13.2
Summary	87,602.	98.4	96.8	81.2	3.0	2.6	13.2

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

Route 55
 Service change 29532
 Date 17/12/2011

TRANCHE 469

Reason for Issue	New Stopping Arrangements at Oxford Circus
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QSI Points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
LEYTBAL	7968	Lea Bridge Road / Bakers Arms		
	4759	High Road Leyton / Bakers Arms	151	0.09
	14262	Shortlands Road	290	0.18
	14258	Manor Road	270	0.17
LEYTLM	4760	Markhouse Road	343	0.21
	14252	Emmanuel Parish Church	391	0.24
	14245	Perth Road	277	0.17
	3219	Rigg Approach	195	0.12
	20668	Lea Valley Riding Centre	528	0.33
	14242	Lee Valley Ice Centre	216	0.13
	3217	Chatsworth Road	289	0.18
	14241	Wattisfield Road	303	0.19
	20727	Lea Bridge Roundabout	294	0.18
CLTNKR	1011	Clapton Pond	260	0.16
	29245	Millfields Road	203	0.13
	BP5525	Clapton Girls' Technology College	284	0.18
	935	Hackney Baths	331	0.21
	2271	Clapton Square	122	0.08
HCKCMS	304	Hackney Central Station	302	0.19
	307	Hackney Town Hall	256	0.16
	2276	St Thomas's Square	328	0.20
	755	Mare Street / Well Street	324	0.20
	784	King Edward's Road	150	0.09
	2278	St Joseph's Hospice	198	0.12
	1704	Mare Street / Victoria Park Road	187	0.12
CMBHNS	1707	Cambridge Heath Station	342	0.21
	14234	Pritchards Road	281	0.17
	1615	Warner Place	211	0.13
	14231	Queensbridge Road	399	0.25
	14227	Hoxton Station	389	0.24
SHORCH	14590	Shoreditch Church	210	0.13
	BP3474	Shoreditch Town Hall	208	0.13
	BP3473	Great Eastern Street	280	0.17
OLSTSN	13476	Old Street Station	213	0.13
	13474	Bunhill Row	293	0.18
	13472	St Luke's Music Education Centre	267	0.17
	7868	Aldersgate Street / Goswell Road	304	0.19
	13466	Clerkenwell Road / St John Street	279	0.17
CLERGN	13464	Clerkenwell Green	314	0.20
	13460	Hatton Garden	231	0.14
	13458	Rosebery Avenue	187	0.12
	R0078	Gray's Inn Road	187	0.12
	14682	Red Lion Square	323	0.20
BLBYSQ	BP5485	Bloomsbury Way	295	0.18
	BP5486	Museum Street	240	0.15
TCTRNO	35030	Tottenham Court Road Station	260	0.16
	165	Oxford Street / Soho Street	298	0.19
	976	Wardour Street	237	0.15
	33924	Great Titchfield Street	343	0.21
OXFCHP	34848	Oxford Circus	546	0.34

TOTAL ROUTE MILEAGE - OUT DIRECTION	13629	8.47
	metres	miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
OXFCHSW	34846	Oxford Circus		
	15783	Great Titchfield Street	857	0.53
	20465	Wardour Street	276	0.17
TCTRNO	BP882	Tottenham Court Road Station	506	0.31
	29844	Museum Street	296	0.18
BLBYSQ	982	Bloomsbury Square	193	0.12
	33093	Red Lion Square	280	0.17
	200	Gray's Inn Road	351	0.22
	13457	Rosebery Avenue	189	0.12
	13459	Hatton Garden	219	0.14
CLERGN	13463	St John Street	336	0.21
	13467	Goswell Road / Aldersgate Street	303	0.19
	13469	Central Street	227	0.14
	13473	St Luke's Music Education Centre	306	0.19
	13475	Old Street Station	267	0.17
OLSTSN	13477	Shoreditch Fire Station	225	0.14
	BP2161	Great Eastern Street	274	0.17
SHORCH	33347	Shoreditch Town Hall	213	0.13
	14225	Hackney Road / Columbia Road	239	0.15
	14226	Hoxton Station	280	0.17
	1613	Queensbridge Road	311	0.19
	1616	Warner Place	419	0.26
	20537	Pritchards Road	256	0.16
CMBHNS	1706	Cambridge Heath Station	210	0.13
	2277	Mare Street / Victoria Park Road	339	0.21
	785	St Joseph's Hospice	292	0.18
	752	Well Street	212	0.13
	2275	St Thomas's Square	297	0.18
	306	Hackney Town Hall	372	0.23
HCKCAR	305	Hackney Central Station	300	0.19
	129	Imhurst Road / Hackney Downs Station	198	0.12
	2272	Mare Street / Narrow Way	404	0.25
	2270	Hackney Baths	268	0.17
	930	Glenarm Road	164	0.10
	2268	Clapton Girls' Technology College	226	0.14
	64	Clapton Pond	240	0.15
CLTNKR	192	Lea Bridge Roundabout	188	0.12
	195	Lea Bridge Road / Upper Clapton Road	354	0.22
	14240	Wattisfield Road	200	0.12
	3218	Chatsworth Road	280	0.17
	4750	Lee Valley Ice Centre	392	0.24
	20669	Lee Valley Riding Centre	319	0.20
	3220	Rigg Approach	242	0.15
	25133	Perth Road	358	0.22
	R0474	Emmanuel Parish Church	236	0.15
LEYTLM	R0473	Markhouse Road	264	0.16
	14257	Rochdale Road	406	0.25
	14261	Shortlands Road	370	0.23
	20931	High Road Leyton / Bakers Arms	237	0.15
LEYTBR	33557	Bromley Road	177	0.11

TOTAL ROUTE MILEAGE - BACK DIRECTION	14368	8.93
	metres	miles

Transport for London - QSI Points and Live Mileage List

v2.0 - Mileage directly imported from Caesar

Route N55
 Service change 32011
 Date 05/01/2013
 QSI Points are highlighted.

TRANCHE 469

Reason for Issue	Retouted at Green Man Roundabout
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OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
WDFWHW	15330	St Thomas Of Canterbury Church		
	15332	Monkhams Lane	381	0.24
	15334	Woodford Green / Broadmead Road	402	0.25
	R0477	Chingford Lane	297	0.18
	15335	Churchill Memorial	337	0.21
	4359	Woodford / St Albans Rd	420	0.26
	15338	Churchfields	216	0.13
	3307	Southend Road	237	0.15
	35966	George Lane Shopping Centre	337	0.21
SWFSCR	29463	South Woodford Station	691	0.43
	15501	George Lane / Chigwell Road	188	0.12
	15503	Charnwood Drive	321	0.20
	15549	Heronwood Hospital	444	0.28
	BP2471	Sylvan Road	206	0.13
	15551	High Street / Hermon Hill	326	0.20
	15553	Wanstead Place	283	0.18
	15555	Wanstead High St / Wanstead Station	161	0.10
WANSSN	2998	Wanstead Station / George Green	259	0.16
	9319	Felstead Road	428	0.27
	9317	Bush Road	223	0.14
	R0027	Bush Road / Green Man Roundabout	507	0.32
LSTNGM	14566	Leyton Way	545	0.34
	14572	Sir Alfred Hitchcock Hotel	357	0.22
	27515	James Lane	363	0.23
	14576	Whipps Cross Hospital	309	0.19
WHPCRA	33943	Whipps Cross Roundabout	183	0.11
	14272	Whipps Cross / Wood Street	230	0.14
	14270	Peterborough Road	269	0.17
	14266	Essex Road	217	0.13
	14264	Fraser Road	213	0.13
	10469	Lea Bridge Road / Bakers Arms	272	0.17
LEYTBAW	4759	High Road Leyton / Bakers Arms	125	0.08
	14262	Shortlands Road	290	0.18
	14258	Manor Road	270	0.17
LEYTLM	4760	Markhouse Road	343	0.21
	14252	Emmanuel Parish Church	391	0.24
	14245	Perth Road	277	0.17
	3219	Argall Way	195	0.12
	20668	Lea Valley Riding Centre	528	0.33
	14242	Lee Valley Ice Centre	216	0.13
	3217	Chatsworth Road	289	0.18
	14241	Wattisfield Road	303	0.19
	20727	Lea Bridge Roundabout	294	0.18
CLTNKR	1011	Clapton Pond	260	0.16
	29245	Millfields Road	203	0.13
	BP5525	Clapton Girls' Technology College	284	0.18
	935	Hackney Baths	331	0.21
	2271	Clapton Square	122	0.08
HCKCMS	304	Hackney Central Station	302	0.19
	307	Hackney Town Hall	256	0.16
	2276	St Thomas's Square	328	0.20
	755	Mare Street / Well Street	324	0.20
	784	King Edward's Road	150	0.09
	2278	St Joseph's Hospice	198	0.12
	1704	Mare Street / Victoria Park Road	187	0.12
CMBHNS	1707	Cambridge Heath Station	342	0.21
	14234	Pritchards Road	281	0.17
	1615	Warner Place	211	0.13
	14231	Queensbridge Road	399	0.25
	14227	Hoxton Station	389	0.24
SHORCH	14590	Shoreditch Church	210	0.13
	BP3474	Shoreditch Town Hall	208	0.13
	BP3473	Great Eastern Street	280	0.17
OLSTSN	13476	Old Street Station	213	0.13
	13474	Bunhill Row	293	0.18
	13472	St Luke's Music Education Centre	267	0.17
	7868	Aldersgate Street / Goswell Road	304	0.19
	13466	Clerkenwell Road / St John Street	279	0.17
CLERGN	13464	Clerkenwell Green	314	0.20
	13460	Hatton Garden	231	0.14
	13458	Rosebery Avenue	187	0.12
	R0078	Gray's Inn Road	187	0.12
	14682	Red Lion Square	323	0.20
BLBYSQ	BP5485	Bloomsbury Way	295	0.18
	BP5486	Museum Street	240	0.15
TCTRNO	35030	Tottenham Court Road Station	260	0.16
	165	Oxford Street / Soho Street	298	0.19
	976	Wardour Street	237	0.15
	33924	Great Titchfield Street	343	0.21
OXFCHP	34848	Oxford Circus	546	0.34
Total Route Mileage - Out Direction			23225	14.43
			23225	14.43

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
OXFCHSW	34846	Holles Street		
	15783	Great Titchfield Street	857	0.53
	20465	Wardour Street	276	0.17
TCTRNO	BP882	Tottenham Court Road Station	506	0.31
	29844	Museum Street	296	0.18
BLBYSQ	982	Bloomsbury Square	193	0.12
	33093	Red Lion Square	280	0.17
	200	Gray's Inn Road	351	0.22
	13457	Rosebery Avenue	189	0.12
	13459	Hatton Garden	219	0.14
CLERGN	13463	St John Street	336	0.21
	13467	Goswell Road / Aldersgate Street	303	0.19
	13469	Central Street	227	0.14
	13473	St Luke's Music Education Centre	306	0.19
	13475	Old Street Station	267	0.17
OLSTSN	13477	Shoreditch Fire Station	225	0.14
	BP2161	Great Eastern Street	274	0.17
SHORCH	33347	Shoreditch Town Hall	213	0.13
	14225	Hackney Road / Columbia Road	239	0.15
	14226	Hoxton Station	280	0.17
	1613	Queensbridge Road	311	0.19
	1616	Warner Place	419	0.26
	20537	Pritchards Road	256	0.16
CMBHNS	1706	Cambridge Heath Station	210	0.13
	2277	Mare Street / Victoria Park Road	339	0.21
	785	St Joseph's Hospice	292	0.18
	752	Well Street	212	0.13
	2275	St Thomas's Square	297	0.18
	306	Hackney Town Hall	372	0.23
HCKCAR	305	Hackney Central Station	300	0.19
	129	Wattisfield Road / Hackney Downs Station	198	0.12
	2272	Mare Street / Narrow Way	404	0.25
	2270	Hackney Baths	268	0.17
	930	Glenarm Road	164	0.10
	2268	Clapton Girls' Technology College	226	0.14
	64	Clapton Pond	240	0.15
CLTNKR	192	Lea Bridge Roundabout	188	0.12
	195	Lea Bridge Road / Upper Clapton Road	354	0.22
	14240	Wattisfield Road	200	0.12
	3218	Chatsworth Road	280	0.17
	4750	Lee Valley Ice Centre	392	0.24
	20669	Lee Valley Riding Centre	319	0.20
	3220	Argall Way	242	0.15
	25133	Perth Road	358	0.22
	R0474	Emmanuel Parish Church	236	0.15
LEYTLM	R0473	Markhouse Road	264	0.16
	14257	Rochdale Road	406	0.25
	14261	Shortlands Road	370	0.23
LEYTBAW	20932	High Road Leyton / Bakers Arms	255	0.16
	10468	Lea Bridge Road / Bakers Arms	219	0.14
	14265	Leyton Green Road	286	0.18
	14267	Shernhall Street	191	0.12
	14269	Peterborough Road	244	0.15
WHPCRA	14271	Whipps Cross / Wood Street	216	0.13
	14579	Whipps Cross Hospital	530	0.33
	27514	James Lane	391	0.24
	14573	Sir Alfred Hitchcock Hotel	235	0.15
LSTNGM	14569	Leyton Way	425	0.26
	14706	Cambridge Road	444	0.28
	14708	Blake Hall Road	191	0.12
WANSSN	9326	Wanstead Station	393	0.24
	15552	Wanstead Place	419	0.26
	15550	New Wanstead	351	0.22
	BP2470	Sylvan Road	243	0.15
	13548	Heronwood Hospital	224	0.14
	15502	Charnwood Drive	445	0.28
	15500	George Lane / Chigwell Road	293	0.18
SWFSGL	35174	South Woodford Station	210	0.13
	35965	George Lane Shopping Centre	531	0.33
	R0334	Southend Road	387	0.24
	15337	Chelmsford Road	346	0.21
	4358	Woodford / The Cricketers	295	0.18
	FC90	Churchill Memorial	202	0.13
	15336	Chingford Lane	392	0.24
	4363	Woodford Green / Broadmead Road	304	0.19
	15333	Monkhams Lane	511	0.32
WDFWHW	15329	St Thomas Of Canterbury Church	286	0.18
Total Route Mileage - Back Direction			23413	14.55
			23413	14.55